

### 2014 Nonresidential Downstream Deemed ESPI Lighting Impact Evaluation Report

Appendices

Prepared for California Public Utilities Commission

> Itron, Inc. 1111 Broadway, Suite 1800 Oakland, CA 94607

> > (510) 844-2800

March 29, 2016

# Appendix A

## Nonresidential Downstream Impact Evaluation Phone Survey

### Participant Survey for CPUC 2013-2014 Commercial Evaluation

#### INTRODUCTION AND FINDING CORRECT RESPONDENT

OUTCOME1	This is calling on behalf of the CPUC, from ITRON CONSULTING. THIS IS NOT A SALES CALL NOR A SERVICE CALL. May I please speak with<%CONTACT> <%OLDCONTACT> <%BUSINESS> the person at your organization that is most knowledgeable about your participation in <%UTILITY>'s <%PROGRAM> program. ![IF NEEDED]This is a fact-finding survey only, authorized by the California Public Utilities Commission.	
1	Yes (go to next screen)	Continue
2	Make appointment	Make appt and record time
3	Busy/engaged	Record Response and T&T
4	No Answer	Record Response and T&T
5	Refused	Record Response and T&T
6	Disconnected	Record Response and T&T
7	Answering Machine - no message	Record Response and T&T
8	Duplicate	Record Response and T&T
9	DRNA	Record Response and T&T

10	Disability	Record Response and T&T
11-12	Language Barriers	Record Response and T&T
13	Answering Machine - left message	Record Response and T&T
14	NO SCREEN - Participant	Record Response and T&T
15	Hang up	Record Response and T&T
16	Residence	Record Response and T&T
17	Fax	Record Response and T&T
18	Quota full	Record Response and T&T
19	Wrong Address	Record Response and T&T
20	Home office	Record Response and T&T
21	Max attempts	Record Response and T&T
24	General callback	Record Response and T&T
25	Name/Number changed	Record Response and T&T

Thank &	Thank you for your time. For this study, we need to speak to someone	
Terminate	about your organization's installation of energy efficient equipment that	END
PBLOCK	your organization installed through <%UTILITY>'s <%PROGRAM>	END
NO_ONE	program.	

Q1B	<ul> <li>[IF YOU ARE TRANSFERRED TO ANOTHER PERSON OTHER THAN THE BEST CONTACT]Who would be the person most familiar about your organization's participation in &lt;% UTILITY&gt;'S &lt;% PROGRAM&gt; program? [ENTER NEW CONTACT NAME AND MOVE ON]</li> <li>[IF NEEDED] This is not a sales call.</li> <li>[IF NEEDED] This is a fact-finding survey only, and responses will not be connected with your firm in any way. The California Public Utilities Commission wants to better understand how businesses think about and manage their energy consumption.</li> </ul>	
77	There is no one here who can help you	T&T
1	Continue Q1B until you find appropriate contact person, record as &NEW CONTACT NAME	Intro3:s

	Hello, my name is	%n	and I am calling
	on behalf of the California Consulting. THIS IS NOT		
Intro3:S	speaking with the person m		
	organization's participation		'>'s <%PROGRAM>
	programI was told that we	ould be you.	

by installing lighting equipment around 2013 or 2014.

Through this program, your oganization installed
<%CUSTOM_MEASURE>
<%QTY_1> <%UNITS_1> <%MEASURE_1>
<%QTY_2> <%UNITS_2> <%MEASURE_2>
<%QTY_3> <%UNITS_3> <%MEASURE_3>
Are you the best person to speak to about your organization's
participation in this program?

1	Yes	Person:s
2	No, there is someone else	Intro3:s
3	No and I don't know who to refer you to	Appoint
5	Property management company handles this	PMNAME
99	Don't know/refused	T&T

### **Ext** Is there a phone extension or phone number you recommend we use when we call back?

77	Record Extension or Phone Number, & PHONE	Thank&Terminat e
88	Refused	Thank&Terminat e
99	Don't know	Thank&Terminat e

#### **PMNAME** May I have the name and contact information of your property

	management company?	
1	Yes - RECORD	Record Response and T&T
2	No	Thank&Terminat e
88	Refused	Thank&Terminat e
99	Don't Know	Thank&Terminat e

## [IF RECOMMENDED CONTACT IS NOT CURRENTLY Appoint AVAILABLE] When would be a good day and time for us to call back?

When would be a good day and time for us to call back?		
77	Record day of the week, time of day and date to call back, as	Record Response
	&APPOINT	and T&T
88	Refused	Intro3(99)
99	Don't know	Intro3(99)

	If Person(3)	
Intro3(99)	Thank you for your time. We need to speak with the person at your organization that is most familiar with this facility's energy using equipment. Those are all of the questions I have for you today.	Abandoned User30
PBLOCK Hi	Who would be the person at this location who is most knowledgeable about this facility's energy using equipment? [Enter New Contact Name and move on.]	
77	Record Name, as &CONTACT	May_I

88	Refused	Thank&Terminat e
99	Don't know	Intro3(99)

<b>Nay I</b> May I speak with min/net?	May_I	May I speak with him/her?
--	-------	---------------------------

77	Yes	Intro3:s
88	No (not available right now@, set cb)	Abandoned
		Appointment

PERSON:s	According to our records, your organization participated in <%UTILITY>'s <%PROGRAM> program by installing energy saving equipment around <%DEEM_PAID_DATE1> <%CUST_PAID_DATE> Through this program, your organization installed <%CUSTOM_MEASURE> <%QTY_1> <%UNITS_1> <%MEASURE_1> <%QTY_2> <%UNITS_2> <%MEASURE_2> <%QTY_3> <%UNITS_3> <%MEASURE_3> Are you the person most knowledgeable about your organization's participation in <%UTILITY>'s <%PROGRAM> Program?	
1	Yes	Continue
2	Yes, need to make appointment	Appoint
4	No, but I will give you a name	Thank&Terminat e
99	No one knows about the energy using equipment	Thank&Terminat

If you need to provide validation for this survey, provide the following contact name and number: Mona Dzvova (LAST NAME PRONOUNCED 'ZOVA'), (415) 703-1231, and the following website: www.cpuc.ca.gov/eevalidation

Before we start, I would like to inform you that for quality control purposes, this call may be monitored by my supervisor. Today we're conducting a very important study on the energy needs and perceptions of organizations like yours. We are interested in how organizations DISPLAY like yours think about and manage their energy consumption. Your input will allow the California Public Utilities Commission to build and maintain better energy savings programs for customers like you. And we would like to remind you, your responses will not be connected with your organization in any way.

#### **SCREENER**

VERIFY For verification purposes only, may I please have your name?

77	Get name	Scrn_Addr
88	Refused	Scrn_Addr
99	Don't know	Scrn_Addr

For the sake of expediency, I will refer to ....<%UTILITY>'s DISPLAY <% PROGRAM> ...program as the PROGRAM.

e

First, I'd like to ask you a few questions about your organization and

Scrn_Addr	facility. Our records show your organization is located at %ADDRESS in %CITY. Is that correct? [CONTINUE IF ADDRESS REPORTED BY RESPONDENT IS SIMILAR ENOUGH]	
1	Yes	Bus_Name
2	No	CORRECT
88	Refused	COMMENT
99	Don't Know	COMMENT
COMMENT	We were attempting to reach <% UTILITY>'s customer at <% ADDRESS> and since you cannot confirm this address, those are all the questions that we have for you today, on behalf of the California Public Utilities Commission, thank you for your time.	

CORRECT	May I have your correct address?	
%CORRECT	Corrected Address	COMPARE

COMPARE Are these addresses similar or totally different? Computer Address - %ADDRESS Corrected Address - &CORRECT

1	Similar	Bus_Name
2	Totally Different	COMMENT2

COMMENT2	We were attempting to reach the <%UTILITY> customer at <%ADDRESS> in <%CITY> and since that does not match your address, then we must have mis-dialed the telephone number. Those are all the questions that we have for you today, on behalf of the California Public Utilities Commission. Thank you for your time and cooperation.	Thank and Terminate
----------	--	------------------------

**BUS NAME** Our records show your organization's name as: <%BUSINESS>

JUS_NAME	<%CONTACT>	<%OLDCONTACT>.	Is that correct?	

1	Yes	INCENT
2	No	Bus_Correct
88	Refused	COMMENT
99	Don't Know	COMMENT

BUS_CORRECT	<b>RRECT</b> What is the correct name for your organization?	
&BUS_CORREC T	Corrected Business	INCENT

**INCENT** What percentage of the cost of your rebated equipment was covered by

	the program?	
77	RECORD RESPONSE	A1gg
88	REFUSED	FM050
99	DON'T KNOW	FM050

#### IF INCENT <> 100 then ask; Else skip to FM050

**Alge** What incentive amount did your organization receive from the program towards your energy efficient equipment installation?

77	RECORD VERBATIM	FM050
88	Refused	FM050
99	Don't know	FM050

#### **FM050** What is the main business ACTIVITY at this facility? [DO NOT

FM050	READ]	
1	Offices (non-medical)	FM050a
2	Restaurant/Food Service	FM050b
3	Food Store (grocery/liquor/convenience)	FM050c
4	Agricultural (farms, greenhouses)	FM050d
5	Retail Stores	FM050e
6	Warehouse	FM050f
7	Health Care	FM050g
8	Education	FM050h
9	Lodging (hotel/rooms)	FM050i
10	Public Assembly (church, fitness, theatre, library, museum, convention)	FM050j
11	Services (hair, nail, massage, spa, gas, repair)	FM050k
12	Industrial (food processing plant, manufacturing)	FM0501
13	Laundry (Coin Operated, Commercial Laundry Facility, Dry Cleaner)	FM050m
14	Condo Assoc./Apartment Mgr (Garden Style, Mobile Home Park, High-rise, Townhouse)	FM050n
15	Public Service (fire/police/postal/military)	FM050o
77	OPEN\Record Other Service Shop	LANG
88	Refused	LANG
99	Don't know	LANG

### **FM050a** Which of the following types of offices best describes this facility?

	Would you say[READ]	
1	Administration and management	LANG
2	Financial/Legal	LANG
3	Insurance/Real Estate	LANG
4	Data Processing/Computer Center	LANG
5	Mixed-Use/Multi-tenant	LANG
6	Lab/R&D Facility	LANG
7	Software Development	LANG
8	Government Services	LANG
9	Office with Warehouse	LANG
10	Contractor's Offices	LANG
11	Telecommunications Center (call center)	LANG
12	Travel Services (Travel Agent)	LANG
77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

F MUSUD	describes this facility? Would you say [READ]	
1	Fast Food or Self Service	LANG
2	Specialty/Novelty Food Service	LANG
3	Table Service	LANG
4	Bar/Tavern/Nightclub/Brew Pub or Microbrewery/Other entertainment	LANG
5	Caterer	LANG
6	Other Food Service	LANG
88	Refused	LANG
99	Don't know	LANG

**FM050b** Which of the following types of restaurants or food service best describes this facility? Would you say... [READ]

**FM050c** Which of the following types of food stores best describes this facility? Would you say...[READ]

	would you say[READ]	
1	Supermarkets	LANG
2	Small General Grocery	LANG
3	Specialty/Ethnic Grocery/Deli	LANG
4	Convenience Store	LANG
5	Liquor Store	LANG
6	Retail Bakery	LANG
77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

#### **FM050d** What type of agricultural facility is this? [READ]

1	Commercial Greenhouse	LANG
2	Commercial Farm	LANG
3	Dairy/Ranch	LANG
4	Vineyard/Orchard	LANG
5	Agricultural Storage (Grain Elevators, etc.)	LANG
6	Equine Facility (Horse Boarding/Grooming/Racing/Breeding)	LANG
77	OPEN\Describe type of agricultural facility	LANG
88	Refused	LANG
99	Don't know	LANG

**FM050e** Which of the following types of retail stores best describes this facility?

T WI050C	Would you say [READ]	
1	Department/Variety Store	LANG
2	Retail Warehouse/Club	LANG
3	Shop in Enclosed Mall	LANG
4	Shop in Strip Mall	LANG
5	Auto/Truck/Motorcycle Sales	LANG
6	Art Gallery	LANG
7	Auction House	LANG
8	Heavy Equipment Sales	LANG
9	Facility is a Mall/Strip Mall	LANG

77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

### **FM050f** Which of the following types of warehouses best describes this facility? Would you say... [READ]

1	Would you say [READ]	LANC
1	Refrigerated Warehouse	LANG
2	Unconditioned Warehouse, High Bay (lighting higher than 13 ft.)	LANG
3	Unconditioned Warehouse, Low Bay	LANG
4	Conditioned Warehouse, High Bay (lighting higher than 13 ft.)	LANG
5	Conditioned Warehouse, Low Bay	LANG
6	Shipping/Distribution Center	LANG
7	Garage/Parking/Storage for Commercial Fleet	LANG
8	Public Self Storage Facility	LANG
77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

### **FM050g** Which of the following types of health care centers best describes this facility? Would you say [READ]

	facility? Would you say [READ]	
1	Hospital	LANG
2	Nursing Home	LANG
3	Medical/Dental Office	LANG
4	Clinic/Outpatient Care	LANG
5	Medical/Dental Lab	LANG
6	Alcohol/Drug Treatment/Rehabilitation	LANG
7	Doctor's Office	LANG
8	Dentist's Office	LANG
9	Veterinary Hospital/Clinic	LANG
77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

**FM050h** Which of the following types of educational centers best describes this

	facility? Would you say [READ]	
1	Daycare or Preschool	LANG
2	Elementary School	LANG
3	Middle/Secondary School	LANG
4	College or University	LANG
5	Vocational or Trade School	LANG
6	Instructional Studio (Dance/Music/Martial Arts)	LANG
77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

	Would you say [READ]	
1	Hotel	LANG
2	Motel	LANG
3	Resort	LANG
4	Bed and Breakfast	LANG
5	Campground/Trailer Camping/KOA	LANG
6	Residential Hotel/Motel	LANG
7	Dormitory/Sorority/Fraternity	LANG
8	Activity Camp/Summer Camp	LANG
77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

### **FM050i** Which of the following types of lodging best describes this facility? Would you say... [READ]

**FM050j** Which of the following types of public assembly buildings best describes this facility? Would you say [RFAD]

Ű	describes this facility? Would you say [READ]	
1	Religious Assembly (worship only)	LANG
2	Religious Assembly (mixed use)	LANG
3	Health/Fitness Center/Athletic Center/Gym	LANG
4	Movie Theaters	LANG
5	Theater/Performing Arts Venue	LANG
6	Library/Museum	LANG
7	Conference/Convention Center	LANG
8	Community Center/Activity Center	LANG
9	Country Club	LANG
77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

FM050k

Which of the following types of service buildings best describes this facility? Would you say...[READ]

1	Hair Salon	LANG
2	Nail Salon	LANG
3	Massage Spa	LANG
4	Day Spa	LANG
5	Gas Station/Auto Repair	LANG
6	Gas Station w/Convenience Store	LANG
7	Repair (Non-Auto)	LANG
8	Copy Center/Printing	LANG
9	Package Delivery (Fed Ex/UPS/DHL)	LANG
10	HVAC Repair Installation	LANG
11	Aircraft Maintenance/Repair	LANG
12	Airport	LANG
13	Parking Lot/Commuter Service	LANG
14	Marina	LANG

15	Amusement (mini-golf/go-carts/skating/bowling)	LANG
16	Pet Care/Grooming	LANG
17	Car Rental	LANG
18	Car Wash	LANG
19	Cemetery/Mortuary/Crematorium	LANG
20	Equipment Rental	LANG
21	Fleet Fueling Services	LANG
22	Pest Control	LANG
23	Photographer	LANG
24	Vehicle Inspections	LANG
25	Transportation	LANG
26	Upholstery	LANG
77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

**FM0501** Which of the following types of buildings best describes this facility?

ГМОЗОГ	Would you say[READ]	
1	Assembly/Light Manufacturing	LANG
2	Food Processing Plant	LANG
3	Recycling Center	LANG
4	Commercial/Industrial Bakery	LANG
5	Commercial Brewery/Winery	LANG
6	Chemical/Petrochemical Production	LANG
7	Industrial Process	LANG
8	Radio/Television/Film/Music Production	LANG
9	Energy Generation/Distribution	LANG
10	Machine Shop	LANG
11	Pharmaceutical Production/Manufacturing	LANG
12	Mail Sorting	LANG
13	Mining	LANG
77	OPEN\DO NOT USE unless necessary	LANG
88	Refused	LANG
99	Don't know	LANG

FM050m	What type	of laundry	facility i	s this?	[READ]
T MIUSUIII	mai type	of faultury	racinty i	s uns.	

1	Coin Operated	LANG
2	Commercial Laundry Facility	LANG
3	Dry Cleaners	LANG
77	OPEN\Record other building type	LANG
88	Refused	LANG
99	Don't know	LANG

	Would you say[READ]	
1	Garden Style	LANG
2	Mobile Home	LANG
3	High-rise	LANG
4	Townhouse	LANG
5	Condominium	LANG
6	Apartment	LANG
7	Artists' Studio/Live Work/Loft	LANG
8	Assisted Living	LANG
77	OPEN\Record other building type	LANG
88	Refused	LANG
99	Don't know	LANG

**FM050n** Which of the following types of buildings best describes this facility? Would you say...[READ]

**FM0500** Which of the following types of buildings best describes this facility? Would you say...[READ]

1	Police station	LANG
2	Fire station	LANG
3	Post office	LANG
4	Military	LANG
5	Ambulance Service	LANG
6	Jail/Correctional facility	LANG
7	Courthouse	LANG
8	Library	LANG
9	Water/Waste Water Treatment	LANG
10	General Government (Municipal/State/Federal Agency Buildings)	LANG
11	Public Park	LANG
77	OPEN\Record other building type	LANG
88	Refused	LANG
99	Don't know	LANG

LANG Is another language besides English used to conduct business at this

	facility?	
1	Yes	OTH_LANG
2	No	CC2a
88	Refused	CC2a
99	Don't Know	CC2a

#### **OTH\_LANG** Which languages are used to conduct business at this facility?

1	Spanish	CC2a
2	Chinese	CC2a
3	Korean	CC2a
4	Vietnamese	CC2a
5	Japanese	CC2a
6	Hindi	CC2a
77	OPEN	CC2a

88	Refused	CC2a
99	Don't know	CC2a

#### **CUSTOMER CHARACTERISTICS**

Now, I'd like to ask you questions regarding your facility.

CC2a	What is the total square footage at this facility?	
77	RECORD Square feet	CC2c
888888	Refused	CC3
999999	Don't know	CC3

#### **IF CC2a IN (88, 99)** Would you say that th

CC3	Would you say that the floor area is?	
1	less than 1,500 sq. ft.	CC2c
2	1,500 - 5,000 sq. ft.	CC2c
3	5,000 - 10,000 sq. ft.	CC2c
4	10,000 – 25,000 sq. ft.	CC2c
5	25,000 – 50,000 sq. ft.	CC2c
6	50,000 – 75,000 sq. ft.	CC2c
7	75,000 – 100,000 sq. ft.	CC2c
8	over 100,000 sq. ft. (ag area)	CC2c
88	Refused	CC2c
99	Don't know	CC2c

CC2c	Is the entire floor area of this facility heated or cooled?	
1	Yes	CC3a
2	No	CC2d
88	Refused	C0
99	Don't know	C0

CC2d	What percentage of the floor area is heated or cooled?
------	--

77	Percent	CC3a
101	Refused	C0
102	Don't know	C0

#### If CC2d > 0 or CC2c = 1; else skip to C0

CC3a	Is your space heated	d using electricity or g	as or something else?

1	Electricity	C0
2	Gas	C0
3	Both electricity and gas	C0
4	Propane	C0
77	OPEN\Other-record	C0
88	Refused	C0

99	Don't know	CO

**C0** About what percentage of your operating costs does energy account

	for?	
1	Less than 1 percent	CC4
2	1-2 percent	CC4
3	3-5 percent	CC4
4	6-10 percent	CC4
5	11-15 percent	CC4
6	16-20 percent	CC4
7	21-50 percent	CC4
8	Over 51 percent	CC4
88	Refused	CC4
99	Don't Know	CC4

CC4 Does your organization own, lease, or manage the facility?

1	Own	C5
2	Lease/Rent	C5
3	Manage	C5
88	Refused	C5
99	Don't know	C5

C5 How many locations does your organization have. Is	locations does your organization have. Is it.	
---	---	--

1	This facility only	CC6
2	2 to 4 locations	CC6
3	5 to 10 locations	CC6
4	11 to 25 locations	CC6
5	more than 25 locations	CC6
88	Don't know	CC6
99	Refused	CC6

How active a role does your organization take in making purchase

CC6	decisions related to energy using equipment at this facility? Would you	
	say you are	
1	Very active – involved in all phases and have veto power	

1	Very active – involved in all phases and have veto power	CC8
2	Somewhat active – we approve decisions and provide some input and review	CC8
3	Slightly active – we have a voice but it's not the dominant voice	CC8
4	Not active at all – we're part of a larger firm	CC8
5	Not active at all – our firm doesn't get involved in these issues	CC8
88	Refused	CC8
99	Don't know	CC8

CC8	In what year was the facility built?	
7777	Year	
8888	Refused	

CC11 CC10

9999	Don't know	CC10

#### If CC8 in (88, 99) then ask; else skip to CC11

CC10	If don't know, would you say it was	
1	After 2010	CC11
2	2000s	CC11
3	1990s	CC11
4	1980s	CC11
5	1970s	CC11
6	1960s	CC11
7	1950	CC11
8	Before 1950	CC11
88	Refused	CC11
99	Don't know	CC11

CC11 In what year was this facility last remodeled? [PROBE FOR BEST

	GUESS]	
7777	Year	CC12a
6666	Never Remodeled	CC12a
8888	Refused	CC11a
9999	Don't know	CC11a

#### Ask if CC11 in (88, 99); else skip to CC12a

CC11a Would you say the last remodeling was done .... [READ

	RESPONSES.]	
1	Between 2010 and present	CC12a
2	Between 2006 and end of 2009	CC12a
3	Between 2000 and the end of 2005	CC12a
4	During the 1990s	CC12a
5	Before the 1990s	CC12a
88	Refused	CC12a
99	Don't know	CC12a

#### CC12a In what year was this organization established at this location?

7777	Year	BC090
8888	Refused	CC12b
9999	Don't know	CC12b

#### If CC12a in (88, 99) then ask; else skip to BC090

CC12b	Would you say it was	
1	After 2010	BC090
2	Between 2006 and 2010	BC090
3	Between 2000 and 2005	BC090
4	In the 1990s	BC090
5	In the 1980s	BC090
6	In the 1970s	BC090

7	In the 1960s or	BC090
8	Before 1960	BC090
88	Don't know	BC090
99	Refused	BC090

#### ADDITIONAL FACILITY CHARACTERISTICS

### **BC090** Has the square footage of the facility increased, decreased or remained the same since January 2012?

1	Increase in square footage	BC100
2	Decrease in square footage	BC110
3	Stayed the same	CA15
88	Refused	CA15
99	Don't know	CA15

#### If BC090 = 1 then ask; else skip to BC110

BC100	How many square feet were added?	
77	Square feet	BC120
88	Refused	BC120
99	Don't know	BC120

#### If BC090 = 2 then ask; else skip to BC120

**BC110** By how many square feet was the facility reduced?

20110		
77	Square feet	BC120
88	Refused	BC120
99	Don't know	BC120

#### If BC090 in (1, 2) then ask; else skip to CA15

**BC120** In what year did this <%BC090> occur?

1	2012	V1
2	2013	V1
3	2014	V1
88	Refused	V1
99	Don't know	V1

#### **ROLE OF CONTRACTORS**

Did you use a contractor/vendor to install any of the the energy efficient measures that were purchased through

#### V1 the program?

1	Yes	V2
2	No	AP9
88	Refused	AP9
99	Don't Know	AP9

If V1 = 1 then ask; else skip to AP9

#### How did you come into contact with the

V2	contractor/vendor?	
1	They contacted you	V2b
2	You contacted them	V3
3	You had worked with them before	V2a
77	OTHER - Record	V3
88	Refused	V3
99	Don't Know	V3

#### Ask if V2 = 3; else skip to V2b

In relation to this project, did the vendor/contractor

approach you about your energy efficient equipment

V2a	retrofit/installation?	
1	Yes	V2b
2	No	V3
88	Refused	V3
99	Don't Know	V3

#### Ask if V2 = 1 or V2a = 1; else skip to V3

On a scale of 0 - 10, with 0 being NOT AT ALL

LIKELY and 10 is VERY LIKELY, how likely is it that

your organization would have installed this new

V2b equipment had the contractor/vendor not contacted you?

1	0-10 response	V3
88	Refused	V3
99	Don't Know	V3

#### Did the contractor/vendor tell you about or recommend

V3	the program?	
1	Yes	V4
2	No	AP9
88	Refused	AP9
99	Don't Know	AP9

#### Ask if V3 = 1; else skip to AP9

Prior to coming into contact with the contractor/vendor, did your organization have plans to replace/install this

V4	equipment?	
1	Yes	V4a
2	No	V4a
88	Refused	V4a
99	Don't Know	V4a

Using the same scale of 0 - 10 as before, how likely is it that your organization would have installed the new

energy efficient equipment had the contractor/vendor

V4a	not recommended it?	
1	0-10 response	V4b

88	Refused	V4b
99	Don't Know	V4b

Using the same scale, how likely is it that your organization would have installed the energy efficient equipment with the same level of efficiency if the contractor/vendor had not recommended to do so?

V4b	contractor/vendor had not recommended to do so?	
1	0-10 response	V40
88	Refused	V40
99	Don't Know	V40

On a scale of 0 - 10, with 0 being not at all important and 10 being very important, how important was the

input from the contractor you worked with in deciding

V40	which specific equipment to install?	
1	0-10 response	AP9
88	Refused	AP9
99	Don't Know	AP9

#### PROGRAM AWARENESS

**A P9** 

Next, I'd like to ask you about various energy efficiency programs and what influenced your program participation.

How did you FIRST learn about <%UTILITY>'s program? [DO NOT READ ANSWERS]

AF9	program? [DO NOT KEAD ANSWERS]	
1	Bill insert	AP9a
2	Program literature	AP9a
3	Account representative	AP9a
4	Program approved vendor	AP9a
5	Program representative	AP9a
6	Utility or program website	AP9a
7	Trade publication	AP9a
8	Conference	AP9a
9	Newspaper article	AP9a
10	Word of mouth	AP9a
11	Previous experience with it	AP9a
12	Company used it at other locations	AP9a
13	Contractor	AP9a
14	Result of an audit	AP9a
15	Part of a larger expansion or remodeling effort	AP9a
77	Other (RECORD VERBATIM)	AP9a
88	Refused	A1b
99	Don't know	A1b

If AP9 in (1-77) then ask; else skip to A1b

#### How ELSE did you learn about <% UTILITY>'s program? [DO NOT READ LIST, ACCEPT

AP9a	MULTIPLES]	
1	Bill insert	N33
2	Program literature	N33
3	Account representative	N33
4	Program approved vendor	N33
5	Program representative	N33
6	Utility or program website	N33
7	Trade publication	N33
8	Conference	N33
9	Newspaper article	N33
10	Word of mouth	N33
11	Previous experience with it	N33
12	Company used it at other locations	N33
13	Contractor	N33
14	Result of an audit	N33
15	Part of a larger expansion or remodeling effort	N33
77	Other (RECORD VERBATIM)	N33
88	Refused	N33
99	Don't know	N33

#### If AP9 = 3 or AP9A = 3 then ask; else skip to A1b

You mentioned that you have a Utility or Program

Administrator Account Rep.

Can you give me his or her name?

!!\_\_\_Do you have his/her email address?

\_Do you have a phone number for him/her? !

N33	!Do you have a cell phone number for him/her?	
77	RECORD NAME, Phone, Email, etc.	Alb
88	Refused	A1b
99	Don't know	A1b

#### **INTEGRATED DEMAND SIDE MANAGEMENT**

#### If AUDIT = 1 then ask; else skip to ID0

According to our records, your organization also received an

A1b	AUDIT from <% UTILITY>. Is this correct?	
1	Yes	ID0
2	No	ID0
88	Refused	ID0
99	Don't know	ID0

#### If AUDIT <> 1

To the best of your knowledge, has the facility located at this address received a <%UTILITY>-sponsored energy audit

within the past 3 years?
--------------------------

1	Yes	ID1
2	No	ID1
88	Refused	ID1
99	Don't Know	ID1

Are you aware of other programs, other than the one we

**ID1** mentioned earlier, or resources that are designed to help

organizations like yours reduce its energy bills?		
1	Yes	ID2
2	No	ID3
88	Refused	ID3
99	Don't Know	ID3

#### If ID1 = 1 then ask; else skip to ID3

#### What types of programs can you recall? [RECORD ALL

**ID2 MENTIONS**] [After each response prompt with "Can you

	recall any others?"]	
1	Rebates/incentives (include mentions of SPC and Express)	ID3
2	Building Commissioning (Retrocommissioning, Monitoring based commissioning)	ID3
3	Business energy audits and feasibility studies	ID3
4	Energy Centers (Pacific Energy Center, SCE CTAC)	ID3
5	Seminars, classes, and workshops	ID3
6	Solar or other Distributed Generation Programs (CSI, SGIP)	ID3
7	Demand Response Programs (Flex Your Power, Peak Choice, BIP, DBP, Aggregator, PDP) ID3	ID3
8	Upstream HVAC and Motors Program	ID3
77	Other programs [SPECIFY:]	ID3
88	Refused	ID3
99	Don't Know	ID3

Has your Account Representative, or any Program Staff or

ID3 Program Vendors discussed solar, wind or other self-

generation equipment opportunities with you?

1	Yes, Account Representative	ID3a
2	Yes, Program Staff	ID3a
3	Yes, Program Vendor	ID3a
4	No	ID3a
88	Refused	ID3a
99	Don't Know	ID3a

**ID3a** Has your Account Representative, Program Staff, or Program Vendors discussed Demand Reduction programs, technologies, or opportunities with you? (Select all that apply)

1	Yes, Account Representative	Program_Lighting
2	Yes, Program Staff	Program_Lighting
3	Yes, Program Vendor	Program_Lighting
4	No	Program_Lighting
88	Don't Know	Program_Lighting
99	Refused	Program_Lighting

#### PROGRAM LIGHTING EQUIPMENT

#### Ask if LIGHTING = 1; else skip to NEXT BATTERY

Comment	One way that organizations like yours can reduce their energy use is to install more energy efficient lighting equipment. I would like to ask you about the lighting changes you made as part of your participation in <%UTILITY>'s program.	L199

#### CONTINUE IF CUSTOM = 1; ELSE SKIP TO A3A IF DEEMED = 1

Our records indicate that your organization installed CUSTOM LIGHTING EQUIPMENT through the program. It is described as

**LI99** <%CUSTOM\_MEASURE>. Is this correct?

1	Yes	LI100
2	No	DISPLAY
88	Refused	DISPLAY
99	Don't know	DISPLAY

#### Ask if LI99 in (2-99); else skip to LI100.

<b>DISPLAY</b> We can not continue this study unless we someone at your organization that is famil lighting equipment that was installed throup rogram.	liar with the
---	---------------

#### Ask if LI99 = 1; else skip to A3A.

What types of fixtures, ballasts, or light controls were **L1100** installed as part of this lighting installation?

<\$2>

LII00	instaned as part of this righting instantion?	
1	High performance T8 (1" diameter bulbs)	LI101A <\$1>
2	T8 fluorescent fixtures (1" diameter bulbs)	LI101A <\$1>
3	T10 fluorescent fixtures	LI101A <\$1>
4	Compact HID (High Density Discharge) Fixtures	LI101A <\$1>
5	Screw-in modular CFLs	LI101A <\$1>
6	Hardwire CFL fixtures	LI101A <\$1>
7	CFL Exit Signs	LI101A <\$1>

8	Led Exit Signs	LI101A <\$1>
		L1101A <\$1>
9	Halogen bulbs	LI101A <\$1>
10	Reflectors	LI101A <\$1>
11	Electronic Ballasts	LI101A <\$1>
12	Lighting Controls, Time Clock	LI101A <\$1>
13	Lighting Controls, Occupancy Sensor	LI101A <\$1>
14	Lighting Controls, Bypass/Delay Timers	LI101A <\$1>
15	Lighting Controls, Photocell	LI101A <\$1>
16	Other Fluorescent	LI101A <\$1>
17	Skinny/Thin Tubes	LI101A <\$1>
18	T5 Fixtures (5/8" diameter)	LI101A <\$1>
19	Screw-in LEDs	LI101A <\$1>
20	Screw-in LEDs Reflector Lamps	LI101A <\$1>
21	LED Fixtures or Panels (e.g., replacement for linear fixtures)	LI101A <\$1>
77	Other (PLEASE SPECIFY)	LI101A <\$1>

#### IF CUSTOM = 1 START MACRO <LI99> FOR **CUSTOM MEASURES (LI101A THROUGH** LI101H)

Approximately how many <\$2> were installed through

LI101A	(\$1)	the program?

77	Record #	LI101C <\$4>
8888	Refused	LI101B <\$3>
9999	Don't know	LI101B <\$3>

#### If LI101A <\$1> in (88, 99) the ask; else skip to LI101C <\$4>

Would you say that the number of <\$2> installed under

LI101B (\$3)	Would you say that the number of <\$2> installed under the program are	
1	less than 10 units	LI101C <\$4>
2	11 - 50 units	LI101C <\$4>
3	50 - 100 units	LI101C <\$4>
4	More than 100 units	LI101C <\$4>
88	Refused	LI101C <\$4>
99	Don't know	LI101C <\$4>

Were any of the program provided <\$2>

placed/installed at another facility? If so, what

102	Don't know	LI101D <\$5>
101	Refused	LI101D <\$5>
2	No	LI101D <\$5>
1	Yes, #record percentage	LI101D <\$5>
LI101C (\$4)	percentage would you estimate?	

	replaced when you installed <\$2> through the program?	
1	High performance T8 (1" diameter bulbs)	LI101F <\$7>
2	T8 fluorescent fixtures (1" diameter bulbs)	LI101F <\$7>
3	T10 fluorescent fixtures	LI101F <\$7>
4	T12 Fixtures (1.5" diameter bulbs)	LI101F <\$7>
5	Compact HID (High Density Discharge) Fixtures	LI101E <\$6>
6	Screw-in Modular CFLs	LI101F <\$7>
7	Hardwire CFL Fixtures	LI101F <\$7>
8	Incandescent bulbs	LI101F <\$7>
9	CFL Exit Signs	LI101F <\$7>
10	LED Exit Signs	LI101F <\$7>
11	Halogen bulbs	LI101F <\$7>
12	Reflectors	LI101F <\$7>
13	Electronic Ballast	LI101F <\$7>
14	Magnetic Ballast	LI101F <\$7>
15	Manual Switches	LI101F <\$7>
16	Lighting Controls, Time Clock	LI101F <\$7>
17	Lighting Controls, Occupancy Sensor	LI101F <\$7>
18	Lighting Controls, Bypass/Delay Timers	LI101F <\$7>
19	Lighting Controls, Photocell	LI101F <\$7>
20	Other Fluorescent	LI101F <\$7>
21	Fat/Thick Tubes	LI101F <\$7>
22	Skinny/Thin Tubes	LI101F <\$7>
23	T5 Fixtures (5/8" diameter)	LI101F <\$7>
24	Screw-in LEDs	LI101F <\$7>
25	Screw-in LEDs Reflector Lamps	LI101F <\$7>
26	LED Fixtures or Panels (e.g., replacement for linear fixtures)	LI101F <\$7>
66	Did not replace anything - new equipment	LI90
77	Other (PLEASE SPECIFY)	LI101F <\$7>
L		

**LI101D (\$5)** What type of lighting equipment was removed and replaced when you installed <\$2> through the program?

#### Ask if LI101D <\$5> = 5; else skip to LI101F

Were the HID lamps you removed High Pressure

LI101E (\$6)	Sodium, Metal Halide, Mercury Vapor or Incandescent?	
1	High pressure sodium	LI101F <\$7>
2	Metal Halide	LI101F <\$7>
3	Mercury Vapor	LI101F <\$7>
4	Incandescent	LI101F <\$7>
88	Refused	LI101F <\$7>
99	Don't know	LI101F <\$7>

#### Ask if LI101D <\$5> <> 66; else skip to LI90

Approximately how old was the lighting that was

LI101F (\$7)	removed and replaced with <\$2>? Would you say	
1	Less than 5 years old	LI101G <\$8>

2	Between 5 and 10 years old	LI101G <\$8>
3	Between 10 and 15 years old	LI101G <\$8>
4	More than 15 years old	LI101G <\$8>
88	Refused	LI101G <\$8>
99	Don't know	LI101G <\$8>

### How would you describe the removed equipment's condition? Would you say they were in

L1101G (\$8)	condition? Would you say they were in	
1	Poor condition	LI101H <\$9>
2	Fair condition	LI101H <\$9>
3	Good condition	LI101H <\$9>
88	Refused	LI101H <\$9>
99	Don't know	LI101H <\$9>

Approximately what percentage of the lighting equipment that was removed and replaced was broken or not working prior to installing < \$2>2

LI101H (\$9)	or not working prior to installing <\$2>?	
%	Percent	LI90
101	Refused	LI90
102	Don't know	LI90

#### END MACRO FOR CUSTOM MEASURES; RESTART LOOP IF NEEDED FOR ADDITIONAL MEASURES SELECTED IN LI100; ELSE GO TO LI90

#### Ask if LI100 = 5

**T T O O** 

T T101 ( ( 0 0 )

Of the CFLs you received through the program, what percentage do you estimate were placed into storage for

L190	later use?	
77	Open Record	LI901
101	Refused	LI901
102	Don't know	LI901

#### Ask if LI100 = 19

Of the LEDs you received through the program, what percentage do you estimate were placed into storage for

LI901	later use?	
77	Open Record	LI902
101	Refused	LI902
102	Don't know	LI902

#### Ask only if LI100 = 20

Of the LED Reflector Lamps you received through the

program, what percentage do you estimate were placed

#### **LI902** into storage for later use?

77	Open Record	CUST_INSTALL_DATE_
	*	NU

101	Refused	CUST_INSTALL_DATE_ NU
102	Don't know	CUST_INSTALL_DATE_ NU

#### IF UNRECORDED <> CUST\_INSTALL\_DATE;

Our records indicate that your company installed this CUSTOM LIGHTING EQUIPMENT on CUST\_INSTALL\_ **DATE NU** <%CUST INSTALL DATE>. Is this correct?

DATE_NU		
1	Yes	NTGCHECK
		CUST_INSTALL_YEA
2	No	R
		CUST_INSTALL_YEA
88	Refused	R
		CUST_INSTALL_YEA
99	Don't know	R

#### IF UNRECORDED(CUST\_INSTALL\_DATE) & **^UNRECORDED(CUST\_PAID\_DATE);** According to our records, your organization received a rebate for the installation of your CUSTOM LIGHTING

#### EQUIPMENT on ... <%CUST\_PAID\_DATE>. DISPLAY IF CUST INSTALL DATE NU = 2 OR(UNRECORDED = CUST\_INSTALL\_DATE AND UNRECORDED <> CUST\_PAID\_DATE);

In what year did you install this CUSTOM LIGHTING CUST\_INSTALL\_ YEAR EQUIPMENT (PROBE FOR BEST GUESS)

1	2013	CUST_INSTALL_MON TH
2	2014	CUST_INSTALL_MON TH
88	Refused	NTGCHECK
99	Don't know	NTGCHECK

#### If CUST\_INSTALL\_YEAR in (1-3) then ask; else skip to A3a

CUST\_INSTALL\_ And in which Month. If you don't know the MONTH, N?

MONTH could y	ou remember the SEASO
---------------	-----------------------

1	January	NTGCHECK
2	February	NTGCHECK
3	March	NTGCHECK
4	April	NTGCHECK
5	May	NTGCHECK
6	June	NTGCHECK
7	July	NTGCHECK
8	August	NTGCHECK
9	September	NTGCHECK
10	October	NTGCHECK
11	November	NTGCHECK
12	December	NTGCHECK

13	Fall	NTGCHECK
14	Winter	NTGCHECK
15	Spring	NTGCHECK
16	Summer	NTGCHECK
88	Refused	NTGCHECK
99	Don't know	NTGCHECK

#### GO TO NTG BATTERY IF NTGCUSTOM = 1; NTGCHECK ELSE CONTINUE

#### IF DEEMED = 1 START LOOP FOR DEEMED MEASURES (<%LT\_MEAS\_x>, WHERE x = 1, 2, or 3); ELSE SKIP TO LI30

According to our records, your organization (MxDELAMP = 0) installed/delamped <%LT\_QTY\_x> <%LT\_MEAS\_x> through <%UTILITY>'s program, is this correct? [IF MxDELAMP == 1, READ: delamping occurs when you retrofit your T12s to T8s and reduce the number of lamps in a fixutre or simply reduce the number of fixtures]

1	Yes - Quantity is Correct	DEEMED_INSTALL_DATE_ NU
2	Yes - Installed Different Quanity	A3_QTY
3	No, did not install	DISPLAY
88	Refused	DISPLAY
99	Don't know	DISPLAY

#### IF A3[A-C](3 - 99), READ: "We must conduct this study with someone that knows about the installation of this measure." and ABANDON USER. Else DISPLAY continue with A3[A-C]\_QTY

#### Ask if A3[A-C] = 2 or LT\_QTY\_x = 0 Approximately how many units of <%LT\_MEAS\_x> were (MxDELAMP = 0) installed/delamped under the % PDOCD AMA assumed?

A3[A-C]\_QTY %PROGRAM program?

4

77	Record #	DEEMED_INSTALL_DATE_ NU
8888	Refused	A3_OTH
9999	Don't know	A3_OTH

#### IF A3\_QTY IN (88, 99)

More than 100 units

 

 A3[A-C]\_OTH
 Would you say that the number of <%LT\_MEAS\_x> (MxDELAMP = 0) installed/delamped are...

 1
 less than 10 units
 DEEMED\_INSTALL\_DATE\_NU

 2
 11 - 50 units
 DEEMED\_INSTALL\_DATE\_NU

 3
 50 - 100 units
 DEEMED\_INSTALL\_DATE\_NU

DEEMED INSTALL DATE

NU

88	Refused	DEEMED_INSTALL_DATE_ NU
99	Don't know	DEEMED_INSTALL_DATE_ NU

#### IF ^UNRECORDED(DEEM\_INSTALL\_DATEx)

Our records indicate that your organization <(MxDELAMP = 0)/installed/delamped> ...<%LT MEAS x>on

**DEEM\_INSTALL\_DATE** <%DEEM\_INSTALL\_DATEx>. \_\_\_\_\_Is this x NU correct?

concer:	
Yes	LI18
	DEEM_INSTALL_YEA
No	R
	DEEM_INSTALL_YEA
Refused	R
	DEEM_INSTALL_YEA
Don't know	R
	No Refused

#### IF UNRECORDED(DEEM INSTALL DATEx) & ^UNRECORDED(DEEM\_PAID\_DATEx)

According to our records, your organization received a rebate for the (MxDELAMP = 0) installation/delamping> of ...<%LT\_MEAS\_x>... on **DISPLAY** <% DEEM\_PAID\_DATEx>.

#### IF DEEM INSTALL DATEX NU in (2,88,99) (UNRECORDED(DEEM\_INSTALL\_DATEx) & ^UNRECORDED(DEEM\_PAID\_DATEx))

**DEEM\_INSTALL\_YEAR** In what year did you (MxDELAMP = 0) install/delamp **x** <%LT\_MEAS\_x>? (PROBE FOR BEST GUESS)

1	2013	DEEM_INSTALL_MO NTHx
2	2014	DEEM_INSTALL_MO NTHx
88	Refused	LI18
99	Don't know	LI18

#### IF DEEM\_INSTALL\_YEARx in (1-3)

DEEM_INSTALL_MON THx	And what month? {If they can not recall month, try to get the season.}	
1	January	LI18
2	February	LI18
3	March	LI18
4	April	LI18
5	May	LI18
6	June	LI18
7	July	LI18
8	August	LI18
9	September	LI18
10	October	LI18

11	November	LI18
12	December	LI18
13	Fall	LI18
14	Winter	LI18
15	Spring	LI18
16	Summer	LI18
88	Refused	LI18
99	Don't know	LI18

#### If A3[A-C] is 1 or 2;

#### Ask only if CFLx = 1; else skip to LI181[A-C]

Of the CFLs you received through the program, what

percentage do you estimate were placed into storage for

LI18[A-C]	later use?	
77	Open Record LI181	
101	Refused	LI181
102	Don't know	LI181

#### Ask only if LEDx = 1; else skip to LI182[A-C]

Of the LEDs you received through the program, what percentage do you estimate were placed into storage for

LI181[A-C]	later use?	
77	Open Record	LI182
101	Refused	LI182
102	Don't know	LI182

#### ASK ONLY IF LEDRLx = 1

Of the LED Reflector Lamps you received through the program, what percentage do you estimate were placed

LI182[A-C]	into storage for later use?		
77	Open Record	LI19	
101	Refused	LI19	
102	Don't know	LI19	

Were any of the program provided <%LT\_MEAS\_x> (MxDELAMP = 0) installed/delamped at another

	(	· · · · · · · · · · · · · · · · · · ·
LI19[A-C]	facility? If so,	what percentage would you estimate?

	ruenney. It so, what percentage would you estimate.	
77	Yes, #record percentage	LI20
101	Refused	LI20
102 Don't know		LI20

#### IF MxDELAMP = 0; else skip to end of DEEMED MEASURE LOOP

What type of lighting was removed and replaced when

|--|

1	High performance T8 (1" diameter bulbs)	LI22
2	T8 fluorescent fixtures (1" diameter bulbs)	LI22

LI20[A-C]

3	T10 fluorescent fixtures	LI22
4	T12 Fixtures (1.5" diameter bulbs)	LI22
5	Compact HID (High Density Discharge) Fixtures	LI21
6	Screw-in Modular CFLs	LI22
7	Hardwire CFL Fixtures	LI22
8	Incandescent	LI22
9	CFL Exit Signs	LI22
10	LED Exit Signs	LI22
11	Halogen bulbs	LI22
12	Reflectors	LI22
13	Electronic Ballast	LI22
14	Magnetic Ballast	LI22
15	Manual Switches	LI22
16	Lighting Controls, Time Clock	LI22
17	Lighting Controls, Occupancy Sensor	LI22
18	Lighting Controls, Bypass/Delay Timers	LI22
19	Lighting Controls, Photocell	LI22
20	Other Fluorescent	LI22
21	Fat/Thick Tubes	LI22
22	Skinny/Thin Tubes	LI22
23	T5 Fixtures (5/8" diameter)	LI22
24	Screw-in LEDs	LI22
25	Screw-in LEDs Reflector Lamps	LI22
26	LED Fixtures or Panels (e.g., replacement for linear fixtures)	LI22
66	DID NOT REMOVE ANYTHING-ADDITIONAL EQUIP ONLY	NTGCHECK1
77	Other (PLEASE SPECIFY)	LI22

#### **IF MxDELAMP = 0;**

#### ASK IF LI20[A-C] = 5; else skip to LI22[A-C]

Were the HID lamps you removed High Pressure

LI21[A-C] Sodium, Metal Halide, Mercury Vapor or Incandescent?

1	High pressure sodium	LI22
2	Metal Halide	LI22
3	Mercury Vapor	LI22
4	Incandescent	LI22
88	Refused	LI22
99	Don't know	LI22

#### If LI20[A-C]^= 66 then ask; else skip to end of DEEMED Loop

Approximately how old was the equipment that were removed and replaced? Would you say...

LI22[A-C]	removed and replaced? Would you say	
1	Less than 5 years old	LI23
2	Between 5 and 10 years old	LI23

3	Between 10 and 15 years old	LI23
4	More than 15 years old	LI23
88	Refused	LI23
99	Don't know	LI23

How would you describe the removed equipment's

LI23[A-C]	condition? Would you say they were in	
1	Poor condition	LI24
2	Fair condition	LI24
3	Good condition	LI24
88	Refused	LI24
99	Don't know	LI24

Approximately what percentage of the lighting equipment that was removed and replaced was broken

**LI24**[**A-C**] or not working prior to installing <%LT MEAS x>?

	8	
%	Percent	NTGCHECK1
101	Refused	NTGCHECK1
102	Don't know	NTGCHECK1

#### GO TO NTGBATTERY IF NTGDEEMED =1; ELSE RESTART LOOP IF NEEDED FOR NTGCHECK1 <%LT\_MEAS\_x> WHERE x = 2, 3

AFTER ALL DEEMED MEASURES HAVE GONE THROUGH LOOP AND THE NTGBATTERY HAS BEEN COMPLETED FOR A LIGHTING MEASURE, ASK LI30

#### ASK IF LIGHTING=1

Considering all of the lighting changes we just discussed, approximately what percentage of the LI30 facility's lighting was affected by those changes?

L150	facility's lighting was affected by those changes:	
%	Percent	HB1
101	Refused	HB1
102	Don't know	HB1

#### HIGH BAY AND DELAMPING

#### If LINEAR = 1 or LI100 in (1, 2, 3, 16, 17, 18, 77);

else skip to HB1a

Thinking about all of the types of linear fluorescent bulbs that were installed through the program, what is the highest height, in feet, above the area they light? [IN

#### HB1 FEET]

1	Record number of feet	HB2
66	Did not install linear fluorescent lamps	HB1a
88	Refused	HB2
99	Don't know	HB2

#### IF HB1 < 13 then ask; else skip to HB3

Just to double check, was any of the linear fluorescent lighting installed through the program at a height of 13 or more feet above the area it is meant to light? This **HB2** would qualify as HIGH BAY lighting.

1102	would qualify us more birth ingliting.	
1	Yes	HB3
2	No	HB1a
88	Refused	HB1a
99	Don't know	HB1a

### ASKI IF IF (HB1 >> 12 & HB1 <> 66 & HB1 <> 88 & HB1 <> 99) | HB2(1); else skip to HB1a

What is the main kind of linear fluorescent bulbs located

HB3	at this height?	
1	T8s	HB1a
2	T5s	HB1a
77	OPEN\RECORD OTHER	HB1a
88	Refused	HB1a
99	Don't know	HB1a

### Ask if NON\_LINEAR = 1 or LI100 in (4, 5, 6, 9, 77); else skip to DEL1

Is any of the lighting installed through the program considered to be High Bay? (If needed, lighting higher than 12 ft)

HBIa	than 13 ft)	
1	Yes	HB2a
2	No	DEL1
88	Refused	DEL1
99	Don't know	DEL1

#### Ask if HB1a = 1 else skip to DEL1

**HB2a** What kind of High Bay Lighting is it?

TTD1-

1	HID (High-intensity discharge) High pressure sodium	DEL1
2	HID Metal halide	DEL1
3	HID Mercury Vapor	DEL1
4	HID - I don't know what type	DEL1
5	CFLs	DEL1
77	OPEN\RECORD OTHER	DEL1
88	Refused	DEL1
99	Don't know	DEL1

#### Ask if DELAMP = 1; else skip to DEL1a

We also show that you delamped linear fluorescent fixtures. Is this correct? (If needed: delamping occurs when you retrofit your T12s to T8s and reduce the

number of lamps in a fixture or simply reduce the

DEL1	number of fixtures.)	
1	Yes	DEL2

2	No	Gas
88	Refused	Gas
99	Don't know	Gas

Ask if DELAMP ^= 1 and LINEAR = 1 and M1DELAMP ^= 1 and M2DELAMP ^= 1 and M3DELAMP ^= 1 OR LI100(1-3, 16-18, 77); As part of the lighting installation you had completed during your participation in program did you have any delamping done? (If needed: delamping occurs when you retrofit your T12s to T8s and reduce the number of lamps in a fixture or simply reduce the number of fivtures )

DEL1a	fixtures.)	
1	Yes	DEL2
2	No	Gas
88	Refused	Gas
99	Don't know	Gas

#### Ask if DEL1 = 1 or DEL1a = 1 or (M1DELAMP = 1and A3A in (1, 2)) or (M2DELAMP = 1 and A3B in (1, 2)) or (M3DELAMP = 1 and A3C in (1, 2))

There are a few different types of delamping that can take place. Today we will be asking about 3 types in partciular. One type of delamping occurs when fixtures are simply removed (removal only). Another type of delamping occurs when the fixtures themselves are removed and replaced with new fixtures containing less bulbs (remove and replace fixtures). The final type is where the current fixtures are retrofitted, not replaced, to accomodate less bulbs (reduce # of bulbs). Have you had Removal only Delamping done within your facility since January 2012?

DEL2	your facinty since January 2012?	
1	Yes	DEL2a
2	No	DEL3
88	Refused	DEL3
99	Don't know	DEL3

#### If DEL2 = 1 then ask; else skip to DEL3

DEL 2

DET 2

What percent of the original fixtures within the

DEL2a	delamped area were removed?	
77	Record percentage	DEL3
101	Refused	DEL3
102	Don't know	DEL3

Have you had Remove and Replace delamping done within your facility since 2012? Remove and replace occurs when the fixutres themselves are removed and replaced with new fixtures containing less hulbs

DEL5	replaced with new fixtures containing less builds.	
1	Yes	DEL3a
2	No	DEL4

88	Refused	DEL4
99	Don't know	DEL4

#### If DEL3 = 1 then ask; else skip to DEL4

DEL3a	What type of fixtures were removed?
-------	-------------------------------------

77	Open Record	DEL3b
88	Refused	DEL3b
99	Don't know	DEL3b

#### **DEL3b** What type of fixtures were installed?

77	Open Record	DEL3c
88	Refused	DEL3c
99	Don't know	DEL3c

How many lamps per fixture were present prior to the delamping retrofit?[PROBE FOR BEST GUESS IF

DEL3c	DON'T KNOW]	
1	1	DEL3d
2	2	DEL3d
3	3	DEL3d
4	4	DEL3d
5	5	DEL3d
6	6	DEL3d
7	7	DEL3d
8	8	DEL3d
88	Refused	DEL3d
99	Don't know	DEL3d

How many lamps per fixture are present now, after the delamping retrofit? [PROBE FOR BEST GUESS IF

DEL3d	DON'T KNOW]	
1	1	DEL3E
2	2	DEL3E
3	3	DEL3E
4	4	DEL3E
5	5	DEL3E
6	6	DEL3E
7	7	DEL3E
8	8	DEL3E
88	Refused	DEL4
99	Don't know	DEL4

Approximately how old were the fixtures that were removed and replaced as a result of this Remove and

DEL3E	Replace delamping?	Would you say

1	Less than 5 years old	LI23
2	Between 5 and 10 years old	LI23

3	Between 10 and 15 years old	LI23
4	More than 15 years old	LI23
88	Refused	LI23
99	Don't know	LI23

How would you describe the condition of the fixtures that were Removed and Replaced as a result of the remove and replace delamping? Would you say they

DEL3F	were in	
1	Poor condition	LI24
2	Fair condition, or	LI24
3	Good condition	LI24
88	Refused	LI24
99	Don't know	LI24

Approximately what percentage of the fixtures that were removed and replaced were broken or not working prior **DEL3G** to the Remove and Replace delamping?

DELIJO	to the Remove and Replace detailping.	
%	Percent	LI30
101	Refused	LI30
102	Don't know	LI30

Have you had a delamping retrofit to reduce the number of lamps per fixture within your facility since 2012? This is where the current fixtures are retrofitted, not **DEL4** replaced to accomodate less hulbs (reduce # of lamps)

DELT	replaced, to accomodate less builds (reduce # of lamps).	
1	Yes	DEL4a
2	No	DEL5
88	Refused	DEL5
99	Don't know	DEL5

#### If DEL4 = 1 then ask; else skip to DEL5

How many lamps per fixture were present prior to the delamping retrofit?[PROBE FOR BEST GUESS IF DON'T KNOW]

DEL4a	DON'T KNOW]	
77	Open Record	DEL4b
88	Refused	DEL4b
99	Don't know	DEL4b

How many lamps per fixture are present now, after the delamping retrofit? [PROBE FOR BEST GUESS IF

DEL4b	DON'T KNOW]	
77	Open Record	DEL5
88	Refused	DEL5
99	Don't know	DEL5

Is the amount of lighting better, worse, or the same than

**DEL5** before your delamping job?

1	Better	Gas
2	Worse	DEL11
3	Same	Gas
88	Refused	DEL11
99	Don't know	DEL11

#### If DEL5 in (2, 88, 99) then ask; else skip to G1

Did you install additional lighting equipment to increase

DEL11	the amount of lighting in the delamped area(s)?	
1	Yes	Gas
2	No	Gas
88	Refused	Gas
99	Don't know	Gas

#### GAS EQUIPMENT

#### Ask if CC3a(2|3) (respondent said organization has gas heating) or GAS=1; else skip to NEXT BATTERY In this next section we will be discussing the GAS

**DISPLAY** EQUIPMENT present at your facility.

Which of the following natural gas equipment is present at

G1	your facility?	
1	Water Heater	G25
2	Gas Furnace	G25
3	Gas Boiler	G25
4	Gas Stove	G25
5	Gas Clothes Dryer	G25
66	No natural gas	Refrigeration
77	Other (specify)	G25
88	Refused	G25
99	Don't know	G25

#### Does your organization have any plans to install any high

	•	0	V 1	-
G25	efficiency gas	s equipment within	the next 12 months	s?

1	Yes	Refrigeration
2	No	Refrigeration
88	Refused	Refrigeration
99	Don't Know	Refrigeration

#### **REFRIGERATION EQUIPMENT**

#### Ask R9 through CD4 if REFRIGERATION = 1; else skip to NEXT BATTERY

#### **READ IF ^UNRECORDED(RF\_MEAS\_x) where x = 1, 2, 3....**

In this section of the survey we would like to ask you about the

**DISPLAY** refrigeration equipment changes you made as part of your participation in <%UTILITY>'s program.

According to our records, your organization installed <%RF\_QTY\_x> ... <%RF\_UNITS\_x>...<%RF\_MEAS\_x> through the <%UTILITY>

R9_x	program, is this correct?	
1	Correct as stated	R5b_x
2	Refrigeration equipment installed but not as described	R9X_x
3	No refrigeration equipment installed through the program	Next Measure/Greenhous e
88	Refused	Greenhouse
99	Don't know	Greenhouse

#### ASK IF IF R9\_x(2)

Approximately how many units of ...<%RF\_MEAS\_x>... were installed

R9X_x	under the Program?	
77	Record #	Calc
88	Refused	R5b_x
99	Don't know	R5b_x

If <%ClaimInstal\_RF\_x>/<%RFx\_QTY\_x> <75% then ask RF9Y\_x; else if <%ClaimInstal\_RF\_x>/<%RFx\_QTY\_x> > 125% ask RF9Z\_x; Calc else skip to R5b\_x

### ASK R9Y IF R9X\_x <> 88888 & R9X\_x <> 99999; R9X\_x << RFxUNDER

Perhaps you could help us to understand the difference between our records and what has been installed...Do you have any suggestions as to why our numbers differ? Were any of these <% RF\_MEAS\_x> put into storage, perhaps installed at another facility, or never received? It is okay if you don't know why there is a difference, but if you had any ideas of why our counts don't match, it would really help us to evaluate
R9Y x the program's record keeping?

	the programs record heeping.	
1	Have no idea why numbers differ	R5b_x
2	Did not install all of the refrigeration equipment, Put some in storage	R5b_x
3	Installed at another facility	R5b_x
4	Did not receive all of the <%RF_MEAS_x>	R5b_x
77	Other	R5b_x
88	Refused	R5b_x
99	Don't know	R5b_x

#### ASK R9Z\_x IF R9X\_x >> RFxOVER

Perhaps you can help us to understand the difference between our records and what has been installed....Do you have any suggestions as to why our numbers differ? Did your facility participate multiple times in the program since 2013 and maybe we don't have these other records? Did you install additional equipment outside of the program that you are including in these numbers? It is okay if you don't know why there is a difference, but if you had any ideas of why our counts don't match, it would really help us to avaluate the program's record keeping?

R9Z_x	would really help us to evaluate the program's record keeping?	
1	Have no idea why numbers differ	R5b_x
2	Multiple participation	R5b_x
3	Installed equipment outside of the program	R5b_x
77	Other	R5b_x
88	Refused	R5b_x
99	Don't know	R5b_x

## ASK IF R9\_x(1|2);

4

5

66

77

88

99

R5b_x	you installed <% RF_MEAS_x>?	
1	Old Strip curtains	
2	Older Main door cooler/freezer door gaskets	
3	Older Anti-sweat heat controllers	

Same Equipment, just newer

NONE - Not a replacement

Other (Specify)

Refused

Don't know

Older Display cases without doors

ASK IF IF R5b\_x(1||65|77) How would you describe the condition of refrigeration equipment that

X	•	
Λ	1 1 1 10	XX7 ·
	was removed and replaced?	W 95 11

was femoved and feptaced. Was fem		
1	Inoperable (broken)	R5d_x
2	Poor condition	R5d_x
3	Fair condition	R5d_x
4	Good condition	R5d_x
88	Refused	R5d_x
99	Don't know	R5d_x

Approximately how old was the refrigeration equipment that was

**R5d\_x** removed and replaced by the refrigeration equipment we just discussed?

	Would you say	
1	Less than 5 years old	R9d1_x
2	Between 5 and 10 years old	R9d1_x
3	10 to 20 years old	R9d1_x
4	more than 20 years old	R9d1_x
88	Refused	R9d1_x
99	Don't know	R9d1_x

R5c\_x R5c\_x R5c\_x

R5c\_x

R5c\_x

R5c\_x

R5c\_x

R5c\_x

R5c\_x

#### ASK IF ^UNRECORDED(RF\_INSTDTx); ELSE GO TO DISPLAY

Our records indicate that your company installed the refrigeration equipment in <%RF\_INSTDTx> through the <%PROGRAM> program, R9d1\_x

#### is this correct?

DISPLAY

1	Yes	NTGCHECK3
2	No	DISPLAY; RF9f1_x
88	Refused	DISPLAY; RF9f1_x
99	Don't know	DISPLAY; RF9f1_x

#### ASK IF ^UNRECORDED(RF\_CHKDTx) & UNRECORDED(RF\_INSTDTx)

Our records indicate that your company received a rebate for the refrigeration equipment installed through the program in <%RF\_CHKDTx>.

#### ASK IF ( ^UNRECORDED(RF\_CHKDTx) & UNRECORDED(RF\_INSTDTx)) | R9D1\_x(2)

In what year did you install <% RF\_MEAS\_x>? (PROBE FOR BEST **PF0f1** v

 КГ/П_Х	GUESS) Was it in	
1	2013	R9f2
2	2014	R9f2
88	Refused	NTGCHECK3
99	Don't know	NTGCHECK3

#### ASK IF RF9F1\_x(1||2)

RF9f2_x	And what month? {If they can not recall month, try to get the season.}	
1	January	NTGCHECK3
2	February	NTGCHECK3
3	March	NTGCHECK3
4	April	NTGCHECK3
5	May	NTGCHECK3
6	June	NTGCHECK3
7	July	NTGCHECK3
8	August	NTGCHECK3
9	September	NTGCHECK3
10	October	NTGCHECK3
11	November	NTGCHECK3
12	December	NTGCHECK3
13	Fall	NTGCHECK3
14	Winter	NTGCHECK3
15	Spring	NTGCHECK3
16	Summer	NTGCHECK3
88	Refused	NTGCHECK3
99	Don't know	NTGCHECK3

#### DEOFY ... And who nth? [If th

#### NTGCHECK3 IF NTGREFRIG == 1 PERFORM NTG BATTERY; ELSE CONTINUE....

#### END REFRIGERATION MEASURE LOOP; GO TO R9\_x if ^UNRECORDED(RF\_MEAS\_x) WHERE x = 2, 3; ELSE CONTINUE WITH SURVEY

#### IF CASES = 1 ASK CD2 THROUGH CD4 ; ELSE SKIP TO NEXT BATTERY What is the length caroos the front (linear fact) of your display case? An

CD2	what is the length across the front (linear feet) of your display case? An approximation would be fine.	
77	Record length of case and number of cases	CD3
88	Refused	CD3
99	Don't know	CD3

# CD3 Does your new display case have efficient lighting (T-8 or LED lighting) installed? 1 Yes 2 No 88 Refused

#### **CD4** Does your new display case have a variable speed fan motor installed?

1	Yes	Greenhouse
2	No	Greenhouse
88	Refused	Greenhouse
99	Don't know	Greenhouse

#### **GREENHOUSE HEAT CURTAINS**

#### Ask if CONTROLS = 1 and FM050 in 4 (Agricultural farms/greenhouses), 8 (Education), or 12 (Industrial); else skip to NEXT BATTERY

GG1 Does your facility have any greenhouses?

1	Yes	GG1a
2	No	Cooling
88	Refused	Cooling
99	Don't know	Cooling

#### Ask if GG1=1; else skip to NEXT BATTERY

**GG1a** How many square feet of greenhouses do you have at your facility?

66	We do not have any greenhouses	Cooling
77	Square feet	GG1b
88	Refused	GG1a1
99	Don't know	GG1a1

#### Ask if GG1a IN (88, 99)

99

Don't know

CD4

CD4 CD4

CD4

GGIal	Can you identify the appropriate size range from the following list?	
1	< 1,500 sq ft	Cooling
2	1,500 - 5,000 sq ft	Cooling
3	5,000 - 10,000 sq ft	Cooling
4	10,000 – 25,000 sq ft	Cooling
5	25,000 – 50,000 sq ft	Cooling
6	50,000 – 75,000 sq ft	Cooling
7	75,000 – 100,000 sq ft	Cooling
8	> 100,000 sq ft	Cooling
88	Refused	Cooling
99	Don't know	Cooling

Can you identify the appropriate size range from the following list? CC1<sub>9</sub>1

#### **COOLING EQUIPMENT**

Now we would like to discuss your cooling equipment.

#### What type of equipment is used to cool this facility? (allow

CL1	multiples)	
1	No A/C	PipeInsulation
2	Split system (two components; compressor is separate from the supply air fan, air conditioner, or heat pump)	CL2
3	Packaged systems (one component; rooftop units)	CL2
4	Package Terminal A/C or Heat Pump (e.g., Hotel/Motel units)	CL2
5	Evaporative coolers (swamp coolers)	CL2
6	Water Chiller (Central plant)	CL2
7	Individual A/C or Heat Pump Units (e.g., Unitary Equipment, Central A/C with multiple units, single unit for small business) NOTE: ASK IF SPLIT OR PACKAGED SYSTEM	CL2
8	Window/Wall Units	CL2
77	Other (Specify)	CL2
88	Refused	CL2
99	Don't Know	CL2

#### Ask if CL1<>1; else skip to NEXT BATTERY

How would you describe the condition of the primary cooling equipment currently in use at your facility? Would you say

the cooling equipment is in ... CL2 T 4:+;

1	In poor condition	CL3
2	In fair condition	CL3
3	Good condition	CL3
88	Refused	CL3
99	Don't know	CL3

	facility? Would you say	
1	Less than 5 years old	CL4
2	Between 5 and 10 years old	CL4
3	10 to 20 years old	CL4
4	more than 20 years old	CL4
88	Refused	CL4
99	Don't know	CL4

## **CL3** How old is this cooling equipment currently in use at your

CL4 What is the primary fuel used by this cooling equipment?

1	Electricity	CL35
2	Natural Gas	CL35
3	Both Electricity and Gas	CL35
77	Other (PLEASE SPECIFY)	CL35
88	Refused	CL35
99	Don't Know	CL35

**CL35** Does your company have any plans to install high efficiency cooling equipment within the next 12 months?

1	Yes	PipeInsulation
2	No	PipeInsulation
88	Refused	PipeInsulation
99	Don't Know	PipeInsulation

#### PIPE INSULATION

#### ASK IF PIPE = 1; else skip to NEXT BATTERY

**DISPLAY** In the next section we'll be discussing the pipe insulation present at your facility.

## ASK IF ^UNRECORDED(PI\_INSTDT); ELSE GO TO DISPLAY/PI1a

We'd like to confirm that new pipe insulation was installed at your facility PI1 on approximately <%PL INSTDT> Is this correct?

F11	on approximately <%F1_INSTD1>. Is this confect?	
1	Yes	PI3
2	No	DISPLAY; PI1a
88	Refused	DISPLAY; PI1a
99	Don't know	DISPLAY; PI1a

## ASK IF ^UNRECORDED(PI\_CHKDT) & UNRECORDED(PI\_INSTDT)

Our records indicate that your company received a rebate for the pipe **DISPLAY** insulation installed through the program in <%PI\_CHKDT>.

## ASK IF (^UNRECORDED(PI\_CHKDT) & UNRECORDED(PI\_INSTDT)) | PI1(2)

PI1a	In what year did you install the pipe insulation?	
1	2013	PI1b
2	2014	PI1b
88	Refused	PI3
99	Don't know	PI3

#### ASK IF PI1A(1||2)

**PI1b** And what month? {If they can not recall month, try to get the season.}

1	January	PI3
2	February	PI3
3	March	PI3
4	April	PI3
5	May	PI3
6	June	PI3
7	July	PI3
8	August	PI3
9	September	PI3
10	October	PI3
11	November	PI3
12	December	PI3
13	Fall	PI3
14	Winter	PI3
15	Spring	PI3
16	Summer	PI3
88	Refused	PI3
99	Don't know	PI3

Our records indicate that <% PI\_QTY> feet of pipe insulation was installed **PI3** at your facility. Is this about right?

1	Yes	PI7
2	No	PI3a
88	Refused	PI3a
99	Don't know	PI3a

#### ASK IF PI3(2||99)

How many total linear feet of pipe insulation is present at your facility?

PI13a	Your best estimate is okay.	
66	No pipe insulation	Sprinklers_Ag
77	Total linear feet of pipe insulation	PI7
88	Refused	P13aa
99	Don't know	P13aa

#### ASK IF PI3a = 88,99

Can you estimate what percent of the pipes present at your facility were

P13aa	insulated through the program?	
1	Total linear feet of pipe insulation:	PI7
2	Percentage of pipe insulation replaced:	PI7
101	Refused	PI7
102	Don't know	PI7

#### ASK IF PI3a <> 66;

Was the pipe insulation installed on new pipes or was it a retrofit of older

PI7	pipes or both?	
1	ONLY NEW	PI7b
2	ONLY OLDER	PI7b
3	BOTH NEW AND OLDER	P17a
88	Refused	PI8
99	Don't know	PI8

#### ASK IF PI7 = 3; else skip

PI7a What percentage of the pipe insulation was installed on new pipes?

Record	(record percentage)	PI7b
77	Other	PI7b
101	Refused	PI7b
102	Don't know	PI7b

#### ASK IF PI7(2|3);

PI7b	How many years	s old were the pipe	s receiving the pip	e insulation?
------	----------------	---------------------	---------------------	---------------

Record	(record in # of years)	PI8
77	Other	PI8
88	Refused	PI8
99	Don't know	PI8

Was insulation already present on the pipes before the insulation was

PI8	installed through the program?	
1	Yes	P21
2	No	P25
77	Other	P25
88	Refused	P25
99	Don't know	P25

#### ASK IF PI8(1);

Was the existing insulation removed and replaced, or was additional insulation added to existing insulation?

P21	insulation added to existing insulation?	
1	old insulation removed and replaced	P23
2	Additional insulation added over old insulation	P23
3	Both	P23
88	Refused	P23

99 Don't know	P23

#### What condition was your old pipe insulation in at the time of the

P23	replacement?	
1	Good	P25
2	Fair	P25
3	Poor	P25
4	Not a replacement	P25
88	Refused	P25
99	Don't know	P25

#### ASK ALL

P25	Are boilers present at your facility?	
1	Yes	P27
2	No	P33
77	Other [Record Verbatim]	P33
88	Refused	P33
99	Don't know	P33

#### ASK IF PI25(1)

Have the boilers been repaired or replaced since you installed the pipe **P27** insulation through the program?

1	Yes	P29
2	No	P33
77	Other [Record Verbatim]	P33
88	Refused	P33
99	Don't know	P33

#### ASK IF PI27(1)

P29	How long ago in months was the most recent boiler repair or replacement?	
#	Record DATE or # of months ago	P33
77	Other [Record Verbatim]	P33
88	Refused	P33
99	Don't know	P33

#### ASK IF PI3A<>66666

P33	Whose idea was it to install new pipe insulation?	
1	Me or someone at my facility	P35
2	Contractor	P35
3	Utility company contact	P35
4	Manufacturer	P35
77	Other (specify)	P35
88	Refused	P35
99	Don't know	P35

P35	rebate covered?	
1	Rebate covered all of the cost	P37
2	Rebate covered most of the cost	P37
3	Rebate covered less than half of the cost	P37
4	Other	P37
88	Refused	P37
99	Don't know	P37

What percentage of the pipe insulation cost would you estimate the program

How effective was the new pipe insulation in reducing your natural gas bill?

P37	7 Would you say there were		
1	Considerable gas savings	P39	
2	Some gas savings	P39	
3	No noticeable savings	P39	
88	Refused	P39	
99	Don't know	P39	

Have you noticed any problems with the pipe insulation since the

P39	installation?	
1	Yes	P40
2	No	NTGCHECK4
88	Refused	NTGCHECK4
99	Don't know	NTGCHECK4

#### ASK IF P39(1)

**P40** What problems have you noticed since the pipe insulation was installed?

77	RECORD RESPONSE	NTGCHECK4
88	Refused	NTGCHECK4
99	Don't know	NTGCHECK4

#### NTGCHECK4 GO TO NTG BATTERY IF NTGPIPES = 1; ELSE CONTINUE

AGRICULTURAL SPRINKLERS
-------------------------

#### ASK IF SPRINKLERS = 1; ELSE SKIP TO NEXT BATTERY

Now, I would like to ask you about the low-pressure sprinkler nozzles you installed on your irrigation system as part of your participation in <% UTILITY>'s program.

#### ASK IF AG\_QTY > 0

Our records indicate that <%AG\_QTY> low-pressure sprinkler nozzles were installed on either portable or permanent irrigation

AG1 systems. Is this correct?		
1	Yes, correct	AG40
2	Yes, but a different quantity	AG200

3	Did not install	Computer_Power_Mg mt
		Computer_Power_Mg
88	Refused	mt
99	Don't know	AG40

#### ASK IF $AG1(2) | AG_QTY = 0$

How many low-pressure sprinkler nozzles were installed through

AG200	the program?	
77	Record	AG40
88	Refused	AG40
99	Don't know	AG40

#### ASK IF ^AG1(3); ASK IF ^UNRECORDED(AG\_INSTDT); ELSE GO TO DISPLAY/AG41

AG40 Our records indicate that you installed the low-pressure sprinkler nozzles around <%AG\_INSTDTx> through the <%PROGRAM> program is this correct?

1	Yes	AG5
2	No	DISPLAY; AG41
88	Refused	DISPLAY; AG41
99	Don't know	DISPLAY; AG41

## ASK IF ^UNRECORDED(AG\_CHKDT) & UNRECORDED(AG\_INSTDT)

Our records indicate that your company received a rebate for the low-flow sprinkler nozzles installed through the program in

DISPLAY <%AG\_CHKDT>.

## ASK IF ( ^UNRECORDED(AG\_CHKDT) & UNRECORDED(AG\_INSTDT) ) | AG40(2);

AG41 In what year did you install low-flow sprinkler nozzles?

(PROBE FOR BEST GUESS) Was it in....

1	2013	AG42
2	2014	AG42
88	Refused	AG42
99	Don't know	AG42

#### ASK IF AG41(1||2)

AG42 And what month? {If they can not recall month, try to get the

110-12	season.}	
1	January	AG5
2	February	AG5
3	March	AG5
4	April	AG5
5	May	AG5
6	June	AG5
7	July	AG5

		1
8	August	AG5
9	September	AG5
10	October	AG5
11	November	AG5
12	December	AG5
13	Fall	AG5
14	Winter	AG5
15	Spring	AG5
16	Summer	AG5
88	Refused	AG5
99	Don't know	AG5

#### ASK IF AG1(1 | 99);

On what type of irrigation systems are the low-pressure sprinkler nozzles installed? Portable, permanent, or some combination of

AG2	the two?	
1	Portable irrigation system	AG5
2	Permanent irrigation system	AG5
3	Both portable and permanent irrigation systems	AG3
66	Neither	Computer_Power_Mg mt
88	Refused	Computer_Power_Mg mt
99	Don't know	Computer_Power_Mg mt

#### **READ IF AG2 = 3; ELSE SKIP TO AG5**

Since you have low-pressure sprinkler nozzles installed on both portable and permanent irrigation systems, I'd like for you to tell me what share is installed on each type of irrigation system. Adding up to 100 percent, what share is installed on each type of irrigation system? What percent is installed on PORTABLE irrigation systems?

AG3	irrigation systems?	
77	Record percentage	AG4
101	Refused	AG4
102	Don't know	AG4

#### **ASK IF AG3 < 100;**

Of all the low-pressure sprinkler nozzles you have installed, what percent is installed on permanent irrigation systems?

	percent is instance on permanent inigation systems.	
77	Record percentage	CHECKSUM
101	Refused	CHECKSUM
102	Don't know	CHECKSUM

#### IF AG3 < 101 AND (AG3 + AG4 ^ = 100) REDO AG3 AND CHECKSUM AG4; ELSE AG3a

#### IF AG3 = 102 ASK AG3a;

Can you estimate the percentage installed on portable irrigation

AG3a	systems. Is it	
1	1 to 10 percent	AG4a
2	11 to 20 percent	AG4a
3	21 to 30 percent	AG4a
4	31 to 40 percent	AG4a
5	41 to 50 percent	AG4a
6	51 to 60 percent	AG4a
7	61 to 70 percent	AG4a
8	71 to 80 percent	AG4a
9	81 to 90 percent	AG4a
10	91 to 100 percent	AG4a
101	Refused	AG4a
102	Don't know	AG4a

If you are not sure, can you estimate the percentage installed on permanent irrigation systems. Is it...

AG4a	permanent irrigation systems. Is it	
1	1 to 10 percent	CHECK_EST_SUM
2	11 to 20 percent	CHECK_EST_SUM
3	21 to 30 percent	CHECK_EST_SUM
4	31 to 40 percent	CHECK_EST_SUM
5	41 to 50 percent	CHECK_EST_SUM
6	51 to 60 percent	CHECK_EST_SUM
7	61 to 70 percent	CHECK_EST_SUM
8	71 to 80 percent	CHECK_EST_SUM
9	81 to 90 percent	CHECK_EST_SUM
10	91 to 100 percent	CHECK_EST_SUM
88	Refused	CHECK_EST_SUM
99	Don't know	CHECK_EST_SUM

#### CHECK\_EST\_SU PERFORM A CHECK SO THAT AG3+AG4 = 100% OR M AG3a+AG4a=100%

What type(s) of crops are grown in the areas irrigated with the installed low-pressure sprinkler nozzles? [ACCEPT MULTIPLES\_1

AG5	MULTIPLES]	
1	Asparagus	AG5a
2	Tomatoes	AG5a
3	Almonds	AG5a
4	Grapes	AG5a
5	Apricots	AG5a
77	Other [RECORD] - list only one other crop	AG5a
88	Refused	AG5a
99	Don't know	AG5a

#### ASK IF AG5(77); ELSE SKIP TO AG5b

AC59	Is there another crop grown in theses irrigated area	202
AGJa	is there another crop grown in theses inigated area	as:

	is there though the grown in theses hinguises the	
66	No other crop	AG5_1
77	Other - list only one crop	AG5b
88	Refused	AG5_1
99	Don't know	AG5_1

#### ASK IF AG5a(77); ELSE SKIP TO AG5\_1

**AG5b** Is there another crop grown in theses irrigated areas?

	is there allower erop grown in theses inighted areas.	
66	No other crop	AG5_1
77	Other - list only one crop	AG5_1
88	Refused	AG5_1
99	Don't know	AG5_1

#### ASK IF AG5(1); ELSE SKIP TO AG5\_2

What is the growing season, in months, for ASPARAGUS? If you cannot the season will do

AG5_1	you cannot, the season will do.	
1	January	AG5_2
2	February	AG5_2
3	March	AG5_2
4	April	AG5_2
5	May	AG5_2
6	June	AG5_2
7	July	AG5_2
8	August	AG5_2
9	September	AG5_2
10	October	AG5_2
11	November	AG5_2
12	December	AG5_2
13	Fall	AG5_2
14	Winter	AG5_2
15	Spring	AG5_2
16	Summer	AG5_2
88	Refused	AG5_2
99	Don't know	AG5_2

#### ASK IF AG5(2); ELSE SKIP TO AG5\_3

What is the growing season, in months, for TOMATOES? If you

AG5_2	cannot, the season will do.	
1	January	AG5_3
2	February	AG5_3
3	March	AG5_3
4	April	AG5_3
5	May	AG5_3
6	June	AG5_3
7	July	AG5_3

8	August	AG5_3
9	September	AG5_3
10	October	AG5_3
11	November	AG5_3
12	December	AG5_3
13	Fall	AG5_3
14	Winter	AG5_3
15	Spring	AG5_3
16	Summer	AG5_3
88	Refused	AG5_3
99	Don't know	AG5_3

#### ASK IF AG5(3); ELSE SKIP TO AG5\_4

What is the growing season, in months, for ALMONDS? If you cannot, the season will do.

AG5_3	cannot, the season will do.	
1	January	AG5_4
2	February	AG5_4
3	March	AG5_4
4	April	AG5_4
5	May	AG5_4
6	June	AG5_4
7	July	AG5_4
8	August	AG5_4
9	September	AG5_4
10	October	AG5_4
11	November	AG5_4
12	December	AG5_4
13	Fall	AG5_4
14	Winter	AG5_4
15	Spring	AG5_4
16	Summer	AG5_4
88	Refused	AG5_4
99	Don't know	AG5_4

#### ASK IF AG5(4); ELSE SKIP AG5\_5

What is the growing season, in months, for GRAPES? If you

AG5_4	cannot, the season will do.	
1	January	AG5_5
2	February	AG5_5
3	March	AG5_5
4	April	AG5_5
5	May	AG5_5
6	June	AG5_5
7	July	AG5_5
8	August	AG5_5

9	September	AG5_5
10	October	AG5_5
11	November	AG5_5
12	December	AG5_5
13	Fall	AG5_5
14	Winter	AG5_5
15	Spring	AG5_5
16	Summer	AG5_5
88	Refused	AG5_5
99	Don't know	AG5_5

#### ASK IF AG5(5); ELSE SKIP AG5\_77

What is the growing season, in months, for APRICOTS? If you

AG5_5	cannot, the season will do.	
1	January	AG5_77
2	February	AG5_77
3	March	AG5_77
4	April	AG5_77
5	May	AG5_77
6	June	AG5_77
7	July	AG5_77
8	August	AG5_77
9	September	AG5_77
10	October	AG5_77
11	November	AG5_77
12	December	AG5_77
13	Fall	AG5_77
14	Winter	AG5_77
15	Spring	AG5_77
16	Summer	AG5_77
88	Refused	AG5_77
99	Don't know	AG5_77

#### ASK IF AG5(77); ELSE SKIP TO AG5a\_77

What is the growing season, in months, for <%AG5>? If you

AG5_77	cannot, the season will do.	y - u
1	January	AG5a_77
2	February	AG5a_77
3	March	AG5a_77
4	April	AG5a_77
5	May	AG5a_77
6	June	AG5a_77
7	July	AG5a_77
8	August	AG5a_77
9	September	AG5a_77

10	October	AG5a_77
11	November	AG5a_77
12	December	AG5a_77
13	Fall	AG5a_77
14	Winter	AG5a_77
15	Spring	AG5a_77
16	Summer	AG5a_77
88	Refused	AG5a_77
99	Don't know	AG5a_77

#### ASK IF AG5a(77); ELSE SKIP TO AG5b\_77

What is the growing season, in months, for <%AG5a>? If you cannot the season will do

AG5a_77	cannot, the season will do.	n you
1	January	AG5b_77
2	February	AG5b_77
3	March	AG5b_77
4	April	AG5b_77
5	May	AG5b_77
6	June	AG5b_77
7	July	AG5b_77
8	August	AG5b_77
9	September	AG5b_77
10	October	AG5b_77
11	November	AG5b_77
12	December	AG5b_77
13	Fall	AG5b_77
14	Winter	AG5b_77
15	Spring	AG5b_77
16	Summer	AG5b_77
88	Refused	AG5b_77
99	Don't know	AG5b_77

#### ASK IF AG5b(77); ELSE SKIP TO AG6

What is the growing season, in months, for <%AG5b>? If you

AG5b_77	cannot, the season will do.	
1	January	AG6
2	February	AG6
3	March	AG6
4	April	AG6
5	May	AG6
6	June	AG6
7	July	AG6
8	August	AG6
9	September	AG6
10	October	AG6

11	November	AG6
12	December	AG6
13	Fall	AG6
14	Winter	AG6
15	Spring	AG6
16	Summer	AG6
88	Refused	AG6
99	Don't know	AG6

Are the fields with low-pressure sprinkler nozzles irrigated during non-growing seasons?

AG6	during non-growing seasons?	
1	Yes	AG6a
2	No	AG7
88	Refused	AG7
99	Don't know	AG7

#### ASK IF AG6(1)

. ....

. ....

Can you provide the months during which those fields are

AG6a	irrigated?	
1	January	AG7
2	February	AG7
3	March	AG7
4	April	AG7
5	May	AG7
6	June	AG7
7	July	AG7
8	August	AG7
9	September	AG7
10	October	AG7
11	November	AG7
12	December	AG7
13	Fall	AG7
14	Winter	AG7
15	Spring	AG7
16	Summer	AG7
88	Refused	AG7
99	Don't know	AG7

Can you estimate the size of the fields, in acres, irrigated with the

AG7 low-pressure sprinkler nozzles?

77	Record number of acres	AG8
88	Refused	AG8
99	Don't know	AG7a

ASK IF AG7=99

If you are unable to give an exact number of acres, can you estimate a range of the size of the fields irrigated with low-pressure sprinkler nozzles. Is it

AG7a	pressure sprinkler nozzles. Is it	
1	1-25 acres	AG8
2	26-50 acres	AG8
3	51-100 acres	AG8
4	101-200 acres	AG8
5	201+ acres	AG8
88	Refused	AG8
99	Don't know	AG8

## How many irrigation pumps were affected by the installation of low-pressure sprinkler nozzles?

AG8	low-pressure sprinkler nozzles?	
1	1	AG9_1
2	2	AG9_1
3	3	AG9_1
4	4	AG9_1
5	5	AG9_1
6	More than 5 pumps	AG9_1
88	Refused	AG9_1
99	Don't know	AG9_1

#### ASK IF AG8(1||6); ELSE SKIP TO AG9\_2

. .....

What is the rated horsepower of the 1st pump? Would you say it

AG9_1	is	
1	Less than 15 hp	AG9_2
2	15-30 hp	AG9_2
3	35-55 hp	AG9_2
4	60 hp or greater	AG9_2
88	Refused	AG9_2
99	Don't know	AG9_2

#### ASK IF AG8(2||6); ELSE SKIP TO AG9\_3

What is the rated horsepower of the 2nd pump? Would you say

AG9_2	it is	
1	Less than 15 hp	AG9_3
2	15-30 hp	AG9_3
3	35-55 hp	AG9_3
4	60 hp or greater	AG9_3
88	Refused	AG9_3
99	Don't know	AG9_3

#### ASK IF AG8(3||6); ELSE SKIP TO AG9\_4

What is the rated horsepower of the 3rd pump? Would you say it

AG9_3	is	
1	Less than 15 hp	AG9_4
2	15-30 hp	AG9_4

3	35-55 hp	AG9_4
4	60 hp or greater	AG9_4
88	Refused	AG9_4
99	Don't know	AG9_4

#### ASK IF AG8(4||6); ELSE SKIP TO AG9\_5

What is the rated horsepower of the 4th pump? Would you say it

AG9_4	is	
1	Less than 15 hp	AG9_5
2	15-30 hp	AG9_5
3	35-55 hp	AG9_5
4	60 hp or greater	AG9_5
88	Refused	AG9_5
99	Don't know	AG9_5

#### ASK IF AG8(5||6); ELSE SKIP TO AG10

. ....

11

What is the rated horsepower of the 5th pump? Would you say it

AG9_5	18	
1	Less than 15 hp	AG10
2	15-30 hp	AG10
3	35-55 hp	AG10
4	60 hp or greater	AG10
88	Refused	AG10
99	Don't know	AG10

#### Whose idea was it to install new the low-pressure sprinkler

AG10	nozzles?	
1	Me or someone at my facility	AG11
2	Contractor	P35
3	Utility company contact	P35
4	Manufacturer	P35
77	Other (specify)	P35
88	Refused	P35
99	Don't know	P35

## Have you noticed any problems with the low-pressure sprinkler nozzles since the installation?

AGII	nozzies since the instantion?	
1	Yes	AG12
2	No	NTGCHECK5
88	Refused	NTGCHECK5
99	Don't know	NTGCHECK5

#### ASK AG12 if AG11(1)

What problems have you noticed since the sprinkler nozzles were

AG12	installed?	
77	RECORD RESPONSE	NTGCHECK5
88	Refused	NTGCHECK5

99 Don't know

NTGCHECK5

#### GO TO NTG BATTERY IF NTGSPRINKLERS = 1; ELSE NTGCHECK5 CONTINUE

#### PC POWER MANAGEMENT SOFTWARE

#### ASK IF PCPOWER = 1; ELSE SKIP TO NEXT BATTERY

In the next section we'll be discussing the PC power management software **DISPLAY** present at your facility.

#### IF PC\_QTY > 0; ELSE SKIP TO PC200

According to our records, your organization purchased <% PC\_QTY>

power management software licenses through the program, is this correct?

1	Yes, correct	PC1a
2	Yes, but different amount	PC200
3	Did not purchase any	NEXT BATTERY
88	Refused	PC200
99	Don't know	PC200

#### **IF PC\_QTY = 0 | PC100(2)**

Approximately how many power management software licenses were

PC200	purchased through the program?	
77	Record amt	PC1a
88	Refused	PC1a
99	Don't know	PC1a

#### IF PC100 ^=3

PC100

#### ASK IF ^UNRECORDED(PC\_CHKDT); ELSE SKIP TO PC1b

Our records indicate that your company received a rebate for the software licenses purchased through the program in <% PC\_CHKDT>. Is this

PC1a	correct?	
1	Yes	PI3
2	No	PC1b
88	Refused	PC1b
99	Don't know	PC1b

#### ASK IF PC1a(2||99) OR UNRECORDED(PC\_CHKDT);

In what year did you purchase the software licenses through the program?

PC1b	Was it in	
1	2013	PC1c
2	2014	PC1c
88	Refused	PC1
99	Don't know	PC1

#### ASK IF PC1b(1||2);

1010	And what month? {If they can not recan month, if y to get the season?}	
1	January	PI3
2	February	PI3
3	March	PI3
4	April	PI3
5	May	PI3
6	June	PI3
7	July	PI3
8	August	PI3
9	September	PI3
10	October	PI3
11	November	PI3
12	December	PI3
13	Fall	PI3
14	Winter	PI3
15	Spring	PI3
16	Summer	PI3
88	Refused	PI3
99	Don't know	PI3

**PC1c** And what month? {If they can not recall month, try to get the season.}

How many desktop computers are present at this location? We are not counting LAPTOPS.....Your best estimate is fine. DO NOT READ....if they say don't know, then ask them if it is more or less than 50, then find another number within a range and try to get the estimate from that.

Record	Total number of computers	PC2
88	Refused	PC1A
99	Don't know	PC1A

How many desktop computers are controlled by the power management

RecordTotal number of computersPC388RefusedPC2A	PC2	software at this location?	
00 Keluseu 102A	Record	Total number of computers	PC3
	88	Refused	PC2A
99 Don't know PC2A	99	Don't know	PC2A

#### ASK IF PC2 = 88,99

PC1

What percent of the desktop computers at this location are controlled by the software?

PC2A	software?	
Record	Percentage of desktop computers controlled	PC3
88	Refused	PC3
99	Don't know	PC3

What is the predominant type of computer processor installed within your desktop computers? Is it...(READ LIST)

PC3	desktop computers? Is it(READ LIST)	
1	AMD Athlon	PC3a
2	Intel Pentium 3	PC3a
3	Intel Pentium 4	PC3a

77	Other [Record Verbatim]	PC3a
88	Refused	PC3a
99	Don't know	PC3a

## What is the predominant type of monitor that is controlled by the software at this location? Is it... (READ LIST)

1 000		
1	CRT	PC3b
2	LCD	PC3b
3	LED	PC3b
77	Other [Record Verbatim]	PC3b
88	Refused	PC3b
99	Don't know	PC3b

### What is the predominant size (in inches) of the monitors that are controlled

PC3b	by the software at this location?	
1	(record in # of inches)	PC4
77	Other [Record Verbatim]	PC4
88	Refused	PC4
99	Don't know	PC4
88	Refused	PC4

How often do you upgrade/replace your desktop computers/monitors at this

PC4	location?	
1	Number of years	PC5
77	Other [Record Verbatim]	PC5
88	Refused	PC5
99	Don't know	PC5

Is the central server that controls the installed network software located at this facility?

FC5		
1	Yes	PC6
2	No	PC8
77	Other	PC8
88	Refused	PC8
99	Don't know	PC8

#### ASK IF PC5=1

PC3a

DC5

Does this server control desktop computers aside from those located at this facility?

PC6	facility?	
1	Yes	PC7
2	No	PC8
77	Other	PC8
88	Refused	PC8
99	Don't know	PC8

#### ASK IF PC6=1

How many desktop computers are controlled by the power management	
software at this other location(s)?	

PC7	software at this other location(s)?	
Record	Total number of computers	PC8
88	Refused	PC8
99	Don't know	PC8

Does the software monitor and provide reports on the usage of individual **PC8** or groups of network computers?

1	Yes	PC9
2	No	PC9
77	Other [Record Verbatim]	PC9
88	Refused	PC9
99	Don't know	PC9

How effective was the desktop computer power management software at reducing your energy hill? Would you say you have achieved

PC9	reducing your energy bill? Would you say you have achieved	
1	Considerable energy savings	PC10
2	Some energy savings	PC10
3	No noticeable savings	PC10
88	Refused	PC10
99	Don't know	PC10

Have you noticed any problems with the software performance since the installation?

PC10	installation?	
1	Yes	PC10a
2	No	PC11
77	Other [Record Verbatim]	PC11
88	Refused	PC11
99	Don't know	PC11

#### ASK PC10a if PC10(1)

PC10a	What problems have you noticed since the software was installed?	

77	RECORD RESPONSE	PC11
88	Refused	PC11
99	Don't know	PC11

#### PC11 Whose idea was it to install the power management software?

1	Me or someone at my facility.	PC12
2	Contractor.	PC12
3	Utility company contact.	PC12
4	Manufacturer.	PC12
77	Other (specify)	PC12
88	Refused	PC12
99	Don't know	PC12

Did your facility have any guidelines or protocols in place for turning off equipment or putting equipment in sleep mode while not in use before the power management software was installed?

PC12	power management software was installed?	
1	Yes	PC13
2	No	NTGCHECK6
77	Other [Record Verbatim]	PC13
88	Refused	NTGCHECK6
99	Don't know	NTGCHECK6

#### ASK IF PC12=1

What specific guidelines or protocols were in place before the software was

PC13	installed?	
1	[Record Verbatim]	NTGCHECK6
88	Refused	NTGCHECK6
99	Don't know	NTGCHECK6

#### Go to NTG BATTERY IF NTGPC = 1; ELSE CONTINUE WITH NTGCHECK6 SPILLOVER BATTERY

#### FINANCE QUESTIONS

I would like to ask you about funding this project. Funding could include external financing such as a company credit card, getting financing through a contractor or retailer, getting a bank loan or internal financing such as using retained earnings.

#### **FIN1** Did you use internal or external funding for this project?

1	Internal funding	SURVEY_OP_HOUR S
2	External funding	FIN2
3	Combination of internal and external funding	FIN2
88	Refused	SURVEY_OP_HOUR S
99	Don't know	SURVEY_OP_HOUR S

#### [ASK IF FIN1 = 2, 3]

We are interested in known what type of external financing you used? Did you use....[READ THROUGH FULL LIST, RECORD 1=Yes, 2=No, 88=Refused, 99=Don't Know]

FIN2	88=Refused, 99=Don't Know]	
FIN2A	Contractor financing	Y, N, Ref, DK
FIN2B	Vendor financing [FOR INTERVIEWER: for example, taking a store loan from SEARS to buy an appliance]	Y, N, Ref, DK
FIN2C	Secured loan from bank [FOR INTERVIEWER: a loan using property or assets as collateral or lien on the business]	Y, N, Ref, DK
FIN2D	Unsecured loan from bank [FOR INTERVIEWER: a loan which does not require a collateral]	Y, N, Ref, DK
FIN2E	Line of credit	Y, N, Ref, DK

DISPLAY

FIN2F	Equipment financing or leasing	Y, N, Ref, DK
FIN2G	Company credit card	Y, N, Ref, DK
FIN2H	Energy efficiency financing program (please specify)	Y, N, Ref, DK
FIN2HA	Please specify which EE financing program. [ASK IF FIN2H=1]	
FIN2I	&UTILITY sponsored on-bill financing	Y, N, Ref, DK
FIN2J	Property Assessed Clean Energy (PACE) Financing	Y, N, Ref, DK
FIN2K	Any other type of financing (please specify)	NONE, OPENEND

#### **SPILLOVER BATTERY - LIGHTING**

Thanks for discussing the new equipment that you installed through the program. Next I would like to discuss any equipment you might have installed OUTSIDE of the <% UTILITY> <% PROGRAM> program.

SP1

Comment pro

~

#### ASK ALL

Since receiving the PROGRAM INCENTIVE we just discussed, did you implement any additional energy efficiency equipment without any assistance from the ....<% UTILITY> program... either at this focility on et other leastions?

	any assistance from the (700 THEIT I) program. of the ut this	
SP1	facility or at other locations?	
1	Yes, only at this facility	SP2
2	Yes, only at other locations	SP2
3	Yes, at this facility and other locations	SP2
4	No	End
88	Refused	End
99	Don't know	End

#### If SP1(1||3); else skip out of spillover battery

What type of equipment did you install? Was the equipment related to lighting, air conditioning, heating, refrigeration, motors or something else? (SELECT ALL THAT APPLY AND RECORD

SP2	ADDITIONAL INFO)	
1	Lighting	SP2L
2	HVAC or Cooling equipment	OT5
3	Water Heating Equipment	OT5
4	Compressed Air Equipment	OT5
5	Food Service Equipment	OT5
6	Refrigeration Equipment	OT5
7	Gas Equipment	OT5
77	Other (SPECIFY)	OT5
88	Refused	OT5
99	Don't Know	OT5

#### Ask if SP2 = 1; else OT5

1High performance T8 fluorescent fixtures (1" diameter bulbs)High2T8 fluorescent fixtures (1" diameter bulbs)Low3T10 fluorescent fixturesLow4T12 Fixtures (1.5" diameter bulbs)Low5HID (High Density Discharge) Fixtures, CompactHigh6Screw-in Modular CFLsHigh7Hardwire CFLsHigh8Incandescent bulbsNone9Compact Fluorescent Exit SignsHigh10LED Exit SignsHigh11HalogenLow12Installed ReflectorsHigh13Electronic BallastLow14Magnetic BallastLow15Time Clock Lighting ControlsHigh16Occupancy Sensors Lighting ControlsHigh17Bypass/Delay Timers Lighting ControlsHigh18Photocell Lighting ControlsHigh19Other FluorescentLow20Fat/Thick TubesLow21Skinny/Thin TubesHigh22T5 Fixtures (5/8" diameter)High23Generic Screw-Based LEDsHigh24Sensed LEDsHigh25Don't KnowNone89Don't KnowNone	SP2L	part of this lighting retrofit without any assistance from the utility program? [SELECT ALL THAT APPLY, AFTER EACH RESPONSE, PROMPT WITH,]	<\$2>
3T10 fluorescent fixturesLow4T12 Fixtures (1.5" diameter bulbs)Low5HID (High Density Discharge) Fixtures, CompactHigh6Screw-in Modular CFLsHigh7Hardwire CFLsHigh8Incandescent bulbsNone9Compact Fluorescent Exit SignsHigh10LED Exit SignsHigh11HalogenLow12Installed ReflectorsHigh13Electronic BallastLow14Magnetic BallastLow15Time Clock Lighting ControlsHigh16Occupancy Sensors Lighting ControlsHigh17Bypass/Delay Timers Lighting ControlsHigh19Other FluorescentLow20Fat/Thick TubesLow21Skinny/Thin TubesHigh22T5 Fixtures (5/8" diameter)High23Generic Screw-Based LEDsHigh77Other (PLEASE SPECIFY)Low88RefusedNone	1	High performance T8 fluorescent fixtures (1" diameter bulbs)	High
4T12 Fixtures (1.5" diameter bulbs)Low5HID (High Density Discharge) Fixtures, CompactHigh6Screw-in Modular CFLsHigh7Hardwire CFLsHigh8Incandescent bulbsNone9Compact Fluorescent Exit SignsHigh10LED Exit SignsHigh11HalogenLow12Installed ReflectorsHigh13Electronic BallastLow14Magnetic BallastLow15Time Clock Lighting ControlsHigh16Occupancy Sensors Lighting ControlsHigh17Bypass/Delay Timers Lighting ControlsHigh19Other FluorescentLow20Fat/Thick TubesLow21Skinny/Thin TubesHigh22T5 Fixtures (5/8" diameter)High23Generic Screw-Based LEDsHigh77Other (PLEASE SPECIFY)Low88RefusedNone	2	T8 fluorescent fixtures (1" diameter bulbs)	High
5HID (High Density Discharge) Fixtures, CompactHigh6Screw-in Modular CFLsHigh7Hardwire CFLsHigh8Incandescent bulbsNone9Compact Fluorescent Exit SignsHigh10LED Exit SignsHigh11HalogenLow12Installed ReflectorsHigh13Electronic BallastLow14Magnetic BallastLow15Time Clock Lighting ControlsHigh16Occupancy Sensors Lighting ControlsHigh17Bypass/Delay Timers Lighting ControlsHigh18Photocell Lighting ControlsHigh19Other FluorescentLow20Fat/Thick TubesLow21Skinny/Thin TubesHigh23Generic Screw-Based LEDsHigh74Other (PLEASE SPECIFY)Low88RefusedNone	3	T10 fluorescent fixtures	Low
6Screw-in Modular CFLsHigh7Hardwire CFLsHigh8Incandescent bulbsNone9Compact Fluorescent Exit SignsHigh10LED Exit SignsHigh11HalogenLow12Installed ReflectorsHigh13Electronic BallastLow14Magnetic BallastLow15Time Clock Lighting ControlsHigh16Occupancy Sensors Lighting ControlsHigh17Bypass/Delay Timers Lighting ControlsHigh19Other FluorescentLow20Fat/Thick TubesLow21Skinny/Thin TubesHigh22T5 Fixtures (5/8" diameter)High23Generic Screw-Based LEDsHigh7Other (PLEASE SPECIFY)Low88RefusedNone	4	T12 Fixtures (1.5" diameter bulbs)	Low
7Hardwire CFLsHigh8Incandescent bulbsNone9Compact Fluorescent Exit SignsHigh10LED Exit SignsHigh11HalogenLow12Installed ReflectorsHigh13Electronic BallastLow14Magnetic BallastLow15Time Clock Lighting ControlsHigh16Occupancy Sensors Lighting ControlsHigh17Bypass/Delay Timers Lighting ControlsHigh19Other FluorescentLow20Fat/Thick TubesLow21Skinny/Thin TubesHigh23Generic Screw-Based LEDsHigh77Other (PLEASE SPECIFY)Low88RefusedNone	5	HID (High Density Discharge) Fixtures, Compact	High
8Incandescent bulbsNone9Compact Fluorescent Exit SignsHigh10LED Exit SignsHigh11HalogenLow12Installed ReflectorsHigh13Electronic BallastLow14Magnetic BallastLow15Time Clock Lighting ControlsHigh16Occupancy Sensors Lighting ControlsHigh17Bypass/Delay Timers Lighting ControlsHigh18Photocell Lighting ControlsHigh19Other FluorescentLow20Fat/Thick TubesLow21Skinny/Thin TubesHigh22T5 Fixtures (5/8" diameter)High23Generic Screw-Based LEDsHigh77Other (PLEASE SPECIFY)Low88RefusedNone	6	Screw-in Modular CFLs	High
9Compact Fluorescent Exit SignsHigh10LED Exit SignsHigh11HalogenLow12Installed ReflectorsHigh13Electronic BallastLow14Magnetic BallastLow15Time Clock Lighting ControlsHigh16Occupancy Sensors Lighting ControlsHigh17Bypass/Delay Timers Lighting ControlsHigh18Photocell Lighting ControlsHigh19Other FluorescentLow20Fat/Thick TubesLow21Skinny/Thin TubesHigh22T5 Fixtures (5/8" diameter)High23Generic Screw-Based LEDsHigh77Other (PLEASE SPECIFY)Low88RefusedNone	7	Hardwire CFLs	High
10LED Exit SignsHigh11HalogenLow12Installed ReflectorsHigh13Electronic BallastLow14Magnetic BallastLow15Time Clock Lighting ControlsHigh16Occupancy Sensors Lighting ControlsHigh17Bypass/Delay Timers Lighting ControlsHigh18Photocell Lighting ControlsHigh19Other FluorescentLow20Fat/Thick TubesLow21Skinny/Thin TubesHigh23Generic Screw-Based LEDsHigh77Other (PLEASE SPECIFY)Low88RefusedNone	8	Incandescent bulbs	None
11HalogenLow12Installed ReflectorsHigh13Electronic BallastLow14Magnetic BallastLow15Time Clock Lighting ControlsHigh16Occupancy Sensors Lighting ControlsHigh17Bypass/Delay Timers Lighting ControlsHigh18Photocell Lighting ControlsHigh19Other FluorescentLow20Fat/Thick TubesLow21Skinny/Thin TubesHigh22T5 Fixtures (5/8" diameter)High23Generic Screw-Based LEDsHigh77Other (PLEASE SPECIFY)Low88RefusedNone	9	Compact Fluorescent Exit Signs	High
11Integen12Installed ReflectorsHigh13Electronic BallastLow14Magnetic BallastLow15Time Clock Lighting ControlsHigh16Occupancy Sensors Lighting ControlsHigh17Bypass/Delay Timers Lighting ControlsHigh18Photocell Lighting ControlsHigh19Other FluorescentLow20Fat/Thick TubesLow21Skinny/Thin TubesHigh22T5 Fixtures (5/8" diameter)High23Generic Screw-Based LEDsHigh77Other (PLEASE SPECIFY)Low88RefusedNone	10	LED Exit Signs	High
13Electronic BallastLow14Magnetic BallastLow15Time Clock Lighting ControlsHigh16Occupancy Sensors Lighting ControlsHigh17Bypass/Delay Timers Lighting ControlsHigh18Photocell Lighting ControlsHigh19Other FluorescentLow20Fat/Thick TubesLow21Skinny/Thin TubesHigh22T5 Fixtures (5/8" diameter)High23Generic Screw-Based LEDsHigh77Other (PLEASE SPECIFY)Low88RefusedNone	11	Halogen	Low
10Interforme Bulkast14Magnetic BallastLow15Time Clock Lighting ControlsHigh16Occupancy Sensors Lighting ControlsHigh17Bypass/Delay Timers Lighting ControlsHigh18Photocell Lighting ControlsHigh19Other FluorescentLow20Fat/Thick TubesLow21Skinny/Thin TubesHigh22T5 Fixtures (5/8" diameter)High23Generic Screw-Based LEDsHigh77Other (PLEASE SPECIFY)Low88RefusedNone	12	Installed Reflectors	High
11Higher Databate15Time Clock Lighting ControlsHigh16Occupancy Sensors Lighting ControlsHigh17Bypass/Delay Timers Lighting ControlsHigh18Photocell Lighting ControlsHigh19Other FluorescentLow20Fat/Thick TubesLow21Skinny/Thin TubesHigh22T5 Fixtures (5/8" diameter)High23Generic Screw-Based LEDsHigh77Other (PLEASE SPECIFY)Low88RefusedNone	13	Electronic Ballast	Low
16Occupancy Sensors Lighting ControlsHigh17Bypass/Delay Timers Lighting ControlsHigh18Photocell Lighting ControlsHigh19Other FluorescentLow20Fat/Thick TubesLow21Skinny/Thin TubesHigh22T5 Fixtures (5/8" diameter)High23Generic Screw-Based LEDsHigh77Other (PLEASE SPECIFY)Low88RefusedNone	14	Magnetic Ballast	Low
17Bypass/Delay Timers Lighting ControlsHigh18Photocell Lighting ControlsHigh19Other FluorescentLow20Fat/Thick TubesLow21Skinny/Thin TubesHigh22T5 Fixtures (5/8" diameter)High23Generic Screw-Based LEDsHigh77Other (PLEASE SPECIFY)Low88RefusedNone	15	Time Clock Lighting Controls	High
18Photocell Lighting ControlsHigh19Other FluorescentLow20Fat/Thick TubesLow21Skinny/Thin TubesHigh22T5 Fixtures (5/8" diameter)High23Generic Screw-Based LEDsHigh77Other (PLEASE SPECIFY)Low88RefusedNone	16	Occupancy Sensors Lighting Controls	High
19Other FluorescentLow20Fat/Thick TubesLow21Skinny/Thin TubesHigh22T5 Fixtures (5/8" diameter)High23Generic Screw-Based LEDsHigh77Other (PLEASE SPECIFY)Low88RefusedNone	17	Bypass/Delay Timers Lighting Controls	High
20Fat/Thick TubesLow21Skinny/Thin TubesHigh22T5 Fixtures (5/8" diameter)High23Generic Screw-Based LEDsHigh77Other (PLEASE SPECIFY)Low88RefusedNone	18	Photocell Lighting Controls	High
21Skinny/Thin TubesHigh22T5 Fixtures (5/8" diameter)High23Generic Screw-Based LEDsHigh77Other (PLEASE SPECIFY)Low88RefusedNone	19	Other Fluorescent	Low
22T5 Fixtures (5/8" diameter)High23Generic Screw-Based LEDsHigh77Other (PLEASE SPECIFY)Low88RefusedNone	20	Fat/Thick Tubes	Low
23Generic Screw-Based LEDsHigh77Other (PLEASE SPECIFY)Low88RefusedNone	21	Skinny/Thin Tubes	High
77Other (PLEASE SPECIFY)Low88RefusedNone	22	T5 Fixtures (5/8" diameter)	High
88     Refused     None	23	Generic Screw-Based LEDs	High
	77	Other (PLEASE SPECIFY)	Low
99 Don't Know None	88	Refused	None
	99	Don't Know	None

# What type of fixtures, ballasts, or lighting controls were installed as

#### ASK IF SP2L = 5; ELSE SKIP TO MSP2a

Were the HID lamps you installed High Pressure Sodium, Metal LI17 Halide. Mercury Vapor or Incandescent?

	Trande, Mereary vapor of meandescent.	
1	High pressure sodium	MSP2a
2	Metal Halide	MSP2a
3	Mercury Vapor	MSP2a
4	Incandescent	MSP2a
88	Refused	MSP2a
99	Don't know	MSP2a

#### **BEGIN MACRO HIGH** PERFORM MACRO HIGH OR LOW FOR FIRST THREE **MEASURES MENTIONED IN SP2L**

Ask if SP1 in (1|3); else skip to MSP2b <\$3>

	The many $\langle \psi 2 \rangle$ products and you buy on your own for this racinity.	
1	{Record Number} for this facility	MSP2b <\$3>
88	Refused	MSP2b <\$3>
99	Don't know	MSP2b <\$3>

#### **MSP2a <\$1>** How many <\$2> products did you buy on your own for this facility?

#### Ask if SP1 in (2|3); else skip to SP2bL <\$4>

How many <\$2> products did you buy on your own for other locations?

WIST 20 <\$3>	locations?	
1	{Record Number} for other locations	SP2bL <\$4>
88	Refused	SP2bL <\$4>
99	Don't know	SP2bL <\$4>

Did you receive an incentive or rebate, or do you expect to receive an incentive or rebate for &LIGHT\_TECH1B from elsewhere, such as another utility or from another organization such as the

SP2bL <\$4>	government?	
1	Yes, Received/expect to receive an incentive from ANOTHER utility program	SP2cU <\$5>
2	Yes, Received/expect to receive an incentive from a program offered by an organization other than a utility (e.g. a government program	SP2c <\$6>
3	Yes, Received/expect to receive an incentive from the manufacturer	SP5L <\$7>
4	No, did not receive/expect to receive an incentive	SP5L <\$7>

#### ASK IF SP2bL <\$4> = 1

MSD26 -\$25

From what utility program did you receive/expect to receive an

SP2cU <\$5>	incentive or rebate?	
77	Record	RESTART MACRO

#### ASK IF SP2bL <\$4> = 2

From what organization or program did you receive/do you expect

SP2c <\$6>	to receive an incentive or rebate?	
77	Record	SP5L <\$7>

#### Ask if SP2bL <\$4> ^ = 1

Why did you install this energy efficiency equipment without receiving a rebate or incentive from the &UTILITY program? {DO

SP5L <\$7>	NOT READ; INDICATE ALL THAT APPLY }	
1	Too much paperwork	SP5c <\$9>
2	Takes too long to get approval	SP5c <\$9>
3	No time to participate, needed equipment immediately	SP5c <\$9>
4	The program had ended	SP5c <\$9>
5	The equipment would not qualify {PROBE: Why not?}	<\$8>

6	The amount of the rebate wasn't important enough	SP5c <\$9>
7	Did not know the program was available	SP5c <\$9>
8	There was no program available	SP5c <\$9>
9	Received rebate from an organization other than a utility	SP5c <\$9>
10	Received a larger incentive from another organization	SP5c <\$9>
11	Took the first incentive offered	SP5c <\$9>
77	Other {SPECIFY}	SP5c <\$9>
88	Refused	SP5c <\$9>
99	Don't know	SP5c <\$9>

#### ASK IF SP5L <\$7> = 5; ELSE SKIP TO SP5c

<\$8>	Why would this equipment not qualify?	
77	Record reason	SP5c <\$9>
88	Refused	SP5c <\$9>
99	Don't know	SP5c <\$9>

Was this equipment specifically recommended by a PROGRAM or

SP5c <\$9>	UTILITY sponsored audit?	
1	Yes	SP5d <\$10>
2	No	SP5d <\$10>
88	Refused	SP5d <\$10>
99	Don't know	SP5d <\$10>

Can you briefly explain why you decided to implement this equipment? (Note to interviewer, if the respondent mentions the utility programs as a factor in deciding to install the measure, record

SP5d <\$10>	the open ended response in the appropriate response below)	
77	Response not related to utility program (record verbatim)	SP5eL <\$11>
78	Response related to utility program (record verbatim)	SP5f <\$12>

#### If \$10 is not 78

Did your experience participating in the <% UTILITY> in 2013-

SP5eL <\$11>	2014 enc	ourage yo	ou in any	y way	y to im	plement <\$2>?

1	Yes	SP5f <\$12>
2	No	SP5h <\$15>
88	Refused	SP5f <\$12>
99	Don't Know	SP5f <\$12>

How influential was your experience in the <**PROGRAM**> in your decision to implement this equipment, using a scale of 0 to 10, where 0 is not at all influential and 10 is extremely influential?

51 51 \\$12/	where o is not at an influential and to is extremely influential.		
		SP5f_CONCHECK	
	{Record Response (0-10)}	<\$13>	
		SP5f_CONCHECK	
88	Refused	<\$13>	
		SP5f_CONCHECK	
99	Don't Know	<\$13>	

SP5f <\$12>

#### IF (\$10(78) | \$11(1) ) & \$12(11|1|2|3|4); else skip to SP5gL

 SP5f\_CONCHECK
 Earlier you indicated that the program encouraged you to implement this equipment, but now you've scored the program fairly low. Why is that?

 77
 Record VERBATIM [REVISE SP5f IF NECESSARY]

 SP5h <\$15>

 If they would like to give a new rating, type it in the open end below

IF \$12(5||10); else skip to SP5h

Can you explain specifically how your experience with the PROGRAM influenced your decision to install this additional

SP5gL <\$14>	energy efficient equipment?	
77	Record VERBATIM	MEAS2_1 <\$17>
88	Don't know	MEAS2_1 <\$17>
99	Refused	MEAS2_1 <\$17>

#### IF \$12(11|1|2|3|4);

and the reason $\$ ,

Using a 0 to 10 scale where 0 is not at all likely and 10 is extremely likely, how likely would you have been to install this

SP5h <\$15>	equipment<\$2>	if you had not	participated in th	e program?

		SP5h_CONCHEC
#	Record 0 to 10 likelihood rating ()	K <\$16>
		SP5h_CONCHEC
88	Refused	K <\$16>
		SP5h_CONCHEC
99	Don't know	K <\$16>

## IF \$15 (11 or 1 - 4) & ( $10(77) \mid 11(2)$ ); else skip to MEAS2\_1 <\$17>

 SP5h\_CONCHEC
 Earlier you indicated that the program did not encourage you to implement this equipment, but now say that you would have been less likely to install the measure without the program. Why is that?

 77
 Record VERBATIM [REVISE SP5h IF NECESSARY]

#### **MEAS2\_1 <\$17>** In what year did you install <\$2>? (PROBE FOR BEST GUESS)

1	2013	MSP20 <\$18>
2	2014	MSP20 <\$18>
88	Refused	MSP20 <\$18>
99	Don't know	MSP20 <\$18>

## What type of lighting was removed and replaced when you installed

MSP20 <\$18>	<\$2>?	
1	High performance T8 (1" diameter bulbs)	MSP25 <\$19>
2	T8 fluorescent fixtures (1" diameter bulbs)	MSP25 <\$19>
3	T10 fluorescent fixtures	MSP25 <\$19>
4	T12 Fixtures (1.5" diameter bulbs)	MSP25 <\$19>

5	HID (High Density Discharge) Fixtures, Compact	MSP25 <\$19>
6	Compact Fluorescent, Screw-in Modular	MSP25 <\$19>
7	Compact Fluorescent, Hardwire	MSP25 <\$19>
8	Incandescent	MSP25 <\$19>
9	Exit Signs, Compact Fluorescent	MSP25 <\$19>
10	Exit Signs, LED	MSP25 <\$19>
11	Halogen	MSP25 <\$19>
12	Install Reflectors	MSP25 <\$19>
13	Electronic Ballast	MSP25 <\$19>
14	Magnetic Ballast	MSP25 <\$19>
15	Lighting Controls, Time Clock	MSP25 <\$19>
16	Lighting Controls, Occupancy Sensor	MSP25 <\$19>
17	Lighting Controls, Bypass/Delay Timers	MSP25 <\$19>
18	Lighting Controls, Photocell	MSP25 <\$19>
19	Other Fluorescent	MSP25 <\$19>
20	Fat/Thick Tubes	MSP25 <\$19>
21	Skinny/Thin Tubes	MSP25 <\$19>
22	T5 Fixtures (5/8" diameter)	MSP25 <\$19>
	NOTHING, EQUIPMENT WAS ONLY ADDED, NOT	
66	REPLACED	
77	Other (PLEASE SPECIFY)	MSP25 <\$19>
88	Refused	MSP25 <\$19>
99	Don't know	MSP25 <\$19>

#### ASK IF ^\$18(66)

Approximately how old was this light equipment that you

	rippioximatery now old was tins light equipment that you	
MSP25 <\$19>	removed/replaced? Would you say	
1	Less than 5 years old	MSP26 <\$20>
2	Between 5 and 10 years old	MSP26 <\$20>
3	Between 10 and 15 years old	MSP26 <\$20>
4	More than 15 years old	MSP26 <\$20>
88	Refused	MSP26 <\$20>
99	Don't know	MSP26 <\$20>

How would you describe the condition of this removed equipment?

MSP26 <\$20>	Would you say they were	
1	In poor condition	MSP27 <\$21>
2	Fair condition, or	MSP27 <\$21>
3	Good condition	MSP27 <\$21>
88	Refused	MSP27 <\$21>
99	Don't know	MSP27 <\$21>

#### Approximately what percentage of this removed lighting equipment

MSP27 <\$21> was broken or not working prior to installing...

	888	
%	Percent	MACRO LOW
101	Refused	MACRO LOW

102	Don't know	MACRO LOW

#### **BEGIN MACRO LOW**

.03.

<\$1> In what year did you install <\$2>? (PROBE FOR BEST GUESS)

1	2013	<\$3>
2	2014	<\$3>
88	Refused	<\$3>
99	Don't know	<\$3>

What type of lighting was removed and replaced when you installed  $e^{\frac{1}{2}}$ 

<\$3>	<\$2>?	
1	High performance T8 (1" diameter bulbs)	<\$4>
2	T8 fluorescent fixtures (1" diameter bulbs)	<\$4>
3	T10 fluorescent fixtures	<\$4>
4	T12 Fixtures (1.5" diameter bulbs)	<\$4>
5	HID (High Density Discharge) Fixtures, Compact	<\$4>
6	Compact Fluorescent, Screw-in Modular	<\$4>
7	Compact Fluorescent, Hardwire	<\$4>
8	Incandescent	<\$4>
9	Exit Signs, Compact Fluorescent	<\$4>
10	Exit Signs, LED	<\$4>
11	Halogen	<\$4>
12	Install Reflectors	<\$4>
13	Electronic Ballast	<\$4>
14	Magnetic Ballast	<\$4>
15	Lighting Controls, Time Clock	<\$4>
16	Lighting Controls, Occupancy Sensor	<\$4>
17	Lighting Controls, Bypass/Delay Timers	<\$4>
18	Lighting Controls, Photocell	<\$4>
19	Other Fluorescent	<\$4>
20	Fat/Thick Tubes	<\$4>
21	Skinny/Thin Tubes	<\$4>
22	T5 Fixtures (5/8" diameter)	<\$4>
66	NOTHING, EQUIPMENT WAS ONLY ADDED, NOT REPLACED	<\$4>
77	Other (PLEASE SPECIFY)	<\$4>
88	Refused	<\$4>
99	Don't know	<\$4>

#### ASK IF ^\$3(66)

<\$4>	Approximately how old was this light equipment that you removed/replaced? Would you say	
1	Less than 5 years old	<\$5>
2	Between 5 and 10 years old	<\$5>
3	Between 10 and 15 years old	<\$5>
4	More than 15 years old	<\$5>

88	Refused	<\$5>
99	Don't know	<\$5>

How would you describe the condition of this removed equipment?

<\$5>	Would you say they were	
1	In poor condition	<\$6>
2	Fair condition, or	<\$6>
3	Good condition	<\$6>
88	Refused	<\$6>
99	Don't know	<\$6>

## Approximately what percentage of this removed lighting equipment was broken or not working prior to installing

<\$6>	was broken or not working prior to installing	
%	Percent	CFL1A
88	Refused	CFL1A
99	Don't know	CFL1A

CFL1A	<b>IF SP2L = 6; else skip to VEND1</b> Where did you purchase the CFLs that were installed OUTSIDE the program? [ACCEPT MULTIPLES]	
1	Home Depot	CFL3A
2	Costco	CFL3A
3	Orchard Supply Hardware	CFL3A
4	ACE Hardware	CFL3A
5	Lowe's	CFL3A
6	SaveMart	CFL3A
7	K-Mart	CFL3A
8	Sam's Club	CFL3A
9	Smart & Final	CFL3A
10	Yardbirds Home Center	CFL3A
11	Fry's Electronics	CFL3A
12	True Value	CFL3A
65	CONTRACTOR INSTALLED	CFL3A
66	Did not install CFLs	VEND1
77	OTHER [Specify:]	CFL3A
88	Refused	CFL3A
99	Don't know	CFL3A

#### ASK IF ^CFL1A(66)

Were all these CFLs installed or were some put in storage for later

	were an area er 25 maanen er were some par mistorage for mer	
CFL3A	use?	
1	All installed	VEND1
2	All in storage	VEND1
3	Some in storage, Some installed	CFL4
88	Refused	VEND1

99 Don't Know VEND1
---------------------

#### IF CFL3A = 3

CFL4	What percentage were installed?	
77	Open Record	CFL5
88	Refused	CFL5
99	Don't know	CFL5

#### IF CFL3A = in (2, 3)

**CFL5** Why were they put in storage?

77 Open Record VEND1	
77 Open Record VENDI	
88 Refused VEND1	
99 Don't know VEND1	

#### **ROLE OF CONTRACTORS**

#### ASK IF SP2L(1|2|5|6|7|9|10|12|15|16|17|18|21|22|23)

Now I would like to find out, did you use a contractor/vendor to **VEND1** install the non-rebated energy efficient lighting?

1	Yes	VEND2		
2	<b>2</b> No			
3	Received a rebate	ENDLOOP		
88	ENDLOOP			
99	ENDLOOP			

#### **IF VEND1 = 1**

On a scale of 0 - 10, with 0 being very unimportant and 10 being very important. How important was the input from the contractor you worked with in deciding which specific equipment to install?

VEND2	Was it	
1	0-10 response	VEND3
88	Refused	VEND3
99	Don't know	VEND3

#### Ask if VEND2(7||10); Else LI30\_A;

Can you give me your contractor's name? Do you have his/her email address?

<b>VEND3</b> Do you have a phone number for him/her?		
77	RECORD NAME, Phone, Email ETC	LI30_A
88	Refused	LI30_A
99	Don't know	LI30_A

#### ASK IF SP2L(1||77)

Considering all of the lighting changes we just discussed (purchases outside the programs), approximately what percentage of theLI30\_1 facility's lighting was affected by those changes?

% Percent OT5			0	 U	
	%	Percent			OT5

101	Refused	OT5
102	Don't know	OT5

#### **SPILLOVER BATTERY - OTHER**

#### IF SP2(2||77)

DISPLAY

Next I would like to discuss any equipment you might have installed Comment OUTSIDE of the &UTILITY program.

Earlier you mentioned that your organization installed...<(SP2(2))/HVAC or COOLING EQUIPMENT/> <(SP2(3))/WATER HEATING EQUIPMENT/> <(SP2(4))/COMPRESSED AIR EQUIPMENT/> <(SP2(5))/FOOD SERVICE EQUIPMENT/> <(SP2(6))/GAS EQUIPEMNENT/> %O<%SP2> outside of the program without any benefit of incentive or rebate. I would like to ask you a few questions about this equipment.

Response names in the following questions will have endings "\_#" where # signifies the response number to SP2 (# = 1, 2, or 3)

#### MACRO OTHER

Was this equipment ...<\$2> ...installed at this facility or another facitility or was it installed in both?

<\$1>	<\$1> or was it installed in both?	
1     This facility       2     Another facility		<\$3>
		<\$2>
3	<b>3</b> Both this and another facility	
66	Was not installed	NEXT MEASURE
88 Refused		NEXT MEASURE
99	Don't know	NEXT MEASURE

#### Ask if <\$1> in (1,3)

**<\$3>** Please describe the type of **<**\$2> that you installed at this facility.

77	Record verbatim	<\$4>
88	Refused	<\$4>
99	Don't know	<\$4>

<\$4>	Please describe the quantity of <\$2> that was installed at this facility.	
77	Record verbatim	<\$5>
88	Refused	<\$5>
99	Don't know	<\$5>

Please describe the efficiency level of <\$2> that was installed at this\$5> facility.

1	Standard Efficiency	<\$6>
2	High Efficiency	<\$6>
3	Energy Star	<\$6>
88	Refused	<\$6>
99	Don't know	<\$6>

#### Ask if <\$1> in (2-3)

....

Please describe the type of <\$2> that you purchased and installed at your

<\$6>	other facility	
77	Record verbatim	<\$7>
88	Refused	<\$7>
99	Don't know	<\$7>

Please describe the quantity of <\$2> that was installed at your other

<\$7>	facility	
77	Record verbatim	<\$8>
88	Refused	<\$8>
99	Don't know	<\$8>

#### Please describe the efficiency level of <\$2> that was installed at your other

<\$8>	facility	
1	Standard Efficiency	<\$9>
2	High Efficiency	<\$9>
3	Energy Star	<\$9>
88	Refused	<\$9>
99	Don't know	<\$9>

Did you receive an incentive or rebate, or do you expect to receive an incentive or rebate for &OT\_TECH1B from elsewhere, such as another utility or from another organzation such as the government?

<\$9>	utility or from another organzation such as the government?	
1	Yes, Received/expect to receive an incentive from ANOTHER utility program	<\$10>
2	Yes, Received/expect to receive an incentive from a program offered by an organization other than a utility (e.g. a government program	<\$11>
3	Yes, Received/expect to receive an incentive from the manufacturer	<\$12>
4	No, did not receive/expect to receive an incentive	<\$12>

#### ASK IF \$9 = 1

From what utility program did you receive/expect to receive an incentive

<\$10>	or rebate?	
	Record	end for this
77	Record	measure

#### **ASK IF \$9 = 2**

From what organization or program did you receive/expect to receive an <\$11> incentive or rebate?

**\* \* \*** 

Record SP5O 77

#### ASK IF ^\$9(1)

Why did you purchase this equipment without the financial assistance available through &UTILITY program? {DO NOT READ; INDICATE

<\$12>	ALL THAT APPLY }	
1	Too much paperwork	<\$14>
2	Takes too long to get approval	<\$14>
3	No time to participate, needed equipment immediately	<\$14>
4	The program had ended	<\$14>
5	The equipment would not qualify {PROBE: Why not?}	<\$13>
6	The amount of the rebate wasn't important enough	<\$14>
7	Did not know the program was available	<\$14>
8	There was no program available	<\$14>
10	Received a larger incentive from another organization	<\$14>
11	Took the first incentive offered	<\$14>
77	Other {SPECIFY}	<\$14>
88	Refused	<\$14>
99	Don't know	<\$14>

#### ASK IF <\$12> = 5 .

<\$13>	Why would this equipment not qualify?	
77	Record answer	<\$14>
88	Refused	<\$14>
99	Don't know	<\$14>

#### Was this equipment... <\$2>... specifically recommended by a <\$14> PROGRAM/UTILITY sponsored audit?

<\$ <b>1</b> 4>		
1	Yes	<\$15>
2	No	<\$15>
88	Refused	<\$15>
99	Don't know	<\$15>

Can you briefly explain why you decided to implement this equipment? (Note to interviewer, if the respondent mentions the utility programs as a factor in deciding to install the measure, record the open ended response in <\$15> the appropriate response below

77	Response not related to utility program (record verbatim)	<\$17>
78	Response related to utility program (record verbatim)	<\$16>
88	Refused	<\$17>
99	Don't know	<\$17>

#### ASK IF <\$15> ^= 78

Did your experience participating in the <% UTILITY> <% PROGRAM> program in 2013-2014 encourage you in any way to implement

#### **<\$16>** &OT\_TECH1B?

1	Yes	<\$17>
2	No	<\$17>
88	Refused	<\$17>
99	Don't Know	<\$17>

How influential was your experience in the PROGRAM in your decision to implement this equipment, using a scale of 0 to 10, where 0 is not at all influential and 10 is extremely influential?

<\$17>	<\$17> influential and 10 is extremely influential?	
	{Record Response (0-10)}	<\$18>
88	Refused	<\$18>
99	Don't Know	<\$18>

#### ASK IF ( \$15(78) | \$16(1) ) & \$17(11|1|2|3|4)

Earlier you indicated that the program encouraged you to implement this

<\$18> equipment, but now you've scored the program fairly low. Why is that?		
77	Record VERBATIM [REVISE <\$17> IF NECESSARY]	

#### ASK IF IF \$17(5||10)

	Can you explain specifically how your experience with the		
	<%PROGRAM> program influenced your decision to install this		
<\$19>	<\$19> additional energy efficient equipment?		
77	Record VERBATIM		
88	Don't know		
99	Refused		

#### ASK IF \$17(11|1|2|3|4)

-\$20-

Using a 0 to 10 scale where 0 is not at all likely and 10 is extremely likely, how likely would you have been to install this equipment...<\$2>...if you had not participated in the program?

<\$20> had not participated in the program?			
	#	Record 0 to 10 likelihood rating ()	
88 Refused		Refused	
	99	Don't know	

	ASK IF \$20(11 1 2 3 4) & (\$15(77)   \$16(2))		
	Earlier you indicated that the program did not encourage you to implement		
	this equipment $\dots < \$2 > \dots$ , but now say that you would have been less		
<\$21> likely to install the equipment without the program. Why is that?			
77	Record VERBATIM [REVISE xxx IF NECESSARY]		

<\$22>	In what year did you install <\$2>	

1	2013	VEND1
2	2014	VEND1
88	Refused	VEND1
99	Don't know	VEND1

#### ROLE OF CONTRACTORS

#### ASK IF SP2(2||77)

**OTVEND1** Now I would like to find out, did you use a contractor/vendor to install the non-rebated energy efficient equipment?

1	Yes	OTVEND2
2	No	ENDOTHERLOO P
88	Refused	ENDOTHERLOO P
99	[DO NOT READ] Don't know/No Answer	ENDOTHERLOO P

#### ASK IF OTVEND1(1)

On a scale of 0 - 10, with 0 being very unimportant and 10 being very important. How important was the input from the contractor you worked with in deciding which specific equipment to install? Was it ...

OTVEND2	<b>TVEND2</b> with in deciding which specific equipment to install? Was it	
1	0-10 response	VEND3
88	Refused	VEND3
99	Don't know	VEND3

#### IF OTVEND2(7||10)

Can you give me your contractor's name?

		can you give me your contractor's nume.	
<b>OTVEND3_(1</b> Do you have his/her email address?			
	-3)	Do you have a phone number for him/her?	
	77	RECORD NAME, Phone, Email ETC	ENDOTHERLOO
			Р
	88	Refused	ENDOTHERLOO
			Р
	99	Don't know	ENDOTHERLOO

#### END OTHER MEASURE LOOP; IF FINISHED OTHER ENDOTHER MEASURES OR NO MORE OTHER MEASURES, GO ON TO LOOP NEXT BATTERY

#### **OPERATING HOURS**

We are almost finished. The next few questions are to help us get a full understanding of your **DISPLAY** organization's operational hours.

Is your organization operation 24 hours a day, 7

ALWAYS	days a week?	
1	Yes	HOLIDAYS
2	No	HOLIDAYS
88	Refused	HOLIDAYS

Ρ

HOLIDAYS	during the year? If so, which one(s)?	
1	New Year's Day - January 1	DAYS
2	Martin Luther King Jr. Day - January 18, 2010 (3rd Monday in January)	DAYS
3	President's Day - February 15, 2010 (3rd Monday in February)	DAYS
4	Memorial Day - May 31, 2010 (Last Monday in May)	DAYS
5	Independence Day - July 4th (Or Surrounding Monday/Friday if July 4 is a weekend)	DAYS
6	Labor Day - September 6, 2010 (First Monday in September)	DAYS
7	Thanksgiving - November 26, 2010 (4th Thursday in November)	DAYS
8	Day after Thanksgiving	DAYS
9	Christmas Eve - December 24	DAYS
10	Christmas Day - December 25	DAYS
66	NO HOLIDAY CLOSURES	DAYS
77	Other - Specify	DAYS
88	Refused	DAYS
99	Don't Know	DAYS

**HOLIDAYS** Dose your facility closed for any holidays during the year? If so, which one(s)?

#### Ask if ALWAYS = 2; else skip to OS\_REC;

Is your facility closed any of the 7 days of the week? If so, which days are you CLOSED?

DAYS	week? If so, which days are you CLOSED?	
1	Monday	MONDAY_OPEN
2	Tuesday	MONDAY_OPEN
3	Wednesday	MONDAY_OPEN
4	Thursday	MONDAY_OPEN
5	Friday	MONDAY_OPEN
6	Saturday	MONDAY_OPEN
7	Sunday	MONDAY_OPEN
66	Open EVERYDAY	MONDAY_OPEN
88	REFUSED	MONDAY_OPEN
99	DON'T KNOW	MONDAY_OPEN

# Ask if ALWAYS(2)&^DAYS(1); else skip to TUESDAY\_OPEN;

What time do you open your facility on

MONDAY_OPEN	MONDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	MONDAY_CLOSE
88	REFUSED	MONDAY_CLOSE
99	DON'T KNOW	MONDAY_CLOSE

#### IF MONDAY\_OPEN(1||64)

What time do you close your facility on

MONDAY_CLOSE	MONDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	TUESDAY_OPEN
88	REFUSED	TUESDAY_OPEN
99	DON'T KNOW	TUESDAY_OPEN

### Ask if ALWAYS(2)&^DAYS(2); else skip to

**WEDNESDAY\_OPEN;** What time do you open your facility on

TUESDAY_OPEN	TUESDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	TUESDAY_CLOSE
88	REFUSED	TUESDAY_CLOSE
99	DON'T KNOW	TUESDAY_CLOSE

#### IF TUESDAY\_OPEN(1||65)

What time do you close your facility on

TUESDAY_CLOSE	TUESDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	WEDNESDAY_OPEN
88	REFUSED	WEDNESDAY_OPEN
99	DON'T KNOW	WEDNESDAY_OPEN

# Ask if ALWAYS(2)&^DAYS(3); else skip to THURSDAY\_OPEN;

What time do you open your facility on

WEDNESDAY_OPEN	WEDNESDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	WEDNESDAY_CLOSE
88	REFUSED	WEDNESDAY_CLOSE
99	DON'T KNOW	WEDNESDAY_CLOSE

#### IF WEDNESDAY\_OPEN(1||65)

WEDNESDAY_CLOSE	What time do you close your facility on WEDNESDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	THURSDAY_OPEN
88	REFUSED	THURSDAY_OPEN
99	DON'T KNOW	THURSDAY_OPEN

# Ask if ALWAYS(2)&^DAYS(4); else skip to FRIDAY\_OPEN;

 

 What time do you open your facility on THURSDAY\_OPEN
 What time do you open your facility on THURSDAY?

 Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24
 THURSDAY\_CLOSE

 REFUSED
 THURSDAY\_CLOSE

 ODN'T KNOW
 THURSDAY\_CLOSE

#### IF THURSDAY\_OPEN(1||65)

What time do you close your facility on

THURSDAY_CLOSE	THURSDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	FRIDAY_OPEN
88	REFUSED	FRIDAY_OPEN
99	DON'T KNOW	FRIDAY_OPEN

#### Ask if ALWAYS(2)&^DAYS(5); else skip to

#### SATURDAY\_OPEN;

What time do you open your facility on

FRIDAY_OPEN	FRIDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	FRIDAY_CLOSE
88	REFUSED	FRIDAY_CLOSE
99	DON'T KNOW	FRIDAY_CLOSE

#### IF FRIDAY\_OPEN(1||65)

What time do you close your facility on

FRIDAY_CLOSE	FRIDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	SATURDAY_OPEN
88	REFUSED	SATURDAY_OPEN
99	DON'T KNOW	SATURDAY_OPEN

# Ask if ALWAYS(2)&^DAYS(6); else skip to SUNDAY\_OPEN;

What time do you open your facility on

SATURDAY_OPEN	SATURDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	SATURDAY_CLOSE
88	REFUSED	SATURDAY_CLOSE
99	DON'T KNOW	SATURDAY_CLOSE

#### IF SATURDAY\_OPEN(1||65)

What time do you close your facility on

SATURDAY_CLOSE	SATURDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	SUNDAY_OPEN
88	REFUSED	SUNDAY_OPEN
99	DON'T KNOW	SUNDAY_OPEN

# Ask if ALWAYS(2)&^DAYS(7); else skip to DIFF\_SCHEDULE;

What time do you open your facility on

SUNDAY_OPEN	SUNDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	SUNDAY_CLOSE
88	REFUSED	SUNDAY_CLOSE

99	DON'T KNOW	SUNDAY_CLOSE

#### IF SUNDAY\_OPEN(1||65)

What time do you close your facility on

SUNDAY\_CLOSE SUNDAY?

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	DIFF_SCHEDULE
88	REFUSED	DIFF_SCHEDULE
99	DON'T KNOW	DIFF_SCHEDULE

Some organizations have different schedules for certain times of the year. Does your

organization maintain a different schedule for

DIFF_SCHEDULE	certain months of the year?	
1	Yes	MONTHS
2	No	OS_REC
88	REFUSED	OS_REC
99	DON'T KNOW	OS_REC

#### Ask if DIFF\_SCHEDULE = 1; Else skip to OS\_REC;

Which months of the year does the schedule

MONTHS	vary from the times I just recorded?	
1	January	ALT_DAYS
2	February	ALT_DAYS
3	March	ALT_DAYS
4	April	ALT_DAYS
5	May	ALT_DAYS
6	June	ALT_DAYS
7	July	ALT_DAYS
8	August	ALT_DAYS
9	September	ALT_DAYS
10	October	ALT_DAYS
11	November	ALT_DAYS
12	December	ALT_DAYS
88	REFUSED	ALT_DAYS
99	DON'T KNOW	ALT_DAYS

Is your organization operation 24 hours a day, 7

	2	U
ALWAYS	days a	week?

ALT_ALWAYS	days a week?	
1	Yes	HOLIDAYS
2	No	HOLIDAYS
88	Refused	HOLIDAYS

If ^ALT\_ALWAYS(1) then ask; Else skip to OS\_REC;

During this alternate schedule, is your facility
closed any of the 7 days of the week? If so,
which down one you CLOSED?

ALT_DAYS	which days are you CLOSED?	
1	Monday	ALT_MONDAY_OPEN
2	Tuesday	ALT_MONDAY_OPEN
3	Wednesday	ALT_MONDAY_OPEN
4	Thursday	ALT_MONDAY_OPEN
5	Friday	ALT_MONDAY_OPEN
6	Saturday	ALT_MONDAY_OPEN
7	Sunday	ALT_MONDAY_OPEN
66	Open EVERYDAY	ALT_MONDAY_OPEN
88	REFUSED	ALT_MONDAY_OPEN
99	DON'T KNOW	ALT_MONDAY_OPEN

#### Ask if DIFF\_SCHEDULE(1)&^ALT\_DAYS(1); else skip to ALT\_TUESDAY\_OPEN;

For the alternate schedule, what time do you

ALT_MONDAY_OPEN	open your facility on MONDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_MONDAY_CLOSE
88	REFUSED	ALT_MONDAY_CLOSE
99	DON'T KNOW	ALT_MONDAY_CLOSE

#### IF ALT\_MONDAY\_OPEN(1||64)

What time do you close your facility on

Е	MONDAY?
E.	MONDAI

ALT_MONDAY_CLOSE	MONDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_TUESDAY_OPEN
88	REFUSED	ALT_TUESDAY_OPEN
99	DON'T KNOW	ALT_TUESDAY_OPEN

Ask if

#### DIFF\_SCHEDULE(1)&^ALT\_DAYS(2); else skip to ALT\_WEDNESDAY\_OPEN;

What time do you open your facility on

ALT_TUESDAY_OPEN	TUESDAY during your alternate schedule?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_TUESDAY_CLOSE
88	REFUSED	ALT_TUESDAY_CLOSE
99	DON'T KNOW	ALT_TUESDAY_CLOSE

#### IF ALT\_TUESDAY\_OPEN(1||65)

What time do you close your facility on 

ALT_TUESDAY_CLOSE	TUESDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_WEDNESDAY_OPEN
88	REFUSED	ALT_WEDNESDAY_OPEN
99	DON'T KNOW	ALT_WEDNESDAY_OPEN

#### Ask if DIFF\_SCHEDULE(1)&^ALT\_DAYS(3); else skip to ALT\_THURSDAY\_OPEN;

What time do you open your facility on

ALT_WEDNESDAY_OPEN WEDNESDAY during your alternate schedule?		
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_WEDNESDAY_CLOSE
88	REFUSED	ALT_WEDNESDAY_CLOSE
99	DON'T KNOW	ALT_WEDNESDAY_CLOSE

#### IF ALT\_WEDNESDAY\_OPEN(1||65)

What time do you close your facility on

ALT_WEDNESDAY_CLOSE	WEDNESDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_THURSDAY_OPEN
88	REFUSED	ALT_THURSDAY_OPEN
99	DON'T KNOW	ALT_THURSDAY_OPEN

#### Ask if DIFF\_SCHEDULE(1)&^ALT\_DAYS(4); else skip to ALT\_FRIDAY\_OPEN;

What time do you open your facility on

ALT THURSDAY OPEN THURSDAY during your alternate schedule?

	0,	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_THURSDAY_CLOSE
88	REFUSED	ALT_THURSDAY_CLOSE
99	DON'T KNOW	ALT_THURSDAY_CLOSE

#### ALT\_THURSDAY\_OPEN(1||65)

What time do you close your facility on

ALT_THURSDAY_CLOSE	THURSDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_FRIDAY_OPEN
88	REFUSED	ALT_FRIDAY_OPEN
99	DON'T KNOW	ALT_FRIDAY_OPEN

#### Ask if DIFF\_SCHEDULE(1)&^ALT\_DAYS(5); else skip to ALT\_SATURDAY\_OPEN;

What time do you open your facility on

ALT_FRIDAY_OPEN	FRIDAY during this alternate schedule?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_FRIDAY_CLOSE
88	REFUSED	ALT_FRIDAY_CLOSE
99	DON'T KNOW	ALT_FRIDAY_CLOSE

#### IF ALT\_FRIDAY\_OPEN(1||65)

What time do you close your facility on

ALT_FRIDAY	CLOSE	FRIDAY?
------------	-------	---------

	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_SATURDAY_OPEN
88	REFUSED	ALT_SATURDAY_OPEN
99	DON'T KNOW	ALT_SATURDAY_OPEN

#### Ask if

#### **DIFF\_SCHEDULE**(1)&^ALT\_DAYS(6); else skip to ALT\_SUNDAY\_OPEN;

I recorded that during your alternate schedule you are also open on Saturday. What time do you open your facility on SATURDAY?

ALT_SATURDAY_OPEN	you open your facility on SATURDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_SATURDAY_CLOSE
88	REFUSED	ALT_SATURDAY_CLOSE
99	DON'T KNOW	ALT_SATURDAY_CLOSE

#### IF ALT\_SATURDAY\_OPEN(1||65)

What time do you close your facility on

ALT_SATURDAY_CLOSE	SATURDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_SUNDAY_OPEN
88	REFUSED	ALT_SUNDAY_OPEN
99	DON'T KNOW	ALT_SUNDAY_OPEN

#### Ask if

99

#### DIFF\_SCHEDULE(1)&^ALT\_DAYS(7);

#### else skip to OS REC;

DON'T KNOW

I recorded that during your alternate schedule you are also open on Sunday. What time do you

	you are also open on Sunday. What time do you	
ALT_SUNDAY_OPEN	open your facility on SUNDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	ALT_SUNDAY_CLOSE
88	REFUSED	ALT_SUNDAY_CLOSE

#### IF ALT\_SUNDAY\_OPEN(1||65)

What time do you close your facility on

ALT_SUNDAY_CLOSE	SUNDAY?	
	Record Time 1AM - 12:30 AM in 12 hour format by half hour as 1-24	OS_REC
88	REFUSED	OS_REC
99	DON'T KNOW	OS_REC

ALT\_SUNDAY\_CLOSE

#### NET TO GROSS

DISPLAY	For the sake of expediency, during this next battery we will be referring to the program as THE PROGRAM and we will be referring to the installation of<%NTGMEASURE> as THE MEASURE.	
	There are usually a number of reasons why an organization like yours decides to participate in energy efficiency programs like this one. In your own words,	
A3	can you tell me why you decided to participate in this program?	
1	To replace old or outdated equipment	N2
2	As part of a planned remodeling, build-out, or expansion	N2
3	To gain more control over how the equipment was used	N2
4	Maintenance downtime/associated expenses for old equip were too high	N2
5	Had process problems and were seeking a solution	N2
6	To improve equipment performance	N2
7	To improve production as a result of the change in equipment	N2
8	To comply with codes set by regulatory agencies	N2
9	To improve visibility/plant safety	N2
10	To comply with company policies regarding regular equipment retrofits or remodeling	N2
11	To get a rebate from the program	N2
12	To protect the environment	N2
13	To reduce energy costs	N2
14	To reduce energy use/power outages	N2
15	To update to the latest technology	N2
16	To improve the comfort level of the facility	N2
77	RECORD VERBATIM	N2
88	Don't know	N2
99	Refused	N2

Did your organization make the decision to install this new equipment before or after you became aware of rebates/cost reduction available through theN2 PROGRAM?

1	Before	N3a
2	After	N3a
88	Refused	N3a
99	Don't know	N3a

Next, I'm going to ask you to rate the importance of the program as well as other factors that might have influenced your decision to install this equipment through the program. Using a scale of 0 to 10 where 0 means not at all important and 10 means extremely important, how would you rate the importance of

**DISPLAY** importance of...

N3a	The age or condition of the old equipment	
#	Record 0 to 10 score ()	N3aa
88	Refused	N3b

99 Don't know N3b
-------------------

#### IF N3a > 5 and NTG\_TYPE >= 2 THEN ASK

How, specifically, did this enter into your decision to install/delamp this

N3aa	equipment?	
77	RECORD VERBATIM	N3b
88	Don't know	N3b
99	Refused	N3b

N3b	Availability of the PROGRAM rebate/cost reduction	
#	Record 0 to 10 score ()	N3bb
88	Refused	N3c
99	Don't know	N3c

#### IF N3b > 7 AND NTG\_TYPE >= 2, THEN ASK

N3bb	Why do you give it this rating?	
77	Record VERBATIM	N3c
88	Refused	N3c
99	Don't know	N3c

#### IF A1B(1)|ID0(1) THEN ASK; ELSE SKIP TO N3d

Please rate the degree of importance of information provided

N3c through...A1B(1)|<ID0(1)/The Facility or System AUDIT/>

#	Record 0 to 10 score ()	N3cc
88	Refused	N3d
99	Don't know	N3d

#### IF N3c > 7 and NTG\_TYPE >= 2, THEN ASK

N3cc	Why do you give it this rating?	
77	Record VERBATIM	N3d
88	Refused	N3d
99	Don't know	N3d

#### If V1 = 1 THEN ASK; ELSE SKIP TO N3e

Recommendation from an equipment vendor that sold you the equipment

 N3d	and/or installed it for you [VENDOR_1]	
#	Record 0 to 10 score ()	N3e
88	Refused	N3e
99	Don't know	N3e

#### N3e Your previous experience with energy efficient projects?

#	Record 0 to 10 score ()	N3f
88	Refused	N3f
99	Don't know	N3f

#### Your previous experience with <% UTILITY>'s program or a similar utility

N3f	program?	
#	Record 0 to 10 score ()	N3g
88	Don't know	N3g
99	Refused	N3g

#### NTG\_TYPE >= 3 THEN ASK, ELSE N3h

Information from the Program, Utility, or Program Administrator training

N3g	course?	
#	Record 0 to 10 score ()	N3gg
88	Refused	N3h
99	Don't know	N3h

#### IF N3g > 5, THEN ASK

...

NT21.

N3gg	What type of information was provided during the training?	
77	Record VERBATIM	N3ggg
88	Refused	N3h
99	Don't know	N3h

How, specifically, did this enter into your decision to install/delamp this

N3ggg	equipment?	
77	RECORD VERBATIM	N3h
88	Don't know	N3h
99	Refused	N3h

#### Information from the Program, Utility, or Program Administrator Marketing . . . . . 1. 0

N3h	materials?	
#	Record 0 to 10 score ()	N3hh
88	Refused	N3j
99	Don't know	N3j

#### IF N3h > 5 and NTG\_TYPE >= 2, THEN ASK .1.1.1

	$\mathbf{H} = \mathbf{H} \mathbf{H} \mathbf{H} \mathbf{H} \mathbf{H} \mathbf{H} \mathbf{H} \mathbf{H}$	
 N3hh	What type of information was provided that pertained to the PROJECT?	
77	Record VERBATIM	N3hhh
88	Refused	N3j
99	Don't know	N3j

#### IF N3hh = 77, THEN ASK

How, specifically, did this enter into your decision to install/delamp this

77RECORD VERBATIMN3j88Don't knowN3j90DefendeN2j	N3hh	n energy efficient equipment?	
		7 RECORD VERBATIM	N3j
	8	B Don't know	N3j
99 Refused N3j	9	P Refused	N3j

#### IF NTG\_TYPE >= 2

N3j	Standard practice in your business/industry	
#	Record 0 to 10 score ()	N3k

ſ	88	Refused	N3k
ſ	99	Don't know	N3k

#### If AP9 = 3 or AP9a = 3 THEN ASK; ELSE SKIP TO N3m

N31 Endorsement or recommendation by your account rep?	
--	--

#	Record 0 to 10 score ()	N311
88	Refused	N3m
99	Don't know	N3m

#### IF N3l > 5 & NTG\_TYPE >= 2 THEN ASK 10

N3II	What did they recommend?	
77	Record VERBATIM	N3lll
88	Refused	N3m
99	Don't know	N3m

#### **IF N3LL(77)**

How specifically did this enter into your decision to install this project using N3III energy efficient equipment?

77	RECORD VERBATIM	N3m
88	Don't know	N3m
99	Refused	N3m

#### IF NTG\_TYPE >= 2, ASK

N3m Corporate policy or guidelines

#	Record 0 to 10 score ()	N3mm
88	Refused	N3n
99	Don't know	N3n

#### IF N3m > 5, THEN ASK

How, specifically, did this enter into your decision to install/delamp this

N3mm	equipment?	
77	RECORD VERBATIM	N3n
88	Don't know	N3n
99	Refused	N3n

N3n	Payback or return on investment of installing this equipment	
#	Record 0 to 10 score ()	N3o
88	Refused	N3o
99	Don't know	N3o

#### N30 Improved product quality

#	Record 0 to 10 score ()	N300
88	Refused	N3p
99	Don't know	N3p

#### IF N3o > 5, THEN ASK

#### How, specifically, did this enter into your decision to install/delamp this

N300	equipment?	
77	RECORD VERBATIM	N3p
88	Don't know	N3p
99	Refused	N3p

#### IF FM050 = 12 AND NTG\_TYPE = 4, THEN ASK, ELSE SKIP TO N3r

Compliance with state or federal regulations such as Title 24, air quality,

N3p	OSHA, or FDA regulations	
#	Record 0 to 10 score ()	N3pp
88	Refused	N3r
99	Don't know	N3r

#### IF N3p > 5, THEN ASK

How, specifically, did this enter into your decision to upgrade to energy

N3pp	efficient equipment?	
77	RECORD VERBATIM	N3r
88	Don't know	N3r
99	Refused	N3r

#### ASK IF NTG\_TYPE >= 3

Compliance with your organization's normal remodeling or equipment

N3r	replacement practices?	
#	Record 0 to 10 score ()	N3rrr
88	Refused	N3s
99	Don't know	N3s

#### IF A3(2|10)&N3R(6||10);

What is your normal cycle in number of years for which you typically retrofit your equipment to comply with your organization@'s normal remodeling or equipment replacement practices?

N3RRR	equipment replacement practices?	
# yrs	Record Number of Years	N3rr
88	Refused	N3rr
99	Don't know	N3rr

#### IF N3r > 5, THEN ASK

How, specifically, did this enter into your decision to install/delamp this

N3rr	equipment?	
77	RECORD VERBATIM	N3s.
88	Don't know	N3s.
99	Refused	N3s.

Were there any other factors we haven't discussed that were influential in your N3s decision to install/delamp this MEASURE?

1	Nothing else influential	CC1
77	Record verbatim	N3ss
88	Refused	CC1
99	Don't know	CC1

#### ASK IF N3s = 77

CC1

Using the same zero to 10 scale, how would you rate the influence of this

N3ss	factor?	
#	Record 0 to 10 score ()	CC1
88	Refused	CC1
99	Don't know	CC1

### CONSISTENCY CHECKS ON N3p, N3q and N3r If NTG\_TYPE = 4

#### IF A3 = 8, AND N3p < 4, THEN ASK

You indicated earlier that compliance with codes or regulatory policies was one of the reasons you did the project. However, just now you scored the importance of compliance with state or federal regulations or standards such as Title 24, air quality, OSHA, or FDA regulations in your decision making fairly low why is that?

	fairly low, why is that:	
77	RECORD VERBATIM	CC1a
88	Don't know	CC1a
99	Refused	CC1a

#### IF A3 ^= 8, and N3p > 7, THEN ASK

You indicated earlier that compliance with codes or regulatory policies was not one of the primary reasons you did the project. However, just now you scored the importance of compliance with state or federal regulations or standards such as Title 24,air quality, OSHA, or FDA regulations in your decision making faith when it decision

CC1a	decision making fairly high, why is that?

77	RECORD VERBATIM	CC3
88	Don't know	CC3
99	Refused	CC3

#### IF A3 = 2 or 10, AND N3r < 4, THEN ASK

You indicated earlier that a regularly scheduled retrofit was one of the reasons you did the project. However, just now you scored the importance of compliance with your company's regularly scheduled retrofit or equipment NCC3 replacement in your decision making fairly low, why is that?

77	RECORD VERBATIM	CC3a
88	Don't know	CC3a
99	Refused	CC3a

#### IF A3 ^= 2 and A3 ^= 9 and A3^=10 AND N3r > 7 THEN ASK

You indicated earlier that a regularly scheduled retrofit was NOT one of the reasons you did the project. However, just now you scored the importance of compliance with your company's regularly scheduled retrofit or equipment replacement in your decision making fairly high why is that?

NCC3a	replacement in your decision making fairly high, why is that?	
77	RECORD VERBATIM	N33
88	Don't know	N33
99	Refused	N33

NCC2

#### PAYBACK BATTERY

**P1** 

# If INCENT <> 100 AND NTG\_TYPE >= 2, THEN ASK; ELSE SKIP TO N33

What financial calculations does your company typically make before proceeding with the installation of energy efficient equipment like you installed through the program?

<b>11</b> Instance unough the program:		
1	Payback	P2A
2	Return on investment	P2B
77	Record VERBATIM	P3
88	Don't know	P3
99	Refused	P3

#### If P1 = 1 THEN ASK; ELSE SKIP TO P2B

What is your threshold in terms of the payback or return on investment your company uses before deciding to proceed with installing energy efficientP2A equipment like you installed through the program? Is it...

1	0 to 6 months	P3
2	6 months to 1 year	P3
3	1 to 2 years	P3
4	2 to 3 years	P3
5	3 to 5 years	P3
6	Over 5 years	P3
88	Don't know	P3
99	Refused	P3

#### IF P1 = 2 THEN ASK

P2B	What is your ROI?	
1	Record ROI;	P3

Did the rebate move your energy efficient equipment project within this

P3	acceptable range?	
1	Yes	P4
2	No	P3a
88	Don't know	P3a
99	Refused	P3a

#### If P3 = 1 THEN ASK; ELSE SKIP TO P3A

On a scale of 0 to 10, with a 0 meaning Not At All Important and a 10 meaning a Very Important, how important in your decision was it that the project was now in the acceptable range?

F4	project was now in the acceptable range?	
#	Record 0 to 10 score ()	P3a
88	Refused	P3a
99	Don't know	P3a

#### CONSISTENCY CHECKS ON N3b and P3 IF P3 = 1, AND N3b < 5, THEN ASK

D/

The rebate seemed to make the difference between meeting your financial criteria and not meeting them, but you are saying that the rebate didn't have much effect on your decision, why is that?

 P3a	much effect on your decision, why is that?	
77	Record VERBATIM	P3e
88	Don't know	P3e
99	Refused	P3e

#### IF P3 = 2, AND N3b > 5, THEN ASK

The rebate didn't cause the installation of energy efficient equipment to meet your company's financial criteria, but you said that the rebate had an impact on the decision to install this energy efficient equipment. Why did it have an impact?

P3e	impact?	
77	Record VERBATIM	N33
88	Don't know	N33
99	Refused	N33

# IF N3A(8||10) | N3D(8||10) | N3E(8||10) | N3F(8||10) | N3J(8||10) | N3M(8||10) | N3N(8||10) | N3O(8||10) | N3P(8||10) | N3R(8||10);

Next, I would like you to rate the importance of the PROGRAM in your decision to implement this MEASURE as opposed to other factors that may have influenced your decision such as...(SCAN BELOW AND READ TO

#### **DISPLAY** THEM THOSE

**D**2.

D2.

ITEMS WHERE THEY GAVE A RATING OF 8 or higher)

<%N3A> Age or condition of old equipment,	@[%N3A>@
<%N3D> Equipment Vendor recommendation	@[%N3D>@
<%N3E> Previous experience with this measure	@[%N3E>@
<%N3F> Previous experience with this program	@[%N3F>@
<%N3J> Standard practice in your business/industry	@[%N3J>@
<%N3M> Corporate policy or guidelines	@[%N3M>@
<%N3N> Payback on investment.	@[%N3N>@
<%N3O> To improve production as a result of lighting,	@[%N3O>@
<%N3P> Compliance with state or federal regulations or standards such as	
Title 24, air quality, OSHA, or FDA regulations	@[%N3P>@
<%N3R> Compliance with normal maintenance or retrocommissioning	
policies or your companies regularly scheduled retrofit or lighting	
replacement	@[%N3R>@

If you were given 10 points to award in total, how many points would give to the importance of the program and how many points would you give to these other factors?

How many of the ten points would you give to the importance of the

N41	PROGRAM in your decision?	
#	Record 0 to 10 score ()	N42
88	Refused	N42
99	Don't know	N42

N42	and how many points would you give to all of these other factors?	
#	Record 0 to 10 score ()	N41a
88	Refused	N41a

DISPLAY

99 Don't know N41a
--------------------

# If N41 <> 88 and N41 <> 99 and N42 <> 88 and N42 <> 99, computer N41 + N42. While N41+N42 <> 10, display:

\_\_\_We want these two sets of numbers to equal 10.

<%N41> for Program influence and

<%N42> for Non Program factors

#### IF DELAMP <> 1;

Was the installion of this measure....<%NTGMEASURE> ...a replacement of existing equipment or was it additional equipment you installed in your

REPLACE	facility?	
1	Replace	DISPLAY
2	Add-on	DISPLAY
88	Refused	DISPLAY
99	Don't know	DISPLAY

Now I would like you to think about the action you would have taken with regard to the installation of this equipment if the program had not been available.

#### DISPLAY ava

#### IF REPLACE(1) | DELAMP == 1

Using a likelihood scale from 0 to 10, where 0 is Not at all likely and 10 is Extremely likely, if THE PROGRAM had NOT BEEN AVAILABLE, what is the likelihood that you would have installed exactly the same program qualifying energy efficient equipment that you did in this project?

110	deaming energy enterent equipment and you are in and project.	
#	Record 0 to 10 score ()	N5a
88	Refused	N5B
99	Don't know	N5B

#### IF REPLACE(2) THEN ASK; ELSE SKIP TO N6

Using a likelihood scale from 0 to 10, where 0 is Not at all likely and 10 is Extremely likely, if THE PROGRAM had NOT BEEN AVAILABLE, what is the likelihood that you would have installed exactly the same energy efficient N5aa equipment at the same time as you did?

#	Record 0 to 10 score ()	N6
88	Don't know	N6
99	Refused	N6

CONSISTENCY CHECKS IF N3b > 7 and N5 > 7, THEN ASK When you answered ...<%N3B> ... for the question about the influence of the rebate, I would interpret that to mean that the rebate was quite important to your decision to install. Then, when you answered ..<%N5>... for how likely you would be to install the same equipment **without** the rebate, it sounds like the rebate was not very important in your installation decision. I want to check to see if I am misunderstanding your answers or if the questions may have been unclear. Will you explain in your own words, the role the rebate played in your decision to install this efficient equipment?

1100	Toto die resule pluyed in your deelston to instant dies efficient equipment.	
77	Record VERBATIM	NN5aa
88	Don't know	NN5aa
99	Refused	NN5aa

Would you like for me to change your score on the importance of the rebate that you gave a rating of  $\langle N3B \rangle$  and/or change your rating on the likelihood you would install the same equipment without the rebate which you gave a rating of  $\langle N5 \rangle$  and/or we can change both if you wish?

NN5aa	<b>NN5aa</b> rating of <%N5> and/or we can change both if you wish?		
1	No change	N5b	
77	Record how they would rate rebate influence and how they would rate likelihood to install without the rebate	N5b	
88	Don't know	N5b	
99	Refused	N5b	

#### ASK IF REPLACE(1)

N59

Using the same scale as before, if the program had not been available, what is the likelihood that you would have done this project at the same time as you N5b did<sup>2</sup>

1130		
#	Record 0 to 10 score ()	DISPLAY
88	Refused	DISPLAY
99	Don't know	DISPLAY

#### DEFERRED FREE RIDERSHIP FOLLOW-UP

#### DISPLAY If N5b < 9; ELSE SKIP TO N6

Next, I'd like to ask a couple of questions to help us estimate at what point in the future you would definitely have replaced your existing equipment. We understand that you can't know exactly when you would have done this, especially so far into the future. We're just trying to get a sense of how long you think the current equipment or process would have kept serving your company's needs before you had to or chose to replace it.

TD1

If the program had not been available, how likely is it that you would have replaced your existing equipment within one year of when you did?

101	replaced your existing equipment within one year of when you did:	
1	Definitely would have (1.0 probability)	N9bb
2	Probably would have (0.75 probability)	TD2
3	50-50 chance (0.50 probability)	TD2
4	Probably not (0.25 probability)	TD2
5	Definitely not (0.0 probability)	TD2

#### IF TD1 = 2, 3, 4, 5 ASK TD2, ELSE GO TO N9bb

DISPLAY

TD1

<b>TD2</b> replaced your existing equipment within thee years of when you dut?		
1	Definitely would have (1.0 probability)	N9bb
2	Probably would have (0.75 probability)	TD3
3	50-50 chance (0.50 probability)	TD3
4	Probably not (0.25 probability)	TD3
5	Definitely not (0.0 probability)	TD3

If the program had not been available, how likely is it that you would have replaced your existing equipment within three years of when you did?

#### IF TD2 = 2, 3, 4, 5 ASK TD3; ELSE GO TO N6

TD2

TD3

N6

If the program had not been available, how likely is it that you would have replaced your existing equipment within five years of when you did?

<b>TDS</b> Teplaced your existing equipment within five years of when you did?		
1	Definitely would have (1.0 probability)	N9bb
2	Probably would have (0.75 probability)	N9bb
3	50-50 chance (0.50 probability)	N9bb
4	Probably not (0.25 probability)	N9bb
5	Definitely not (0.0 probability)	N9bb

#### CONSISTENCY CHECK ON AGE

**IF** (N3a > 6 AND TD3 = 3, 4 or 5) THEN ASK; ELSE SKIP TO N6 Earlier when I asked about the influence of the age/condition of the old equipment on your decision to install this new equipment, you gave me a rating of <%N3A> out of ten. I would interpret this to mean that the age/condition was quite influential in your decision to install this new equipment when you did. Perhaps I have either recorded something incorrectly or maybe you could explain in your own words the role the age/condition of the existing equipment played in your decision to install this new energy efficient equipment

N9bb	new energy efficient equipment.	
77	Record VERBATIM	N6
88	Don't know	N6
99	Refused	N6

#### ADDITIONAL BASELINE INPUT

Now I would like you to think one last time about what action you would have taken if the program had not been available. Which of the following

1 0	
alternatives would you have been MOST likely to do?	

1	Install/Delamped fewer units	N7
2	Install standard efficiency equipment or whatever required by code	N7
3	Installed equipment more efficient than code but less efficient than what you installed through the program	N7
4	Done nothing (keep existing equipment as is)	N7
5	Done the same thing I would have done as I did through the program	N7
6	Repair/rewind or overhaul the existing equipment	N7
77	Something else (specify what)	N7
88	Don't know	N7
99	Refused	N7

#### Ask if N6 = (1, 2, 3, 4) and (N5 > 8 and N5b > 8 OR N5aa > 8)

In an earlier response, you said that if the program had not been available, there was a very high likelihood that you would have installed exactly the same equipment as you did through the program. However, just now you have indicated that you would not have installed the same equipment as you did without the benefit of the program. Can you explain to me why there is this difference?

117		
77	Record VERBATIM	N6a
88	Don't know	N6a
99	Refused	N6a

#### Ask if N6(1);

N7

N6a

NT/

How many fewer units would you have installed/Delamped? (It is okay to take an answer such as ...HALF...or 10 percent fewer ... etc.)

77	RECORD VERBATIM	ER2
88	Refused	ER2
99	Refused	ER2

#### Ask if N6(3);

Can you tell me what model or efficiency level you were considering as an alternative? (It is okay to take an answer such as ... 10 percent more efficient than code or 10 percent less efficient than the program equipment)

N6b	than code or 10 percent less efficient than the program equipment)	
77	RECORD VERBATIM	ER2
88	Don't know	ER2
99	Refused	ER2

#### Ask if N6(6);

How long do you think the repaired equipment would have lasted before

N6C	requiring replacement?	
77	RECORD VERBATIM	ER2
88	Don't know	ER2
99	Refused	ER2

#### EARLY REPLACEMENT BATTERY

#### [IF N5b < 8 and A3 = 1, 4, 8, or 10 THEN ASK. ELSE SKIP TO SP1]

Earlier, when I asked you a question about why you decided to implement the project using high efficiency equipment, you gave reasons related to <A3> Now I would like to ask you some follow up questions regarding these responses you gave me.

ER2

### IF REPLACE(1);

How many more years do you think your equipment would have gone before **ER2** failing and required replacement?

77	Estimated Remaining Useful Life (in years)	ER6
88	Don't know	ER6
99	Refused	ER6

#### IF A3 = 4, THEN ASK

<b>ENU</b> HOW HUCH downthine did you experience in the past year?	ER6	How much downtime did you experi	ience in the past year?
--	-----	----------------------------------	-------------------------

77	Downtime Estimate (in weeks)	ER9
88	Don't know	ER9
99	Refused	ER9

In your opinion, based on the economics of operating this equipment, for how many more years could you have kept this equipment functioning?

ER9	many more years could you have kept this equipment functioning?	
Yrs	Estimated Remaining Useful Life	ER11
88	Don't know	ER11
99	Refused	ER11

#### IF A3 = 8, THEN ASK

Can you briefly describe the specific code/regulatory requirements that this

ER15	project addressed?	
77	RECORD VERBATIM	ER19
88	Don't know	ER19
99	Refused	ER19

#### IF A3 = 10, THEN ASK

Can you briefly describe the specific company policies regarding regular/normal maintenance/replacement policy(ies) that were relevant to this project? Or briefly describe the specific company policies regarding regular

ER19	equipment retrofits and remodeling?	
77	RECORD VERBATIM	PP1
88	Don't know	PP1
99	Refused	PP1

#### PROCESS QUESTIONS - ASK ALL

**PP1** What do you believe the PROGRAM'S primary strengths are?

77	Record VERBATIM	PP2
88	Don't know	PP2
99	Refused	PP2

What concerns do you have about the PROGRAM, if any? (IF NEEDED:

**PP2** What do you view as the primary features that need to be improved?)

77	Record VERBATIM	PP4
88	Don't know	PP4
99	Refused	PP4

On a scale of 0 - 10, where 0 is completely dissatisfied and 10 is completely satisfied, how would you rate your OVERALL satisfaction with the

PP4	<%PROGRAM>?	
#	Record 0 to 10 score ()	PP5
88	Refused	PP5
99	Don't know	PP5

#### IF PP4 < 4 THEN ASK; ELSE SKIP TO PP5A

PP5	Why do you say that?	
77	Record VERBATIM	PP5A
88	Don't know	PP5A
99	Refused	PP5A

Using the same 0 - 10 scale, how would you rate your OVERALL satisfaction with the performance of the energy efficient measures you had installed?

PP5A	with the performance of the energy efficient measures you had installed?	
#	Record 0 to 10 score ()	PP5B
88	Refused	PP6

#### IF PP5A < 6 THEN ASK; ELSE SKIP TO PP6

DD ....

99 Don't know

PP5B	Why do you say that?	
77	Record VERBATIM	PP6
88	Don't know	PP6
99	Refused	PP6

Using the same 0 - 10 scale, how would you rate your OVERALL satisfaction with the quality of the installers' work?

PP5C	with the quality of the installers' work?	
#	Record 0 to 10 score ()	PP5D
88	Refused	PP5E
99	Don't know	PP5E

PP5D	Why do you say that?	
77	Record VERBATIM	PP5E
88	Don't know	PP5E
99	Refused	PP5E

From your perspective, what if anything could be done to improve the quality

PP5E	of the installers' work?	
77	Record VERBATIM	PP6
88	Don't know	PP6
99	Refused	PP6

#### In qsl: IF ^UNRECORDED(IMPLEMENTER);

#### ASK IF %IMPLEMENTER = "a local government", "state government", or "an independent firm"; ELSE PP10 The program you participated in was run by %IMPLEMENTER. Has your organization participated in energy efficiency programs run by <%UTILITY>

PP6 in the past three years?

1	Yes	PP8
2	No	PP10
88	Refused	PP10
99	Don't know	PP10

PP6

#### ASK IF PP6=1

DDQ

DD10

DD14

Please consider your recent experience with the PROGRAM run by %IMPLEMENTER versus your past experience with the program run by <%UTILITY>. Are there any differences between the two that stand out? Any there attributes or services that seemed better in one or the other?

FFð	Any there attributes of services that seemed better in one of the other?	
1	No differences	PP10
77	Yes, Record DIFFERENCES	PP10
88	Don't know	PP10
99	Refused	PP10

#### ASK IF IOU\_PROG = 1 (utility administered program); ELSE PP12

The program you participated in was run by <%UTILITY>. Have you participated in programs run by governments, institutions, or other independent firms in the past three years? (select all that apply)

PF10	independent firms in the past three years? (select an that apply)	
1	Local Government	PP14
2	State Government or Institution	PP14
3	Independent Firm	PP12
88	Refused	PP16
99	Don't know	PP16

#### **ASK IF PP10 = 3;**

Please consider your experiences with the program run by an independent firm versus your recent experience with the program run by an independent firm versus your recent experience with <% UTILITY>'s program. Are there any differences between the two that stand out? Are there attributes or services that seemed better in one or the other? (NOTE: SPECIFY WHICH

PP12	ENTITY IS REFERRED TO IN EACH COMMENT)	
1	No differences	PP16
77	Yes, RECORD DIFFERENCES	PP16
88	Refused	PP16
99	Don't know	PP16

#### ASK if PP10 in (1, 2)

Please consider your experiences with the program run by a government or institution versus your recent experience with <%UTILITY>'s PROGRAM. Are there any differences between the two that stand out? Are there attributes that seemed better in one or the other? (NOTE: SPECIFY WHICH ENTITY IS REFERRED TO IN EACH COMMENT)

PP14	IS REFERRED TO IN EACH COMMENT)	
77	Yes, Record VERBATIM	PP16
78	No differences	PP16
88	Refused	PP16
99	Don't know	PP16

#### ASK if PP6 = 1 AND PP10 = 1, 2 or 3. ELSE PP3

Which entity, the <% UTILITY> program or the <% IMPLEMENTER>

<% PP10> program was more effective in supporting your organization's

1 %IMPLEMENTER PP18	
	•
2 %UTILITY PP18	)

3	Very little difference	PP18
88	Refused	PP18
99	Don't know	PP18

#### If PP16 in (1, 2) then ask; else skip to PP20

PP18	How significant was this difference, would you say	
1	Very Significant	PP20
2	Somewhat Significant	PP20
3	Not very significant	PP20
88	Refused	PP20
99	Don't know	PP20

Which entity had a better technical understanding of the energy use at your

PP20 facility and provided the best technical assistance in specifying the project?

1	%IMPLEMENTER	PP22
2	%UTILITY	PP22
3	Very little difference	PP22
88	Refused	PP22
99	Don't know	PP22

#### If PP20 in (1, 2) then ask; else skip to PP24

PP22 How significant was this difference, would you say...

1	Very Significant	PP24
2	Somewhat Significant	PP24
3	Not Very Significant	PP24
88	Refused	PP24
99	Don't know	PP24

Which entity was more effective in supporting you through the application

PP24	process	
1	%IMPLEMENTER	PP26
2	%UTILITY	PP26
3	Very little difference	PP26
88	Refused	PP26
99	Don't know	PP26

#### If PP24 in (1, 2) then ask; else skip to PP3;

PP26	How significant was this difference, would you say	
1	Very Significant	PP3
2	Somewhat Significant	PP3
3	Not very significant	PP3
88	Refused	PP3
99	Don't know	PP3

PP3	PROGRAM?	
1	No	ID1
77	Yes - RECORD COMMENTS	ID1
88	Don't know	ID1
99	Refused	ID1

Do you have any comments on the current incentive structure of the

	LONG TERM INFLUENCE	
	If NTG_TYPE >= 2	
	IF N3f > 4, THEN ASK, ELSE CCC12A	
	Now I'd like you to think about your organization's experiences with	
	%UTILITY's energy efficiency programs and efforts over the longer term, for	
	example, over the past 5, 10, or even 20 years.	
	In an earlier question, you indicated that your previous experience with utility	
	energy efficiency programs was a factor that influenced your decision to	
	implement this PROJECT. I would like to ask you a few questions about this	
DISPLAY	experience.	LT2

For how many years have you been participating in %UTILITY's energy **LT2** efficiency programs?

# yrs	Record Number of Years	LT3
88	Refused	LT3
99	Don't know	LT3

During this time, how many times has your organization participated in these **LT3 PROGRAM**(s)?

L13	TROORAN(5):	
1	7 to 10 times, or more	CA6
2	4 to 7 times	CA6
3	2 to 4 times	CA6
4	less than 2 times	CA6
88	Refused	LT6
99	Don't know	LT6

#### IF LT3(1||4);

CA6 What type of equipment did you install through this (these) program(s)? [READ RESPONSE CATEGORIES]

1	Indoor lighting	LT6
2	Cooling equipment	LT6
3	Natural gas equipment, such as water heater, furnace or appliances	LT6
4	Insulation or windows	LT6
5	Refrigeration	LT6
6	Industrial process equipment	LT6
7	Greenhouse heat curtains	LT6
8	Food service equipment	LT6
77	OPEN \SOMETHING OTHER (specify)	LT6
88	Refused	LT6
99	Don't Know	LT6

**LT6** What factors led you to participate in these program(s)?

77	Record VERBATIM	LT7
88	Refused	LT7
99	Don't know	LT7

#### And exactly how did that experience help to convince you to install this

LT7energy efficient equipment?77Record VERBATIM88Refused99Don't knowLT8

#### IF LT3 = 1 or 2, THEN ASK. ELSE CCC12A.

Have these programs had any long-term influence on your organization's energy efficiency related practices and policies that go beyond the immediate effect of incentives on individual projects? [DO NOT READ: Examples are causing them to add energy efficiency procurement policies, internal incentive or reward structures for improving energy efficiency, or adoption of energy

LT8	management best practices.]	
1	Yes	LT9
2	No	CC12A
88	Refused	CC12A
99	Don't know	CC12A

#### If LT8 = 1 then ask; else skip to CA2;

Has your organization developed a specification policy for the selection of energy efficient equipment? [EXAMPLES... REQUIREMENTS THAT ALL NEW FLUORESCENT LIGHTING SYSTEMS USE ELECTRONIC

#### LT9 BALLAST, OR THAT ALL NEW MOTORS BE PREMIUM EFFICIENCY]

1	Yes	LT10
2	No	LT10
88	Refused	LT10
99	Don't know	LT10

# Has your organization assigned responsibility for controlling energy usage **LT10** and costs to any of the following?

_	L110	and costs to any of the following?	
	1	An in-house staff person	LT11
	2	A group of staff	LT11
	3	An outside contractor	LT11
	4	NONE OF THESE	LT11
	88	Refused	LT11
	99	Don't know	LT11

#### Does your organization have any internal incentive or reward policies for

**LT11** business units or staff responsible for managing energy costs?

1	Yes	LC7
2	No	CA2
88	Refused	CA2
99	Don't know	CA2

	LC7 How do these incentive/reward structures work?		
	77	OPEN/Record	CA2
	88	Refused	CA2
	99	Don't know	CA2

#### Ask if LT11(1)

In marketing materials or in communications with customers, does your CA2 company highlight the ways in which your business is environmentally

	conscious?	
		RETURN TO
1	Yes	REMAINDER
		OF SURVEY
		RETURN TO
2	No	REMAINDER
		OF SURVEY
		RETURN TO
77	OPEN\RECORD OTHER	REMAINDER
		OF SURVEY
		RETURN TO
88	Refused	REMAINDER
		OF SURVEY
		RETURN TO
99	Don't know	REMAINDER
		OF SURVEY
		OI SERVEI

#### **ONSITE RECRUITING**

# TO SCHEDULE INSTALLATION OF MONITORING EQUIPMENT

#### If LOGGER= 1; Else Skip to Comment1

In order to improve this program's performance, <%UTILITY> would also like to make an accurate measurement of the energy savings associated with the energy efficient equipment installed by collecting and analyzing information from selected customers. If you agree to participate, Itron, on behalf of <%UTILITY>, will come to your business to install monitoring devices on your equipment to record when the equipment is in use. The monitoring devices will be installed in an unobtrusive place and would be removed by us at the end of the research project. We expect the site visit to take about two hours. We'll come back and remove the monitoring devices within 3-6 months. Note, the electric use data will be used strictly for the study of the <%PROGRAM> and will not affect your electric service at all. You will need to sign a brief participation agreement.

LOG\_REC

#### **LOG\_REC** Are you interested in participating in this project?

1	Yes	LOG_NAME
2	No	Comment1
88	Refused	Comment1

DISPLAY

99	Don't know	Comment1
	ASK IF LOG_REC(1)	
LOG_NAME	May I have the name of the person that our technician should contact to make an appointment? What would be the most convenient phone number for our technecian to	LOG_PHONE
LOG_PHONE	contact<%LOG_NAME>?	LOG_ALT
LOG_ALT	In the even that<%LOG_NAME> is unavailable, would there be an alternate contact that we could schedule an appointment with?	LOG_PH_ALT
LOG_PH_ALT	What would be the most convenient phone number to reach this person?	LOG_NOTE
LOG NOTE	Are there any notes that would facilitate our technician@'s ability to make an appointment? For example, are some days of the week better for making contacts, are early mornings better or are afternoons better?	
66	No Notes	OS NAME1
77	Record Notes	OS_NAME1

#### **IF ONSITE = 1**

#### TO SCHEDULE ONSITE VERIFICATION

	As we've discussed, the <%PROGRAM> is an important component of the California Public Utilities Commission's ongoing efforts to save energy and reduce emissions affecting climate change. In order to improve this program's performance, the CPUC would like to make an
	accurate measurement of the energy savings associated with energy efficiency equipment installed by collecting and analyzing information from selected customers. Your input to this research is extremely important. By receiving a rebate through the <%PROGRAM>, your firm
COMMENT1	has agreed to allow verification of the installation of the equipment rebated through the program.

Our verification technician will need to meet a facilities representative of your company. This should be either the manager of the facility or part of the facilities staff.

May I please have the name of the person who our technician can call you **OS\_NAME1** to set up an appointment time?

1	Same as for logger	HB_Lift
77	Record Name	OS_PHONE1
99	Don't know	T&T

#### IF OS\_NAME1(77)

OS_PHONE1	May I also have the best phone number for the technician to reach this person?	
&OS_PHONE1	PHONE FOR PRIMARY CONTACT	OTHER
88	Refused	T&T
99	Don't know	T&T

	Is there another person that the engineer might speak with at your	
OTHER	company, if this primary person is not available?	
&OTHER	Get name	OS_NAME2

88	Refused	T&T
99	Don't know	T&T

May I please have their name so our technician can call them at another

OS_NAME2	time?	
&OS_NAME2	Get name	OS_PHONE2
88	Refused	T&T
99	Don't know	T&T

**OS\_PHONE2** May I also have the best phone number for the technician to reach them?

&OS_PHONE2	Get phone number	HB_Lift
88	Refused	T&T
99	Don't know	T&T

# Ask if HIGHBAY = 1 or (HB1 > 12 and HB1<>66 and HB1<>88 and HB1<>99) or HB2 = 1 or HB1a = 1; Else skip to OS\_Business

Do you have some form or a lift or ladder available to reach the lighting atHB\_Liftyour facility that is located 13ft or more above ground?

1	Yes	OS_Business
2	No	OS_Business
88	Refused	T&T
99	Don't know	T&T

Do you have a sign or business name other than <% BUSINESS> that our technicians should look for when they visit your site?

1	Yes	OS_Bus_Name
2	No	Vendor_Name
88	Refused	T&T
99	Don't know	T&T

#### Ask if OS\_BUSINESS(1)

OS_Bus_Name	What is the sign or business name they should be looking for?	
1	Get name	Vendor_Name

# DO NOT READ......If you have any special notes about the on@-site visit or the installation of loggers, add these notes here

VISII_NUIES	or the installation of loggers, and these notes here.		
1	No additional notes	Vendor_Name	
77	Record Notes	Vendor_Name	

Ask if V1(1)

**OS Business** 

VICIT NOTES

Earlier you stated that you had a vendor/contractor that helped you with the installation of the lighting equipment that was installed through the 2010-2012 <% UTILITY> Program. Could you provide me with their

Vendor_Name	name and phone number?	
1	Cannot provide	END
77	Record Name, Phone Number, Email Address or any other information they can provide. More is better.	END
88	Refused	END
99	Don't know	END

	Those are all the questions I have for you today. On behalf of the CPUC, I would like to thank you very much for your kind cooperation. Have a	
END	good day.	

# Appendix B

# Nonresidential Downstream ESPI Impact Evaluation Onsite Survey Instrument

# CPUC 2013-14 Non-Residential Downstream On-Site Verification Survey Form

### General Site Information (from phone survey & IOU tracking database)

Wh	at to Do	
Wh	at to Log	
	Zip Code	
RMATION		
	<u>Revised</u> Zip	
	Wh	MATION

#### Site Contact Information

PS Completion D	ate:	Length (min)	Respondent:		Date of Install:
	Contacted	Contact Name	Phone Number	Alternate Phone	Email Address
OS Primary					
OS Back-up					
OS Other					

Note: Use the "Contacted" check box to indicate the actual contact(s) for the site visit.

#### Scheduling Notes/Special Instructions for On-site Visit:

#### Survey Tracking Information

Survey Company:		Assigned Surveyor's Initials:	
Survey Travel Mileage:	miles	Total <u>Travel</u> Time	hrs
Survey Duration (24 hr clock)	Start:	Survey Duration (24 hr clock)	End:
Total Onsite Time	hrs	Total Time to Fill Out Survey Form	hrs

	Date:	Initials
Field survey completed:	/ /	
Survey received from surveyor:	//	
Initial QC check completed:	/ /	
Survey sent back to surveyor (if needed):	/ /	
Received from surveyor (if needed):	//	
Itron QC completed:	/ /	
Data entry (DE) completed:	/ / /	
Logger extraction DE complete:	/ / /	
Follow-up Logger Extraction DE complete:	/ /	

### **IOU Tracking Data Measure Summary Sheet**

This is a summary of all of the measures implemented at this site as extracted from the IOU tracking database. All of the measures listed here should also be found on the measure-level verification forms.

Measure Category	Meas ID	Measure Code	IOU MeasureName	Unit Basis	Rebated # of Units	Reference Meas Code

### **Lighting Other Description**

Measure Code	Revised MeasureName Description	Rebated # of Units

### Phone Survey Self-Reported Measure Counts for Calculated kWh Measures

CATI Measure	Self Report #
Category-RebatedUnits-UnitBasis	of Units

### **Phone Survey High Bay Information**

High Bay?	Max Fixture Height (ft)	Access to fixtures via lift or ladder?

### **Custom Measure Summary**

Meas ID	Measure Name	Measure State	Activity Area	Unit Basis	Qty	Lamps per Fixture	Length	Туре	Watts

#### **Site & Business Characteristics**

all of the lighting or just certain areas.

PRIMARY BUSINESS TYPE DESCRIPTION:	
(do not leave blank)	

Dhone Survey	Phone Survey Building Type:	FM050					
Phone Survey	Detailed Building Type:	FM050a-j					
Recent Survey Area Ch	Recent Survey Area Changes: Give a brief description about						
any changes made to this site since January 2011 that							
significantly impacted energy usage.							
Percent of Site Lighting	g Retrofitted: What percent of the						
site lighting was retrofitted? Describe whether it was almost							

Fields in this table will be populated as much as possible with data from the phone survey. However, any fields that are blank should be completed during the on-site verification. Any fields that are incorrect should also be corrected.

Electric Utility	Electric Utility PGE SCE SDGE SMUD LADWP OT										
Gas Utility PGE SCG SDGE AllElec/None Propane LBGO SWG OT											
Is this premise owner-occupied ( <b>O</b> ) or leased ( <b>L</b> )?						CC4		Revised		0	L
How many full-time equivalent employees work at this premise?						FM070		Revised			
What is the total occupied floor area of this premise? (exclude prkg garage)						CC2a / CC	$^{2}b$ ft <sup>2</sup>	Revised			ft <sup>2</sup>
If the premise has an enclosed parking garage, what is the floor area?					ft <sup>2</sup>						
What percent of the total floor area is heated or cooled?					CC2c/CC	2d %	Revised			%	
How many buildings are part of this premise?											
What <u>year</u> was the majority of the facility built?						CC8		Revised			
Cooling Type: 1=No A/C 2=Split-System 3=PkgRooftop 4=PTAC/PTHP 5=EvapCool 6=Chiller 7=IndivAC/HP 8=WLHP OT=Other								Revised			
Heating Fuel Type: 1=Electric 2=Gas 3=Both 4=Propane 5=None OT=Other								Revised			
What kind of site is this?       P = Part of a bldg       B = Single building       SM = Small         CM = Campus (multi-bldg, subsampled bldgs)       OT = Other						multi-building					
For single, stand-alone buildings or partial buildings: Number of stories/floors											

%

## **Premise-Level Schedule Definitions**

#### **Standard Holidays** (*check all that apply*)

Indicate below which, if any, standard holidays that the business is closed or operation deviates drastically from normal/typical operations, and indicate on Form BUS\_HRS what the holiday operation hours are. Indicate any additional holidays in the comment block.

New Year's Eve	July 4th Celebrated	
New Year's Day	Labor Day	
New Year's Day Celebrated	Columbus Day	
Martin Luther King Day	Veterans' Day	
Presidents' Day	Thanksgiving	
St. Patrick's Day	Thanksgiving Friday	
Easter Sunday	Christmas Eve	
Memorial Day	Christmas Day	
Flag Day	Christmas Day Celebrated	
July 4 <sup>th</sup>	Caesar Chavez Day	
Other (1)	Other (2)	

### **Seasonal Operation Periods**

Define seasonal operation periods for significant periods of time where business hours and/or equipment operation differs significantly from <u>normal</u> or <u>typical</u> business hours and/or equipment operation. To indicate seasonal operation periods, provide a brief description of the period (e.g. "spring break", "winter break", "summer break", "extended holiday hours"), and list the beginning/ending months (1-12) and days for up to three time periods.

Typical Schedu	ıle	Seasonal Time Period				
1		2	3			
Description		Description	Description			
Begin Month/Day		Begin Month/Day	Begin Month/Day			
End Month/Day		End Month/Day	End Month/Day			
Begin Month/Day		Begin Month/Day	Begin Month/Day			
End Month/Day		End Month/Day	End Month/Day			
Begin Month/Day		Begin Month/Day	Begin Month/Day			
End Month/Day		End Month/Day	End Month/Day			

Holiday and Seasonal Operation Comments:

### □ N/A

#### Business Schedule Primary Business Hours

Define typical operation for <u>all</u> Day Types listed below and specify hours in military time (00 to 24). For partial (i.e. not full) operation days, also indicate the approximate % of full operation as Partial Op %.

Day Type	From Phone Survey	Corrected Business Hours	Closed All Day?	Open 24 hrs?	PartialOp%
Monday	from to	from to			
Tuesday	from to	from to			
Wednesday	from to	from to			
Thursday	from to	from to			
Friday	from to	from to			
Saturday	from to	from to			
Sunday	from to	from to			
Holidays	from to	from to			

#### **Seasonal Operation Business Hours – Time Period 2**

Day Type	From Phone Survey	Corrected Business Hours	Closed All Day?	Open 24 hrs?	PartialOp%
Monday	from to	from to			
Tuesday	from to	from to			
Wednesday	from to	from to			
Thursday	from to	from to			
Friday	from to	from to			
Saturday	from to	from to			
Sunday	from to	from to			
Holidays	from to	from to			

#### **Seasonal Operation Business Hours – Time Period 3**

D N/A

Day Type	<b>Business Hours</b>	Closed All Day?	Open 24 hrs?	PartialOp%
Monday	from to	Y N	Y N	
Tuesday	from to	Y N	Y N	
Wednesday	from to	Y N	Y N	
Thursday	from to	Y N	Y N	
Friday	from to	Y N	Y N	
Saturday	from to	Y N	Y N	
Sunday	from to	Y N	Y N	
Holidays	from to	Y N	Y N	

## **Activity Area Definitions**

Activity Area ID# Assignments Identify an Area ID# for each distinct Activity Area type within the surveyed area. Indicate each area on the Site Plan sketch, Form PREM\_SKETCH. Also consider lighting system controls and operation when defining these areas.

Area ID#	Activity Area Code (AA Code)	Surveyor's Description of Area (include floor and Bldg identifiers if needed)	% of Total Premise Floor Area	Windows or Skylights	Conditioned Space Type Code	Total Qty of this Area Type On-site
1				W S		
2				W S		
3				W S		
4				W S		
5				W S		
6				W S		
7				W S		
8				W S		
9				W S		
10				W S		
11				W S		
12				W S		
13				W S		
14				W S		
15				W S		
16				W S		
17				W S		
18				W S		
19				W S		
20				W S		
21				W S		
22				W S		
23				W S		
24				W S		
25				W S		
	itioned Space T					
			Cooled & Heated		nly EvapCool	
NU =	HVAC present bu	ut not used <b>RF</b> = Refrigerated <b>UN</b> = Unconditioned	OU = Outside	OT = Oth	er (describe in co	mments)

COMMENTS:

## **Premise/Site-Plan Sketch**

This sketch should provide a high-level view of the <u>premise and its surroundings as it is actually configured</u>. Attach site plans and floor plans available from other sources. Sketch all buildings and the closest streets/roadways in both directions. Mark the orientation of True North. Use multiple sheets/drawings if necessary. Also indicate the "front" or primary entrance for each building. A site map or site plans can be used in place of this, as long as streets can be shown.

	•													•	•	•		•	•		•				•	•	•
•	•	•		•		•	•		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•		•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	·	•	•	•	•	·	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	·	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
																					•						
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
	•								•	•	•		•	•	•	•	•	•		•	•				•	•	•
•	•			•		•	•			•			•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	·	•	·	•	•	·	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	·	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
															•	•		•			•				•	•	•
				•		•	•		•				•	•	•	•		•		•	•				•	•	•
•				•		•	•		•	•	•		•	•	•	•	•	•	•	•	•				•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•

Premise/Site-Plan sketch comments:

## **Premise/Site-Plan Sketch**

•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
	•		•	•	•		•			•	•	•		•		•	•				•		•	•	•	•	
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
	•				•					•				•										•	•		
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
	•				•		•	•	•	•				•		•	•	•			•		•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	·	•	•	•	•	•	•	•	•	·	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
	•																							•	•		
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
	•													•										•	•		
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
-	-	-	•	-	-	-	-	•	-	-	-	-	-	-	-	-	-	•	-	-	-	-	-	-	-	-	-
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
	•				•		•	•	•	•				•		•	•	•			•		•	•	•	•	•
•	•	·	•	•	•	•	•	•	•	•	•	•	·	•	•	•	•	•	•	•	•	·	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
	•																							•	•		
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•		•	•	•	•	•	•	•	•	•	•		•	•	•	•	•			•		•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
								•						•										•	•		
•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•

#### Premise/Site-Plan sketch comments:

## **Hourly Operation Schedules**

Use this form if equipment operation is independent of Business Hours <u>as indicated on Form BUS\_HRS</u>. Use one block for each end use. Indicate the applicable daytypes for each day type schedule, and account for all day types including holidays. Specify the % of max. occupancy or equipment-on for all time periods, and be sure to accurately capture <u>transition periods</u>. Pay attention to lighting control type as a separate schedule is needed for different control types.

Hour		12-1	1-2	2-3	3-4	4-5	5-6	6-7	7-8	8-9	9-10	10-11	11-12
Schedule #_		End l	Jse:		LtgC	:trlTyp	)e:	De	escrip	tion			
Applicable DayTy	pes				% E	Equipme	nt On						
M T W T F S S H	AM												
	PM												
MTWTFSSH	AM												
	PM												
M T W T F S S H	AM												
	PM												
MTWTFSSH	AM												
	PM												
Schedule #_		End U	lse:		LtgC	trlTyp	e:	De	script	ion			
Applicable DayTy	pes				% E	Equipmer	nt On						
M T W T F S S H	AM												
	PM												
M T W T F S S H	AM												
	PM												
M T W T F S S H	AM												
	PM												
M T W T F S S H	AM												
	PM												
Schedule #_		End U	lse:		LtgC	trlTyp	e:	De	script	ion			
Applicable DayTy	pes				% E	Equipmer	nt On						
MTWTFSSH	AM												
	PM												
MTWTFSSH	AM												
	PM												
M T W T F S S H	AM												
	PM												
MTWTFSSH	AM												
	PM												

## **Hourly Operation Schedules**

Use this form if equipment operation is independent of Business Hours <u>as indicated on Form BUS\_HRS</u>. Use one block for each end use. Indicate the applicable daytypes for each day type schedule, and account for all day types including holidays. Specify the % of max. occupancy or equipment-on for all time periods, and be sure to accurately capture <u>transition periods</u>. Pay attention to lighting control type as a separate schedule is needed for different control types.

Hour		12-1	1-2	2-3	3-4	4-5	5-6	6-7	7-8	8-9	9-10	10-11	11-12
Schedule #_		End l	Jse:		LtgC	:trlTyp	e:	De	escrip	tion			
Applicable DayTy	pes				% E	Equipmer	nt On						
MTWTFSSH	AM												
]	PM												
MTWTFSSH	AM												
]	PM												
MTWTFSSH	AM												
]	PM												
MTWTFSSH	AM												
]	PM												
Schedule #		End U	lse:		LtgC	trlTyp	e:	De	script	ion			
Applicable DayTy	pes				% E	Equipmer	nt On						
MTWTFSSH	AM												
]	PM												
MTWTFSSH	AM												
]	PM												
MTWTFSSH	AM												
]	PM												
MTWTFSSH	AM												
]	PM												
Schedule #		End U	lse:		LtgC	trlTyp	e:	_ De	escript	ion			
Applicable DayTy	pes				% E	Equipmer	nt On						
MTWTFSSH	AM												
]	PM												
MTWTFSSH	AM												
]	PM												
MTWTFSSH	AM												
	PM												
MTWTFSSH	AM												
]	PM												

## Lighting Logger Installation Form

Use this table to record information for installed measurement devices such as lighting loggers.

Installation Date	Extraction Date	
Installer's Initials	Extraction Initials	
Scheduled Extraction Date		

#### Installation

Logger Serial Number																			
Primary or Backup Logger?		Р	В		Р	В			Р	В			Р	В			Р	В	
Placement Area ID# (ref only)																			
Lighting Tech Type (HIM)	CF LF	HID	LED HB	CF LF	HID	LED 1	HB	CF LF	HID	LED	HB	CF LF	HID	LED	HB	CF LI	' HID	LED	HB
Logger Placement on Fixture	<b>I</b> (nt)	E(xt)	) <b>O</b> (ther)	I(nt)	E(xt)	O(the	;)	<b>I</b> (nt)	<b>E</b> (xt)	O(th	ner)	<b>I</b> (nt)	E(xt)	O(th	er)	<b>I</b> (nt)	E(xt)	) <b>O</b> (th	er)
Placement Description Include building, floor, room #, etc. and be descriptive enough that it can be located for extraction.																			
Schedule #																			

## Extraction

Logger Intact? See Legend Belo	YNL P				
Logger Tested "OK" (On/Off)	Y N NA				
% "ON" Time	%	%	%	%	%
Extraction Comments					
Logger Date&Time (HH:MM)					
Computer Date&Time (HH:MM)					
Alternate Extraction Date					

**Logger Intact**: "Y" – If logger is as originally installed, does <u>not</u> appear to be tampered with, and display indicates the logger is working **Logger Tested "OK"** – <u>If Logger Intact was "Y"</u> then <u>is it</u> properly logging the light ON/OFF, "Y" or "N"? <u>If Logger Intact was "N"</u> use "NA"

## Lighting Logger Installation Form (continued)

Use this table to record information for installed measurement devices such as lighting loggers.

#### Installation

Logger Serial Number																		
Primary or Backup Logger?		Р	В		Р	В		Р	В			Р	В			Р	В	
Placement Area ID# (ref only)																		
Lighting Tech Type (HIM)	CF LF	HID	LED HB	CF LF	HID	LED HB	CF LF	HID	LED H	B	CF LF	HID	LED 1	HB	CF LF	' HID	LED	HB
Logger Placement on Fixture	I(nt)	E(xt)	O(ther)	I(nt)	<b>E</b> (xt)	O(ther)	I(nt)	<b>E</b> (xt)	O(ther)		<b>I</b> (nt)	E(xt)	O(the	r)	I(nt)	E(xt)	O(th	er)
Placement Description Include building, floor, room #, etc. and be descriptive enough that it can be located for extraction.																		
Schedule #																		

## Extraction

Logger Intact? (L=Lost/missing)	Y	N I	L P	Y	Ν	L I	)	Y	N L	, P	Y	N I	L P	Y	Ν	L P
Logger Tested "OK" (On/Off)	Y	Ν	NA	Y	Ν	NA	A	Y	Ν	NA	Y	Ν	NA	Y	Ν	NA
% "ON" Time			%				%			%			%			%
Extraction Comments																
Logger Date&Time (HH:MM)																
Computer Date&Time (HH:MM)																
Alternate Extraction Date																

**Logger Intact**: "Y" – If logger is as originally installed, does <u>not</u> appear to be tampered with, and display indicates the logger is working **Logger Tested "OK"** – <u>If Logger Intact is "Y"</u> then is it properly logging the light ON/OFF, "Y" or "N"? <u>If Logger Intact is "N"</u> use "NA"

## Lighting Logger Installation Form (continued)

Use this table to record information for installed measurement devices such as lighting loggers.

#### Installation

Logger Serial Number																		
Primary or Backup Logger?		Р	В		Р	В		Р	В			Р	В			Р	В	
Placement Area ID# (ref only)																		
Lighting Tech Type (HIM)	CF LF	HID	LED HB	CF LF	HID	LED HB	CF LF	HID	LED H	B	CF LF	HID	LED 1	HB	CF LF	' HID	LED	HB
Logger Placement on Fixture	I(nt)	E(xt)	O(ther)	I(nt)	<b>E</b> (xt)	O(ther)	I(nt)	<b>E</b> (xt)	<b>O</b> (ther)		<b>I</b> (nt)	E(xt)	O(the	r)	I(nt)	E(xt)	O(the	er)
Placement Description Include building, floor, room #, etc. and be descriptive enough that it can be located for extraction.																		
Schedule #																		

## Extraction

Logger Intact? (L=Lost/missing)	Y	N I	L P	Y	Ν	L P	)	Y	N L	, P	Y	N I	L P	Y	Ν	L P
Logger Tested "OK" (On/Off)	Y	Ν	NA	Y	Ν	NA		Y	Ν	NA	Y	Ν	NA	Y	Ν	NA
% "ON" Time			%				%			%			%			%
Extraction Comments																
Logger Date&Time (HH:MM)																
Computer Date&Time (HH:MM)																
Alternate Extraction Date																

**Logger Intact**: "Y" – If logger is as originally installed, does <u>not</u> appear to be tampered with, and display indicates the logger is working **Logger Tested "OK"** – <u>If Logger Intact is "Y"</u> then is it properly logging the light ON/OFF, "Y" or "N"? <u>If Logger Intact is "N"</u> use "NA"

		sure Category		-	AeasCategory							
		Aeasure Code			OS_MeasCode							
IOU		leasure Name			S_MeasName							
Tracking			Rebated #of Unit		CFL_IOU	UnitO	tyReb	ated				
Data			IOU <u>Unit Basi</u>		CFL_I		-					
		Correct Uni	it Basis (if incorrect above above		0.12_1							
			ed measures be clearly identified			Y	Ν					
			Inside or outside ligh			I	0					
			Total number of fix	-								
			Number of lamps per f	xture								
Visual		Total number of lamps										
Verification Data			Ltg Application Type	Code								
Data		Fixture Mount Type Code										
			Ltg Control	Code								
		Λ	Multilevel: Fixture or Lamp swite	ched?		Y	Ν					
	· /	-	tional # of units (ex post quanti	ty)						#		
		1 0	r estimation used?					Y	Ν			
Verification			out in partial operation fixtures						1			
Counts			(broken/entire fixture burned	out)	Units in place					#		
		Units in Storag						Y	N	#		
			ticker observed on packages?	/ 1	•••				Ν			
		<i>ческ бох if Lam</i>	nps/Fixtures are <u>NOT</u> accessible									
		Number of units physically inspected           *If more than one type         Primary         *Secondary										
					Primary		*3	econ	aary			
Physical		Lamp Wattage Make/Manufacturer										
Inspection			Model/Lamp Code									
Data			Energy Star Observed									
			CFL Lamp Shape Code									
	В	allast configura	ation: M=Modular I=Integral		MI			М	I			
			Lamp Base Type:	Scre	ew Pin Other	S	crew	Pin	n Othe	er		
			# of lamps									
		Is post-in	nstallation operation the same as	pre-re	trofit operation?		Y N	1	B SC	E		
			If pre-retrofit operation was diff	erent,	specify Sched #							
Baseline System			e age of existing lighting system						B SC	E		
Summary Dat (Observed or				L	amp Type Code				B SC	СЕ		
Self-Reported			Lamp Wattage				B SC					
Ben-Reported	,		ntrol Type Code	B SC E								
			Numb	er of l	amps per fixture				B SC	E		
0	bserved ve	ersus Rebated	# of Units is: E=Equal M=More L	=Less	OT (describe)	E	Μ	L	ОТ			
If Disposition N	ot Equal:	Self-Reported	d # of rebated units onsite (probe	for re	bated under 10-12	2)						
Site Contact/Se	lf-Report	Others purcha	ased since rebated units installed						·			
Question	ns	^	located at Other Affiliated Sites							#		
Pocolino Sourcos										•		

## Indoor/Outdoor CFL Compact Fluorescent Lighting Measures

**Baseline Sources:** 

• **B** – Baseline equipment (includes physical inspection, documentation, or building/energy management system)

• SC – Site Contact

• **E** – Engineering estimate

Failed (and Replaced) <u>Rebated</u> Units (Indirect/Self-Report)	<ul> <li>How long did units typically operate before failure (months)?</li> <li>(E) # of rebated units that Failed, but replaced w/ incandescent</li> <li># of rebated units that Failed but were replaced in-kind (Ref)</li> </ul>	#
Removed <u>Rebated</u> Unit (Indirect/Self-Report)	<ul> <li>(F) # of rebated units that were Removed and not replaced</li> <li>When were the units removed? (month/year if possible)</li> <li>Describe why units were removed in comments</li> </ul>	#
	(Sum A-F) Total # of units accounted for on-site	(reqd)
Total # of units (A-F) MOF than Rebated # of Units	# that were rebated by other programs/projects?         # that were purchased at Retailer?         # that were received from utility give-away program?         # that were obtained from OTHER means (describe in comments)?	
Total # of units (A-F) LES than Rebated # of Units	S # of rebated units, other site contact explanation (note in comments) # of rebated units, unaccounted for	

#### CFL – Activity Area Assignment Table

#### Measure Code:\_

*Use this table to associate CFL # of units to Activity Areas, equipment operation schedules, and lighting loggers. The values in the "Represented # of Units" column must add up to the total # of installed and operational units in the table above.* 

Area ID #	Sched #	Item #	Primary or Secondary Type	Control type Code	Repres. # of Units	% of Total Inst&Op. Units (Ref)	Primary Logger S/N	Ref. Logger	Back-up Logger S/N	Comments
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
						%	<= Totals # of Instal	led & O	perational Units che	ck (no data entry)

Comments:

Indeen/ea									
	Measure Category		-	_MeasCategory					
	Measure Code			_OS_MeasCode					
	Measure Name		1	OS_MeasName					
IOU		I	Rebated #of Units	LINFLU	OR_IOUU	UnitQtyRebated			
Tracking			IOU <u>Unit Basis</u>	LINI	FLUOR_IC	OUUnitBasis			
Data		<u>Unit Basis</u> (if inco							
		ebated measures be	-		Y	Ν			
		ELAMP Measure C							
	All associated CASC	ADE Measure Cod							
			Inside or outside li	2 2		I 0			
			Ceiling hei						
		F	ixture height from flo						
			Total number of						
Visual		PREDOMI	<u>NANT</u> # of lamps per						
Verification			Total number o						
Data			gth in ft. (e.g. 1.5 2						
			Tube Diameter (T5 7	,		T5 T	12		
		Multilevel	: Fixture or Lamp sw			Y N			
			Ltg Applicatio						
		pe code							
			Shiny/polished re	flector?		Y N			
	(A) Installed & Open					Y	7 N		
Verification	Was sub sampling	•				1	ζ N		
Counts	# of <u>lamps</u> burned								
	(B) # of Non-Operation			Units in place	2				
	(C) # of Rebated Uni		es are <u>NOT</u> accessible (a	avalain in aar	(and orange)				
	Спеск дох	ij Lamps/Fixiures d	Number of units						
			Tumber of units		Vattage				
	Lamr	Make/Manufacture	r	Lamp	i attage	I			
	1	p Model/Lamp Cod							
Physical	2000	· ·	M=Magnetic E=Ele	ectronic A=Ac	lvanced	М	E A		
Inspection				Ballast Typ			2		
Data	Predominant	Fixture Type: # of	ballasts per fixture	51		1			
			Ballast Model #						
		Ballast M	Anufacturer/Brand						
	Secondary	Fixture Type: # of	ballasts per fixture						
			Ballast Model #						
		Ballast M	Aanufacturer/Brand						
	Is post-ins	stallation operation	the same as pre-retro	fit operation?	Y	Ν	B SC E		
	]	lf pre-retrofit operat	ion was different, spe	ecify Sched #					
	Baseline Sources:								
Baseline System	- D - Dasenne e		B SC E						
Summary Data (Observed or		B SC E							
Self-Reported)		• SC – Site Contact       Control type Code         • E – Engineering estimate       Tube Length (ft)							
Sen Reported)	D = (physical mspc		Tube Diameter (	e.g. T8, T12)		B SC E B SC E			
	documentation, or	DIVIS/EIVIS)	Number of lam	ps per fixture			B SC E		
			Magnetic E=Electronic			E A	B SC E		
	<b>Observed versus Reba</b>	ted # of Units is: E	=Equal M=More L=Le	ess OT (describ	e) I	E M	L OT		

## Indoor/Outdoor Linear Fluorescent Lighting Measures

If Disposition Not Equal: Site Contact/Self-Report	Self-Reported # of rebated units onsite (probe for rebated under 10-12) Others purchased since rebated units installed	
Questions	( <b>D</b> ) # of units located at Other Affiliated Sites	
Failed (and Replaced)	How long did units typically operate before failure (months)?	
<u>Rebated</u> Units	(E) # of rebated units that Failed, but were replaced w/different tech	
(Indirect/Self-Report)	# of rebated units that Failed but were replaced in-kind (Ref)	
Removed <u>Rebated</u> Units	(F) # of rebated units that were Removed and not replaced	
(Indirect/Self-Report)	When were the units removed? (month/year if possible)	
	Describe why units were removed in comments	
	(Sum A-F) Total # of units accounted for on-site	(reqd)
Total # of units (A-F) MORE	# that were rebated by other programs/projects?	
than Rebated # of Units	# that were obtained from OTHER means (explain in comments)?	
Total # of units (A-F) LESS	# of rebated units, other site contact explanation (note in comments)	
than Rebated # of Units	# of rebated units, unaccounted for	

#### Linear - Activity Area Assignment Table (AAAT)

#### Measure Code: \_\_\_\_\_

Use the AAAT below to associate lighting units to Activity Areas, equipment oper. schedules, and lighting loggers. The values in the "Represented # of Units" column must add up to the total # of Installed and Operational units in the table above.

- <u>If ONLY FIXTURE **DENT LL**</u>: Only fill out <u>AAAT</u> below.
- If DENT LL & (DENT CT or HOBO): Fill out AAAT with logger info & the HIGHBAY Form for Panel Metering
- <u>If ONLY PANEL METERING</u>: Check <u>N/A</u> box and <u>only</u> fill out <u>HIGHBAY</u> Form.

#### Circle all that apply: (If Verify Only, circle 'NA', <u>and fill out AAAT</u>)

Metering Type: DENT LL DENT CT HOBO NA

							-		□ N/A
Area ID #	Sched #	Item #	Control Type Code	Repres. # of Units	% of Total Inst&Op. Units (Ref)	Primary Logger S/N	Ref. Logger	Back-up Logger S/N	Comments
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
		•			%	<= Total # of Installed &	& Opera	tional Units check (no a	lata entry)

Comments (for delamping, explain how counts were confirmed: tombstone shadows observed, etc.):

## Baseline Technology Characterization

Baseline Technology Characterization			
Approximate age of existing lighting system prior to retrofit (years)			
Prior to retrofit, if original lamps were replaced, were they replaced with Energy Saver lamps?	Y	[]	N
Since original fixtures were installed, approximately how many <b><u>ballasts</u></b> had been replaced?			
Were the replacement ballasts Magnetic, Electronic or Advanced?	Μ	E	Α
Condition of original fixtures prior to retrofit (Good, Fair, Poor)	G	F	Р
What % of original fixtures were completely burned out?			
What % of original fixtures were partially burned out?			
On a scale of 1-10, Please rate the following topic on its level of influence for retrofitting the lighting fixt	ures:		
Burned out fixtures			

Со

\_\_\_\_

nments:	

	Measure Category		DELAMP	_MeasCategory						
	Measure Code			OS_MeasCode						
	Measure Name	Ι	ELAMP_	OS_MeasName						
IOU		Rebated #of Unit	s	DELAMP_	IOUUnit	QtyRebate	d			
Tracking Data		IOU <u>Unit Basi</u>	<u>s</u>	DELAM	IP_IOUU	nitBasis				
Data	Correct Unit	Basis (if incorrect above above	)							
	Can Rebate	d measures be clearly identified	?		Y N					
	Associated LINFLUC	OR Measure Code (if applicable	)							
		I	nside or	outside lighting	g?	Ι	0			
			Ce	eiling height in	ft					
		Fixtu	re heigh	t from floor in	ft					
		Total number of fi	xtures (@	onsite right nov	w)					
		w)								
Visual	Num	Number of <b>lamps/fixture REMOVED</b> from original fixtures								
Verification		Total number of lamps on	<b>site</b> (ins	talled right nov	w)					
Data		Tube Length	n ft. (e.g	g. 1.5 2 3 4	8)					
		Tul	e Diame	eter (T5 T8 T1	2)	T8 T:	5 T1	2		
		<i>Multilevel:</i> Fi	xture or	Lamp switched	d?	Y	Ν			
			Ltg A	Application Co	de					
				Mount type coo						
				lished reflecto	r?	Y	Ν			
	-	nits (ex post quantity = Instal	led & O	perable)						
Verification		or estimation used?				Y	1	N		
Counts	-	# of <u>lamps</u> burned out in partial operation fixtures								
	· · · ·	B) # of Non-Operable (broken/entire fixture burned-out) Units in place								
	(C) # of Rebated Unit	<b>V 1</b>								
		<i>if Lamps/Fixtures are <u>NOT</u> acc</i>		<u>^</u>						
	Numbe	Number of fixtures physically inspected (for evidence of delamping) Installed Lamp Wattage								
	Installed Lamp	Make/Manufacturer	1115	taneu Lamp w	vallage					
		p Model/Lamp Code								
Dharataal	Instance Lam	Ballst type: M=Magnet	$\mathbf{F} - \mathbf{F} \mathbf{I} \mathbf{e}$	etronic A-Ad	vanced	М	Е	A		
Physical Inspection		Dunst type. 14-1414gnet		Ballast Type		IVI	Е	A		
Data	Predominant	Fixture Type: # of ballasts per	fixture							
		Ballast N								
		Ballast Manufacture								
	Secondary	Fixture Type: # of ballasts per								
	•	Ballast N								
		Ballast Manufacture	/Brand							
	Is post-inst	tallation operation the same as p	re-retro	fit operation?	Y	Ν	В	SC E		
Baseline System	- T	f pre-retrofit operation was diffe								
Summary Data		Approximate age of existing lighting system prior to retrofit (years)								
(Observed or			Lam	p Type Code			B	SC E		
Self-Reported)	)	Lamp Wattage						SC E		
			Tut	be Length (ft)			В	SC E		

## Indoor/Outdoor Delamping Lighting Measures

**Baseline Sources:** 

B – Baseline equipment (includes physical inspection, documentation, or building/energy management system)
 SC – Site Contact E – Engineering estimate

CPUC 2013-14 Commercial Impact Onsite Verification Survey Form

Site ID # \_\_\_\_\_ Form DELAMP, page \_\_\_ of \_\_\_\_

Baseline System		Tube Diameter (e.g. T8, T12)			BS	SC E
Summary Data Number of lamps per fixture						SC E
(Observed or		Ballast type: M=Magnetic E=Electronic A=Advanced	М	Е	A	
	Observ	ed versus Rebated # of Units is: E=Equal M=More L=Less OT (describe)	Е	Μ	L	ОТ
If Disposition Not E	qual:	Self-Reported # of rebated units onsite (probe for rebated under 10-12)				
Site Contact/Self-Re	-	Others purchased since rebated units installed				
Questions		( <b>D</b> ) # of units located at Other Affiliated Sites				
Failed (and Repla	(ced)	How long did units typically operate before failure (months)?				
Rebated Units		(E) # of rebated units that Failed, but were replaced w/different tech				
(Indirect/Self-Rep	port)	# of rebated units that Failed but were replaced in-kind (Ref)				
Removed <u>Rebated</u>	Units	(F) # of rebated units that were Removed and not replaced				
(Indirect/Self-Rep	port)	When were the units removed? (month/year if possible)				
		(Sum A-F) Total # of units accounted for on-site			(	reqd)
Total # of units (A-F)	MORE	# that were rebated by other programs/projects?				
than Rebated # of Units		# that were obtained from other means (explain in comments)?				
Total # of units (A-F	) LESS	# of rebated units, other site contact explanation (note in comments)				
than Rebated # of	Units	# of rebated units, unaccounted for				

#### **Delamping – Activity Area Assignment Table**

#### Measure Code:\_

For fixtures that are covered by both a LF and a Delamping measure, the logger information should be recorded on the LF form and copied below, making sure to check all <u>Ref. Logger</u> boxes. Use this table to associate lighting units to Activity Areas, equipment operation schedules, and lighting loggers. The values in the "Represented # of Units" column must add up to the total # of installed and operational units in the table above.

Area ID #	Sched #	Item #	Control Type Code	Repres. # of Units	% of Total Inst&Op. Units (Ref)	Comments
					%	
					%	
					%	
					%	
					%	
					%	
					%	
					%	
					%	
					%	
					%	
						$\sim$ – Total # of Installed & Operational Units check (no data entry)

% <= Total # of Installed & Operational Units check (*no data entry*)

**Comments** (for delamping, explain how counts were confirmed: tombstone shadows observed, etc. and any discrepancies in observed versus rebated quantities):

## **Occupancy Sensor Lighting Measures (1 of 2): Verification Totals**

NOTE: If any lighting measures are associated with the Occupancy Sensors, **<u>FIRST</u>** fill out the lighting measure forms, then fill out this form, making sure to link the Occ. Sensor **Item #'s** to the other measure forms.

	Measure Category	LIGHT	INGCONTROL_MeasCategory								
	Measure Code	LIGHT	INGCONTROL _OS_MeasCode								
IOU	Measure Name	sure Name LIGHTINGCONTROL_OS_MeasName									
Tracking		<b>Rebated #of Units</b>	LIGHTINGCONTROL_IO	JUnitQtyRebated							
Data		IOU <u>Unit Basis</u>	LIGHTINGCONTROL _	IOUUnitBasis							
		Correct Unit Basis (if incorrect above above)									
	Can Rebated	measures be clearly identified?	Y N								
			r Outside Occupancy Sensors	I	0						
Verification		Installed & Operational # of O									
Counts and	<b>N</b> T <b>1</b>		sampling or estimation used?	Y	N						
Physical	Number	of Non-Operable (broken/non-									
Inspection		Occupanc	y Sensor Make/Manufacturer Occupancy Sensor Model								
Data		Number of	Units in Storage/Spares (C)								
	Check boy										
	Check Do.	t if Lamps/Fixtures are <u>NOT</u> acco Number	of units physically inspected								
Obs	served versus Rebated	l # of Units is: E=Equal M=M		E M	L OT						
If Disposition N	Calf Dans	orted # of rebated units onsite (pro									
Site Contact/Se		Others purchased since rebated units installed									
Questio	o <b>ns</b> ( <b>D</b> ) # of u	( <b>D</b> ) # of units located at Other Affiliated Sites									
Failed (and R	(enlaced) How lon	How long did units typically operate before failure (months)?									
Rebated		(E) # of rebated units that Failed, but were replaced $w/different$ tech									
(Indirect/Self		# of rebated units that Failed but were replaced in-kind (Ref)									
	( <b>F</b> ) # of 1	rebated units that were Removed	and not replaced								
Removed <u>Reba</u>		were the units removed? (month	n/year if possible								
(Indirect/Self	-Kenort)	ibe why units were removed in co									
	•	(Sum A-F) Total # of	units accounted for on-site		(reqd)						
Total # of uni		ere rebated by other programs/pro	ojects								
MORE than Re Units		ere obtained from OTHER means	(explain in comments)								
Total # of units (		ted units, other site contact expla	nation (note in comments)								
than Rebated #	# of Units # of reba	ted units, unaccounted for									

#### Comments:

## Occ. Sensor Ltg Measures (2 of 2): Controlled Watts Detail Measure:\_\_\_\_\_

Control Information		_,			- otun	INIEdSU		
	OccupancySensor	Item #						
Associated Panel M								
Installed & Operational (OF			OP	N-OP	OP	N-OP	OP	N-OP
	tside Occupancy Se		I	0	I	0	I	0
	Area ID # / S	. /	1	0	-	0	-	
	Control Typ							
If Non-Operable, Control Type Co	• I							
Associated Lighting Measure Code								
8 8	Lamp Ty		I					
Total # of Controls		•						
	on EACH control	1						
# of Lamps <u>Per Fixture</u> Controll		(C)						
· · ·	# of Lamps per							
Total number o	of lamps burnt out							
	xtures physically in							
	Lamp Make/Manu							
		Model						
	Lamp Wattage							
Total Controlled Lamp Wattage:								
<b>F</b>	Tube diameter (T8							
	,	lst type:	Μ	E A	M	E A	М	E A
	Ballast Typ	be <u>Code</u>						
	# of Ballasts per	r fixture						
E	Ballast Manufacture	r/Brand						
	Ballast N	Model #						
Baseline System Summary Data (o	bserved or self-epo	orted)						
Pre-	retrofit Control Typ	be Code		B SC E		B SC E		B SC E
( <i>required</i> ) Pre	e-retrofit operation S	Sched #		B SC E		B SC E		B SC E
Approximate age of existing ligh	ting system prior to	retrofit		B SC E		B SC E		B SC E
Logger Information								
<b>Logger Type:</b> $(DCT = DENT CT)$ ,	H=HOBO, DLL=D	ENT LL)	DCT I	H DLL	DCT I	H DLL	DCT	H DLL
	Primary Logg	ger S/N:						
	Reference							
(Check if logger info already exis						]		
(eneer grogger inje an early end	Backup Logg							
	Ť	HOBO						
	Logger Channel #							
171717.	CT Amp size	HOBO						
KEY: Baseline Sources:	Com Make sure to pro	ments:						
<ul> <li><b>B</b> – Baseline equipment</li> </ul>								
• SC – Site Contact								
• <b>E</b> – Engineering estimate								
* Baseline equipment includes								
physical inspection, documentation, or								
building/energy management system	measures, Acitvity Assignement Tabl							
	Panel Metering)							

## Indoor/Outdoor (HID) High Intensity Discharge Lighting Measures

	Measure Category		-	-	asCategory	Juou				
	Measure Code									
IOU		Measure Code     HID_OS_MeasCode       Measure Name     HID_OS_MeasName								
IOU Tracking	Weasure Wante	Debated	r #of Units	11D_05_			D 1 / 1			
Data		UnitQty								
Data	Correct Unit	OUUnitI	Jasis							
		N								
	Call Rebate	d measures be clearly in		1	Y		0			
			outside lig Lamp Type			I	0			
¥7°										
Visual Verification										
Data		Y	N							
Data		<i>Multilevel:</i> Fixture o	number of			1	19			
			ontrol Type	-						
			Application							
		-	Mount typ							
	(A) Installed & Or	perational (or delamp	•		nost quantity)					
	Was subsampli		Y	Ν						
Verification	# of <u>lamps</u> burr			11						
Counts		able (broken/entire fi			) Units in place	e				
	(C) $\#$ of Rebated U	C								
	Check box	nents)								
		ected								
		attage								
	Lamp									
	Lam	p Model/Lamp Code								
Physical		anced	М	E A						
Inspection Data		Code								
Inspection Data	Predominant	Fixture Type: # of ba	-							
			Ballast Mo	-						
		Ballast Mar								
	Secondary	Fixture Type: # of ba								
		D.11. ( M.	Ballast Mc	-						
	To more t	Ballast Mar			<u> </u>		N			
	-	nstallation operation th If pre-retrofit operation	-		-	Y	N	B SC E		
		age of exisiting lightin		· 1	•			D GG E		
<b>Baseline System</b>	Аррголіпас	age of existing lightli	ig system p		np Type Code			B SC E		
Summary Data					Lamp Wattage			B SC E		
(Observed or					be Length (ft)			B SC E		
Self-Reported)			Tube Di		(e.g. T8, T12)			B SC E B SC E		
					(e.g. 18, 112) nps per fixture			B SC E B SC E		
		ic $\mathbf{A}$ =Advanced	М	E A	B SC E					
	served versus Debot	ed # of Units is: E=Equ				E				
00	serveu versus Kebal	eu # of Office IS: E=Equ	ual NI=NIOre	- L=Less	s-01 (describe)	r r	TAT I			

**Baseline Sources:** 

• **B** – Baseline equipment (includes physical inspection, documentation, or building/energy management system)

• SC – Site Contact E – Engineering estimate

If Disposition Not Equal:	Self-Reported # of rebated units onsite (probe for rebated under 10-12)	
Site Contact/Self-Report	Others purchased since rebated units installed	
Questions	( <b>D</b> ) # of units located at Other Affiliated Sites	
Failed (and Replaced)	How long did units typically operate before failure (months)?	
<u>Rebated</u> Units	(E) # of rebated units that Failed, but were replaced w/different tech	
(Indirect/Self-Report)	# of rebated units that Failed but were replaced in-kind (Ref)	
Demonal Dehoted Unite	(F) # of rebated units that were Removed and not replaced	
Removed <u>Rebated</u> Units (Indirect/Self-Report)	When were the units removed? (month/year if possible)	
(marect/Sen-Keport)	Describe why units were removed in comments	
	(Sum A-F) Total # of units accounted for on-site	(reqd)

# that were rebated by other programs/projects?

### HID Lighting – Activity Area Assignment Table (AAAT)

Use the AAAT below to associate lighting units to Activity Areas, equipment oper. schedules, and lighting loggers. The values in the "Represented # of Units" column must add up to the total # of installed and operational units in the table above.

- If only **DENT LL**: Only fill out **AAAT** below. •
- If DENT LL & (DENT CT or HOBO): Fill out AAAT with DENT LL info, & HIGHBAY Form for Panel Metering •

# that were obtained from OTHER means (explain in comments)?

# of rebated units, other site contact explanation (note in comments)

• If only **DENT CT** or **HOBO**: Check <u>N/A</u> box and <u>only</u> fill out <u>HIGHBAY</u> Form.

# of rebated units, unaccounted for

#### Circle all that apply: (If Verify Only, circle 'NA', and fill out AAAT)

Metering Type: DENT LL DENT CT HOBO NA

Control Repres. % of Total Sched Item Ref. Area Inst&Op. # of Primary Logger S/N Back-up Logger S/N Comments Туре ID # # # Logger Units (Ref) Code Units % % % % % % % % % % % % %

% <= Total # of Installed & Operational Units check (no data entry)

Comments:

Total # of units (A-F) MORE

than Rebated # of Units

Total # of units (A-F) LESS

than Rebated # of Units

Measure Code: \_

Site ID # \_\_\_

		Magauraa
Indoor/Outdoor LED	Lamp Lighting	weasures

	ιιασοι	LED Lamp Lighting Measures		_					
		Measure Category	LED_1	MeasCategory					
		Engineering Estimation Method	LED_H	EngEstMethod					
IOU		Measure Code	OS_MeasCode						
IOU Tracking		Measure Name	S_MeasName						
Data		<b>Rebated #of Units</b>	JUnitQtyRebated						
		IOU Unit Basis	IOUUnitBasis						
		Correct Unit Basis (only if incorrect above)							
		Can Rebated measures be clearly identified?	Y N						
		Inside or outside lighti		I O					
		Total number of fixtu							
Visual		Number of lamps per fix							
Verification		Total number of lan							
Data		Ltg Application Type C Fixture Mount Type C							
		Ltg Control C							
		<i>Multilevel:</i> Fixture or Lamp switch		Y N					
	(A) Insta	alled & Operational # of units (ex post quantity							
		subsampling or estimation used?	()	Y N					
Verification		lamps burned out in partial operation fixtures							
Counts	(B) # of ]	Non-Operable (broken/entire fixture burned-o							
		Units in Storage/Spares							
		Utility rebate sticker observed on packages?	Y N						
	La	amps/fixtures are NOT accessible (Check box & e	· ·						
		Number of units							
		*If more than one type	Primary	*Secondary					
Physical		Lamp Wattage Make/Manufacturer							
Inspection		Model/Lamp Code							
Data		Lamp Shape/Features Code							
		Lamp Base Type Code:	P M C I MO ADP GU24 OT	P M C I MO ADP GU24 OT					
		Installed and OP # of lamps	ADF G024 01	ADF G024 OT					
		Is post-installation operation the same as pr	re-retrofit operation?	Y N B SC E					
Baseline Sy		If pre-retrofit operation was differ	-						
Summary (Observed		· ·	Lamp Type Code	B SC E					
Self-Repor			Watts per lamp	B SC E					
Sen-Repor	icu)	Number	of lamps per fixture	B SC E					
0	bserved ve	ersus Rebated # of Units is: E=Equal M=More L=I	Less OT (describe)	E M L OT					
If Disposition N	ot Equal:	Self-Reported # of rebated units onsite (probe for	or rebated under 10-1	2)					
Site Contact/Sel	f-Report	Others purchased since rebated units installed							
Question	ıs	(D) # of units located at Other Affiliated Sites							

**Baseline Sources:** 

• **B** – Baseline equipment (includes physical inspection, documentation, or building/energy management system)

• SC – Site Contact

E – Engineering estimate

Site ID # \_\_\_\_\_ Form LEDLamp, page \_\_\_ of \_

Failed (and Replaced) <u>Rebated</u> Units (Indirect/Self-Report)	How long did units typically operate before failure (months)? (E) # of rebated units that Failed, but replaced w/ incandescent # of rebated units that Failed but were replaced in-kind (Ref)						
Removed <u>Rebated</u> Units (Indirect/Self- Report)	<b>Units (Indirect/Self-</b> When were the units removed? (month/year if possible)						
	(Sum A-F) Total # of units accounted for on-site	(reqd)					
Total # of units (A-F) MOI	<b>E</b> # that were rebated by other programs/projects?						
than Rebated # of Units	# that were obtained from OTHER means (explain in comments)?						

#### LED – Activity Area Assignment Table

#### Measure Code:\_\_\_\_\_

Use this table to associate LED # of units to Activity Areas, equipment operation schedules, and lighting loggers. The values in the "Represented # of Units" column must add up to the total # of installed and operational units in the table above.

Area ID #	Sched #	Item #	Primary or Secondary Type	Control type Code	Repres. # of Units	% of Total Inst&Op. Units (Ref)	Primary Logger S/N	Ref. Logger	Back-up Logger S/N	Comments
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
			P S			%				
		•				%	<= Totals # of Instal	led & O	perational Units che	ck (no data entry)

Comments:	 	 	

## **Baseline Characterization**

Please describe why these lights were changed to LEDs instead of any other lighting technology			
	Approximate age of existing lighting system prior to retrofit (years)		
	Condition of original fixtures prior to retrofit (Good, Fair, Poor)	GF	Р
	What % of original fixtures were completely burned out?		
	What % of original fixtures were partially burned out?		
On a scale of 1-10, Please rate th	ne following topics on their level of influence for retrofitting the lighting fi	ixtures:	
	Burned out fixtures		
	Adequate lighting levels		
	Major Renovation / Re-Modeling		
	Safety of Occupants		
	Productivity of Occupants		
	Lowering energy consumption and energy bills		
	Long lamp life		
	Low maintenance		
	Going green		
	Utility Incentive		
	Other (describe in comments)		
-	ial factors above, in the absence of an energy efficiency rebate program: continued to operate the original fixtures before replacing them? (years)		


	1											
	Measure Category			e _MeasCategor								
	Measure Code			e_OS_MeasCoa								
IOU	Measure Name			_OS_MeasNam	ne							
Tracking		Rebated #of Units LEDFixt										
Data		IOU	LI	EDFixture_IC	UUnitB	asis						
	Correct											
	Can Re	Y	Ν									
		Inside or outside lighting?										
			Ceiling he			IC						
		Fixture	neight from f									
			Ltg Applicati									
			ture Mount t									
			l number of	· ·								
Visual	If LED Linear Tubes	Fixture Replacement of			F	'R I	LP					
Verification	or <u>Track</u> lighting	PREDOMINANT			-	<u> </u>						
Data	fixtures		otal number									
		Lamp Shape/Features Code										
	If LED	If LED <b>bar</b> , strip, string, or tape: Provide length (ft)										
		ead: Provide dimensions			Length	X	Width (ft)					
		<b>xture:</b> Fixture dimensions			Length	X	Width (ft)					
				(1)								
		<i>Multilevel:</i> Fixtu	re or Lamp s	witched?	,	Y I	N					
	(A) Installed & Oper											
Verification	Was sub sampling			Y N								
Counts	(B) # of Non-Operab	ace										
	(C) # of Rebated Uni											
Physical		Check box if Fixtures are <u>NOT</u> accessible (explain in commen Number of units physically inspect										
Inspection	If the Unit Basis = La	If the Unit Basis = Lamp: Fixture Wattage:										
Data	Provide Lamp informa	ation Fixture Make/Ma	nufacturer									
	instead of Fixture in	fo Fixture Mode	el Number									
Baseline Syster	n Is post-ins	tallation operation the sam	e as pre-retr	ofit operation	n? Y	Ν	B SC E					
Summary Data		f pre-retrofit operation wa	s different, sj	pecify Sched	#							
(Observed or		Control type Code										
				mp Type Coo	-		B SC E					
	(If LF	(If LF Baseline) - Tube Length and Diameter (e.g. 4ft T12)										
				Lamps/Fixtu			B SC E					
		Lamp Wattage										
		line: Fixture Description					B SC E					
		e. unique characteristics)										
	<b>Observed versus Reba</b>	ted # of Units is: E=Equal	M=More L=l	Less OT (desc	ribe) H	E M	L OT					

## Indoor/Outdoor LED Hardwired Fixture Lighting Measures

**Baseline Sources:** 

• SC – Site Contact

• **E** – Engineering estimate

<sup>•</sup> **B** – Baseline equipment (includes physical inspection, documentation, or building/energy management system)

Measure Code:

If Disposition Not Equal: Site Contact/Self-Report	Self-Reported # of rebated units onsite (probe for rebated under 10-12) Others purchased since rebated units installed	
Questions	( <b>D</b> ) # of units located at Other Affiliated Sites	
Failed (and Replaced)	How long did units typically operate before failure (months)?	
<u>Rebated</u> Units	(E) # of rebated units that Failed, but were replaced w/different tech	
(Indirect/Self-Report)	# of rebated units that Failed but were replaced in-kind (Ref)	
Removed <u>Rebated</u> Units	(F) # of rebated units that were Removed and not replaced	
(Indirect/Self-Report)	When were the units removed? (month/year if possible)	
	Describe why units were removed in comments	
	(Sum A-F) Total # of units accounted for on-site	(reqd)
Total # of units (A-F) MORE	# that were rebated by other programs/projects?	
than Rebated # of Units	# that were obtained from OTHER means (explain in comments)?	
Total # of units (A-F) LESS	# of rebated units, other site contact explanation (note in comments)	
than Rebated # of Units	# of rebated units, unaccounted for	

#### LED Fixture - Activity Area Assignment Table (AAAT)

Use the AAAT below to associate lighting units to Activity Areas, equipment oper. Schedules, and lighting loggers. The values in the "Represented # of Units" column must add up to the total # of Installed and Operational units in the table above.

- If ONLY FIXTURE DENT LL: Only fill out AAAT below. ٠
- If DENT LL & (DENT CT or HOBO): Fill out AAAT with logger info & the HIGHBAY Form for Panel Metering ٠
- If ONLY PANEL METERING: Check <u>N/A</u> box and <u>only</u> fill out <u>HIGHBAY</u> Form.

#### Circle all that apply: (If Verify Only, circle 'NA', and fill out AAAT)

DENT LL DENT CT Metering Type: HOBO NA

Area ID #	Sched #	Item #	Control Type Code	Repres. # of Units	% of Total Inst&Op. Units (Ref)	Primary Logger S/N	Ref. Logger	Back-up Logger S/N	Comments
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%				
					%	<= Total # of Installed	& Opera	tional Units check (no d	lata entry)

% <= Total # of Installed & Operational Units check (*no data entry*)

Comments

Baseline Characterizat			
Please describe why these			
lights were changed to LEDs			
instead of any other lighting			
technology			
	Approximate age of existing lighting system prior to retrofit (years)		
	Condition of original fixtures prior to retrofit (Good, Fair, Poor)	GF	P
	What % of original fixtures were completely burned out?		
	What % of original fixtures were partially burned out?		
On a scale of 1-10, Please rate th	e following topics on their level of influence for retrofitting the lighting fi	ixtures:	
	Burned out fixtures		
	Adequate lighting levels		
	Major Renovation / Re-Modeling		
	Safety of Occupants		
	Productivity of Occupants		
	Lowering energy consumption and energy bills		
	Long lamp life		
	Low maintenance		
	Going green		
	Utility Incentive		
	Other (describe in comments)		
	ial factors above, in the absence of an energy efficiency rebate program: continued to operate the original fixtures before replacing them? (years)		

## **Baseline Characterization**

Comments:	 	 	 

## **General Comments**

Item #	Form Name	Comments
#	Form Name	Comments

## Site Photo Log

Record site photo information here including the PhotoID (i.e. digital file name) and a brief description of the photo where needed. Site Photos should include the site entrance and entire building, rebated measures, and close-up photos of nameplates, lamp codes, and other make/model identification. Refer to the training manual for more on what photos to take. Photo/file naming conventions is SiteID\_Item# or SiteID 00# (e.g. PGE\_056789\_1.jpg, PGE\_056789 001.jpg).

Item #	Description/Comments/Measure Code (no data entry)
1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	

Incentive Payme											
My signature acknowledges that I received a participation incentive in the form of a \$ gift card for the survey effort.											
Print Name				Date Received							
Gift Card		Gift Card Seri		1							
Company			#								
Signature											

## Panel Meter - Circuit Spot Measurement Table: (REFERENCE ONLY – NO DATA ENTRY)

Note 1: Fill this table out, then fill out the Consolidated Logging Circuit Table below.

Circuit Label #	Phase	# Fixtures Controlled (DD)	# Lamps per Fixture (EE)	Watts per Lamp (FF)	# Lamps Burnt Out (GG)	(DD*EE*FF) -(FF*GG) Calc. Circuit Watts (HH)	Measured Circuit Watts (MW) (II)	PF (JJ)	Measured Volts (KK)	Measured Amps (LL)	Measured Parasistic Watts (MM)	Comments

#### Panel Meter – Consolidated Logging Circuit Table: (REFERENCE ONLY – NO DATA ENTRY)

Note 1: After each circuit measurement is recorded in the table above, fill out the table below; here you can roll up >1 circuit into <u>a single CT channel</u> (if on the same phase). Note 2: You will copy <u>ALL</u> values from the table below into their fields on the *Panel Meter – Final Spot Measurement and Logging* form. Note 3: The "Item #" below should correlate to the "Item #" on the *Panel Meter – Final Spot Measurement and Logging* form.

	From table above		From table above		From table above		From table above		From table above		From table above		From table above		From table above		From table above		From table above			(HOBO)	j	From applica	lbe fields in t	able above		Fr	om applie	calbe fields i	ı table abo	vve
Item #	<u>Circ</u> Label	#(s)	Phase	HOBO Logger Type	Logger ID	CT Channel #	Total Fixtures Controlled	# Lamps per Fixture	Watts per Lamp	# Lamps Burnt Out	Sum Circuit Watts	Sum Meas. Watts	Avg. PF	Avg. Meas. Volts	Sum Meas. Amp	Sum Parasitic Watts																
(A)	( <b>B</b>	)	( <i>C</i> )	(X)	(Y)	(Z)	( <b>D</b> )	(E)	( <b>F</b> )	(G)	<i>(H)</i>	(I)	( <b>J</b> )	( <b>K</b> )	( <i>L</i> )	( <b>M</b> )																

## Panel Meter – Final Spot Measurement and Logging – (DATA ENTRY)

Breaker Circuit and Point of Control (POC) Assessment				
Panel Meter Item #:	(A)			
Associated Measure C	ode(s)			
IOU Unit				
Panel number/identifier (if appli	<u> </u>			
Circuit Label Number(s):	( <b>B</b> )			
Phase of Circuit(s):	(C)	A B C	A B C	A B C
Control Type Code # Wall switches connected to this (				
Circuit Configuration Code				
	dule #			
<b>Area ID #:</b> ( <i>if</i> >1 AA, enter from left to				
# Rebated Controls per Activity Area(s)				
Fixture Verification and Nominal Watt Calculation				
<u>Circuit(s)</u> tested (On	/Off)?	Y N	Y N	Y N
# of Rebated <u>Units</u> on Cir	cuit(s)			
# of <u>Rebated Fixtures</u> controlled by <u>Circuit(s)</u> :	( <b>D</b> )			
# of <u>Rebated</u> Lamps per Fixture:	(E)			
Rated Lamp Wattage:	( <b>F</b> )			
# of Lamps Burned-out or Non-Operable:	(G)			
Total Nominal <u>Rebated</u> Circuit(s) Watts: ( <i>D</i> * <i>E</i> * <i>F</i> )-( <i>F</i> * <i>G</i> )	( <b>H</b> )			
Spot Measurements				
Max Measured <u>Wattage:</u> (with <u>all</u> fixtures on Circuit ON):	( <b>I</b> )	G N	G N	G N
Power Factor: ( <i>if 2 circuits on 1 CT, average the PF</i> ):	( <b>J</b> )			
Measured Circuit(s) <u>Voltage:</u> (to Ground or Neutral):	(K)			
Max Measured Amperage: (with all fixtures 'ON'):	(L)			
% Meas. vs. Calc. Watts: ( <i>I/H*100</i> ); Is this between 90-1	• • •	% Y N	% Y N	% Y N
Non-Rebated or Parsitic Loads	10/01		/0 1 11	70 1 11
Do Non-Rebated or Parasitic Loads exist on this Ci	rcuit?	Y N DK	Y N DK	Y N DK
Is the parasitic load Constant or Var		C V NA	C V NA	C V NA
Parasitic Wattage: (only if a <u>contant</u> parasitic load):	( <b>M</b> )		C V INA	
Logger Information	(111)			
		DCT II	DCT II	
<b>Logger Type:</b> ( $DCT = DENT CT$ , $H = HOBO$ )	(X)	DCT H	DCT H	DCT H
Primary Logger S/N:	(Y)			
Logger Channel #	(Z)			
Reference Lo				
Reference Cha				
CT An	ıp size			
Logger Installation Com	uments			

## Panel Meter – Final Spot Measurement and Logging – (DATA ENTRY)

Breaker Circuit and Point of Control (POC) Assessment					
Panel Meter Item #:	(A)				
Associated Measure C	ode(s)				
IOU Unit					
Panel number/identifier (if appli	cable)				
Circuit Label Number(s):	( <b>B</b> )				
Phase of Circuit(s):	( <i>C</i> )	A B C	A B C	A B C	
Control Type Code # Wall switches connected to this C					
Circuit Configuration Code (					
	dule #				
Area ID #: (if >1 AA, enter from left to					
# Rebated Controls per Activity Area(s)					
	above.				
Fixture Verification and Nominal Watt Calculation <u>Circuit(s)</u> tested (On	/Off)?	V N	V N	Y N	
# of Rebated Units on Cir		Y N	Y N	1 IN	
# of <u>Rebated Fixtures</u> controlled by <u>Circuit(s)</u> :					
# of <u>Rebated Fixtures</u> controlled by <u>Circuit(s):</u> # of <u>Rebated</u> Lamps per Fixture:	(D) (E)				
	(E) $(F)$				
Rated Lamp Wattage: # of <u>Lamps</u> Burned-out or Non-Operable:					
	(G)				
Total Nominal <u>Rebated</u> Circuit(s) Watts: ( <i>D</i> * <i>E</i> * <i>F</i> )-( <i>F</i> * <i>G</i> )	( <b>H</b> )				
Spot Measurements	(T)				
Max Measured <u>Wattage:</u> (with <u>all</u> fixtures on Circuit ON):	<i>(I)</i>	G N	G N	G N	
Power Factor: ( <i>if 2 circuits on 1 CT, average the PF</i> ):	( <b>J</b> )				
Measured Circuit(s) Voltage: (to Ground or Neutral):	( <b>K</b> )				
Max Measured Amperage: (with all fixtures 'ON'):	( <i>L</i> )				
% Meas. vs. Calc. Watts: ( <i>I/H*100</i> ); Is this between 90-1	110%?	% Y N	% Y N	% Y N	
Non-Rebated or Parsitic Loads			I		
Do Non-Rebated or Parasitic Loads exist on this Ci		Y N DK	Y N DK	Y N DK	
Is the parasitic load Constant or Var	riable?	C V NA	C V NA	C V NA	
Parasitic Wattage: (only if a <u>contant</u> parasitic load):	( <b>M</b> )				
Logger Information					
<b>Logger Type:</b> ( $DCT = DENT CT$ , $H = HOBO$ )	(X)	DCT H	DCT H	DCT H	
Primary Logger S/N:	(Y)				
Logger Channel #	(Z)				
Reference Lo					
Reference Channel:					
CT Am	np size				
Logger Installation Com	nments				

# Appendix C

## **Phone Survey Banners**

	-	-	-			_		
	ALL	PG&E (%)	SCE (%)	SDG&E (%)	LEDs (%)	T5s (%)	Occupancy Sensors (%)	
<fm050> What is the main business activity</fm050>	at this f	facility	?					
Offices (non-medical)	4.77	8.24	2.94	2.84	4.41	2.23	17.90	
Restaurant/Food Service	9.30	3.23	16.73	2.76	13.03	0.00	1.31	
Food Store (grocery/liquor/convenience)	0.22	0.44	0.13	0.00	0.30	0.00	0.03	
Agricultural (farms, greenhouses)	1.46	4.18	0.00	0.00	0.09	6.11	0.00	
Retail Stores	25.40	27.05	20.60	33.72	30.04	15.02	11.22	
Warehouse	6.94	8.63	8.56	0.13	0.07	23.33	24.33	
Health Care	1.72	0.97	2.51	1.23	2.25	0.44	0.46	
Education	3.14	6.24	2.07	0.11	1.54	5.83	11.35	
Lodging (hotel/rooms)	20.42	4.52	23.36	42.13	28.78	0.27	0.01	
Public Assembly (church, fitness, theatre, library, museum, convention)	5.53	3.81	6.95	5.28	6.98	1.46	4.03	
Services (hair, nail, massage, spa, gas, repair)	1.47	2.97	0.94	0.00	0.68	3.40	3.27	
Industrial (food processing plant, Manufacturing)	3.34	4.25	3.94	0.32	1.24	9.63	4.15	
Laundry (Coin Operated, Commercial Laundry Facility, Dry Cleaner)	4.72	11.13	1.80	0.03	0.34	18.63	3.33	
Condo Assoc./Apartment Mgr. (Garden Style, Mobile Home Park, High-rise, Townhouse)	0.19	0.00	0.00	1.00	0.00	0.00	3.04	
Public Service (fire, police, postal, military)	1.66	3.46	0.97	0.08	1.76	1.57	0.92	
Parking Garage/Storage company	0.49	0.00	1.08	0.00	0.67	0.00	0.32	
Other	8.98	10.24	7.43	10.37	7.82	11.09	14.34	
Don't Know	0.23	0.65	0.01	0.00	0.00	0.99	0.00	
n	1022	355	615	52	598	246	178	
<fm050a> Which of the following types of offices best describes this facility?</fm050a>								
Administration and management	47.08	46.84	12.05	100.00	23.01	38.60	96.95	
Financial / Legal	7.27	0.00	31.64	0.00	12.33	0.00	0.00	
Insurance/Real Estate	2.34	0.00	10.19	0.00	3.97	0.00	0.00	
Data Processing/Computer Center	3.80	0.00	16.51	0.00	0.00	35.45	0.00	

Software Development	0.92	1.50	0.00	0.00	0.00	0.00	3.05		
Office with Warehouse	8.60	5.44	22.85	0.00	9.87	25.95	0.00		
Contractors' Offices	28.54	46.22	0.49	0.00	48.37	0.00	0.00		
Other	0.23	0.00	1.01	0.00	0.39	0.00	0.00		
Don't Know	1.21	0.00	5.26	0.00	2.05	0.00	0.00		
n	39	10	27	2	28	4	7		
<fm050b> Which of the following types of restaurants or food service best describes this facility?</fm050b>									
Fast Food or Self Service	8.16	0.07	9.98	0.00	8.21	0.00	1.24		
Specialty/Novelty Food Service	3.96	0.47	4.78	0.00	3.93	0.00	8.82		
Table Service	73.69	45.68	76.02	100.00	73.81	0.00	55.73		
Bar/Tavern/Nightclub/Brew Pub or Micro-B	3.12	0.00	3.81	0.00	3.14	0.00	0.00		
Caterer	1.50	0.00	1.84	0.00	1.51	0.00	0.00		
Other	2.85	0.00	3.49	0.00	2.87	0.00	0.00		
Other-Do not use unless necessary	6.73	53.79	0.09	0.00	6.54	0.00	34.20		
n	130	11	116	3	120	0	10		
<fm050c> Which of the following types of food stores best describes this facility?</fm050c>									
Supermarkets	7.44	72.85	0.00	0.00	7.65	0.00	0.00		
Specialty/Ethnic Grocery/Deli	42.11	0.00	46.89	0.00	43.31	0.00	0.00		
Convenience Store	29.33	27.15	29.58	0.00	27.32	0.00	100.00		
Retail Bakery	21.13	0.00	23.53	0.00	21.73	0.00	0.00		
n	6	2	4	0	5	0	1		
<fm050d> What type of agricultural facility</fm050d>	is this?	?							
Commercial Farm	47.24	47.24	0.00	0.00	0.00	50.35	0.00		
Dairy / Ranch	12.56	12.56	0.00	0.00	0.00	13.39	0.00		
Other	40.19	40.19	0.00	0.00	100.00	36.26	0.00		
n	7	7	0	0	1	6	0		
<fm050e> Which of the following types of re</fm050e>	etail sto	res bes	t descri	bes this	facility?				
Department / Variety Store	34.82	28.17	21.09	53.44	37.51	0.79	89.80		
Retail Warehouse/Club	5.80	4.81	14.60	0.37	2.60	31.87	0.38		
Shop in Enclosed Mall	18.55	0.50	23.20	37.43	21.52	0.00	0.00		
Shop in Strip Mall	7.08	7.93	15.05	0.00	8.15	0.00	2.28		
Auto / Truck / Motorcycle Sales	1.78	1.67	4.31	0.00	0.46	12.47	0.00		
Art Gallery	1.18	2.84	0.00	0.00	1.36	0.00	0.00		
Heavy Equipment Sales	0.45	1.09	0.00	0.00	0.52	0.00	0.00		
Facility is a Mall/Strip Mall	1.12	2.05	1.08	0.00	1.27	0.00	1.14		
Other	27.64	50.93	14.38	8.76	24.78	54.87	6.39		
Refused	1.59	0.00	6.28	0.00	1.84	0.00	0.00		
n	119	65	49	5	87	17	15		

EM050E Which of the following types of werehouses best describes this facility?								
<fm050f> Which of the following types of warehouses best describes this facility?</fm050f>								
Refrigerated Warehouse	9.06	18.90	0.44	0.00	0.00	10.59	2.75	
Unconditioned Warehouse, High Bay(lighting	30.53	28.54	32.53	0.00	10.93	37.64	0.00	
Unconditioned Warehouse, Low Bay	2.28	4.79	0.07	0.00	4.08	2.77	0.00	
Conditioned Warehouse, High Bay(lighting	16.37	19.98	13.31	0.00	0.00	20.25	0.00	
Shipping / Distribution Center	35.98	26.36	44.77	0.00	35.32	23.09	93.09	
Garage / Parking / Storage for Commercial	0.64	0.00	1.21	0.00	33.84	0.00	1.77	
Public Self-Storage Facility	3.26	1.28	4.20	100.00	0.00	3.49	2.39	
Industrial (food processing plant, Manufacturing)	0.06	0.14	0.00	0.00	6.89	0.00	0.00	
Other	1.83	0.00	3.47	0.00	8.93	2.16	0.00	
	65	29	35	1	10	46	9	
<fm050g> Which of the following types of h</fm050g>	ealth ca	are cent	ers best	t describ	es this f	acility?		
Nursing Home	50.25	6.43	53.57	100.00	54.58	0.00	0.00	
Medical/Dental Office	9.45	22.63	6.97	0.00	10.27	0.00	0.00	
Clinic/Outpatient Care	9.96	0.00	16.43	0.00	9.95	0.00	39.88	
Medical/Dental Lab	1.78	0.00	2.94	0.00	0.68	0.00	57.74	
Doctor's Office	3.95	7.59	3.62	0.00	4.24	0.00	2.38	
Dentist's Office	3.74	0.00	6.17	0.00	4.06	0.00	0.00	
Other	20.58	63.35	9.82	0.00	15.91	100.00	0.00	
Don't Know	0.29	0.00	0.47	0.00	0.31	0.00	0.00	
n	37	5	31	1	32	1	4	
<fm050h> Which of the following types of e</fm050h>	ducatio	nal cen	ters bes	t describ	es this f	facility?		
Daycare or Preschool	3.27	1.05	8.47	0.00	7.35	0.00	3.18	
Elementary School	7.28	4.35	14.22	0.00	0.00	4.32	23.80	
Middle / Secondary School	52.93	64.95	24.13	100.00	8.33	95.68	41.11	
College or University	20.39	24.27	11.93	0.00	55.06	0.00	5.77	
Vocational or Trade School	3.73	5.38	0.00	0.00	10.76	0.00	0.00	
Instructional Studio(Dance/Music Lessons	4.42	0.00	14.73	0.00	12.77	0.00	0.00	
Other	7.97	0.00	26.52	0.00	5.72	0.00	26.13	
n	46	18	27	1	12	6	28	
<fm050i> Which of the following types of lodging best describes this facility?</fm050i>								
Hotel	66.29	99.15	66.65	59.52	66.30	0.00	19.35	
Motel	23.54	0.57	31.19	14.10	23.55	0.00	0.00	
Resort	9.57	0.00	1.21	26.38	9.58	0.00	0.00	
Bed & Breakfast	0.29	0.28	0.46	0.00	0.28	0.00	80.65	
Other	0.30	0.00	0.50	0.00	0.30	0.00	0.00	
n	87	9	60	18	85	0	2	

<fm050j> Which of the following type</fm050j>	s of publi	ic assem	bly build	ings best	t describ	es this fa	cility?		
Religious Assembly (worship only)	35.51	86.75	28.13	0.00	38.13	6.50	15.11		
Religious Assembly (mixed use)	33.67	9.01	49.52	15.58	32.36	74.62	14.55		
Health/Fitness Center / Athletic Center	0.96	0.00	1.67	0.00	0.16	0.00	18.02		
Theater / Performing Arts Venue	11.34	0.00	19.68	0.00	12.53	0.00	0.00		
Library / Museum	16.16	4.24	0.00	75.53	16.82	18.88	0.00		
Community Center / Activity Center	0.58	0.00	1.00	0.00	0.00	0.00	12.76		
Other	1.79	0.00	0.00	8.89	0.00	0.00	39.56		
	52	12	37	3	36	4	12		
<fm050k> Which of the following type</fm050k>	es of serv	ice build	ings bes	t describ	es this fa	cility?			
Hair Salon	8.75	2.54	24.53	0.00	27.49	0.00	0.00		
Massage Spa	3.87	5.39	0.00	0.00	12.16	0.00	0.00		
Gas Station / Auto Repair	52.00	60.53	30.35	0.00	7.54	86.43	21.90		
Gas Station w/Convenience Store	0.55	0.00	1.94	0.00	1.72	0.00	0.00		
General Repair (Non-Auto)	9.35	11.95	2.74	0.00	0.00	0.00	64.78		
Vehicle Inspections	3.15	4.39	0.00	0.00	0.00	5.87	0.00		
Transportation	3.30	4.60	0.00	0.00	0.00	6.15	0.00		
Refused	0.21	0.29	0.00	0.00	0.65	0.00	0.00		
Other	18.82	10.30	40.45	0.00	50.44	1.56	13.32		
<i>n</i>	46	23	23	0	19	19	8		
<fm050l> Which of the following type</fm050l>		-			-				
Assembly / Light Manufacturing	46.64	12.58	63.63	57.66	52.80	46.30	43.35		
Food Processing Plant	0.86	2.62	0.00	0.00	0.00	1.18	0.00		
Commercial/Industrial Bakery	4.44	0.00	7.00	0.00	0.00	6.08	0.00		
Industrial Process	5.53	6.28	2.95	42.34	6.19	3.72	13.81		
Energy Generation / Distribution	19.48	59.32	0.00	0.00	0.00	26.67	0.00		
Machine Shop	9.69	15.12	7.45	0.00	12.11	4.88	31.23		
Mail Sorting	7.38	0.00	11.64	0.00	0.00	10.11	0.00		
Other	5.98	4.08	7.33	0.00	28.90	1.06	11.61		
n	34	11	21	2	11	17	6		
<fm050m> What type of laundry facili</fm050m>	-								
Commercial Laundry Facility	12.42	0.00	12.42	0.00	0.00	0.00	100.00		
Dry Cleaners	87.58	0.00	87.58	0.00	100.00	0.00	0.00		
n	2	0	2	0	1	0	1		
<fm050n> Which of the following types of buildings best describes this facility?</fm050n>									
High-rise	100.00	0.00	0.00	100.00	0.00	0.00	100.00		
n	1	0	0	1	0	0	1		
<fm050o> Which of the following type</fm050o>									
Fire station	1.80	2.49	1.03	0.00	0.00	3.13	4.52		

Military	42.26	76.93	0.00	0.00	0.00	96.87	0.00			
Water/Waste Water Treatment	14.82	20.59	0.00	100.00	24.11	0.00	37.02			
General Government (Municipal/State/Fed	27.28	0.00	65.64	0.00	47.53	0.00	52.61			
Public Park	0.55	0.00	1.33	0.00	0.00	0.00	5.84			
Other	13.30	0.00	32.00	0.00	28.36	0.00	0.00			
n	14	4	9	1	4	3	7			
<cc2a> What is the total square footag</cc2a>	ge at this	facility?	,							
Less than 1500 sq. ft.	2.78	1.91	4.62	0.00	3.54	0.91	1.06			
Between 1500 and 5000 sq. ft.	9.89	9.18	14.53	0.27	12.19	4.43	3.95			
Between 5000 and 10,000 sq. ft.	7.93	6.54	9.53	6.68	8.44	8.05	1.88			
Between 10,000 and 25,000 sq. ft.	15.71	17.80	12.32	19.92	16.84	15.08	5.54			
Between 25,000 and 50,000 sq. ft.	9.20	11.77	8.30	6.71	6.37	17.62	10.38			
Between 50,000 and 75,000 sq. ft.	6.80	10.54	5.35	3.47	2.87	17.91	10.48			
Between 75,000 and 100,000 sq. ft.	1.31	1.18	1.98	0.00	0.88	2.54	1.70			
Over 100,000 sq. ft. (Ag area)	17.80	20.24	15.49	18.82	16.72	13.24	46.01			
Don't Know	28.23	20.83	27.86	42.42	31.66	20.20	18.98			
n	1022	355	615	52	598	246	178			
<cc2b> Would you say that the floor area is</cc2b>										
Less than 1500 sq. ft.	1.25	0.77	2.37	0.00	1.43	0.31	1.50			
Between 1500 and 5000 sq. ft.	14.78	16.52	19.97	5.58	16.72	8.12	3.68			
Between 5000 and 10,000 sq. ft.	8.52	17.04	8.27	1.65	8.42	10.36	3.44			
Between 10,000 and 25,000 sq. ft.	7.33	7.34	12.03	0.35	5.62	11.93	22.00			
Between 25,000 and 50,000 sq. ft.	9.35	13.20	8.05	7.99	10.57	3.17	9.91			
Between 50,000 and 75,000 sq. ft.	5.87	8.41	8.19	0.26	4.93	12.00	0.00			
Between 75,000 and 100,000 sq. ft.	17.43	24.10	4.66	30.75	12.97	36.52	28.49			
Over 100,000 sq. ft. (Ag area)	19.83	6.14	12.07	42.99	22.62	8.34	11.20			
Don't Know	15.64	6.47	24.40	10.43	16.72	9.24	19.77			
<i>n</i>	264	66	175	23	168	45	51			
<cc2c> Is the entire floor area of this</cc2c>	facility h	eated or	cooled?							
Yes	64.76	54.91	63.14	86.29	79.72	21.13	55.39			
No	35.10	44.69	36.86	13.71	20.22	78.87	43.10			
Don't Know	0.14	0.40	0.00	0.00	0.06	0.00	1.52			
n	1022	355	615	52	598	246	178			
<cc2d> What percentage of the floor a</cc2d>	rea is he	ated or	cooled at	this faci	lity?					
0 Percent	29.30	24.70	37.78	2.66	33.35	24.37	40.50			
Between 0 and 15 Percent	15.33	17.70	15.27	1.91	1.61	23.68	31.93			
Between 15 and 30 Percent	11.18	14.68	9.68	0.21	2.17	19.12	5.97			
Between 30 and 45 Percent	5.24	2.13	8.96	0.00	4.57	6.55	0.13			
Between 45 and 60 Percent	4.77	5.00	5.03	1.75	4.30	5.60	1.69			
Between 60 and 80 Percent	13.50	15.10	8.53	35.53	14.56	13.39	8.74			

Between 80 and 100 Percent	13.22	12.42	9.56	41.06	26.78	4.01	3.17				
100 Percent	3.98	5.36	3.33	0.00	6.92	1.82	2.89				
Don't Know	3.48	2.92	1.88	16.88	5.74	1.46	4.97				
n	411	188	207	16	164	189	58				
<cc3a> Is your space heated using electronic space heated using el</cc3a>	ctricity o	r gas?									
Electricity	32.18	25.18	42.11	23.22	30.53	39.63	26.50				
Gas	36.29	52.68	25.13	32.75	34.01	42.80	42.10				
Both Gas and Electricity	21.57	16.08	22.90	27.67	24.89	11.73	14.52				
Propane	1.08	2.18	0.74	0.00	1.13	1.14	0.19				
No Heating	1.50	0.75	2.82	0.02	1.03	0.23	12.02				
Other	0.16	0.40	0.05	0.00	0.06	0.39	0.55				
Refused	0.67	0.73	0.74	0.42	0.42	1.23	1.90				
Don't Know	6.55	2.00	5.52	15.93	7.93	2.85	2.23				
n	891	287	555	49	546	187	158				
<c0> About what percentage of your op</c0>	perating	costs doe	es energy	account	nt for?						
Less than 1 percent	4.14	5.66	4.43	0.72	3.15	7.14	4.31				
1 to 2 percent	5.88	9.89	5.20	0.24	4.28	9.68	9.92				
3 to 5 percent	12.41	13.55	13.63	7.50	11.87	13.85	13.25				
6 to 10 percent	11.34	12.66	10.63	10.67	12.38	10.06	4.46				
11 to 15 percent	6.26	2.57	10.81	2.22	8.17	1.77	1.29				
16 to 20 percent	2.79	1.52	4.23	1.72	2.62	1.62	8.91				
21 to 50 percent	8.45	5.71	6.60	17.72	9.20	4.12	15.61				
Over 51 percent	8.86	6.76	6.32	18.63	11.93	1.52	1.18				
Refused	0.01	0.03	0.00	0.00	0.00	0.00	0.10				
Don't Know	39.85	41.67	38.15	40.58	36.39	50.24	40.97				
n	1022	355	615	52	598	246	178				
<cc4> Does your business own, lease of</cc4>	r manag	e the faci	ility?								
Own	49.21	56.51	44.54	47.03	44.92	61.75	51.76				
Lease/Rent	34.89	35.37	37.58	27.67	33.65	36.35	43.38				
Manage	15.11	8.08	16.16	25.31	20.35	1.85	4.64				
Refused	0.04	0.00	0.10	0.00	0.06	0.00	0.00				
Don't Know	0.75	0.03	1.62	0.00	1.02	0.05	0.22				
n	1022	355	615	52	598	246	178				
<c5> How many locations does your or</c5>	ganizatio	on have.	Is it								
This facility only	48.24	51.77	53.81	28.80	46.31	59.08	30.78				
2 to 4 locations	14.66	15.95	17.63	5.38	11.37	18.63	36.96				
5 to 10 locations	11.51	7.70	13.99	12.57	13.95	6.37	2.90				
11 to 25 locations	3.00	4.54	2.22	2.08	2.82	2.55	6.67				
More than 25 locations	20.95	19.69	10.37	48.06	23.52	12.50	22.69				
Refused	0.00	0.01	0.00	0.00	0.00	0.01	0.00				

Г							
Don't Know	1.63	0.35	1.99	3.10	2.03	0.86	0.00
n	1022	355	615	52	598	246	178
<cc6> How active a role does your busi equipment purchase decisions at this fac</cc6>					climate o	control	
Very active – involved in all phases and have veto power	64.39	69.04	60.24	65.77	67.29	55.59	63.77
Somewhat active-we approve decisions and provide some input and review	15.97	14.81	19.69	9.32	11.87	25.50	27.28
Slightly active-we have a voice but it's not the dominant voice	11.91	9.95	11.72	15.90	12.80	11.16	4.78
Not active at all-we are part of a large organization	2.15	2.33	2.94	0.00	2.49	1.42	1.14
not active at all- our firm doesn't get involved in these issues	2.71	2.45	2.58	3.48	2.38	3.74	2.70
Don't Know	2.87	1.43	2.83	5.53	3.18	2.60	0.33
n	1022	355	615	52	<i>59</i> 8	246	178
<cc8> In what year was your facility by</cc8>	uilt?						
After 2000	12.02	6.74	16.26	11.57	13.85	7.34	8.61
In the 1990's	13.93	14.49	15.92	8.24	12.17	14.70	30.74
1980's	24.41	28.57	17.59	32.95	25.29	21.94	23.50
1970's	6.38	5.87	5.08	10.39	6.79	6.00	3.26
1960's	9.62	9.71	9.74	9.17	10.55	7.42	7.16
1950's	5.74	5.56	6.15	5.12	5.37	6.86	5.88
Before 1950	6.69	9.11	4.83	6.72	6.67	7.74	3.20
Don't Know	21.21	19.96	24.45	15.84	19.33	28.01	17.66
n	1022	355	615	52	598	246	178
<cc10> If Don't Know, would you say i</cc10>	t was						
After 2010	0.08	0.00	0.16	0.00	0.13	0.00	0.00
2000's	4.54	2.04	7.35	0.00	1.66	10.14	7.63
1990's	9.71	5.63	13.61	4.80	8.60	10.98	15.93
1980's	10.28	12.52	11.07	2.32	6.85	18.65	4.28
1970's	18.23	14.98	25.20	0.33	17.97	14.54	42.45
1960's	15.32	21.51	15.66	0.00	12.82	22.54	4.49
1950's	6.22	6.24	4.30	13.13	6.75	5.96	1.17
Before 1950	6.78	12.07	5.24	0.34	7.48	4.23	12.72
Don't Know	28.85	25.00	17.41	79.08	37.75	12.95	11.33
n	341	100	231	10	207	78	56
<cc11> In what year was this facility la</cc11>	st remo	leled?					
Between 2008 and present	53.06	51.94	59.27	40.49	48.64	61.26	72.70
Between 2000 and 2007	25.39	28.03	16.25	42.13	27.31	22.29	15.33
During the 1990's	3.72	5.13	3.54	1.61	4.45	2.01	1.79

Before the 1990's $4.07$ $4.86$ $5.15$ $0.14$ $4.37$ $3.24$ $3.71$ Don't Know $13.75$ $10.04$ $15.79$ $15.63$ $15.23$ $11.20$ $6.47$ $n$ $1022$ $355$ $615$ $52$ $598$ $246$ $178$ <b><cc11a> Would you say the last remodeling was done</cc11a></b> Between 2010 and present $16.84$ $10.53$ $27.00$ $0.00$ $20.67$ $3.47$ $0.00$ Between 2006 and end of 2009 $24.41$ $19.35$ $3.36$ $80.25$ $24.68$ $26.53$ $4.43$ Between 2000 and end of 2005 $5.66$ $3.76$ $3.37$ $13.31$ $5.79$ $5.81$ $1.44$ During the 1990's $4.78$ $3.72$ $5.02$ $5.43$ $4.43$ $7.00$ $0.12$ Before the 1990's $6.59$ $0.58$ $12.29$ $0.00$ $8.15$ $0.00$ $6.87$ Refused $0.11$ $0.41$ $0.00$ $0.00$ $0.56$ $0.00$ Don't Know $41.61$ $61.64$ $48.95$ $1.01$ $36.29$ $56.62$ $87.15$ $n$ $163$ $50$ $10.8$ $5$ $100$ $32$ $31$ <b>CC12a&gt; In what year was this organization established at this location?</b> Between 2009 and present $16.61$ $18.42$ $18.20$ $9.63$ $16.17$ $20.50$ $7.62$ Between 2006 and 2005 $20.68$ $25.55$ $15.03$ $25.20$ $20.05$ $24.03$ $15.77$ In the 1990's $13.91$ $11.51$ <
n         1022         355         615         52         598         246         178 <cc11a> Would you say the last remoteling was done         Between 2010 and present         16.84         10.53         27.00         0.00         20.67         3.47         0.00           Between 2006 and end of 2005         5.66         3.76         3.37         13.31         5.79         5.81         1.44           During the 1990's         4.78         3.72         5.02         5.43         4.43         7.00         0.12           Before the 1990's         6.59         0.58         12.29         0.00         8.15         0.00         6.87           Refused         0.11         0.41         0.00         0.00         0.056         0.00           Don't Know         41.61         61.64         48.95         1.01         36.29         56.62         87.15           n         163         50         108         5         100         32         31            7CC12a&gt; In what year was this organization established at this location?         3.00         1.617         20.50         7.62           Between 2009 and present         16.61         18.42         18.20         9.63</cc11a>
CC11A> Would you say the last remodeling was doneBetween 2010 and present16.8410.5327.000.0020.673.470.00Between 2006 and end of 200924.4119.353.3680.2524.6826.534.43Between 2000 and end of 20055.663.763.3713.315.795.811.44During the 1990's4.783.725.025.434.437.000.12Before the 1990's6.590.5812.290.008.150.006.87Refused0.110.410.000.000.000.560.00Don't Know41.6161.6448.951.0136.2956.6287.15Im what year was this organization established at this location?CC12a> In what year was this organization established at thisBetween 2009 and present16.6118.4218.209.6316.1720.507.62Between 2009 and present16.6118.4218.209.6316.1720.507.62Between 2000 and present16.6118.4218.209.6316.1720.507.62Between 2000 and present16.6118.4218.209.6316.1720.507.62Between 2000 and present16.6118.4218.209.6316.1720.50
Between 2010 and present         16.84         10.53         27.00         0.00         20.67         3.47         0.00           Between 2006 and end of 2009         24.41         19.35         3.36         80.25         24.68         26.53         4.43           Between 2000 and end of 2005         5.66         3.76         3.37         13.31         5.79         5.81         1.44           During the 1990's         4.78         3.72         5.02         5.43         4.43         7.00         0.12           Before the 1990's         6.59         0.58         12.29         0.00         8.15         0.00         6.87           Common Arrison         41.61         61.64         48.95         1.01         36.29         56.62         87.15           M         163         50         108         5         100         32         31            9.63         16.17         20.50         7.62           Between 2009 and present         16.61         18.42         18.20         9.63         16.17         20.50         7.62           Between 2006 and 2005         20.68         25.55         15.03         25.20         20.05         24.03         15.77 <tr< td=""></tr<>
Between 2006 and end of 2009         24.41         19.35         3.36         80.25         24.68         26.53         4.43           Between 2000 and end of 2005         5.66         3.76         3.37         13.31         5.79         5.81         1.44           During the 1990's         4.78         3.72         5.02         5.43         4.43         7.00         0.12           Before the 1990's         6.59         0.58         12.29         0.00         8.15         0.00         6.87           Refused         0.11         0.41         0.00         0.00         0.56         0.00           Don't Know         41.61         61.64         48.95         1.01         36.29         56.62         87.15 <i>n</i> 163         50         108         5         100         32         31            Setween 2009 and present         16.61         18.42         18.20         9.63         16.17         20.50         7.62           Between 2006 and 2008         11.88         8.57         15.41         9.55         13.93         5.44         12.26           Getween 2000 and 2005         20.68         25.55         15.03         25.20         20.05
Between 2000 and end of 2005         5.66         3.76         3.37         13.31         5.79         5.81         1.44           During the 1990's         4.78         3.72         5.02         5.43         4.43         7.00         0.12           Before the 1990's         6.59         0.58         12.29         0.00         8.15         0.00         6.87           Refused         0.11         0.41         0.00         0.00         0.00         0.56         0.00           Don't Know         41.61         61.64         48.95         1.01         36.29         56.62         87.15 <i>n</i> 163         50         108         5         100         32         31            String         16.61         18.42         18.20         9.63         16.17         20.50         7.62           Between 2009 and present         16.61         18.42         18.20         9.63         16.17         20.50         7.62           Between 2000 and 2005         20.68         25.55         15.03         25.20         20.05         24.03         15.77           In the 1990's         13.91         11.51         17.27         10.35         11.55
During the 1990's         4.78         3.72         5.02         5.43         4.43         7.00         0.12           Before the 1990's         6.59         0.58         12.29         0.00         8.15         0.00         6.87           Refused         0.11         0.41         0.00         0.00         0.00         0.00         6.87           Don't Know         41.61         61.64         48.95         1.01         36.29         56.62         87.15           n         163         50         108         5         100         32         31            CC12a> In what year was this organization established at this bractation?          7.62           Between 2009 and present         16.61         18.42         18.20         9.63         16.17         20.50         7.62           Between 2006 and 2008         11.88         8.57         15.41         9.55         13.93         5.44         12.26           Between 2000 and 2005         20.68         25.55         15.03         25.20         20.05         24.03         15.77           In the 1990's         13.91         11.51         17.27         10.35         11.55         15.99         32.60
Before the 1990's         6.59         0.58         12.29         0.00         8.15         0.00         6.87           Refused         0.11         0.41         0.00         0.00         0.00         0.56         0.00           Don't Know         41.61         61.64         48.95         1.01         36.29         56.62         87.15           n         163         50         108         5         100         32         31            CC12a> In what year was this organization established at this location?         10.0         16.7         20.50         7.62           Between 2009 and present         16.61         18.42         18.20         9.63         16.17         20.50         7.62           Between 2006 and 2008         11.88         8.57         15.41         9.55         13.93         5.44         12.26           Between 2000 and 2005         20.68         25.55         15.03         25.20         20.05         24.03         15.77           In the 1990's         13.91         11.51         17.27         10.35         11.55         15.99         32.60           1980's         13.56         13.00         11.09         20.39         13.22         13.40
Refused0.110.410.000.000.000.560.00Don't Know41.6161.6448.951.0136.2956.6287.15n1635010851003231CC12a> In what year was this organization established at this location?Between 2009 and present16.6118.4218.209.6316.1720.507.62Between 2006 and 200811.888.5715.419.5513.935.4412.26Between 2000 and 200520.6825.5515.0325.2020.0524.0315.77In the 1990's13.9111.5117.2710.3511.5515.9932.60In the 1990's13.903.095.631.314.342.195.18In the 1990's13.9111.5117.2710.3511.5515.9932.60In the 1990's13.9111.5117.2710.3511.5515.9932.60In the 1990's13.9111.5117.2710.3511.5515.9932.60In the 1990's13.903.095.631.314.342.195.18In the 1990's1.912.061.622.332.311.070.46In the 1990's1.912.061.622.332.311.070.46In the 1990's1.912.061.622.355.803.835.301.29 <t< td=""></t<>
Don't Know41.6161.6448.951.0136.2956.6287.15n1635010851003231CC12a> In what year was this organization established at this location?Between 2009 and present16.6118.4218.209.6316.1720.507.62Between 2006 and 200811.888.5715.419.5513.935.4412.26Between 2000 and 200520.6825.5515.0325.2020.0524.0315.77In the 1990's13.9111.5117.2710.3511.5515.9932.601980's13.5613.0011.0920.3913.2213.4017.941970's3.903.095.631.314.342.195.181960's4.697.634.130.724.655.183.361950's1.912.061.622.332.311.070.46Before 19504.005.162.355.803.835.301.29Don't Know8.855.029.2814.729.956.923.53cCC12b> If Don't Know, would you say:was:was:was:was:was:was:was:After 201021.210.0044.330.003.6016.960.00Between 2006 and end of 20095.9015.305.980.003.6016.960.00
n1635010851003231CC12a> In what year was this organizion established at this location?Between 2009 and present16.6118.4218.209.6316.1720.507.62Between 2006 and 200811.888.5715.419.5513.935.4412.26Between 2000 and 200520.6825.5515.0325.2020.0524.0315.77In the 1990's13.9111.5117.2710.3511.5515.9932.601980's13.5613.0011.0920.3913.2213.4017.941970's3.903.095.631.314.342.195.181960's4.697.634.130.724.655.183.361960's1.912.061.622.332.311.070.461950's1.912.061.622.332.311.070.461950's1.912.061.622.332.311.070.461950's1.912.061.622.332.311.070.461950's1.912.061.625.803.835.301.29100n't Know8.855.029.2814.729.956.923.53100't Know, would you say:was:1.5305.980.003.6016.960.001012b> If Don't Know, would you gay:5.901
Setween 2009 and present         16.61         18.42         18.20         9.63         16.17         20.50         7.62           Between 2006 and 2008         11.88         8.57         15.41         9.55         13.93         5.44         12.26           Between 2000 and 2005         20.68         25.55         15.03         25.20         20.05         24.03         15.77           In the 1990's         13.91         11.51         17.27         10.35         11.55         15.99         32.60           1980's         13.56         13.00         11.09         20.39         13.22         13.40         17.94           1970's         3.90         3.09         5.63         1.31         4.34         2.19         5.18           1960's         4.69         7.63         4.13         0.72         4.65         5.18         3.36           1950's         1.91         2.06         1.62         2.33         2.31         1.07         0.46           1950's         1.91         2.06         1.62         2.33         5.30         1.29           Don't Know         8.85         5.02
Between 2009 and present16.6118.4218.209.6316.1720.507.62Between 2006 and 200811.888.5715.419.5513.935.4412.26Between 2000 and 200520.6825.5515.0325.2020.0524.0315.77In the 1990's13.9111.5117.2710.3511.5515.9932.601980's13.5613.0011.0920.3913.2213.4017.941970's3.903.095.631.314.342.195.181960's4.697.634.130.724.655.183.361950's1.912.061.622.332.311.070.46Before 19504.005.162.355.803.835.301.29Don't Know8.855.029.2814.729.956.923.53 <i>n1022</i> 355615525982461785.9015.305.980.003.6016.960.00
Between 2006 and 2008         11.88         8.57         15.41         9.55         13.93         5.44         12.26           Between 2000 and 2005         20.68         25.55         15.03         25.20         20.05         24.03         15.77           In the 1990's         13.91         11.51         17.27         10.35         11.55         15.99         32.60           1980's         13.56         13.00         11.09         20.39         13.22         13.40         17.94           1970's         3.90         3.09         5.63         1.31         4.34         2.19         5.18           1960's         4.69         7.63         4.13         0.72         4.65         5.18         3.36           1950's         1.91         2.06         1.62         2.33         2.31         1.07         0.46           Before 1950         4.00         5.16         2.35         5.80         3.83         5.30         1.29           Don't Know         8.85         5.02         9.28         14.72         9.95         6.92         3.53 <i>n</i> 1022         355         615         52         598         246         178 <b><cc12b></cc12b></b>
Between 2000 and 2005         20.68         25.55         15.03         25.20         20.05         24.03         15.77           In the 1990's         13.91         11.51         17.27         10.35         11.55         15.99         32.60           1980's         13.56         13.00         11.09         20.39         13.22         13.40         17.94           1970's         3.90         3.09         5.63         1.31         4.34         2.19         5.18           1960's         4.69         7.63         4.13         0.72         4.65         5.18         3.36           1950's         1.91         2.06         1.62         2.33         2.31         1.07         0.46           Before 1950         4.00         5.16         2.35         5.80         3.83         5.30         1.29           Don't Know         8.85         5.02         9.28         14.72         9.95         6.92         3.53            1022         355         615         52         598         246         178            200't Know, would you say it was         1022         355         615         52         598         246         178
In the 1990's         13.91         11.51         17.27         10.35         11.55         15.99         32.60           1980's         13.56         13.00         11.09         20.39         13.22         13.40         17.94           1970's         3.90         3.09         5.63         1.31         4.34         2.19         5.18           1960's         4.69         7.63         4.13         0.72         4.65         5.18         3.36           1950's         1.91         2.06         1.62         2.33         2.31         1.07         0.46           Before 1950         4.00         5.16         2.35         5.80         3.83         5.30         1.29           Don't Know         8.85         5.02         9.28         14.72         9.95         6.92         3.53           n         1022         355         615         52         598         246         178           <         After 2010         21.21         0.00         44.33         0.00         26.66         0.00         0.00           Between 2006 and end of 2009         5.90         15.30         5.98         0.00         3.60         16.96         0.00
1980's       13.56       13.00       11.09       20.39       13.22       13.40       17.94         1970's       3.90       3.09       5.63       1.31       4.34       2.19       5.18         1960's       4.69       7.63       4.13       0.72       4.65       5.18       3.36         1950's       1.91       2.06       1.62       2.33       2.31       1.07       0.46         Before 1950       4.00       5.16       2.35       5.80       3.83       5.30       1.29         Don't Know       8.85       5.02       9.28       14.72       9.95       6.92       3.53 <i>n</i> 1022       355       615       52       598       246       178 <b><cc12b> If Don't Know, would you say it was</cc12b></b> 71.21       0.00       44.33       0.00       26.66       0.00       0.00         Between 2006 and end of 2009       5.90       15.30       5.98       0.00       3.60       16.96       0.00
1970's       3.90       3.09       5.63       1.31       4.34       2.19       5.18         1960's       4.69       7.63       4.13       0.72       4.65       5.18       3.36         1950's       1.91       2.06       1.62       2.33       2.31       1.07       0.46         Before 1950       4.00       5.16       2.35       5.80       3.83       5.30       1.29         Don't Know       8.85       5.02       9.28       14.72       9.95       6.92       3.53         n       1022       355       615       52       598       246       178         <
1960's       4.69       7.63       4.13       0.72       4.65       5.18       3.36         1950's       1.91       2.06       1.62       2.33       2.31       1.07       0.46         Before 1950       4.00       5.16       2.35       5.80       3.83       5.30       1.29         Don't Know       8.85       5.02       9.28       14.72       9.95       6.92       3.53         n       1022       355       615       52       598       246       178          After 2010       21.21       0.00       44.33       0.00       26.66       0.00       0.00         Between 2006 and end of 2009       5.90       15.30       5.98       0.00       3.60       16.96       0.00
1950's       1.91       2.06       1.62       2.33       2.31       1.07       0.46         Before 1950       4.00       5.16       2.35       5.80       3.83       5.30       1.29         Don't Know       8.85       5.02       9.28       14.72       9.95       6.92       3.53         n       1022       355       615       52       598       246       178          After 2010       21.21       0.00       44.33       0.00       26.66       0.00       0.00         Between 2006 and end of 2009       5.90       15.30       5.98       0.00       3.60       16.96       0.00
Before 1950         4.00         5.16         2.35         5.80         3.83         5.30         1.29           Don't Know         8.85         5.02         9.28         14.72         9.95         6.92         3.53           n         1022         355         615         52         598         246         178            After 2010         21.21         0.00         44.33         0.00         26.66         0.00         0.00           Between 2006 and end of 2009         5.90         15.30         5.98         0.00         3.60         16.96         0.00
Don't Know         8.85         5.02         9.28         14.72         9.95         6.92         3.53           n         1022         355         615         52         598         246         178 <cc12b> If Don't Know, would you say it was           9.00         44.33         0.00         26.66         0.00         0.00           Between 2006 and end of 2009         5.90         15.30         5.98         0.00         3.60         16.96         0.00</cc12b>
n         1022         355         615         52         598         246         178 <cc12b> If Don't Know, would you say it was         X</cc12b>
<cc12b> If Don't Know, would you say it was           After 2010         21.21         0.00         44.33         0.00         26.66         0.00         0.00           Between 2006 and end of 2009         5.90         15.30         5.98         0.00         3.60         16.96         0.00</cc12b>
After 2010         21.21         0.00         44.33         0.00         26.66         0.00         0.00           Between 2006 and end of 2009         5.90         15.30         5.98         0.00         3.60         16.96         0.00
Between 2006 and end of 2009         5.90         15.30         5.98         0.00         3.60         16.96         0.00
Between 2000 and end of 2005         7.61         0.00         6.37         14.12         9.53         0.17         0.00
In the 1990s 14.51 43.87 12.15 0.00 7.65 47.10 0.00
In the 1980s 6.67 5.34 11.35 0.55 6.83 5.92 6.97
In the 1970s 3.58 10.25 3.23 0.00 0.58 15.72 12.00
In the 1960s or 0.41 1.47 0.24 0.00 0.00 1.63 4.47
Before 1960         2.96         4.68         4.25         0.00         0.77         4.39         61.66
Don't Know         37.14         19.08         12.10         85.33         44.39         8.11         14.89
n 63 18 41 4 31 16 16
<bc090> Has the square footage of the facility increased, decreased or remained the same?</bc090>
Increase in square footage         4.94         9.23         0.26         8.20         4.51         7.60         0.08
Decrease in square footage         0.20         0.06         0.36         0.05         0.22         0.10         0.30
Stayed the same         94.25         90.33         99.15         89.76         94.40         92.30         99.52
Don't Know         0.62         0.38         0.22         1.98         0.87         0.00         0.10

n	1022	355	615	52	598	246	178			
<bc100> How many square feet were a</bc100>		555	015	52	570	240	170			
Less than 1500 sq. ft.	1.85	0.00	47.15	0.00	4.30	0.00	0.00			
Between 1500 and 5000 sq. ft.	40.90	42.58	0.00	0.00	91.29	2.76	0.00			
Between 5000 and 10,000 sq. ft.	1.90	0.00	48.48	0.00	4.42	0.00	0.00			
Between 10,000 and 25,000 sq. ft.	9.38	9.59	4.37	0.00	0.00	16.23	100.00			
Between 25,000 and 50,000 sq. ft.	42.85	44.60	0.00	0.00	0.00	75.53	0.00			
Over 100,000 sq. ft. (Ag area)	3.11	3.24	0.00	0.00	0.00	5.48	0.00			
n	16	12	4	0	6	9	1			
<bc110> How many square feet was th</bc110>	e facility	reduced	?							
Less than 1500 sq. ft.	26.13	0.00	31.31	0.00	32.99	0.00	0.00			
Between 1500 and 5000 sq. ft.	73.87	100.00	68.69	100.00	67.01	100.00	100.00			
n	8	1	6	1	5	1	2			
<bc120> What year did this change in</bc120>	square fo	eet occur	?							
2012	8.53	13.33	1.86	0.00	0.16	24.58	0.00			
2013	30.00	46.80	7.37	0.00	8.97	70.39	0.00			
2014	36.70	2.73	67.66	100.00	52.90	5.03	100.00			
Don't Know	24.77	37.14	23.11	0.00	37.97	0.00	0.00			
n	26	14	10	2	13	10	3			
<v1> Now I would like to find out, did you use a contractor/vendor to install the lighting</v1>										
measures that were installed through th		r	(2.46	76.57	(2.20	02.40	04.12			
Yes	68.37	71.54	62.46	76.57	62.38	82.49	84.13			
No Refused	27.15	25.10	32.38 0.10	18.52	32.39	14.57	14.18 0.00			
Don't Know	0.04	0.00	5.06	0.00 4.91	0.06	0.00 2.94	1.69			
	4.44	355	615	4.91	598	2.94	1.09			
<pre>n </pre> <v2> How did you come into contact with the second seco</v2>					590	240	178			
They contacted you	53.26	50.53	67.38	30.79	53.84	55.08	42.13			
You contacted them	11.76	11.79	15.11	5.30	8.03	18.02	20.40			
You had worked with them before	23.82	26.24	9.56	47.10	24.92	22.52	19.39			
Contractor	0.77	1.38	0.58	0.12	0.73	1.10	0.00			
Utility/program referral	3.92	0.70	0.37	16.15	5.78	0.66	0.10			
Other	3.93	6.03	3.85	0.54	5.07	0.55	6.37			
Don't Know	2.54	3.34	3.16	0.00	1.63	2.06	11.61			
n	660	254	372	34	348	194	118			
<v2a> In relation to this project, did t</v2a>				roach yo						
your lighting?							J			
Yes	56.94	60.64	44.94	58.18	69.41	30.46	31.37			
No	42.97	39.36	54.53	41.82	30.59	69.20	68.63			
Don't Know	0.09	0.00	0.53	0.00	0.00	0.34	0.00			

	73	41	24	8	28	34	11				
n											
<v2b> On a scale of 0 - 10, with 0 bein that your organization would have retro</v2b>											
contacted you?	,iiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiii	,nung eq	unpinein	i nuu the	contract		n not				
1 Not at all Likely	6.75	11.28	5.76	0.43	4.79	11.96	7.01				
2	6.26	5.75	9.25	0.18	4.45	11.72	3.57				
3	17.14	17.99	8.33	36.35	22.04	7.75	0.17				
4	3.22	4.98	2.89	0.64	1.28	9.08	0.37				
5	17.50	17.35	20.85	9.85	20.15	11.77	11.14				
6	1.65	1.57	2.41	0.00	1.60	1.14	4.60				
7	6.64	4.88	10.88	0.00	7.10	4.36	11.29				
8	6.37	12.24	4.32	0.00	6.01	8.54	1.03				
9	1.19	1.94	1.10	0.00	1.38	0.88	0.37				
10 Very Likely	13.59	6.67	6.40	43.82	14.12	4.70	47.21				
Zero Not at all Likely	19.18	15.35	26.71	8.73	16.36	28.10	13.21				
Don't Know	0.51	0.00	1.13	0.00	0.73	0.00	0.03				
n	480	174	287	19	273	128	79				
<v3> Did the contractor/vendor tell you</v3>	1 about o	r recom	mend the	e progra	m?						
Yes	71.84	67.80	74.45	73.64	71.65	71.77	73.63				
No	23.43	24.54	20.92	26.36	22.49	25.80	22.78				
Don't Know	4.73	7.67	4.63	0.00	5.86	2.44	3.59				
<i>n</i>	660	254	372	34	348	194	118				
<v4> Prior to coming into contact with the contractor/vendor, did you organization have plans to replace/install lighting equipment?</v4>											
Yes	30.25	32.78	28.27	30.17	29.88	33.42	22.33				
No	69.46	66.80	71.40	69.83	69.67	66.58	77.67				
Don't Know	0.29	0.42	0.34	0.00	0.45	0.00	0.00				
n	433	163	248	22	234	131	68				
<v4a> On a scale of 0 - 10, with 0 being</v4a>											
that your organization would have retro recommended it?	ofitted lig	ghting eq	uipment	t had the	contract	tor/vendo	or not				
1 Not at all Likely	7.82	7.16	10.31	4.03	7.21	6.42	17.51				
2	16.57	14.25	10.51	31.68	19.57	10.59	17.51				
3	8.09	14.23	8.17	0.74	9.55	6.55	13.03				
4	4.22	8.24	3.20	0.74	2.44	9.58	0.14				
5	16.12	10.72	23.50	10.16	19.12	12.47	4.55				
6	2.79	0.97	1.79	7.55	3.96	0.81	0.27				
7	11.34	7.07	9.29	21.94	14.86	5.30	3.90				
8	7.07	12.13	4.84	3.53	5.65	2.09	35.48				
				0.00	0.79	0.87	2.71				
9	0.97	0.61	1.76	0.00	0.79	0.67	2.71				

Zero Not at all Likely	15.83	16.92	21.49	3.17	8.90	32.61	13.67
Don't Know	1.44	3.23	0.76	0.00	0.51	4.03	0.02
n	433	163	248	22	234	131	68
<v4b> On a scale of 0 - 10, with 0 being</v4b>							
that your organization would have insta			ipment w	vith the s	ame leve	el of effici	iency if
the contractor/vendor had not recomme	ended to	do so?					
1 Not at all Likely	8.61	7.86	11.59	4.03	6.49	10.98	17.51
2	14.31	13.50	7.77	28.26	19.18	7.07	0.14
3	6.79	9.55	7.84	0.50	9.44	2.53	0.24
4	4.47	9.94	1.76	1.28	2.27	9.93	3.38
5	11.96	10.30	18.68	1.50	15.09	6.90	4.26
6	3.14	2.20	2.28	6.27	2.67	3.20	6.67
7	11.60	3.02	8.55	30.80	16.53	3.48	0.00
8	8.25	10.21	8.72	4.27	2.93	9.25	47.30
9	2.94	6.62	1.45	0.14	3.88	1.51	0.40
10 Very Likely	8.26	4.79	5.09	19.79	8.88	6.96	7.79
Zero Not at all Likely	17.74	19.81	23.59	3.17	10.68	35.79	12.27
Don't Know	1.93	2.22	2.69	0.00	1.96	2.40	0.04
n	433	163	248	22	234	131	68
was the input from the contractor you winstall? Was it	vorked w	rith in de	ciding w	hich spe	cific equ	ipment to	0
1 Not at all Important	0.53	0.65	0.72	0.00	0.39	0.82	0.69
2	0.49	1.17	0.21	0.00	0.15	0.36	3.73
3	0.63	0.74	0.73	0.27	0.59	0.93	0.00
4	0.61	1.55	0.18	0.00	0.12	1.94	0.00
5	6.47	6.98	7.93	2.86	7.37	5.75	1.79
6	1.66	0.86	3.16	0.00	2.12	0.71	1.25
7	10.23	8.69	7.79	17.32	11.79	8.59	3.30
8	26.73	24.85	19.69	43.31	27.78	20.73	38.93
9	9.93	13.73	11.71	0.60	7.81	13.51	14.62
10 Extremely Important	40.69	38.40	45.12	35.64	40.33	43.16	35.05
Zero Not at all Important	1.38	1.97	1.61	0.00	0.61	3.42	0.51
Don't Know	0.64	0.41	1.15	0.00	0.94	0.08	0.12
n	433	163	248	22	234	131	68
<ap9> How did you FIRST learn about</ap9>	t the Util	ity's pro	gram?				
Bill insert	1.36	1.08	1.57	1.39	1.46	1.33	0.41
Program literature	3.38	4.65	3.85	0.00	4.17	1.03	3.07
Account representative	16.40	10.54	9.72	42.65	16.66	12.88	26.11
Program Approved Vendor	5.65	6.97	5.43	3.80	5.81	5.55	4.30

Don't have Account Rep	44.92	33.39	42.18	88.25	41.17	9.56	89.86
<n33> You mentioned that you have an</n33>	Utility A	Account	Rep. Cai	n you giv	e me his	or her n	ame?
n	954	339	571	44	561	231	162
Television	0.71	0.93	0.83	0.00	0.25	2.23	0.26
Don't Know	1.65	3.07	1.19	0.06	0.13	5.22	5.68
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Other	9.43	7.40	3.71	26.98	10.77	5.90	7.25
Other	0.77	1.62	0.41	0.00	0.66	1.20	0.44
No Other Sources	69.31	70.28	71.68	61.78	71.29	64.85	63.37
Television	0.01	0.03	0.00	0.00	0.00	2.23	0.00
Part of larger expansion or remodeling effort	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Result of an audit	4.19 0.00	0.00	0.00	0.00	4.66 0.00	3.06 0.00	0.00
Company used it at other locations Contractor	0.02 4.19	0.00	0.04 5.02	0.00 5.44	0.00	0.07	0.00
Previous experience with it	0.64	1.76	0.01	0.00	0.00	2.74	0.08
Word of mouth	6.78	11.28	5.52	1.27	4.13	14.53	8.30
Newspaper article	1.18	0.26	2.08	0.77	1.00	2.01	0.12
Conference	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Trade publication	0.41	1.13	0.00	0.00	0.00	1.76	0.00
Utility or program website	3.33	0.54	2.55	10.51	3.81	0.65	7.69
Program representative	2.01	1.78	1.15	4.52	2.54	0.34	2.18
Program Approved Vendor	2.76	0.18	0.34	13.44	3.81	0.28	0.01
Account representative	4.38	4.13	6.27	0.30	5.08	1.44	7.20
Program literature	1.19	1.06	1.79	0.00	1.45	0.70	0.06
Bill insert	1.44	0.56	1.25	3.59	1.62	0.88	1.51
<ap9a> How else did you learn about l</ap9a>	U <b>tility's p</b>	orogram	?				
n	1022	355	615	52	598	246	178
Don't Know	4.62	1.69	5.88	6.94	4.82	3.64	5.96
Other	3.10	1.80	3.38	4.76	2.48	4.93	3.38
Industrial affiliate	0.27	0.19	0.44	0.00	0.14	0.73	0.00
Part of larger expansion or remodeling e	1.79	2.73	1.83	0.00	2.24	0.88	0.15
Contractor	31.49	29.65	35.30	25.86	32.13	32.65	20.33
Company used it at other locations	1.30	2.89	0.65	0.00	1.00	1.86	0.12
Previous experience with it	1.30	0.96	0.68	3.41	1.00	2.33	0.96
Newspaper article Word of mouth	9.33	11.17	9.97	4.51	7.96	11.80	15.70
Conference Neuropener article	0.00	0.00	0.00	0.00	0.00	0.00	0.01
Trade publication	0.52	0.09	1.07	0.00	0.69	0.14	0.05
Utility or program website	6.76	9.35	6.04	3.81	6.13	9.97	2.27
Program representative	12.23	16.25	13.14	2.87	12.69	9.45	17.20

Record information	0.45	1.91	0.00	0.00	0.00	0.00	2.16
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Don't Know	54.63	64.69	57.82	11.75	58.83	90.44	7.98
<i>n</i>	67	20	44	3	46	10	11
<a1b> According to our records, your this correct?</a1b>	organiza	tion also	) receive	d an aud	it from y	your utili	ty. Is
Yes	8.18	8.18	0.00	0.00	0.00	0.00	8.18
Don't Know	91.82	91.82	0.00	0.00	0.00	0.00	91.82
n	2	2	0	0	0	0	2
<id0> To the best of your knowledge, h sponsored energy audit within the past 3</id0>		cility loo	cated at t	this addr	ess recei	ved a Ut	ility-
Yes	19.92	22.18	18.07	20.21	18.92	20.48	28.98
No	60.70	61.83	62.70	54.00	60.38	61.18	62.63
Don't Know	19.38	15.99	19.24	25.80	20.70	18.34	8.40
n	1020	353	615	52	598	246	176
D1> Are you aware of any programs, other than the one we mentioned early, or resources that e designed to help organizations like yours reduce its energy bills?							
Yes	50.13	45.26	45.26	70.34	51.29	41.19	69.32
No	48.58	54.38	53.83	25.79	47.24	57.76	30.57
Don't Know	1.29	0.36	0.91	3.86	1.48	1.05	0.11
n	1022	355	615	52	598	246	178
<id2> What types of programs can you</id2>	recall?						
Rebates/incentives	21.43	20.51	20.54	23.69	19.38	24.65	30.98
BLDG Commissioning	14.03	12.59	3.21	31.48	15.41	1.57	31.15
Business energy audits and feasibility studies	25.00	18.84	9.43	54.26	29.56	7.23	27.90
Energy Centers	6.84	10.99	7.05	2.30	4.94	3.49	30.25
Seminars, classes, and workshops	3.14	1.90	3.71	3.57	1.90	6.43	5.89
Solar or other Distributed Generation Programs	15.45	24.70	14.75	7.02	12.04	22.66	27.11
Demand Response Programs	9.51	6.24	17.81	0.62	5.99	12.46	31.78
Upstream HVAC and Motors Programs	21.87	31.40	11.85	26.89	21.95	23.13	18.34
Other	20.28	18.68	9.00	38.54	20.28	21.86	16.65
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Don't Know	18.28	10.77	35.00	1.32	19.99	16.66	7.87
n	290	111	155	24	143	76	71
<id3> Has your Account Representativ solar, wind or other self-generation equ</id3>	· ·	0		0	am Vend	ors discu	ssed
Yes, Account Representative	48.15	46.88	50.34	48.28	48.74	37.14	73.05
Yes, Program Staff	12.50	20.41	12.07	2.73	6.63	31.22	4.97
Yes, Program Vendor	36.41	30.06	40.61	41.64	39.27	33.52	23.61

	1									
Refused	0.34	0.79	0.00	0.00	0.00	1.26	0.34			
Don't Know	8.96	9.98	8.94	7.67	9.25	11.13	1.11			
n	196	87	94	15	90	43	63			
<id3a> Has your Account Representat Demand Reduction programs, technolog</id3a>				0	endors d	liscussed				
Yes, Account Representative	54.78	53.42	63.03	51.10	50.17	63.30	71.13			
Yes, Program Staff	8.33	21.10	3.81	0.32	5.04	23.99	3.99			
Yes, Program Vendor	31.34	19.95	15.35	50.18	39.21	8.78	16.76			
Refused	0.03	0.09	0.00	0.00	0.00	0.00	0.30			
Don't Know	11.05	10.72	19.39	6.46	10.67	14.08	8.53			
n	197	82	96	19	90	35	72			
<li99> Our records indicate that your organization installed lighting measures through the</li99>										
Program during &Install_year, is this c	orrect?									
Yes	100.00	0.00	100.00	0.00	100.00	0.00	0.00			
n	1	0	1	0	1	0	0			
<li100> What type of lighting or lighting equipment was installed as a result of your</li100>										
participation in the Program?										
High Performance T8	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
T8 fluorescent fixtures (1in. diameter b	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
T10 fluorescent fixtures	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
HID (High Intensity Discharge) Fixtures-	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
Compact Fluorescent, Screw-in Modular	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
Compact Fluorescent, Hardwire	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
Exit Signs, Compact Fluorescent	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
Exit Signs, LED	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
Halogen	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
Installed Reflectors	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
Electronic Ballast	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
Lighting Controls, Time Clock	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
Lighting Controls, Occupancy Sensor	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
Lighting Controls, Bypass/Delay Timers	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
Lighting Controls, Photocell	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
Other Fluorescent	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
Skinny/Thin Tubes	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
T5 Fixtures (5/8in. diameter)	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
Other	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
n	1	0	1	0	1	0	0			
<a3> In your own words, can you tell n</a3>	ne why y	ou decid	ed to par	ticipate	in this p	rogram?				
To replace old/outdated lighting equipment	9.11	14.37	7.81	2.61	6.32	19.53	2.72			
As part of a planned remodeling/build-	0.34	0.00	0.04	1.69	0.37	0.00	1.31			

To gain more control over how the equipment was used         0.60         0.49         0.85         0.22         0.00         2.45         0.67           Maintenance downtime/associated openses for old equip were too high solution         4.88         10.13         0.78         5.10         3.02         11.46         1.94           Had process problems and were seeking a solution         0.02         0.03         0.03         0.00         0.02         0.00         0.61           To improve the quality of the lighting in your facility         1.20         0.25         1.03         3.33         1.48         0.50         0.60           To comply with codes set by regulatory agencies         0.17         0.23         0.18         0.00         0.07         0.36         0.58           To improve visibility/plant safety         3.54         4.92         2.61         3.28         2.35         7.09         4.11           Comply wice. opticies regarding lighting retrofits/remodeling         0.03         0.09         0.00         0.00         0.00         0.14         0.00           To get a rebate from the program         15.99         16.89         10.70         27.44         1.87         3.71         7.19           To reduce energy use/power outages         24.19         23.13 <th></th> <th>1</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th>		1									
equipment was used         0.60         0.49         0.85         0.22         0.00         2.45         0.67           Maineance downtime/associated expenses for old equipmer to visib         4.88         10.13         0.78         5.10         3.02         11.46         1.94           Had process problems and were seeking a Solution         0.00         0.03         0.00         0.02         0.00         0.16           To improve lighting equipment performance         5.75         9.35         3.17         5.35         6.19         5.59         1.53           To improve the quality of the lighting your facility         1.20         0.23         0.18         0.00         0.07         0.36         0.58           To improve visibility/plant safety         3.54         4.92         2.61         3.28         2.35         7.09         4.11           Comply wco. policies regarding lighting retrofity/emodeling         0.03         0.09         0.00         0.00         0.00         0.01         1.02           To reduce energy uset         9.79         74.57         83.57         78.20         81.94         72.13         71.91           To reduce energy uset/power outage         24.19         23.13         24.19         24.55         1.02         3.66 </td <td>out/expansion</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	out/expansion										
for old equip wer too high4.8810.130.785.103.0211.461.94Had process problems and were secking a solution0.030.030.000.020.000.16To improve lighting equipment performance5.759.353.175.356.195.591.53To improve the quality of the lighting i your facility1.000.021.033.331.480.000.070.360.58To comply with codes set by regulatory agencies0.170.230.180.000.000.000.0140.00To improve visibility/plant safety3.544.922.613.282.327.094.11Comply wic. obicies regarding lighting retrofits/remodeling retrofits/remodeling0.030.000.000.000.0140.00To get a rebate from the program retrofits/remodeling10.2310.078.3618.4818.559.22To reduce energy use/power outages24.1923.1324.1926.143.0417.137.13To update to the latest technology4.756.023.194.1554.001.000.00Otompove the comfort level of the faci Don't Know2.550.594.4814.993.296.613.22To improve the comfort level of the faci Don't Know2.550.594.481.493.296.000.00Otompove the comfort level of the faci Don't Know2.550.594.481.493.29<		0.60	0.49	0.85	0.22	0.00	2.45	0.67			
Solution0.020.030.030.000.020.000.01To improve lighting equipment performance5.759.353.175.356.195.591.53To improve the quality of the lighting in your facility1.000.231.033.331.480.000.60To comply with codes set by regulatory agencies0.770.230.180.000.000.000.050.58To improve visibility/hat safety3.544.922.613.282.357.094.11Comply wico. obicies regarding lighting retrofits/remodeling0.030.090.000.000.000.0140.00To get a rebate from the program15.9916.8910.7027.0414.3720.3118.44To protect the environment10.2310.0710.948.8611.855.559.22To reduce energy toks79.3974.5783.5778.2081.9472.137.14To update to the latest technology4.756.023.131.212.551.023.66100% paid fo2.183.072.400.000.000.000.000.00Other energy use/power outages2.550.592.441.433.420.040.000 Don't Levol for faci2.274.031.371.212.551.023.66100% paid for2.183.072.400.000.000.000.000.000.01 <t< td=""><td></td><td>4.88</td><td>10.13</td><td>0.78</td><td>5.10</td><td>3.02</td><td>11.46</td><td>1.94</td></t<>		4.88	10.13	0.78	5.10	3.02	11.46	1.94			
To improve lighting equipment performance         5.75         9.35         3.17         5.35         6.19         5.59         1.53           To improve the quality of the lighting your facility         1.20         0.25         1.03         3.33         1.48         0.50         0.56           To comply with codes set by regulator         0.17         0.23         0.18         0.00         0.07         0.36         0.58           To improve visibility/plant safety         3.54         4.92         2.61         3.28         2.35         7.09         4.11           Comply w/co.policies regarding lighting retrofits/remodeling         0.03         0.00         0.00         0.00         0.00         0.00         0.01         0.014         0.00           To get a rebate from the porgram         15.99         16.89         10.70         2.04         4.437         20.31         18.44           To rotece energy use/power outages         24.19         23.13         24.19         25.14         23.05         78.20         81.94         72.13         77.19           To reduce energy use/power outages         24.19         23.13         24.19         26.14         24.29         22.24         30.04           To update to the latest technology         4.75 <td>· · · ·</td> <td>0.02</td> <td>0.03</td> <td>0.03</td> <td>0.00</td> <td>0.02</td> <td>0.00</td> <td>0.16</td>	· · · ·	0.02	0.03	0.03	0.00	0.02	0.00	0.16			
To improve the quality of the lighting in your facility         1.20         0.25         1.03         3.33         1.48         0.50         0.60           To comply with codes set by regulatory agencies         0.17         0.23         0.18         0.00         0.07         0.36         0.58           To improve visibility/plant safety         3.54         4.92         2.61         3.28         2.35         7.09         4.11           Comply w/co. policies regarding lighting retrofits/remodeling         0.03         0.09         0.00         0.00         0.00         0.14         0.00           To get a rebate from the program         15.99         16.89         10.70         27.04         14.37         20.31         18.44           To protect the environment         10.23         10.07         10.94         8.86         11.85         5.55         9.22           To reduce energy costs         79.39         74.57         83.57         78.20         81.94         72.13         77.19           To reduce energy oxots         79.39         74.57         83.57         78.20         81.94         72.13         77.19           To reduce energy oxots         79.39         74.57         83.57         78.20         81.94         72.13	To improve lighting equipment performance	5.75	9.35	3.17	5.35	6.19	5.59	1.53			
agencies         0.17         0.23         0.18         0.00         0.07         0.36         0.58           To improve visibility/plant safety         3.54         4.92         2.61         3.28         2.35         7.09         4.11           Comply w/co. policies regarding lighting retrofits/remodeling         0.03         0.09         0.00         0.00         0.00         0.01         0.04         0.00           To get a rebate from the program         15.99         16.89         10.07         10.94         8.86         11.85         5.55         9.22           To reduce energy costs         79.39         74.57         83.57         78.20         81.94         72.13         77.19           To reduce energy use/power outages         24.19         23.13         24.19         26.14         24.29         22.24         30.04           To improve the comfort level of the faci         2.27         4.03         1.37         1.21         2.55         1.02         3.66           100% paid for         2.18         3.07         2.40         0.00         0.00         0.00         0.00         0.00         0.00         0.00         0.00         0.00         0.00         0.00         0.00         0.00         0.00	To improve the quality of the lighting in		0.25		3.33	1.48	0.50	0.60			
Comply w/co. policies regarding lighting retrofits/remodeling0.030.090.000.000.000.000.140.00To get a rebate from the program15.9916.8910.7027.0414.3720.3118.44To protect the environment10.2310.0710.948.8611.855.559.22To reduce energy costs79.3974.5783.5778.2081.9472.1377.19To reduce energy use/power outages24.1923.1324.1926.1424.2922.2430.04To update to the latest technology4.756.923.194.554.305.835.87To improve the comfort level of the faci2.274.031.371.212.551.023.66100% paid for2.183.072.400.001.913.420.69Water Conservation0.000.000.000.000.000.000.00Other3.925.602.673.852.936.615.28Refused0.120.000.250.000.160.000.00Don't Know2.550.594.481.493.290.870.34 $d$ 101935461451596245178 <b><n2> Did your company make the decision to install measure before or after you became awareed of rebates/cost reduction available through the program?</n2></b> Before23.2423.0521.1328.5559724617.53 </td <td></td> <td>0.17</td> <td>0.23</td> <td>0.18</td> <td>0.00</td> <td>0.07</td> <td>0.36</td> <td>0.58</td>		0.17	0.23	0.18	0.00	0.07	0.36	0.58			
retrofits/remodeling         0.03         0.09         0.00         0.00         0.00         0.01         0.01           To get a rebate from the program         15.99         16.89         10.70         27.04         14.37         20.31         18.44           To protect the environment         10.23         10.07         10.94         8.86         11.85         5.55         9.22           To reduce energy use/power outages         24.19         23.13         24.19         26.14         24.29         22.24         30.04           To update to the latest technology         4.75         6.92         3.19         4.55         4.30         5.83         5.87           To improve the comfort level of the faci         2.27         4.03         1.37         1.21         2.55         1.02         3.66           100% paid for         2.18         3.07         2.40         0.00         1.01         3.42         0.69           Water Conservatio         0.00	To improve visibility/plant safety	3.54	4.92	2.61	3.28	2.35	7.09	4.11			
To protect the environment10.2310.0710.948.8611.855.559.22To reduce energy costs79.3974.5783.5778.2081.9472.1377.19To reduce energy use/power outages24.1923.1324.1926.1424.2922.2430.04To update to the latest technology4.756.923.194.554.305.835.87To improve the comfort level of the faci2.274.031.371.212.551.023.66100% paid for2.183.072.400.001.913.420.69Water Conservation0.000.000.000.000.000.000.00Other3.925.602.673.852.936.615.28Refused0.120.000.250.000.160.000.00Don't Know2.550.594.481.493.290.870.34n101935461451596245178 <n2> Did your company make the decision to install mesure before or after you became aware of rebates/cost reduction available through10.2135561452597246178<n3a> On a scale of 1-10 please rate the age or condition5.406.395.294.602.78<n3a> On a scale of 1-10 please rate the age or condition6.395.294.602.78<n3a> On a scale of 1-10 please rate the age or condition6.395.294.60</n3a></n3a></n3a></n2>		0.03	0.09	0.00	0.00	0.00	0.14	0.00			
To reduce energy costs79.3974.5783.5778.2081.9472.1377.19To reduce energy use/power outages24.1923.1324.1926.1424.2922.2430.04To update to the latest technology4.756.923.194.554.305.835.87To improve the comfort level of the faci2.274.031.371.212.551.023.66100% paid for2.183.072.400.001.913.420.69Water Conservation0.000.000.000.000.000.000.00Other3.925.602.673.852.936.615.28Refused0.120.000.250.000.160.000.00Don't Know2.550.594.481.493.290.870.34rebates/cost reduction available throughthrough23.2423.0521.1328.5524.0019.6227.85After72.4872.8873.8868.4771.3776.4570.53Componit Know4.174.074.742.984.473.931.62After72.4873.8876.445.992.4617.8After72.4873.856.145.295.972.4617.8After72.4873.856.145.25.972.4617.8After72.4873.856.145.25.972.4617.8 <td>To get a rebate from the program</td> <td>15.99</td> <td>16.89</td> <td>10.70</td> <td>27.04</td> <td>14.37</td> <td>20.31</td> <td>18.44</td>	To get a rebate from the program	15.99	16.89	10.70	27.04	14.37	20.31	18.44			
To reduce energy use/power outages24.1923.1324.1926.1424.2922.2430.04To update to the latest technology4.756.923.194.554.305.835.87To improve the comfort level of the faci2.274.031.371.212.551.023.66100% paid for2.183.072.400.001.913.420.69Water Conservation0.000.000.000.000.000.000.00Other3.925.602.673.852.936.615.28Refused0.120.000.250.000.160.000.00Don't Know2.550.594.481.493.290.870.34101935461451596245178 <n2> Did your company make the decision to install measure before or after you became aware of rebates/cost reduction available through the program?23.2423.0521.1328.5524.0019.6227.85After72.4872.8873.8868.4771.3776.4570.53Compon't Know4.174.074.742.984.473.931.620n't Know4.174.074.742.984.473.931.620n't Know4.174.074.742.984.473.931.620n't Know4.174.074.742.984.473.931.62<tr< td=""><td>To protect the environment</td><td>10.23</td><td>10.07</td><td>10.94</td><td>8.86</td><td>11.85</td><td>5.55</td><td>9.22</td></tr<></n2>	To protect the environment	10.23	10.07	10.94	8.86	11.85	5.55	9.22			
To update to the latest technology4.756.923.194.554.305.835.87To improve the comfort level of the faci2.274.031.371.212.551.023.66100% paid for2.183.072.400.001.913.420.69Water Conservation0.000.000.000.000.000.000.00Other3.925.602.673.852.936.615.28Refused0.120.000.250.000.160.000.00Don't Know2.550.594.481.493.290.870.34n101935461451596245178 <b><n2> Did your company make the decision to install measure before or after you became aware of rebates/cost reduction available through the program?</n2></b> Before23.2423.0521.1328.5524.0019.6227.85After72.4872.8873.8868.4771.3776.4570.53Refused0.110.000.250.000.160.000.00Don't Know4.174.074.742.984.473.931.62n1021355614525972461781.013.635.406.395.294.602.781.021355614525972461781.0213.635.4	To reduce energy costs	79.39	74.57	83.57	78.20	81.94	72.13	77.19			
To improve the comfort level of the faci2.274.031.371.212.551.023.66100% paid for2.183.072.400.001.913.420.69Water Conservation0.000.000.000.000.000.000.00Other3.925.602.673.852.936.615.28Refused0.120.000.250.000.160.000.00Don't Know2.550.594.481.493.290.870.34 <b> of rebates/cost reduction available through the programNote the decision to install measure before or after you became aware</b> of rebates/cost reduction available through the pon't Know2.32423.0521.1328.5524.0019.6227.85After72.4872.8873.8868.4771.3776.4570.53Don't Know4.174.074.742.984.473.931.62MAS> On a scale of 1-10 please rate the age or condition of the user the set of the set	To reduce energy use/power outages	24.19	23.13	24.19	26.14	24.29	22.24	30.04			
100% paid for         2.18         3.07         2.40         0.00         1.91         3.42         0.69           Water Conservation         0.00         0	To update to the latest technology	4.75	6.92	3.19	4.55	4.30	5.83	5.87			
Water Conservation0.000.000.000.000.000.000.00Other3.925.602.673.852.936.615.28Refused0.120.000.250.000.160.000.00Don't Know2.550.594.481.493.290.870.34n101935461451596245178 <t< td=""><td>To improve the comfort level of the faci</td><td>2.27</td><td>4.03</td><td>1.37</td><td>1.21</td><td>2.55</td><td>1.02</td><td>3.66</td></t<>	To improve the comfort level of the faci	2.27	4.03	1.37	1.21	2.55	1.02	3.66			
Other $3.92$ $5.60$ $2.67$ $3.85$ $2.93$ $6.61$ $5.28$ Refused $0.12$ $0.00$ $0.25$ $0.00$ $0.16$ $0.00$ $0.00$ Don't Know $2.55$ $0.59$ $4.48$ $1.49$ $3.29$ $0.87$ $0.34$ n $1019$ $354$ $614$ $51$ $596$ $245$ $178$ <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <h< td=""><td>100% paid for</td><td>2.18</td><td>3.07</td><td>2.40</td><td>0.00</td><td>1.91</td><td>3.42</td><td>0.69</td></h<>	100% paid for	2.18	3.07	2.40	0.00	1.91	3.42	0.69			
Refused0.120.000.250.000.160.000.00Don't Know2.550.594.481.493.290.870.34n101935461451596245178 </td <td>Water Conservation</td> <td>0.00</td> <td>0.00</td> <td>0.00</td> <td>0.00</td> <td>0.00</td> <td>0.00</td> <td>0.00</td>	Water Conservation	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
Don't Know         2.55         0.59         4.48         1.49         3.29         0.87         0.34           n         1019         354         614         51         596         245         178 <n2> Did your company make the decision to install measure before or after you became aware of rebates/cost reduction available through the program?         0.113         28.55         24.00         19.62         27.85           Before         23.24         23.05         21.13         28.55         24.00         19.62         27.85           After         72.48         72.88         73.88         68.47         71.37         76.45         70.53           Onon't Know         4.17         4.07         4.74         2.98         4.47         3.93         1.62           M3A&gt; On a scale of 1-10 please rate the age or condition of the decision of the decision</n2>	Other	3.92	5.60	2.67	3.85	2.93	6.61	5.28			
n101935461451596245178 <n2> Did your company make the decision to install measure before or after you became aware of rebates/cost reduction available through the program?Before23.2423.0521.1328.5524.0019.6227.85After72.4872.8873.8868.4771.3776.4570.53Comparing the form0.110.000.250.000.160.000.00Don't Know4.174.074.742.984.473.931.62Comparing the form102135561452597246178Comparing the form3.635.406.395.294.602.78Comparing the form3.635.406.395.294.602.78Comparing the form3.635.406.395.294.602.78Comparing the form4.973.635.406.395.294.602.78Comparing the form4.973.635.406.395.294.602.78Comparing the form4.973.635.406.395.294.602.78Comparing the form4.973.635.406.395.294.602.78Comparing the form4.973.635.406.395.294.602.78Comparing the form4.973.635.406.395.294.602.78Comparing the form4.973.6</n2>	Refused	0.12	0.00	0.25	0.00	0.16	0.00	0.00			
<n2> Did your company make the decision to install measure before or after you became aware of rebates/cost reduction available through the program.           Second rebates/cost reduction available through the program.         23.24         23.05         21.13         28.55         24.00         19.62         27.85           After         72.48         72.88         73.88         68.47         71.37         76.45         70.53           Mefused         0.11         0.00         0.25         0.00         0.16         0.00         0.00           Don't Know         4.17         4.07         4.74         2.98         4.47         3.93         1.62           N3A&gt; On a scale of 1-10 please rate the age or condition of the old measure?         3.63         5.40         6.39         5.29         4.60         2.78           1 Not at all Important         4.97         3.63         5.40         6.39         5.29         4.60         2.78           2 5.64         10.83         2.05         4.72         7.36         1.78         0.39           3 6.80         4.65         2.34         21.13         7.47         6.27         1.23           4 2.85         2.42         3.91         1.17         2.21         3.83         6.48</n2>	Don't Know	2.55	0.59	4.48	1.49	3.29	0.87	0.34			
of rebates/cost reduction available through the program?Before23.2423.0521.1328.5524.0019.6227.85After72.4872.8873.8868.4771.3776.4570.53Refused0.110.000.250.000.160.000.00Don't Know4.174.074.742.984.473.931.62 <b>N3A&gt; On a scale of 1-10 please rate to get condition</b> 3.635.406.395.294.602.781 Not at all Important4.973.635.406.395.294.602.7825.6410.832.054.727.361.780.3936.804.652.3421.137.476.271.2342.852.423.911.172.213.836.48513.3911.4617.387.4711.9013.2030.5369.849.946.7516.9310.588.645.99	n	1019	354	614	51	596	245	178			
After72.4872.8873.8868.4771.3776.4570.53Refused0.110.000.250.000.160.000.00Don't Know4.174.074.742.984.473.931.62n102135561452597246178 </td <td></td> <td></td> <td></td> <td></td> <td>fore or a</td> <td>ifter you</td> <td>became</td> <td>aware</td>					fore or a	ifter you	became	aware			
Refused0.110.000.250.000.160.000.00Don't Know4.174.074.742.984.473.931.62n102135561452597246178 <b><n3a> On a scale of 1-10 please rate the age or condition of the old measure?</n3a></b> 0.000.000.001 Not at all Important4.973.635.406.395.294.602.7825.6410.832.054.727.361.780.3936.804.652.3421.137.476.271.2342.852.423.911.172.213.836.48513.3911.4617.387.4711.9013.2030.5369.849.946.7516.9310.588.645.99	Before	23.24	23.05	21.13	28.55	24.00	19.62	27.85			
Don't Know4.174.074.742.984.473.931.62n102135561452597246178 <n3a> On a scale of 1-10 please rate the age or conditionor conditionof the age or conditionof the age or conditionof the age or condition1 Not at all Important4.973.635.406.395.294.602.7825.6410.832.054.727.361.780.3936.804.652.3421.137.476.271.2342.852.423.911.172.213.836.48513.3911.4617.387.4711.9013.2030.5369.849.946.7516.9310.588.645.99</n3a>	After	72.48	72.88	73.88	68.47	71.37	76.45	70.53			
n         1021         355         614         52         597         246         178 <n3a> On a scale of 1-10 please rate the age or condition of the old measure?         Image: condition of the old measure?         Image: condition of the old measure?           1 Not at all Important         4.97         3.63         5.40         6.39         5.29         4.60         2.78           2         5.64         10.83         2.05         4.72         7.36         1.78         0.39           3         6.80         4.65         2.34         21.13         7.47         6.27         1.23           4         2.85         2.42         3.91         1.17         2.21         3.83         6.48           5         13.39         11.46         17.38         7.47         11.90         13.20         30.53           6         9.84         9.94         6.75         16.93         10.58         8.64         5.99</n3a>	Refused	0.11	0.00	0.25	0.00	0.16	0.00	0.00			
<n3a> On a scale of 1-10 please rate the age or condition of the old measure?           1 Not at all Important         4.97         3.63         5.40         6.39         5.29         4.60         2.78           2         5.64         10.83         2.05         4.72         7.36         1.78         0.39           3         6.80         4.65         2.34         21.13         7.47         6.27         1.23           4         2.85         2.42         3.91         1.17         2.21         3.83         6.48           5         13.39         11.46         17.38         7.47         11.90         13.20         30.53           6         9.84         9.94         6.75         16.93         10.58         8.64         5.99</n3a>	Don't Know	4.17	4.07	4.74	2.98	4.47	3.93	1.62			
1 Not at all Important         4.97         3.63         5.40         6.39         5.29         4.60         2.78           2         5.64         10.83         2.05         4.72         7.36         1.78         0.39           3         6.80         4.65         2.34         21.13         7.47         6.27         1.23           4         2.85         2.42         3.91         1.17         2.21         3.83         6.48           5         13.39         11.46         17.38         7.47         11.90         13.20         30.53           6         9.84         9.94         6.75         16.93         10.58         8.64         5.99	n	1021	355	614	52	597	246	178			
1 Not at all Important         4.97         3.63         5.40         6.39         5.29         4.60         2.78           2         5.64         10.83         2.05         4.72         7.36         1.78         0.39           3         6.80         4.65         2.34         21.13         7.47         6.27         1.23           4         2.85         2.42         3.91         1.17         2.21         3.83         6.48           5         13.39         11.46         17.38         7.47         11.90         13.20         30.53           6         9.84         9.94         6.75         16.93         10.58         8.64         5.99											
2       5.64       10.83       2.05       4.72       7.36       1.78       0.39         3       6.80       4.65       2.34       21.13       7.47       6.27       1.23         4       2.85       2.42       3.91       1.17       2.21       3.83       6.48         5       13.39       11.46       17.38       7.47       11.90       13.20       30.53         6       9.84       9.94       6.75       16.93       10.58       8.64       5.99	-					· · · · · · · · · · · · · · · · · · ·	4.60	2.78			
42.852.423.911.172.213.836.48513.3911.4617.387.4711.9013.2030.5369.849.946.7516.9310.588.645.99	2	5.64	10.83	2.05	4.72	7.36	1.78	0.39			
513.3911.4617.387.4711.9013.2030.5369.849.946.7516.9310.588.645.99	3	6.80	4.65	2.34	21.13	7.47	6.27	1.23			
6         9.84         9.94         6.75         16.93         10.58         8.64         5.99	4	2.85	2.42	3.91	1.17	2.21	3.83	6.48			
	5	13.39	11.46	17.38	7.47	11.90	13.20	30.53			
7 8.37 10.24 9.71 1.83 6.80 13.82 6.18	6	9.84	9.94	6.75	16.93	10.58	8.64	5.99			
	7	8.37	10.24	9.71	1.83	6.80	13.82	6.18			

8	12.55	14.32	14.50	4.78	11.57	13.45	20.24
9	2.84	3.25	2.41	3.13	3.05	2.47	1.85
10 Extremely Important	23.45	19.11	24.74	28.21	25.60	20.41	10.47
Zero Not at all Important	7.01	8.15	7.33	4.18	5.31	10.62	12.82
Refused	0.12	0.00	0.25	0.00	0.16	0.01	0.00
Don't Know	2.19	2.02	3.23	0.05	2.71	0.91	1.04
n	1022	355	615	52	<i>59</i> 8	246	178
<n3aa> How, specifically, did this enterequipment?</n3aa>	er into yo	our decis	ion to ins	stall/dela	mp this l	lighting	
To reduce energy costs	16.81	9.61	13.62	34.82	21.54	7.20	2.31
To reduce energy use/power outages	17.23	5.74	17.56	34.01	20.68	9.57	10.42
To update to the latest technology	4.63	3.72	5.83	3.34	4.32	3.43	16.09
Had process problems and were seeking a solution	6.10	12.54	0.00	9.78	3.01	15.06	0.00
As part of a planned remodeling/build- out/expansion	1.87	3.85	1.35	0.00	0.92	4.62	0.00
To replace old/outdated equipment	25.45	39.96	12.99	30.88	19.65	41.10	20.81
To improve equipment performance	5.00	7.21	4.35	3.06	4.39	5.92	8.68
To improve production as a result of the change in equipment	0.00	0.00	0.00	0.00	0.00	0.00	0.00
To improve visibility/plant safety	1.59	3.32	0.95	0.36	0.65	4.27	0.00
To improve the comfort level of the facility	1.21	0.36	2.35	0.00	0.77	2.55	0.00
To protect the environment	0.21	0.02	0.44	0.00	0.30	0.00	0.16
100% paid for	5.67	0.15	12.04	0.00	7.58	1.45	1.68
For the rebate	1.61	0.48	0.10	6.67	2.06	0.75	0.00
Very Important	11.95	10.45	18.40	0.00	12.41	12.86	0.00
Did not effect	1.49	0.72	2.70	0.00	1.65	0.86	2.84
Old equipment was too expensive	4.38	9.53	2.80	0.00	3.55	7.24	0.00
Other	6.81	8.77	8.53	0.00	5.26	7.54	25.52
Refused	0.41	0.00	0.89	0.00	0.60	0.00	0.00
Don't Know	8.42	8.91	8.41	7.68	7.42	8.60	22.08
n	308	114	179	15	169	Don't Know	40
<n3b> On a scale of 1-10 please rate th</n3b>	ne availa	bility of t	the prog	ram reba	te/cost r	eduction	
1 Not at all Important	0.16	0.10	0.28	0.00	0.17	0.00	0.63
2	0.33	0.55	0.26	0.08	0.17	0.84	0.25
3	1.47	1.03	2.44	0.00	1.58	1.57	0.00
4	0.70	1.21	0.60	0.00	0.42	1.72	0.06
5	4.43	5.03	5.00	2.03	3.90	5.88	5.15
6	2.67	2.37	3.70	0.80	3.13	1.53	1.69
7	3.60	3.33	4.19	2.68	2.66	0.80	24.02

Refused         0.48         0.93         0.34         0.00         0.22         1.41         0.0           Don't Know         4.15         2.01         7.54         0.05         5.48         0.89         1.41	.06
10 Extremely Important         58.48         56.87         49.96         81.43         63.15         50.55         35.2           Zero Not at all Important         0.74         0.22         1.28         0.41         0.61         0.90         1.0           Refused         0.48         0.93         0.34         0.00         0.22         1.41         0.0           Don't Know         4.15         2.01         7.54         0.05         5.48         0.89         1.3           n         1021         355         614         52         597         246         11 <td></td>	
Zero Not at all Important         0.74         0.22         1.28         0.41         0.61         0.90         1.6           Refused         0.48         0.93         0.34         0.00         0.22         1.41         0.6           Don't Know         4.15         2.01         7.54         0.05         5.48         0.89         1.7           n         1021         355         614         52         597         246         17	22
Refused         0.48         0.93         0.34         0.00         0.22         1.41         0.0           Don't Know         4.15         2.01         7.54         0.05         5.48         0.89         1.3           n         1021         355         614         52         597         246         13	22
Don't Know         4.15         2.01         7.54         0.05         5.48         0.89         1.7           n         1021         355         614         52         597         246         17	.64
n 1021 355 614 52 597 246 1	.00
	.21
<n3bb> Why do you give it this rating?</n3bb>	78
Cost effectiveness/Payback         41.65         48.79         40.59         33.87         35.98         52.19         62.9	.91
100% paid for 5.67 10.62 4.98 0.18 5.95 5.58 2	.36
It motivated the decision to participate in the program 30.95 22.19 24.41 53.48 37.25 20.00 3.1	.26
Needed rebate to participate         2.02         4.27         1.43         0.00         2.49         0.74         2.43	.46
We're going to do it anyway         1.62         2.29         2.05         0.00         2.31         0.00         0.00	.68
Other 14.64 10.40 20.45 10.69 13.18 17.44 19.7	.76
Refused         0.40         0.00         0.95         0.00         0.58         0.00         0.00	.00
Don't Know         3.06         1.45         5.15         1.78         2.27         4.07         8.4	.57
n 455 170 258 27 249 147 .	59
<n3c> Information provided through</n3c>	
1 Not at all Important         2.93         1.36         5.79         0.00         4.35         0.00         0.00	.00
2 0.17 0.00 0.42 0.00 0.26 0.00 0.0	.00
3 4.26 10.00 0.90 0.00 2.15 11.96 0.0	.04
4 1.78 4.57 0.00 0.00 7.54 0.0	.00
5 10.19 17.99 6.74 2.06 8.12 15.46 11.9	.90
6         4.85         5.34         6.70         0.00         6.78         0.68         1.4	.43
7 14.43 5.90 2.68 55.96 17.99 8.64 3.2	26
8 17.59 11.46 27.74 8.35 15.49 18.98 29.3	.28
9 8.00 15.49 3.08 3.55 10.18 3.44 3.4	.76
10 Extremely Important         26.13         25.52         27.37         24.74         24.88         29.32         27.37	11
Zero Not at all Important         4.35         0.96         9.40         0.40         4.63         1.17         10.3	
Don't Know 5.33 1.41 9.19 4.95 5.17 2.83 12.3	.83
n 198 78 110 10 103 46	49
<n3cc> Why do you give it this rating?</n3cc>	
	.00
Estimated energy savings 17.43 18.90 22.94 0.00 9.12 25.04 39.	
Learned about own energy usage         2.56         2.91         3.25         0.00         0.00         3.84         11.0	
Very Important         64.73         62.10         53.32         100.00         79.47         42.94         44.9	
	.22
	.99
Don't Know 3.94 0.02 8.73 0.00 2.56 8.51 0.0	.07

n	58	24	30	4	28	16	14
<n3d> Recommendation from an equi installed it?</n3d>			at sold ye	ou the lig	ghting m		nd/or
1 Not at all Important	0.71	1.64	0.27	0.00	0.12	1.22	3.77
2	4.11	0.87	0.58	16.34	5.93	0.77	0.92
3	2.06	2.54	2.68	0.07	2.07	2.51	0.42
4	0.85	0.81	1.33	0.00	0.64	0.79	2.74
5	7.70	9.44	8.38	3.47	6.30	10.93	7.88
6	4.45	3.67	4.60	5.49	4.01	1.71	17.73
7	20.26	13.21	9.52	52.73	25.84	4.71	29.10
8	12.27	13.39	16.88	1.51	7.12	25.48	8.11
9	9.01	11.50	11.52	0.00	8.45	9.49	11.88
10 Extremely Important	33.30	36.79	38.92	16.63	35.24	35.46	9.70
Zero Not at all Important	2.18	1.89	2.68	1.71	0.78	4.25	6.41
Refused	0.64	1.29	0.40	0.00	0.26	1.71	0.00
Don't Know	2.46	2.97	2.24	2.04	3.24	0.97	1.35
n	660	254	372	34	348	194	118
<n3e> On a scale of 1-10 please rate ye projects?</n3e>	our previ	ious expe	erience w	vith ener	gy efficie	ent lightii	ng
1 Not at all Important	5.60	4.62	8.72	0.00	5.97	4.96	3.72
2	4.43	1.70	3.16	12.37	4.93	3.48	2.32
3	1.43	1.38	2.08	0.00	1.19	2.49	0.34
4	0.84	1.40	0.77	0.00	1.16	0.02	0.22
5	13.42	11.09	16.12	11.25	12.66	15.95	12.76
6	2.59	1.26	4.18	1.23	2.60	2.20	3.78
7	6.08	4.40	8.22	4.09	5.59	4.36	17.76
8	11.37	13.43	10.31	10.14	10.05	12.97	20.23
9	5.64	9.94	4.25	1.15	3.73	10.05	10.90
10 Extremely Important	22.18	21.55	18.21	32.62	24.37	15.31	22.53
Zero Not at all Important	20.81	22.57	17.19	26.17	21.78	22.65	3.50
Refused	0.44	0.93	0.25	0.00	0.16	1.41	0.00
Don't Know	5.18	5.75	6.54	1.00	5.81	4.15	1.95
n	1022	355	615	52	598	246	178
<n3f> On a scale of 1-10 please rate yo similar utility program?</n3f>	our previ	ous expe	erience w	ith the u	tility the	e progran	n or a
1 Not at all Important	6.13	5.67	9.03	0.16	6.23	6.80	2.65
2	1.55	1.71	2.08	0.00	0.64	4.12	2.34
3	1.43	1.12	1.97	0.72	1.65	1.09	0.21
4	0.50	0.29	0.83	0.13	0.43	0.85	0.12
5	11.71	7.18	13.64	15.35	12.42	9.53	11.69

6	2.77	3.07	3.73	0.00	2.15	4.59	3.21
7	8.70	11.13	5.28	12.35	7.16	13.31	9.20
8	10.16	10.31	12.72	3.88	10.47	7.20	17.37
9	7.35	10.75	6.73	2.68	5.80	7.19	25.12
10 Extremely Important	19.45	16.69	15.39	34.00	22.87	9.79	16.20
Zero Not at all Important	23.94	25.00	21.45	27.88	23.94	28.57	7.29
Refused	0.44	0.93	0.25	0.00	0.16	1.41	0.00
Don't Know	5.86	6.17	6.91	2.85	6.07	5.55	4.60
n	1022	355	615	52	598	246	178
<n3g> Information from the program</n3g>	or utility	y trainin	g course	?			
1 Not at all Important	17.46	0.00	60.10	0.00	18.43	0.00	0.00
5	49.35	51.55	0.00	72.02	47.45	100.00	0.00
6	14.82	0.00	0.00	23.75	15.65	0.00	0.00
10 Extremely Important	10.70	0.00	36.84	0.00	11.30	0.00	0.00
Zero Not at all Important	0.80	0.00	2.74	0.00	0.00	0.00	89.49
Don't Know	6.88	48.45	0.32	4.24	7.17	0.00	10.51
n	10	2	4	4	7	1	2
<n3gg> What type of information was</n3gg>	provide	d that w	as relate	d to the <b>j</b>	project?		
How to use equipment	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Information on reducing energy bills	100.00	0.00	100.00	100.00	100.00	0.00	0.00
Other	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Don't Know	0.00	0.00	0.00	0.00	0.00	0.00	0.00
n	2	0	1	1	2	0	0
<n3ggg> How, specifically, did this e equipment?</n3ggg>	nter into	your de	cision to	install/d	elamp th	nis lightin	g
Save energy	41.93	0.00	100.00	0.00	41.93	0.00	0.00
Very important	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Did not effect	58.07	0.00	0.00	100.00	58.07	0.00	0.00
Information on new technology	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Other	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Don't Know	0.00	0.00	0.00	0.00	0.00	0.00	0.00
<i>n</i>	2	0	1	1	2	0	0
<n3h> On a scale of 1-10 please rate I materials?</n3h>	nformat	ion from	the prog	gram or t	utility m	arketing	
1 Not at all Important	3.67	4.33	4.71	0.00	4.63	0.91	2.87
2	2.62	1.71	2.91	3.60	2.44	3.22	2.54
3	3.29	3.54	3.26	2.93	2.19	7.47	0.56
4	2.42	0.82	1.39	7.74	2.80	0.84	3.96
	•					·	

5	17.70	15.75	11.16	36.57	16.89	18.99	22.02
6	4.13	6.86	3.74	0.13	2.99	6.50	8.33
7	6.09	9.08	6.20	0.43	4.18	8.38	19.06
8	14.68	9.79	21.43	7.63	15.62	12.87	10.81
9	5.10	4.53	6.95	1.76	5.94	3.18	2.60
10 Extremely Important	14.31	16.77	14.14	10.29	16.04	10.46	9.01
Zero Not at all Important	19.72	18.69	18.05	25.48	19.55	21.90	13.77
Refused	0.44	0.93	0.26	0.00	0.16	1.43	0.00
Don't Know	5.83	7.20	5.79	3.44	6.58	3.86	4.48
n	1022	355	615	52	598	246	178
<n3hh> What type of information was</n3hh>	; provide	d that pe	ertained	to the pr	oject?		
Flyer/Brochure/Pamphlets	22.23	19.41	24.39	19.60	20.87	19.16	45.44
Program Approved Vendor	2.51	2.49	2.97	0.00	0.86	7.94	0.00
Complete overview/documentation/seminar/training	13.74	14.20	9.41	36.62	11.68	23.13	1.77
Proposal costs/ Estimate Quotes	2.93	5.24	0.72	7.58	1.39	7.95	0.72
Rebates/Discounts/Incentives	5.97	12.96	2.83	0.00	4.35	5.63	22.54
To reduce energy use/power outages	8.57	14.11	6.58	1.00	9.78	6.45	4.24
Account representative	5.17	2.30	6.46	7.58	5.82	4.76	0.28
Information about new technology	5.95	3.04	8.76	0.00	8.45	0.08	1.92
The website	1.21	2.60	0.59	0.00	1.41	1.00	0.00
Other	7.64	6.93	8.28	6.46	7.40	9.72	2.94
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Don't Know	29.76	24.83	32.90	28.73	33.22	22.75	20.43
n	273	100	161	12	158	75	40
<n3hhh> How, specifically, did this er equipment?</n3hhh>	nter into	your dec	<b>ision to</b> i	install/de	elamp thi	is lighting	g
To reduce energy costs	20.89	12.10	26.16	23.73	20.76	17.95	31.58
100% paid for	5.87	7.28	6.00	0.00	5.46	8.03	2.08
Program Approved Vendor	1.84	0.68	2.94	0.00	0.94	4.58	0.32
Complete overview/documentation/seminar/training	2.70	3.16	2.40	2.70	2.37	2.08	7.46
To improve equipment performance	4.89	11.98	1.11	0.00	3.74	6.96	7.54
To reduce energy use/power outages	2.94	0.50	2.70	13.06	4.07	1.02	0.00
Because of the rebate	1.29	1.16	1.61	0.00	1.34	0.42	3.64
Did not effect	1.66	2.74	1.25	0.00	0.13	4.02	6.48
Other	49.22	45.29	54.80	32.85	50.53	50.22	35.25
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Don't Know	13.01	19.54	4.09	38.30	14.79	10.77	5.65
n	218	79	131	8	125	60	33

<n3j> On a scale of 1-10 please rate standard pr 1 Not at all Important 4.28 2 1.61 3 1.18 4 4.31</n3j>	8.18	2.73	1.70	2.45	9.94	
2 1.61 3 1.18			1.70	2.45		
3 1.18	1.03					1.15
		1.02	3.70	1.52	2.24	0.00
A A 21		0.52	0.00	0.13	4.05	0.96
	1.23	0.33	17.42	5.69	0.97	2.86
5 9.56	9.26	11.22	6.49	8.44	9.53	22.02
6 3.36	5.84	3.19	0.00	2.66	3.46	10.73
7 9.20	7.56	8.27	13.65	11.41	5.34	0.78
8 12.38	10.91	16.30	6.30	12.30	13.56	8.47
9 8.10	3.54	6.48	18.43	8.78	2.80	22.48
10 Extremely Important 24.81	26.27	29.02	13.65	25.12	26.83	13.03
Zero Not at all Important 13.89	16.73	9.83	18.22	12.23	17.76	16.12
Refused 0.53	1.20	0.30	0.00	0.20	1.53	0.00
Don't Know 6.79	5.36	10.80	0.45	9.07	2.02	1.41
n 559	204	321	34	309	173	77
<n3l> A suggestion by your account representa</n3l>	tive					
1 Not at all Important 12.01	0.00	32.80	1.67	16.35	0.00	0.24
3 1.64	2.08	3.37	0.00	1.58	2.98	0.00
4 0.44	0.00	1.26	0.00	0.00	0.00	4.15
5 3.41	3.88	6.66	0.50	2.27	5.43	8.21
6 3.81	7.02	6.32	0.00	3.53	0.59	10.80
7 18.75	16.51	7.87	28.86	17.39	18.23	29.10
8 13.31	29.47	18.69	0.00	7.19	45.53	6.17
9 17.06	5.01	5.85	32.85	22.34	1.61	4.04
10 Extremely Important 25.11	34.06	12.06	30.81	28.37	15.25	17.60
Zero Not at all Important 2.80	1.93	0.30	5.31	0.47	2.77	19.10
Don't Know 1.67	0.05	4.82	0.00	0.51	7.62	0.59
n 122	42	70	10	68	23	31
<n3ll> What did they recommend?</n3ll>						
Replacement of lighting 27.87	56.37	39.76	12.61	19.32	69.99	11.20
To reduce energy costs 24.70		17.95	31.20	30.73	14.38	0.00
No recommendation 2.50		4.94	0.00	0.00	8.69	9.14
Rebates/Discounts/Incentives 34.03		18.45	52.25	42.41	0.00	36.68
100% paid for 0.32	-	0.00	0.00	0.00	1.71	0.00
Recommendation of low pressure	1.00	5.00	2.00	2.00		2.00
nozzles/sprinklers 0.00	0.00	0.00	0.00	0.00	0.00	0.00
Other 8.19	8.80	33.67	0.00	8.08	3.56	17.68
Refused 0.00	0.00	0.00	0.00	0.00	0.00	0.00
Don't Know 5.97	13.13	3.18	3.94	4.00	3.37	25.30
n 45	17	23	5	20	13	12

<n3lll> How, specifically, did this enter equipment?</n3lll>	into you	ir decisio	on to ins	tall/dela	mp this	lighting	
To reduce energy costs	9.65	11.39	38.37	0.00	4.14	13.12	53.07
To reduce energy use/power outages	3.00	0.00	16.07	0.00	4.10	0.00	0.00
To replace old/outdated equipment	3.25	7.81	8.29	0.00	0.00	12.11	12.29
Played an important role/decision	10.11	22.09	28.32	0.00	6.94	20.45	14.73
To protect the environment	0.00	0.00	0.00	0.00	0.00	0.00	0.00
100% paid for	19.44	0.00	0.62	32.48	26.38	0.00	1.48
Did not effect	0.40	1.85	0.00	0.00	0.55	0.00	0.00
Because of the rebate	14.68	5.43	3.60	21.54	17.50	0.00	23.87
Other	5.93	14.23	15.11	0.00	3.85	16.38	0.00
Refused	0.68	0.00	3.66	0.00	0.93	0.00	0.00
Don't Know	36.54	37.19	5.71	45.98	39.70	37.94	3.39
n	39	13	22	4	18	11	10
<n3m> How, specifically, did this enter in</n3m>	to your o	decision	to instal	ll this lig	hting eq	uipmen	t?
1 Not at all Important	2.94	4.64	3.10	0.06	1.98	5.58	2.62
2	7.40	9.68	1.19	17.13	9.35	3.87	0.43
3	2.58	2.18	2.49	3.37	1.56	2.88	12.52
4	1.52	2.31	1.67	0.00	1.93	0.78	0.00
5	7.60	8.80	7.09	6.87	7.09	8.87	7.98
6	2.11	1.85	2.16	2.39	1.84	1.08	9.29
7	11.11	6.57	9.01	22.41	14.08	5.76	0.49
8	11.15	12.04	13.45	4.90	8.48	17.86	12.86
9	9.04	4.16	15.53	2.63	10.15	3.99	17.64
10 Extremely Important	24.92	20.91	25.60	29.50	27.42	20.12	17.18
Zero Not at all Important	13.26	18.71	12.32	7.04	10.05	20.63	18.26
Refused	0.64	1.20	0.55	0.00	0.37	1.53	0.00
Don't Know	5.74	6.97	5.85	3.69	5.72	7.04	0.73
n	559	204	321	34	309	173	77
<n3mm> How, specifically, did this enter equipment?</n3mm>	into you	r decisio	on to ins	tall/dela	mp this	lighting	
Cost effectiveness	36.22	24.39	34.18	53.96	41.85	19.48	27.83
To reduce energy use/power outages	16.96	9.14	23.23	11.44	20.18	9.44	5.02
100% paid for	1.61	2.96	1.64	0.05	1.92	0.83	0.68
To protect the environment	1.98	2.95	2.24	0.33	0.97	5.68	1.18
To improve the comfort level of the facility	5.28	14.09	3.16	0.33	1.25	19.73	2.82
To replace old/outdated equipment	2.84	5.43	2.83	0.00	1.68	5.97	5.80
Did not effect	1.24	3.55	0.65	0.00	0.16	0.00	18.28
Decision made by management	10.43	2.40	12.61	14.40	10.98	10.39	4.03
Rebate/incentive	0.15	0.00	0.29	0.00	0.03	0.59	0.00

## <N3LLL> How specifically did this enter into your decision to install/delamp this lighting

	-						
Following official mandates	2.97	0.84	0.75	10.38	3.58	1.31	1.61
Because of a recommendation	1.18	2.37	1.12	0.00	0.65	2.81	1.81
Other	14.09	15.84	18.63	1.88	14.34	14.09	11.23
Refused	0.64	0.00	1.23	0.00	0.88	0.00	0.00
Don't Know	15.24	19.73	16.43	7.56	13.78	18.18	22.25
n	274	<i>83</i>	169	22	158	72	44
<n3n> Please rate the degree of importan lighting equipment?</n3n>	ce of pay	back or	return	on inves	tment of	' installi	ng this
1 Not at all Important	2.49	0.11	5.37	0.00	3.30	0.36	1.12
2	0.84	0.05	0.94	1.99	0.59	0.12	6.09
3	0.35	0.60	0.27	0.08	0.30	0.43	0.62
4	0.42	0.23	0.75	0.00	0.35	0.51	0.92
5	5.43	7.21	5.11	2.96	6.45	2.64	4.04
6	1.33	1.17	2.02	0.00	1.62	0.71	0.30
7	5.64	6.75	6.41	1.84	4.97	6.69	9.34
8	12.01	16.86	10.61	6.56	9.16	22.25	6.91
9	16.81	18.74	14.03	19.89	15.30	15.97	36.59
10 Extremely Important	46.92	39.63	44.99	64.58	50.08	42.35	28.16
Zero Not at all Important	2.66	2.71	3.32	1.00	2.66	2.14	4.48
Refused	0.44	0.93	0.25	0.00	0.16	1.41	0.00
Don't Know	4.67	5.04	5.92	1.08	5.05	4.41	1.44
n	1022	355	615	52	598	246	178
<n3o> To Improve production as a result</n3o>	lt of ligh	ting?					
1 Not at all Important	1.43	2.11	1.51	0.05	1.72	0.51	1.54
2	1.16	0.34	0.83	3.41	1.47	0.51	0.00
3	0.17	0.13	0.27	0.00	0.15	0.26	0.03
4	0.43	0.00	0.93	0.03	0.37	0.40	1.14
5	5.79	8.78	4.64	3.13	5.31	5.77	11.24
6	6.14	6.21	1.95	15.86	8.22	1.22	0.67
7	10.16	14.78	9.55	3.27	8.91	13.55	11.90
8	18.97	14.85	21.27	20.97	19.39	17.78	18.55
9	12.71	16.95	10.50	10.27	9.00	23.20	16.16
10 Extremely Important	37.90	32.74	39.69	42.99	41.06	31.80	24.73
Zero Not at all Important	1.95	1.90	2.80	0.02	0.75	2.58	12.93
Refused	0.53	0.93	0.46	0.00	0.29	1.41	0.00
Don't Know	2.67	0.31	5.62	0.00	3.35	1.00	1.11
n	1022	355	615	52	598	246	178

## <N3OO> How, specifically, did this enter into your decision to install/delamp this lighting

equipment?							
To reduce energy costs	16.99	18.88	17.75	12.31	14.80	20.21	32.07
To reduce energy use/power outages	12.81	13.11	11.42	15.21	13.99	10.55	6.90
100% paid for	2.03	0.67	3.24	1.73	2.21	1.83	0.44
To update to the latest technology	1.83	2.41	1.89	0.77	1.96	1.83	0.08
To replace old/outdated equipment	3.36	3.97	3.85	1.35	2.85	5.28	1.88
To improve visibility/plant safety	14.37	14.51	16.47	9.77	10.98	22.76	23.00
Had process problems and were seeking a solution	0.28	0.00	0.64	0.00	0.40	0.00	0.00
No change in appearance/lighting	0.70	1.99	0.02	0.00	0.97	0.06	0.00
To improve the comfort level of the facility	17.08	14.61	8.95	38.13	20.00	8.72	14.49
To protect the environment	0.10	0.03	0.19	0.00	0.12	0.04	0.07
New lights had longer life span	7.61	4.60	6.59	14.72	10.18	1.06	1.90
Did not effect	0.92	1.79	0.67	0.00	0.75	1.30	1.45
For the rebate	0.08	0.15	0.07	0.00	0.02	0.06	1.06
Other	20.53	24.48	24.11	6.54	18.63	26.51	19.77
Refused	0.40	0.11	0.82	0.00	0.51	0.00	0.74
Don't Know	10.45	10.18	13.77	3.95	10.58	10.06	10.39
n	818	292	481	45	477	204	137
<n3r> Compliance with your organization practices?</n3r>	ı's norm	al remo	odeling	or lighti	ng repla	acement	
4	4.15	48.45	0.00	0.00	4.38	0.00	0.00
5	22.60	0.00	0.00	36.22	23.86	0.00	0.00
6	37.15	0.00	0.00	59.55	39.24	0.00	0.00
8	0.09	0.00	0.32	0.00	0.00	0.00	10.51
9	2.64	0.00	0.00	4.24	2.79	0.00	0.00
10 Extremely Important	28.16	0.00	96.93	0.00	29.73	0.00	0.00
Zero Not at all Important	5.21	51.55	2.74	0.00	0.00	100.00	89.49
n	10	2	4	4	7	1	2
<n3rr> How, specifically, did this enter in equipment?</n3rr>	to your	decisior	ı to inst	all/delai	mp this	lighting	
Improve equipment	0.14	0.00	0.33	0.00	0.00	0.00	100.00
Save on energy bills	3.89	0.00	0.00	6.64	3.89	0.00	0.00
Compliance with mandates	15.72	0.00	37.88	0.00	15.75	0.00	0.00
Other	21.77	0.00	0.00	37.23	21.80	0.00	0.00
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Don't Know	58.48	0.00	61.79	56.13	58.56	0.00	0.00
			4				

volumentary vo		L	-1.1	- 4 - 41 4		6 41 6		
443.797.810.005.127.480.00048.750.000.0048.5513.570.000.00057.7515.923.390.0010.840.524.290012.090.0012.090.0012.090.0032.00015.2612.0512.0515.5715.5213.5710.5212.8336.670028.5716.579.3018.5439.910.1810Extremely Important32.4327.2133.8340.6433.7836.0722.03Zero Not at all Important0.560.001.330.000.000.000.0001055445.56672919 </th <th></th> <th>1</th> <th></th> <th>[</th> <th></th> <th></th> <th></th> <th>0.00</th>		1		[				0.00
Image: style s								
111								
Image: constraint of the systemImage: constraint of the syst				-				
73.661.926.840.004.671.602.08816.4821.7717.901.5212.3612.8238.561020.0228.5716.579.3018.543.9110.1810Extremely Important32.4327.2133.8340.6433.786.0720.03Zero Not at all Important0.560.001.330.000.660.000.0600.100.0240.000.160.000.0010544556572919Payback26.5322.9220.5643.5831.6616.3524.15Return on Investment (ROI)59.7651.2972.852.0060.6171.51To reduce energy costs0.551.053.080.000.140.0000.000.000.000.000.000.000.000.0000.000.000.000.000.000.000.000.000.0000.000.000.000.000.000.000.000.000.000.0000.000.000.000.000.000.000.000.000.000.0000.000.000.000.000.000.000.000.000.000.00000.000.000.000.000.000.000.000.000.00	5		15.92					
Image: style s	6	5.11		12.09			0.00	
Image: style intermeter inte	7	3.66	1.92	6.84	0.00	4.67	1.60	2.08
10 Extremely Important32.4327.2133.8340.6433.7836.0722.03Zero Not at all Important0.060.001.330.000.670.000.68Don't Know0.100.000.240.000.160.000.01 <p1>SMAt financial calculations does yurrement its vurrement usersstat565.72.91.9<p2>What financial calculations does yurrement its vurrement usersvurrement its vurrement usersstat6.651.232.45SReturn on Investment (RD)59.7651.2972.6852.0058.0260.611.51To reduce energy costs0.551.2572.6850.000.000.000.000.00To reduce energy outs/power outages0.000.000.000.000.000.000.000.000.000.00To reduce energy use/power outages0.00<!--</td--><td>8</td><td>16.48</td><td>21.77</td><td>17.90</td><td>1.52</td><td>12.36</td><td>12.82</td><td>38.56</td></p2></p1>	8	16.48	21.77	17.90	1.52	12.36	12.82	38.56
Zero Not at all Inportant0.560.001.330.000.670.000.86Don't Know0.100.000.240.000.160.000.00n10544556572919 <b>CP1&gt; What financial calculations does your constalled through the program</b> ?Payback26.5322.2920.5643.5831.6616.3524.15Return on Investment (ROI)59.7651.2972.6852.0058.0260.6171.51Otto for duce energy costs0.551.050.380.000.004.170.00To reduce energy costs0.551.050.380.000.000.000.00Otto for duce energy use/power outages0.000.000.000.000.000.000.00To reduce energy use/power outages0.000.000.000.000.000.000.000.00Otto for duce energy use/power outages0.000.000.000.000.000.000.000.00Otto for throw equipment performance1.251.89316.948.5115.7915.5216.55Otto for throw equipment performance1.281.18951.51.5915.5216.55Otto for throw15.7518.9316.948.5115.7915.5216.55Otto for throw15.7518.9316.948.5115.7915.5216.55Otto for throw15.85	9	20.02	28.57	16.57	9.30	18.54	39.91	0.18
Don't Know0.100.000.240.000.160.00n105444556572919Payback26.5322.2920.5643.5831.6616.3524.15Return on Investment (ROI)59.7651.2972.6852.0058.0260.6171.51Or educe energy costs0.551.050.380.000.004.170.00Or educe energy costs0.521.050.380.000.004.170.00Or educe energy costs0.023.290.00	10 Extremely Important	32.43	27.21	33.83	40.64	33.78	36.07	22.03
n105445566572919 <p1>What financial calculations does yurrent installation of lighting equipment like yurrent installation of lighting equipment performance21.2522.2920.5643.5831.6616.3324.15Return on Investment (ROI)59.7651.2972.6850.00</p1>	Zero Not at all Important	0.56	0.00	1.33	0.00	0.67	0.00	0.86
PI> What financial calculations does your comparison by installation of lighting equipment like your comparison by installation defined parameter like your like your defined parameter like your like	Don't Know	0.10	0.00	0.24	0.00	0.16	0.00	0.00
installation of lighting equipment like view like v	n	105	44	55	6	57	29	19
Payback Return on Investment (ROI)26.5322.2920.5643.5831.6616.3524.15Return on Investment (ROI)59.7651.2972.6852.0058.0260.6171.51To reduce energy costs0.551.050.380.000.181.430.00To improve equipment performance1.253.290.000.000.004.170.00100% paid for0.040.000.010.000.000.000.000.00To reduce energy use/power outages0.000.000.000.000.000.000.00To replace old/outdated equipment0.000.000.000.000.000.000.00To replace old/outdated equipment0.000.000.000.000.000.000.00Other4.207.023.860.132.327.935.08Refused0.641.690.000.000.002.150.00Don't Know15.7518.9316.948.5115.7915.5216.45m22811895151019433 <p2a> What is your threshold in terms of the paylow return on investment your compase9.342.4918.178.038.579.4817.86G 6 months 1 year6.084.0615.850.006.805.280.000.000.001 to 2 years16.535.2449.140.0017.2819.40<!--</th--><th>•</th><th>-</th><th></th><th>•</th><th></th><th>-</th><th>eding wi</th><th>th the</th></p2a>	•	-		•		-	eding wi	th the
Return on Investment (ROI)59.7651.2972.6852.0058.0260.6171.51 $To reduce energy costs0.551.050.380.000.000.000.000.00To improve equipment performance1.253.290.000.000.000.010.00To reduce energy use/power outages0.000.000.000.000.000.000.000.00To replace old/outdated equipment0.000.000.000.000.000.000.000.00To replace old/outdated equipment0.041.690.000.000.000.000.000.00Other4.207.023.860.132.327.935.08Refused0.641.690.000.000.002.150.00Don't Know15.7518.9316.948.5115.7915.5216.45Sebefore deciding to proceed with an trems of trem$	installation of lighting equipment like you	ı installe	ed throug	h the p	rogram	?		
To reduce energy costs0.551.050.380.000.181.430.00To improve equipment performance1.253.290.000.000.004.170.00100% paid for0.040.000.010.000.000.000.000.000.00To reduce energy use/power outages0.000.000.000.000.000.000.000.000.00To replace old/outdated equipment0.000.000.000.000.000.000.000.000.00To replace old/outdated equipment0.047.023.860.132.327.935.08Complex end point Know15.7518.9316.948.5115.7915.5216.45Don't Know15.7518.9316.948.5110.09.433 <b><p2a> What is your threshold in terms</p2a></b> 9.342.4918.178.038.579.4817.86G to 6 months to 1 year6.084.0615.850.006.805.280.00I to 2 years16.335.2449.140.0017.2819.400.00I to 2 years10.4415.062.1813.167.1025.248.00I to 2 years10.4415.062.1813.167.1025.248.00I to 2 years53.3362.2514.017.1558.6729.4357.79I to 2 years2.646.350.001.670.008.9	Payback	26.53	22.29	20.56	43.58	31.66	16.35	24.15
To improve equipment performance         1.25         3.29         0.00         0.00         4.17         0.00           100% paid for         0.04         0.00         0.11         0.00	Return on Investment (ROI)	59.76	51.29	72.68	52.00	58.02	60.61	71.51
100% paid for0.040.000.110.000.000.010.00To reduce energy use/power outages0.000.000.000.000.000.000.000.00To replace old/outdated equipment0.000.000.000.000.000.000.000.00Other4.207.023.860.132.327.935.08Refused0.641.690.000.000.002.150.00Don't Know15.7518.9316.948.5115.7915.5216.45Refused0.281.18951.51.019433 <p2a> What is your threshold in terms<b>bb</b>1.51.019433<p2a> What is your threshold in terms<b>b</b>1.188.038.579.4817.860 to 6 months9.342.4918.178.038.579.4817.860 to 6 months to 1 year6.084.0615.850.006.805.280.001 to 2 years16.535.2449.140.0017.2819.400.001 to 2 years10.4415.062.1813.167.1025.248.001 to 2 years10.4415.062.1813.167.1025.248.001 to 2 years10.4415.062.1813.167.1025.248.001 to 2 years10.4415.060.001.670.008.9315.74&lt;</p2a></p2a>	To reduce energy costs	0.55	1.05	0.38	0.00	0.18	1.43	0.00
To reduce energy use/power outages0.000.000.000.000.000.000.000.000.000.00To replace old/outdated equipment0.000.000.000.000.000.000.000.000.00Other4.207.023.860.132.327.935.08Refused0.641.690.000.000.002.150.00Don't Know15.7518.9316.948.5115.7915.5216.45 <b> vest before deciding to proceed with anvest vest vest vest vest vest vest vest </b>	To improve equipment performance	1.25	3.29	0.00	0.00	0.00	4.17	0.00
To replace old/outdated equipment         0.00         2.15         0.00           Merused         0.64         1.69         0.00         0.00         0.00         2.15         0.00           Don't Know         15.75         18.93         16.94         8.51         15.79         15.52         16.45           P2A> What is your threshold in terms of the payback or return or investment your sets before deciding to proceed with an investment your sets before deciding to proceed with an investment your sets before deciding to proceed with an investment your sets before deciding to proceed with an investment your set before deciding to proceed with an investment yeous set before deciding to proceed with an investment yeous set before deciding to proceed with an investment yeous set before deciding to proceed with an investment yeous set before deciding to proceed with an investment yeous set before deciding to proceed with an investment yeous set before deciding to proceed with an investment yeous set before deciding to proceed with an investment yeous set before deciding to proceed with an investment yeous set before deciding to proceed with an investment yeous set before deciding to proceed with an investment yeous set before deciding to proceed wi	100% paid for	0.04	0.00	0.11	0.00	0.00	0.14	0.00
Other4.207.023.860.132.327.935.08Refused0.641.690.000.000.002.150.00Don't Know15.7518.9316.948.5115.7915.5216.45 <b>P2A&gt; What is your threshold in terms of the payback or return on investment your composed with an investment18.17</b> 8.038.579.4817.86O to 6 months9.342.4918.178.038.579.4817.866 months to 1 year6.084.0615.850.006.805.280.001 to 2 years16.535.2449.140.0017.2819.400.002 to 3 years53.3362.2514.0177.1558.6729.4357.793 to 5 years10.4415.062.1813.167.1025.248.00Over 5 years2.646.350.001.670.008.9315.74Obon't Know1.644.560.650.001.582.240.61Oter 5 years2.646.350.001.670.008.9315.74Obon't Know1.644.560.650.001.582.240.61Monorit Know1.644.560.650.001.582.240.61Obon't Know1.644.560.650.001.582.240.61Monorit Know1.644.560.650.001.582.240.61Mo	To reduce energy use/power outages	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Refused $0.64$ $1.69$ $0.00$ $0.00$ $0.00$ $2.15$ $0.00$ Don't Know $15.75$ $18.93$ $16.94$ $8.51$ $15.79$ $15.52$ $16.45$ <b><math>228</math></b> $118$ $95$ $15$ $101$ $94$ $33$ <b><p2a> What is your threshold in terms</p2a></b> $trems verture verture$	To replace old/outdated equipment	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Don't Know15.7518.9316.948.5115.7915.5216.45P2811895151019433 <b><p2a> What is your threshold in terms of the payer of deciding to proceed with an interment of the payer of deciding to proceed with an interment of the payer of deciding to proceed with an interment of the payer of deciding to proceed with an interment of the payer of deciding to proceed with an interment of the payer of deciding to proceed with an interment of the payer of deciding to proceed with an interment of de</p2a></b>	Other	4.20	7.02	3.86	0.13	2.32	7.93	5.08
n22811895151019433 <b>P2A&gt; What is your threshold in terms of the pasced with an investment system of the proceed with an investment sy</b>	Refused	0.64	1.69	0.00	0.00	0.00	2.15	0.00
<p2a> What is your threshold in terms of the pay-back or return verturn vertur</p2a>	Don't Know	15.75	18.93	16.94	8.51	15.79	15.52	16.45
uses before deciding to proceed with an i>vestment0 to 6 months9.342.4918.178.038.579.4817.866 months to 1 year6.084.0615.850.006.805.280.001 to 2 years16.535.2449.140.0017.2819.400.002 to 3 years53.3362.2514.0177.1558.6729.4357.791 to 2 years10.4415.062.1813.167.1025.248.001 to 2 years2.646.350.001.670.008.9315.741 to 2 years2.646.350.001.670.008.9315.741 to 2 years2.646.350.001.670.008.9315.741 to 2 years1.644.560.650.001.582.240.611 to 2 years1.644.560.650.001.582.240.611 to 2 years1.653.12.052.32.211.111 to 2 years1.653.12.052.32.211.111 to 2 years1.653.12.220.005.062.691.111 to 2 years82.9081.4079.0691.7580.2086.3992.071 to 2 years1.608.142.220.005.062.691.11	n	228	118	95	15	101	94	33
0 to 6 months9.342.4918.178.038.579.4817.866 months to 1 year6.084.0615.850.006.805.280.001 to 2 years16.535.2449.140.0017.2819.400.002 to 3 years53.3362.2514.0177.1558.6729.4357.793 to 5 years10.4415.062.1813.167.1025.248.00Over 5 years2.646.350.001.670.008.9315.74Don't Know1.644.560.650.001.582.240.61m5631205232211Yes82.9081.4079.0691.7580.2086.3992.07No4.078.412.220.005.062.691.10	<p2a> What is your threshold in terms of</p2a>	of the pa	yback or	· return	on inve	stment y	our com	pany
6 months to 1 year6.084.0615.850.006.805.280.001 to 2 years16.535.2449.140.0017.2819.400.002 to 3 years53.3362.2514.0177.1558.6729.4357.793 to 5 years10.4415.062.1813.167.1025.248.00Over 5 years2.646.350.001.670.008.9315.74Don't Know1.644.560.650.001.582.240.61m5631205232211Yes82.9081.4079.0691.7580.2086.3992.07No4.078.412.220.005.062.691.10	uses before deciding to proceed with an in	ivestme	nt?					
1 to 2 years16.535.2449.140.0017.2819.400.002 to 3 years53.3362.2514.0177.1558.6729.4357.793 to 5 years10.4415.062.1813.167.1025.248.00Over 5 years2.646.350.001.670.008.9315.74Don't Know1.644.560.650.001.582.240.61 <b>CP3&gt; Did the rebate move your project within the rebate move your project</b> 81.4079.0691.7580.2086.3992.07Yes82.9081.4079.0691.7580.2086.3992.07	0 to 6 months	9.34	2.49	18.17	8.03	8.57	9.48	17.86
2 to 3 years53.3362.2514.0177.1558.6729.4357.793 to 5 years10.4415.062.1813.167.1025.248.00Over 5 years2.646.350.001.670.008.9315.74Don't Know1.644.560.650.001.582.240.615631205232211Yes82.9081.4079.0691.7580.2086.3992.07No4.078.412.220.005.062.691.10	6 months to 1 year	6.08	4.06	15.85	0.00	6.80	5.28	0.00
3 to 5 years       10.44       15.06       2.18       13.16       7.10       25.24       8.00         Over 5 years       2.64       6.35       0.00       1.67       0.00       8.93       15.74         Don't Know       1.64       4.56       0.65       0.00       1.58       2.24       0.61         Participant       56       31       20       5       23       22       11         CP3> Did the rebate move your project within this acceptant       79.06       91.75       80.20       86.39       92.07         Yes       82.90       81.40       79.06       91.75       80.20       86.39       92.07         No       4.07       8.41       2.22       0.00       5.06       2.69       1.10	1 to 2 years	16.53	5.24	49.14	0.00	17.28	19.40	0.00
Over 5 years         2.64         6.35         0.00         1.67         0.00         8.93         15.74           Don't Know         1.64         4.56         0.65         0.00         1.58         2.24         0.61           More To Years         56         31         20         5         23         22         11           CP3> Did the rebate move your project within the secret withe secret within the secret withe secret within the secr	2 to 3 years	53.33	62.25	14.01	77.15	58.67	29.43	57.79
Don't Know       1.64       4.56       0.65       0.00       1.58       2.24       0.61         n       56       31       20       5       23       22       11 <p3> Did the rebate move your project within this acceptable       sacceptable       sacceptable       91.75       80.20       86.39       92.07         Yes       82.90       81.40       79.06       91.75       80.20       86.39       92.07         No       4.07       8.41       2.22       0.00       5.06       2.69       1.10</p3>	3 to 5 years	10.44	15.06	2.18	13.16	7.10	25.24	8.00
n         56         31         20         55         23         22         11               secentral           Yes         82.90         81.40         79.06         91.75         80.20         86.39         92.07           No         4.07         8.41         2.22         0.00         5.06         2.69         1.10	Over 5 years	2.64	6.35	0.00	1.67	0.00	8.93	15.74
<p3> Did the rebate move your project within this acceptable range?           Yes         82.90         81.40         79.06         91.75         80.20         86.39         92.07           No         4.07         8.41         2.22         0.00         5.06         2.69         1.10</p3>	Don't Know	1.64	4.56	0.65	0.00	1.58	2.24	0.61
Yes         82.90         81.40         79.06         91.75         80.20         86.39         92.07           No         4.07         8.41         2.22         0.00         5.06         2.69         1.10	n	56	31	20	5	23	22	11
No 4.07 8.41 2.22 0.00 5.06 2.69 1.10	<p3> Did the rebate move your project v</p3>	vithin th	is accept	able rai	nge?			
No 4.07 8.41 2.22 0.00 5.06 2.69 1.10	Yes	82.90	81.40	79.06	91.75	80.20	86.39	92.07
Refused         0.64         1.68         0.00         0.00         2.14         0.00	No	4.07	8.41	2.22	0.00	5.06	2.69	1.10
	Refused	0.64	1.68	0.00	0.00	0.00	2.14	0.00

			[				1
Don't Know	12.39	8.52	18.71	8.25	14.74	8.77	6.83
n	235	123	96	16	105	96	34
<p4> On a scale of 0 to 10, with a 10 mea important", how important in your decisi range?</p4>							
1 Not at all Important	0.09	0.00	0.25	0.00	0.15	0.00	0.00
3	0.17	0.00	0.45	0.00	0.27	0.00	0.00
4	0.66	0.00	1.80	0.00	1.09	0.00	0.00
5	2.77	0.40	6.66	0.64	3.89	1.27	0.00
6	0.31	0.83	0.00	0.00	0.00	0.73	1.03
7	5.37	13.58	0.76	0.00	1.16	14.46	2.05
8	10.30	12.85	12.91	2.83	6.70	12.43	29.62
9	11.38	12.65	17.13	1.30	7.47	10.70	44.19
10 Very Important	68.71	59.07	60.03	95.23	79.26	59.65	23.11
Zero Not at all Important	0.14	0.36	0.00	0.00	0.00	0.43	0.00
Don't Know	0.10	0.27	0.00	0.00	0.00	0.32	0.00
n	185	101	72	12	78	78	29
<p3a> The rebate seemed to make the di meeting them, but you are saying that the that?</p3a>				••			
Had no idea about it	2.25	0.00	2.64	0.00	0.00	13.40	0.00
Other	83.19	0.00	97.36	0.00	100.00	0.00	0.00
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Don't Know	14.56	100.00	0.00	0.00	0.00	86.60	0.00
n	5	1	4	0	3	2	0
<p3e> Why did it have an impact?</p3e>							
To replace old/outdated equipment	63.34	0.00	82.70	0.00	96.40	0.00	0.00
100% paid for	10.89	0.00	14.22	0.00	0.00	31.75	0.00
Other	25.77	100.00	3.09	0.00	3.60	68.25	0.00
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Don't Know	0.00	0.00	0.00	0.00	0.00	0.00	0.00
n	4	1	3	0	2	2	0
<n41> How many of the ten points would exision?</n41>	• 0		-				
0	0.57	1.39	0.19	0.00	0.19	1.82	0.29
1	0.04	0.06	0.03	0.00	0.02	0.09	0.00
2	2.65	0.03	5.05	1.70	3.49	0.56	0.84
3	5.98	0.91	5.94	15.19	7.38	2.72	2.13
4	2.98	6.11	1.48	0.84	0.85	9.91	1.67
5	24.98	22.28	29.69	18.73	24.41	25.33	30.01
6	9.42	6.85	9.95	12.77	10.23	6.82	9.67

7	16.72	19.54	13.95	18.18	17.12	13.51	23.79
8	14.33	15.48	14.70	11.39	13.13	17.79	15.23
9	4.15	3.76	4.25	4.59	4.66	2.60	4.03
10	15.59	20.06	11.74	16.61	16.00	15.46	11.60
Refused	0.74	1.28	0.64	0.00	0.41	1.96	0.00
Don't Know	1.87	2.25	2.37	0.00	2.11	1.43	0.76
n	1022	355	615	52	598	246	178
<n42> And how many points would you</n42>	give to a	ll of thes	e other t	factors?			
0	15.59	20.06	11.74	16.61	16.00	15.46	11.60
1	4.15	3.76	4.25	4.59	4.66	2.60	4.03
2	14.33	15.48	14.70	11.39	13.13	17.79	15.22
3	16.72	19.54	13.95	18.18	17.12	13.51	23.79
4	9.42	6.85	9.95	12.77	10.23	6.82	9.67
5	24.98	22.28	29.69	18.73	24.41	25.33	30.01
6	2.98	6.11	1.48	0.84	0.85	9.91	1.67
7	5.98	0.91	5.94	15.19	7.38	2.72	2.13
8	2.65	0.03	5.05	1.70	3.49	0.56	0.84
9	0.13	0.33	0.03	0.00	0.02	0.51	0.00
10	0.57	1.39	0.19	0.00	0.19	1.82	0.29
Refused	0.74	1.28	0.64	0.00	0.41	1.96	0.00
Don't Know	1.78	1.98	2.37	0.00	2.11	1.01	0.77
n	1022	355	615	52	598	246	178
<n5> Using a likelihood scale from 0 to 1 exactly the same program qualifying ligh</n5>	· ·			•			talled
1 Not at all Likely	6.69	7.17	7.05	5.08	5.98	8.67	8.20
2	14.86	16.39	5.63	31.89	17.35	7.58	11.89
3	9.49	9.90	9.00	9.85	9.63	9.99	3.00
4	6.06	6.51	8.25	0.65	6.84	3.41	7.86
5	12.10	10.25	13.84	11.55	10.84	14.86	20.29
6	5.87	3.38	9.75	1.86	6.90	2.13	9.84
7	9.38	10.16	7.01	13.09	9.42	8.40	15.47
8	3.66	1.94	3.92	6.02	4.20	2.00	3.52
9	1.21	0.72	0.84	2.82	1.60	0.07	0.67
10 Extremely Likely	5.22	5.51	4.62	6.00	5.51	4.47	4.23
Zero Not at all Likely	24.14	25.37	29.36	11.00	20.58	36.86	12.51
Don't Know	1.31	2.70	0.74	0.19	1.18	1.56	2.54
	920	317	553	50	577	231	112
<n5aa> Using a likelihood scale from 0</n5aa>							
installed exactly the same lighting equipm							
1 Not at all Likely	12.22	34.09	3.31	0.00	18.81	6.25	7.62
	1	1	1	1	1		

*C*-27

2	10.82	1.24	15.19	0.00	0.00	0.00	22.33				
3	0.02	0.00	0.02	0.00	0.04	0.00	0.00				
4	2.69	4.32	0.20	66.24	0.33	0.00	5.25				
5	7.34	22.57	1.10	0.00	0.34	39.49	7.27				
6	6.87	0.00	9.97	0.00	0.03	0.00	14.14				
7	2.38	0.00	3.45	0.00	0.02	0.00	4.89				
8	28.81	0.08	41.78	0.00	68.18	0.00	0.05				
9	0.19	0.00	0.28	0.00	0.00	0.00	0.39				
10 Extremely Likely	6.27	5.56	5.80	33.76	1.13	19.97	8.12				
Zero Not at all Likely	22.38	32.14	18.88	0.00	11.13	34.29	29.90				
Don't Know	0.02	0.00	0.03	0.00	0.00	0.00	0.04				
n	81	29	50	2	15	8	58				
<n5a> Will you explain in your own wor this efficient equipment?</n5a>	ds, the i	role the r	ebate pl	ayed in	your dec	ision to	install				
To reduce energy costs	0.52	0.00	0.46	0.82	0.21	4.99	0.00				
To get a return investment from the rebate	20.87	21.79	6.54	36.12	22.20	4.61	0.00				
Record	67.90	71.69	70.74	63.06	67.54	68.80	100.00				
Refused	2.74	0.00	6.40	0.00	2.71	3.54	0.00				
Don't Know	7.97	6.52	15.86	0.00	7.34	18.06	0.00				
n	83	24	52	7	61	14	8				
n     83     24     52     7     61     14     8 <nn5aa> Would you like for me to change your score on the importance of the rebate that you</nn5aa>											
gave a rating of <n3b> and/or change yo</n3b>	ur ratin	g on the l	likelihoo	od you v							
gave a rating of <n3b> and/or change yo equipment without the rebate which you</n3b>	ur ratin gave a	g on the l rating of	likelihoo <n5> ai</n5>	od you v nd/or	vould inst	tall the s	same				
gave a rating of <n3b> and/or change yo equipment without the rebate which you No change</n3b>	ur ratin gave a 85.04	g on the brack of a constant o	likelihoo <n5> a 79.09</n5>	od you v nd/or 93.66	vould inst	t <b>all the s</b> 64.99	same 50.69				
gave a rating of <n3b> and/or change yo equipment without the rebate which you No change Other</n3b>	ur ratin gave a 85.04 11.94	g on the brating of 80.41	ikelihoo <n5> a 79.09 13.87</n5>	od you v nd/or 93.66 6.34	<b>86.76</b> 9.99	64.99 35.01	50.69 49.31				
gave a rating of <n3b> and/or change yo equipment without the rebate which you No change</n3b>	ur ratin gave a 1 85.04 11.94 3.02	g on the brack of	ikelihoo <n5> a 79.09 13.87 7.04</n5>	od you v nd/or 93.66	vould inst	t <b>all the s</b> 64.99	same 50.69				
gave a rating of <n3b> and/or change yo equipment without the rebate which you No change Other Don't Know</n3b>	ur ratin gave a 85.04 11.94 3.02 83	g on the prating of 80.41 19.59 0.00 24	<b>ikeliho</b> < <b>N5</b> > at 79.09 13.87 7.04 52	od you v nd/or 93.66 6.34 0.00 7	86.76 9.99 3.26 61	64.99 35.01 0.00 14	50.69 49.31 0.00 8				
gave a rating of <n3b> and/or change yo equipment without the rebate which you No change Other Don't Know</n3b>	ur ratin gave a 85.04 11.94 3.02 83	g on the prating of 80.41 19.59 0.00 24	<b>ikeliho</b> < <b>N5</b> > at 79.09 13.87 7.04 52	od you v nd/or 93.66 6.34 0.00 7	86.76 9.99 3.26 61	64.99 35.01 0.00 14	50.69 49.31 0.00 8				
gave a rating of <n3b> and/or change yo         equipment without the rebate which you         No change         Other         Don't Know         n         <n5b> If the program had not been ava</n5b></n3b>	ur ratin gave a 85.04 11.94 3.02 83	g on the prating of 80.41 19.59 0.00 24	<b>ikeliho</b> < <b>N5</b> > at 79.09 13.87 7.04 52	od you v nd/or 93.66 6.34 0.00 7	86.76 9.99 3.26 61	64.99 35.01 0.00 14	50.69 49.31 0.00 8				
gave a rating of <n3b> and/or change yo         equipment without the rebate which you         No change         Other         Don't Know         n         <n5b> If the program had not been ava         this project at the same time as you did?</n5b></n3b>	ur ratin gave a 1 85.04 11.94 3.02 83 ilable, w	g on the brack of	ikelihoo <n5> ai 79.09 13.87 7.04 52 ikeliho</n5>	od you v nd/or 93.66 6.34 0.00 7 ood that	86.76 9.99 3.26 61 you wou	64.99 35.01 0.00 14 Id have	50.69 49.31 0.00 8 done				
gave a rating of <n3b> and/or change yo         equipment without the rebate which you         No change         Other         Other         Don't Know         n         <n5b> If the program had not been ava         this project at the same time as you did?         1 Not at all Likely</n5b></n3b>	ur ratin gave a 1 85.04 11.94 3.02 83 ilable, w	g on the large of	ikeliho <n5> a 79.09 13.87 7.04 52 ikeliho 7.79</n5>	od you v nd/or 93.66 6.34 0.00 7 ood that 23.19	xould inst 86.76 9.99 3.26 61 you wou 14.76	64.99 35.01 0.00 14 Id have 10.18	50.69 49.31 0.00 8 <b>done</b> 12.14				
gave a rating of <n3b> and/or change yo         equipment without the rebate which you         No change         Other         Don't Know         n         <n5b> If the program had not been ava         this project at the same time as you did?         1 Not at all Likely         2</n5b></n3b>	ur ratin gave a 1 85.04 11.94 3.02 83 ilable, w 13.59 13.12	g on the brack of	ikelihoo <n5> ar 79.09 13.87 7.04 52 ikeliho 7.79 15.09</n5>	od you v           nd/or           93.66           6.34           0.00           7           pod that           23.19           2.23	xould inst 86.76 9.99 3.26 61 you wou 14.76 11.48	64.99       35.01         0.00       14         Id have       10.18         18.25       18.25	50.69 49.31 0.00 8 <b>done</b> 12.14 12.78				
gave a rating of <n3b> and/or change yo equipment without the rebate which you No change Other Don't Know <i>n</i> <n5b> If the program had not been ava this project at the same time as you did? 1 Not at all Likely 2 3</n5b></n3b>	ur ratin gave a 1 85.04 11.94 3.02 83 ilable, w 13.59 13.12 9.02	g on the latent of the latent	ikeliho <n5> av 79.09 13.87 7.04 52 ikeliho 7.79 15.09 8.27</n5>	od you w           nd/or           93.66           6.34           0.00           7           pod that           23.19           2.23           9.78	xould inst 86.76 9.99 3.26 61 you wou 14.76 11.48 9.86	64.99 35.01 0.00 14 1d have 10.18 18.25 7.41	50.69 49.31 0.00 8 <b>done</b> 12.14 12.78 1.85				
gave a rating of <n3b> and/or change yo         equipment without the rebate which you         No change         Other         Other         Don't Know            <n5b> If the program had not been ava         this project at the same time as you did?         1 Not at all Likely         2         3         4</n5b></n3b>	ur ratin gave a 1 85.04 11.94 3.02 83 ilable, w 13.59 13.12 9.02 6.95	g on the l rating of 80.41 19.59 0.00 24 hat is the 15.30 17.05 9.53 6.56	ikeliho <n5> av 79.09 13.87 7.04 52 ikeliho 7.79 15.09 8.27 9.72</n5>	od you v           nd/or           93.66           6.34           0.00           7           ood that           23.19           2.23           9.78           1.63	xould inst 86.76 9.99 3.26 61 you wou 14.76 11.48 9.86 7.89	64.99         35.01         0.00         14         Id have         10.18         18.25         7.41         4.35	50.69 49.31 0.00 8 <b>done</b> 12.14 12.78 1.85 4.63				
gave a rating of <n3b> and/or change yo         equipment without the rebate which you         No change         Other         Don't Know         n         <n5b> If the program had not been ava         this project at the same time as you did?         1 Not at all Likely         2         3         4         5</n5b></n3b>	ur ratin gave a 1 85.04 11.94 3.02 83 ilable, w 13.59 13.12 9.02 6.95 7.52	g on the last of a strain of a	ikelihoo < <b>N5</b> > ai 79.09 13.87 7.04 52 <b>ikeliho</b> 7.79 15.09 8.27 9.72 9.38	od you w           nd/or           93.66           6.34           0.00           7           ood that           23.19           2.23           9.78           1.63           10.95	xould inst 86.76 9.99 3.26 61 you wou 14.76 11.48 9.86 7.89 8.19	64.99         35.01         0.00         14         10.18         18.25         7.41         4.35         3.70	50.69 49.31 0.00 8 <b>done</b> 12.14 12.78 1.85 4.63 20.51				
gave a rating of <n3b> and/or change yo         equipment without the rebate which you         No change         Other         Obn't Know         c<n5b> If the program had not been ava         this project at the same time as you did?         1 Not at all Likely         2         3         4         5         6</n5b></n3b>	ur ratin gave a 1 85.04 11.94 3.02 83 ilable, w 13.59 13.12 9.02 6.95 7.52 1.93	g on the l rating of 80.41 19.59 0.00 24 hat is the 15.30 17.05 9.53 6.56 3.15 1.59	ikeliho <n5> av 79.09 13.87 7.04 52 ikeliho 7.79 15.09 8.27 9.72 9.38 2.36</n5>	od you v           nd/or           93.66           6.34           0.00           7           ood that           23.19           2.23           9.78           1.63           10.95           1.60	xould inst 86.76 9.99 3.26 61 you wou 14.76 11.48 9.86 7.89 8.19 1.79	64.99         35.01         0.00         14         Id have         10.18         18.25         7.41         4.35         3.70         0.00	50.69 49.31 0.00 8 <b>done</b> 12.14 12.78 1.85 4.63 20.51 19.43				
gave a rating of <n3b> and/or change yo equipment without the rebate which you No change Other Don't Know <b>Structure</b>          No change         Other         Don't Know         <b>AN5B&gt; If the program had not been ava</b> <b>this project at the same time as you did?</b>         1 Not at all Likely         2         3         4         5         6         7</n3b>	ur ratin gave a 1 85.04 11.94 3.02 83 ilable, w 13.59 13.12 9.02 6.95 7.52 1.93 5.95	g on the l rating of 80.41 19.59 0.00 24 hat is the 15.30 17.05 9.53 6.56 3.15 1.59 4.98	ikeliho <n5> a 79.09 13.87 7.04 52 ikeliho 7.79 15.09 8.27 9.72 9.38 2.36 3.13</n5>	od you w           nd/or           93.66           6.34           0.00           7           ood that           23.19           2.23           9.78           1.63           10.95           1.60           13.65	xould inst 86.76 9.99 3.26 61 you wou 14.76 11.48 9.86 7.89 8.19 1.79 6.56	64.99         35.01         0.00         14         10.18         18.25         7.41         4.35         3.70         0.00         4.70	50.69 49.31 0.00 8 <b>done</b> 12.14 12.78 1.85 4.63 20.51 19.43 1.16				
gave a rating of <n3b> and/or change yo         equipment without the rebate which you         No change         Other         Obn't Know         a         <n5b> If the program had not been ava         this project at the same time as you did?         1 Not at all Likely         2         3         4         5         6         7         8</n5b></n3b>	ur ratin gave a 1 85.04 11.94 3.02 83 ilable, w 13.59 13.12 9.02 6.95 7.52 1.93 5.95 3.04	g on the l rating of 80.41 19.59 0.00 24 hat is the 15.30 17.05 9.53 6.56 3.15 1.59 4.98 5.29	ikelihoo <n5> an         79.09         13.87         7.04         52         ikelihoo         7.79         15.09         8.27         9.72         9.38         2.36         3.13         2.59</n5>	od you v           nd/or           93.66           6.34           0.00           7           ood that           23.19           2.23           9.78           1.63           10.95           1.60           13.65           0.19	xould inst 86.76 9.99 3.26 61 you wou 14.76 11.48 9.86 7.89 8.19 1.79 6.56 3.38	64.99         35.01         0.00         14         Id have         10.18         18.25         7.41         4.35         3.70         0.00         4.70         2.36	50.69 49.31 0.00 8 <b>done</b> 12.14 12.78 1.85 4.63 20.51 19.43 1.16 0.32				
gave a rating of <n3b> and/or change yo         equipment without the rebate which you         No change         Other         Don't Know            <n5b> If the program had not been ava         this project at the same time as you did?         1 Not at all Likely         2         3         4         5         6         7         8         9</n5b></n3b>	ur ratin gave a 1 85.04 11.94 3.02 83 ilable, w 13.59 13.12 9.02 6.95 7.52 1.93 5.95 3.04 0.08	g on the l rating of 80.41 19.59 0.00 24 hat is the 15.30 17.05 9.53 6.56 3.15 1.59 4.98 5.29 0.03	ikeliho <n5> a 79.09 13.87 7.04 52 ikeliho 7.79 15.09 8.27 9.72 9.38 2.36 3.13 2.59 0.15</n5>	od you w           nd/or           93.66           6.34           0.00           7           ood that           23.19           2.23           9.78           1.63           10.95           1.60           13.65           0.19           0.00	xould inst 86.76 9.99 3.26 61 you wou 14.76 11.48 9.86 7.89 8.19 1.79 6.56 3.38 0.00	64.99         35.01         0.00         14         10.18         18.25         7.41         4.35         3.70         0.00         4.70         2.36         0.27	50.69 49.31 0.00 8 <b>done</b> 12.14 12.78 1.85 4.63 20.51 19.43 1.16 0.32 0.38				

Γ									
Don't Know	2.22	3.72	2.07	0.00	2.34	1.81	2.65		
n	913	311	553	49	575	230	108		
<b>TD1&gt;</b> If the program had not been available, how likely is it that you would have replaced your existing equipment within one year of when you did?									
Definitely would have within one year	7.14	1.92	13.46	2.05	8.87	2.57	1.12		
Probably would have (within one year)	9.23	8.64	5.01	19.65	9.58	7.43	14.67		
50-50 chance you would (within one year)	17.43	15.74	21.92	10.33	18.80	12.27	23.91		
Probably not (within one year)	37.85	39.22	34.71	42.45	39.28	33.87	34.19		
Definitely not (within one year)	28.04	33.75	24.76	25.52	23.07	43.80	25.93		
Refused	0.17	0.49	0.00	0.00	0.21	0.06	0.00		
Don't Know	0.14	0.24	0.14	0.00	0.19	0.00	0.19		
n	833	281	508	44	531	210	92		
<b><td2></td2></b> If the program had not been available, how likely is it that you would have replaced your existing equipment within three years of when you did?									
	-	· · · · · · · · · · · · · · · · · · ·	14.02	7.45	12.70	10.52	20.66		
Definitely would have within three years	12.80 18.41	13.49 10.58	14.92 17.70	7.45 33.16	12.79 22.42	10.52 7.96	29.66		
Probably would have (within three years) 50-50 chance you would (within three years)	28.88	19.29	35.22	32.78	32.57	17.04	9.66 36.98		
Probably not (within three years)	28.25	41.41	19.87	22.25	25.15	39.59	11.19		
Definitely not (within three years)	11.55	15.22	12.03	4.35	6.94	24.89	12.09		
Don't Know	0.11	0.01	0.26	0.00	0.94	0.00	0.41		
n	781	267	472	42	490	202	89		
<td3> If the program had not been avait existing equipment within five years of w</td3>	lable, h	ow likely	<u>l</u>						
Definitely would have within five years	17.13	11.63	22.99	15.38	20.21	6.67	33.93		
Probably would have (within five years)	40.38	35.60	26.28	73.36	42.82	34.35	32.47		
50-50 chance you would (within five years)	22.68	27.54	27.35	6.54	20.56	29.45	15.20		
Probably not (within five years)	9.76	14.03	11.26	0.24	10.40	8.45	4.97		
Definitely not (within five years)	9.83	11.20	11.59	4.49	5.72	21.08	13.17		
Don't Know	0.22	0.00	0.54	0.00	0.29	0.00	0.27		
n	676	227	415	34	429	172	75		
<n9bb> you could explain in your own w equipment played in your decision to inst</n9bb>				ndition (	of the exis	sting			
To reduce energy costs	13.05	21.62	9.48	0.00	6.26	38.07	0.95		
To reduce energy use/power outages	6.71	12.25	4.34	0.00	7.04	6.33	0.23		
To update to the latest technology	3.63	11.39	0.08	0.00	2.18	9.11	0.00		
Maintenance cost of equipment	3.16	10.06	0.00	0.00	0.00	14.50	0.00		
Age didn't make a big impact	5.62	12.98	2.34	0.00	1.99	18.77	1.19		
Had process problems and were seeking a solution	0.35	1.10	0.00	0.00	0.00	1.58	0.00		
To improve equipment performance	3.57	4.12	3.44	0.00	3.01	5.60	2.84		
To replace old/outdated equipment	14.07	19.17	12.17	0.00	12.23	21.49	5.12		
	1		1	1					

Rebates/Discounts/Incentives	2.12	6.47	0.14	0.00	0.12	9.30	0.23
100% paid for	3.63	0.00	5.49	0.00	1.88	10.14	0.00
Other	28.32	20.20	32.95	7.78	32.38	13.01	38.77
Refused	2.48	0.00	0.26	92.22	3.04	0.80	0.00
Don't Know	28.75	9.07	39.17	0.00	35.59	2.40	50.90
n	145	46	97	2	96	34	15
<n6> Now I would like you to think one last time about what action you would have taken if the program had not been available. Which of the following alternatives would you have been most likely to do?</n6>							
Installed fewer units	5.58	7.30	5.98	1.56	6.40	3.36	4.44
Install standard efficiency equipment or whatever required by code	15.41	12.78	16.68	17.17	17.34	9.42	15.49
Installed equipment more efficient than code but less efficient than what you installed through the program	11.62	8.29	16.24	6.76	13.19	7.73	8.18
Done nothing (keep existing equipment as is)	23.95	29.44	21.18	20.55	19.57	36.20	28.54
Done the same thing I would have done as I did through the program	18.03	20.80	13.30	24.16	15.12	23.89	29.20
Repair/rewind or overhaul the existing equipment	18.23	15.82	18.15	22.73	20.65	14.83	3.63
Other alternatives	0.45	0.78	0.38	0.00	0.11	1.60	0.02
Other	2.67	0.73	3.16	5.00	3.34	0.27	3.86
Refused	0.46	0.99	0.25	0.00	0.16	1.47	0.12
Don't Know	3.61	3.08	4.68	2.07	4.12	1.23	6.51
n	1022	355	615	52	598	246	178
<n6a> How many fewer units would you</n6a>	have?						
0-9%	22.18	16.22	28.68	0.00	24.30	16.62	0.00
10-19%	13.73	15.52	11.77	0.00	7.13	44.68	0.68
20-29%	0.08	0.13	0.03	0.00	0.00	0.38	0.47
30-39%	4.03	7.73	0.00	0.00	5.11	0.00	0.00
50% or less	1.90	0.00	3.97	0.00	0.27	9.34	0.00
40% or less	8.36	3.33	13.85	0.00	8.40	9.61	0.00
70% or less	3.53	0.00	7.38	0.00	4.47	0.00	0.00
0.95	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Other	10.87	19.43	1.54	0.00	10.01	0.00	98.85
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Don't Know	35.34	37.67	32.79	0.00	40.31	19.37	0.68
n	31	15	16	0	20	8	3

<n6b> Can you tell me what mode</n6b>	l or efficio	ency leve	el you wer	e conside	ring as an	n alternati	ve?			
Other	31.67	15.72	37.06	16.58	44.71	11.49	0.78			
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
Don't Know	69.01	84.28	62.94	100.00	56.37	88.51	99.22			
n	74	21	50	3	48	20	6			
<er2> How many more years do y</er2>	you think	your lig	hting syst	em would	have gon	ne before f	ailing			
and required replacement?	0.12	0.13	0.16	0.00	0.00	0.15	6.13			
1	4.23	2.05	9.68	0.00	5.43	3.01	0.13			
2	6.08	0.08	9.08	0.00	10.58	1.27	4.74			
3	5.87	3.08	13.04	0.00	10.58	0.33	0.00			
4	0.70	1.33	0.00	0.00	1.15	0.55	0.00			
5	29.98	1.55	31.52	100.00	43.65	14.73	61.89			
8	0.04	0.07	0.00	0.00	43.03	0.07	01.89			
8	32.54	58.00	5.32	0.00	2.18	65.71	0.00			
15	0.02	0.05	0.00	0.00	0.00	0.05	0.00			
20	0.02	0.05	1.64	0.00	0.00	1.12	0.00			
Don't Know	19.43	24.35	20.02	0.00	24.78	13.56	27.24			
	19.43 92	24.33	52	0.00	51	29	12			
n       92       38       52       2       51       29       12 <er6> How much downtime did you experience in the past year? Downtime Estimate (in weeks)</er6>										
None	55.59	99.84	100.00	0.00	24.95	100.00	0.00			
Don't Know	44.41	0.16	0.00	100.00	75.05	0.00	0.00			
n	6	2	3	100.00	5	0.00	0.00			
<er9> In your opinion, based on t</er9>						-				
years could you have kept this equi				ins equip	iieiii, 101	now man	ymore			
2	14.09	0.00	95.41	0.00	23.81	0.00	0.00			
5	85.65	99.84	3.25	100.00	75.74	100.00	0.00			
Don't Know	0.27	0.16	1.34	0.00	0.45	0.00	0.00			
n	6	2	3	1	5	1	0			
<er15> Can you briefly describe t addressed?</er15>	he specifi	c code/re	egulatory	requirem	ents that	this proje	ct			
Describe code requirements	100.00	0.00	100.00	0.00	100.00	0.00	0.00			
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
Don't Know	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
n	1	0	1	0	1	0	0			
<er19> Can you briefly describe t</er19>					ng regulai	r/normal				
maintenance/replacement policy(ie Describe policies	<b>s) that we</b> 0.00	0.00	0.00	<b>project</b> :	0.00	0.00	0.00			
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
Don't Know	0.00	0.00	0.00	0.00	0.00	0.00	0.00			

	0	0	0	0	0	0	0
n	Ű		Ű	Ű	0	0	0
<pp1> What do you believe the Pro</pp1>		<b>rimary s</b> 39.29		are: 20.27	26.27	40.22	10.41
To reduce energy costs	29.32		25.52			40.33	10.41
Rebates/Discounts/Incentives	18.95	14.55	10.04	51.14	19.25	16.91	24.98
To replace old/outdated equipment	2.65	1.93	4.17	0.00	1.11	6.52	0.36
To reduce energy use/power outages	27.22	23.51	31.53	22.92	28.58	23.86	29.05
To protect the environment	2.93	3.03	1.19	7.37	3.38	2.62	0.09
No charge to the company	6.35	3.05	7.23	10.33	8.39	2.67	3.13
To update/upgrade to the latest technology	3.21	2.47	4.81	0.35	2.17	5.97	0.98
Professional Installation/Good Rating	1.39	0.84	2.30	0.00	1.67	0.75	1.46
To improve equipment performance	1.31	0.02	1.51	3.26	1.87	0.16	1.01
Assistance for small business/business owners	2.42	3.13	2.79	0.09	1.77	3.55	3.67
Making aware that the program was available	1.74	4.73	0.23	0.00	2.73	0.00	0.00
Other	14.16	18.84	15.17	2.45	13.54	14.60	18.07
Refused	1.24	1.62	1.44	0.00	1.07	1.85	0.19
Don't Know	7.65	3.60	12.97	1.30	9.17	3.10	13.10
n	706	238	435	33	421	183	Don't Know
<pp2> What concerns do you have</pp2>	about the	e progra	m, if any?	,			
No concerns/None	61.38	60.10	56.75	75.41	64.85	60.02	36.40
Highly Satisfied with program/High Ratings on program	3.19	5.16	2.74	0.49	2.44	5.46	0.17
Not satisfied with service/Could have done something better	4.11	1.56	5.29	6.07	5.48	1.28	3.85
Recommending other options based on experience	11.09	7.65	14.16	10.06	10.82	12.34	8.14
Concerns/Questions from customer	5.50	2.93	9.70	0.00	5.30	3.15	17.26
Other	10.23	13.85	9.33	5.47	9.67	9.28	19.18
Refused	0.92	1.74	0.65	0.00	0.48	2.03	0.18
	• • • =			0.00			
Don't Know	5.00	7.03	4.42	2.51	3.07	6.72	14.82
Don't Know n					3.07 428	6.72 <i>187</i>	14.82 <i>105</i>
	5.00 720 <b>) is compl</b>	7.03 248 etely dis	4.42 439 satisfied a	2.51 <i>33</i>	428	187	105
<i>n</i> <pp4> On a scale of 0 - 10, where 0</pp4>	5.00 720 <b>) is compl</b>	7.03 248 etely dis	4.42 439 satisfied a	2.51 <i>33</i>	428	187	105
<i>n</i> < <b>PP4&gt; On a scale of 0 - 10, where 0</b> would you rate your overall satisfa	5.00 720 <b>) is compl</b> ction with	7.03 248 etely dis	4.42 <i>439</i> satisfied a gram?	2.51 33 and 10 is o	428	187 y satisfied	105 I <b>, how</b>
<i>n</i> <b><pp4> On a scale of 0 - 10, where 0</pp4></b> <b>would you rate your overall satisfa</b> 1 Completely Dissatisfied	5.00 720 <b>0 is compl</b> ction with 0.14	7.03 248 etely dis the pros 0.00	4.42 439 satisfied a gram? 0.30	2.51 33 and 10 is o 0.00	428 completel	<i>187</i> y satisfied 0.28	105 I, how 0.00
n <pp4> On a scale of 0 - 10, where would you rate your overall satisfied 1 Completely Dissatisfied 2</pp4>	5.00 720 <b>0 is compl</b> ction with 0.14 0.45	7.03 248 etely dis the pros 0.00 0.15	4.42 439 satisfied a gram? 0.30 0.87	2.51 33 and 10 is o 0.00 0.00	428 completel 0.10 0.59	187 y satisfied 0.28 0.13	105 <b>I, how</b> 0.00 0.04
n <pp4> On a scale of 0 - 10, where 0 would you rate your overall satisfied 1 Completely Dissatisfied 2 3</pp4>	5.00 720 <b>0 is compl</b> ction with 0.14 0.45 0.23	7.03 248 etely dis the prop 0.00 0.15 0.37	4.42 439 satisfied a gram? 0.30 0.87 0.22	2.51 33 and 10 is o 0.00 0.00 0.00	428 completely 0.10 0.59 0.23	187 y satisfied 0.28 0.13 0.20	105 <b>1, how</b> 0.00 0.04 0.31

7	4.67	2.33	6.86	3.72	4.47	1.29	18.96
8	15.80	16.06	11.37	25.77	14.67	17.88	20.87
9	20.43	24.82	12.07	32.22	18.81	25.68	19.59
10 Completely Satisfied	50.92	48.31	59.10	36.38	54.57	43.68	36.35
Zero Completely Dissatisfied	0.18	0.05	0.37	0.00	0.06	0.57	0.22
Refused	0.46	0.99	0.25	0.00	0.16	1.47	0.12
Don't Know	1.25	1.95	1.24	0.00	1.48	0.80	0.23
n	1022	355	615	52	598	246	178
<pp5> Why do you say that?</pp5>							
Energy bill too high	5.92	1.08	6.86	0.00	8.00	0.00	4.58
Other concerns	74.31	98.92	69.52	0.00	81.75	49.03	95.42
Other	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Don't Know	19.77	0.00	23.61	0.00	10.25	50.97	0.00
n	22	6	16	0	14	4	4
<pp5a> Using the same 0 - 10 scal</pp5a>	e, how wo	ould you	rate vour	overall s	atisfactio	n with the	:
performance of the energy efficient							
1 Completely Dissatisfied	0.22	0.29	0.26	0.00	0.21	0.16	0.62
2	0.26	0.10	0.50	0.00	0.37	0.00	0.01
3	0.59	0.28	1.08	0.00	0.43	0.33	3.26
4	0.01	0.02	0.01	0.00	0.00	0.00	0.19
5	3.24	4.56	3.43	0.42	2.24	6.58	2.29
6	2.03	1.79	2.14	2.20	1.97	2.74	0.15
7	6.89	6.84	9.54	0.75	6.05	8.86	9.11
8	12.33	12.78	15.72	3.53	10.04	16.38	23.17
9	12.60	15.33	13.23	6.23	11.91	13.24	17.97
10 Completely Satisfied	59.51	55.46	51.00	86.79	64.18	49.97	41.93
Zero Completely Dissatisfied	0.25	0.01	0.53	0.00	0.34	0.00	0.06
Refused	0.46	0.99	0.25	0.00	0.16	1.47	0.12
Don't Know	1.62	1.57	2.31	0.09	2.10	0.28	1.12
n	1022	355	615	52	598	246	178
<pp5> Why do you say that?</pp5>							
No concerns/None	2.71	0.00	4.59	0.00	0.03	7.11	0.00
To replace old/outdated equipment	3.59	0.00	6.07	0.00	5.99	0.00	0.00
To reduce energy costs	13.93	32.52	1.07	0.00	2.95	32.14	0.00
Other concerns	49.89	21.99	69.18	0.00	68.98	22.16	6.93
Other	24.49	39.08	14.40	0.00	17.43	31.78	91.22
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Dault Var	6.02	6.41	5.75	0.00	5.67	6.81	1.85
Don't Know	0.02	0.41	5.15	0.00	5.07	0.01	1.00

*C-33* 

<pp5c> Using the same 0 - 10 scale quality of the installers' work?</pp5c>	e, how wo	uld you	rate your	overall sa	itisfaction	with the	
1 Completely Dissatisfied	2.02	0.36	4.16	0.00	2.86	0.01	0.00
2	0.18	0.31	0.16	0.00	0.11	0.35	0.41
3	0.17	0.26	0.12	0.13	0.04	0.39	0.84
4	0.39	0.05	0.59	0.52	0.37	0.48	0.25
5	3.12	2.27	4.87	0.54	2.62	5.06	1.67
6	2.81	2.67	2.33	4.21	2.70	3.90	0.12
7	7.36	5.43	6.66	12.46	8.26	5.41	4.38
8	8.99	8.23	11.78	3.79	7.43	9.30	25.16
9	12.75	10.11	14.10	14.34	11.39	12.29	29.46
10 Completely Satisfied	57.94	65.83	51.03	60.00	59.43	60.07	33.80
Zero Completely Dissatisfied	0.64	1.83	0.02	0.00	0.44	0.77	2.44
Refused	0.73	1.07	0.78	0.00	0.50	1.53	0.39
Don't Know	2.89	1.60	3.41	4.02	3.85	0.43	1.08
n	1022	355	615	52	598	246	178
<pp5d> Why do you say that?</pp5d>							
Professional Installation/Good Rating	33.09	34.04	39.09	17.38	28.58	47.30	31.80
Not satisfied with service/Could have done something better	4.42	4.04	6.40	0.50	3.35	7.22	6.18
Recommending other options based on experience	3.53	1.72	1.13	12.37	4.83	0.51	0.00
Questions/concerns from customer	4.24	4.97	2.96	5.91	3.40	5.87	7.63
Installed themselves	1.66	1.72	1.54	1.86	1.90	1.40	0.00
Other	48.78	48.01	44.78	59.47	55.28	29.66	45.65
Refused	0.88	0.99	1.18	0.00	0.76	1.47	0.13
Don't Know	3.40	4.52	2.92	2.51	1.90	6.57	8.62
n	1019	354	613	52	596	246	177
< <b>PP5E&gt;</b> From your perspective, w installers' work?	hat if any	thing co	uld be do	ne to imp	rove the q	luality of	the
None	35.88	37.47	37.09	30.25	31.83	48.78	33.96
Professional Installation/Good Rating	1.68	1.52	1.76	1.80	1.52	2.40	0.95
Recommending other options based on experience	4.67	7.67	4.33	0.13	3.42	7.66	7.63
Not satisfied with service/Could have done something better	2.97	3.19	2.14	4.49	3.12	2.92	1.47
Concerns/opinions/Questions relating to installer's work	4.88	1.78	3.96	12.50	4.99	5.33	2.00
Installed themselves	0.33	0.00	0.00	1.71	0.47	0.00	0.00
Other	40.24	38.71	39.73	44.14	46.52	22.09	36.58
Refused	0.77	1.41	0.60	0.03	0.58	1.50	0.23

				1				
Don't Know	8.58	8.25	10.39	4.95	7.55	9.32	17.18	
n	1018	353	613	52	594	246	178	
<pp6> The program you participated in was run by an implementer, has your organization participated in energy efficiency programs run by utility in the past three years?</pp6>								
Yes	32.11	32.11	0.00	0.00	26.48	32.63	79.33	
No	53.87	53.87	0.00	0.00	59.36	53.01	14.37	
Refused	3.62	3.62	0.00	0.00	0.00	5.75	0.00	
Don't Know	10.40	10.40	0.00	0.00	14.16	8.61	6.30	
n	122	122	0	0	40	60	22	
<pp8> Please consider your recent experience with the program run by the implementer versus your past experience with the utility run programs. Are there any differences between the two</pp8>								
that stand out? Any there attribute							two	
No Differences	56.95	56.95	0.00	0.00	44.21	69.92	2.97	
Other	24.00	24.00	0.00	0.00	55.79	1.81	97.03	
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Don't Know	19.05	19.05	0.00	0.00	0.00	28.27	0.00	
n	19	19	0	0	5	9	5	
<pp10> The program you participated in was run by IOU, have you participated in programs run by governments, institutions, or other independent firms in the past three years?</pp10>								
Local Government	3.08	3.15	4.29	0.13	3.31	2.84	1.18	
State Government or Institution	4.87	1.68	3.26	12.93	4.80	4.91	5.51	
Independent Firm	1.07	3.12	0.33	0.09	0.72	2.72	0.37	
Other	88.29	87.91	89.11	86.86	88.94	85.26	89.64	
Refused	0.14	0.05	0.25	0.00	0.17	0.07	0.00	
Don't Know	2.97	4.37	3.44	0.00	2.52	4.62	3.34	
n	900	233	615	52	558	186	156	
<pp12> Please consider your exper your recent experience with the util that stand out? Are there attribute</pp12>	lity run p	rogram.	Are ther	e any diff	erences b	etween th		
No Differences	91.71	95.64	54.72	100.00	90.90	95.82	21.11	
Other	8.29	4.36	45.28	0.00	9.10	4.18	78.89	
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Don't Know	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
n	12	6	5	1	4	5	3	
<pp14> Please consider your experience with versus your recent experience with the two that stand out? Are there a</pp14>	the utility	y run pro	ogram. A	re there a				
No Differences	8.62	22.14	14.94	0.99	4.27	20.02	76.12	
PG&E was simpler/easier to work with. Recommended.	0.96	10.40	0.00	0.00	0.00	4.50	0.00	
Edison offers better service and support. Recommended.	7.93	0.00	19.46	0.00	0.00	37.09	4.54	

Other	67.80	12.55	41.94	99.01	81.62	20.59	19.34		
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
Don't Know	14.69	54.91	23.66	0.00	14.11	17.79	0.00		
n	24	7	15	2	9	9	6		
<pp3> Do you have any comments</pp3>	on the cu	rrent inc	centive str	ructure of	the prog	ram?			
No Comments	93.38	92.43	92.21	97.88	94.61	90.79	88.97		
Highly Satisfied with program/High Ratings on program	2.38	3.77	2.34	0.00	2.20	3.62	0.00		
Recommending other options based on experience	1.22	0.52	2.26	0.00	1.27	0.52	3.21		
Questions/Concerns from customer	0.66	0.92	0.74	0.00	0.48	1.26	0.53		
Not satisfied with service/Could have done something better	0.75	0.20	0.59	2.12	0.34	0.43	6.38		
Other	0.55	0.97	0.46	0.00	0.38	1.06	0.69		
Refused	0.49	1.05	0.26	0.00	0.17	1.57	0.13		
Don't Know	0.57	0.14	1.14	0.00	0.56	0.75	0.08		
n	974	334	593	47	575	235	164		
<lt2> For how many years have you been participating in utility's energy efficiency program(s)?</lt2>									
Less than 10 years	63.72	61.76	76.06	44.65	67.27	65.17	32.02		
Between 11 and 25 years	23.81	28.96	7.75	45.38	22.18	21.83	41.56		
25 to 50 years	4.12	2.31	3.34	7.71	3.48	2.82	12.30		
More than 50 years	0.01	0.00	0.03	0.00	0.02	0.00	0.00		
Don't Know	8.34	6.97	12.81	2.26	7.05	10.18	14.12		
n	285	102	163	20	160	74	51		
<lt3> During this time, how man program(s)?</lt3>	y times ha	as your o	organizati	on partici	pated in t	these			
7 to 10 times, or more	15.91	15.53	5.54	34.45	12.95	17.69	35.13		
4 to 7 times	5.13	9.43	4.83	0.28	3.21	10.27	7.95		
2 to 4 times	31.21	22.04	25.37	52.79	37.50	13.73	23.58		
less than 2 times	38.65	44.69	53.26	5.70	38.27	46.18	23.50		
Refused	0.15	0.00	0.33	0.00	0.21	0.00	0.00		
Don't Know	8.96	8.31	10.67	6.78	7.88	12.13	9.85		
n	285	102	163	20	160	74	51		
<ca6> What type of equipment die</ca6>	d you inst	all throu	igh this (t	hese) prog	gram(s)?				
Indoor lighting	75.68	86.22	70.92	70.71	69.44	89.27	94.19		
Cooling equipment	16.07	20.86	6.24	26.56	13.12	19.69	31.42		
Natural gas equipment (Water heater/furnace/appliances)	3.84	10.91	0.95	0.00	1.16	10.09	10.78		
Insulation or windows	2.56	6.91	0.91	0.00	0.64	7.47	6.55		
Refrigeration	4.80	12.46	2.06	0.00	1.23	17.42	4.03		

Industrial process equipment	4.11	6.29	0.00	8.27	3.01	4.58	11.85
Greenhouse heat curtains	1.96	6.23	0.00	0.00	0.00	9.54	0.00
Food Service Equipment	3.85	12.17	0.04	0.00	0.61	16.53	0.17
Outdoor Lighting	0.34	0.22	0.65	0.00	0.39	0.30	0.07
Occupancy Sensors	2.99	2.89	3.68	1.96	2.02	4.39	7.48
Thermostats	2.36	0.00	0.54	8.27	3.01	0.00	2.62
Outdoor Lighting	6.87	0.93	15.38	0.00	9.13	1.52	1.22
Irrigation Equipment	0.00	0.00	0.00	0.00	0.00	0.00	0.00
LED Lighting	0.23	0.00	0.53	0.00	0.32	0.00	0.00
Solar Panel	1.08	0.33	0.89	2.30	1.38	0.50	0.00
HVAC	0.03	0.00	0.06	0.00	0.00	0.00	0.28
Other	13.64	8.22	1.15	41.01	16.54	3.12	14.89
Refused	0.10	0.31	0.00	0.00	0.00	0.47	0.00
Don't Know	5.00	2.78	9.65	0.00	5.46	3.36	5.17
n	249	91	140	18	136	64	49
<pre><lt6> What factors led you to participate in these program(s)?</lt6></pre>							
Rebate/Incentive	29.45	24.92	25.40	41.58	32.25	20.23	32.92
Energy savings	28.04	27.84	21.80	38.55	31.20	19.31	26.76
Cost savings	16.40	31.86	5.62	15.39	9.49	39.18	7.61
Quality of equipment	0.85	0.85	1.37	0.00	0.63	0.00	5.59
Payback	0.36	0.51	0.48	0.00	0.11	1.21	0.00
Ease of program participation	1.17	3.37	0.26	0.00	0.16	0.00	14.10
Recommendation from utility rep or contractor	4.15	0.38	4.65	7.89	5.12	1.40	3.95
To improve equipment performance	0.76	0.55	1.38	0.00	0.59	1.17	1.03
To improve the comfort level of the							
facility	0.90	2.24	0.47	0.00	0.29	2.96	0.00
To improve efficiency and effectiveness	9.76	3.85	0.96	31.37	12.44	0.59	14.21
Free program	4.16	5.39	3.95	3.02	4.10	4.83	2.58
Other	14.63	12.54	25.07	0.00	14.72	17.37	5.06
Refused	1.46	0.79	2.85	0.00	1.77	1.04	0.00
Don't Know	13.08	7.61	17.79	11.98	12.71	9.53	27.73
n	226	84	130	12	127	63	36
<lt7> And exactly how did that executive equipment?</lt7>	xperience	help to c	convince y	you to inst	all this lig	ghting	
Positive experience	16.03	9.10	14.25	27.09	19.31	9.43	7.58
Ease of participation	3.91	5.72	5.01	0.00	2.64	7.48	4.04
Financial benefits (upfront costs, savings, payback, ROI)	6.04	7.80	3.00	8.82	6.02	7.47	1.81
L							

Energy efficiency/environmental							
impacts	18.62	17.03	1.78	47.39	19.04	19.56	12.02
No impact	1.36	2.08	1.67	0.00	1.80	0.54	0.00
Familiarity with program requirements	0.43	0.16	0.90	0.00	0.63	0.00	0.00
100% paid for	3.10	5.70	3.11	0.00	1.87	7.35	0.84
Not satisfied with service/Could have done something better	1.09	0.81	1.99	0.00	0.80	2.28	0.00
Other	25.55	30.19	36.25	2.94	25.29	25.81	26.99
Refused	0.23	0.00	0.54	0.00	0.34	0.00	0.00
Don't Know	27.99	28.11	36.81	13.76	26.09	27.21	47.05
n	235	87	135	13	132	65	38

<LT8> Have these programs had any long-term influence on your organization's energy efficiency related practices and policies that go beyond the immediate effect of incentives on individual projects?

Yes	80.96	60.52	79.46	100.00	88.45	69.08	77.30
No	19.04	39.48	20.54	0.00	11.55	30.92	22.70
n	46	18	23	5	17	12	17

<lt9> Has your organization developed a specification policy for the selection of energy-</lt9>
efficient equipment?

Yes	75.25	60.14	37.10	99.18	92.42	58.77	39.91
No	18.72	24.46	54.54	0.82	7.59	23.57	49.82
Don't Know	6.03	15.40	8.36	0.00	0.00	17.66	10.27
n	34	11	18	5	12	7	15

## <LT10> Has your organization assigned responsibility for controlling energy usage and costs to any of the following?

•							
An in-house staff person	48.94	69.09	40.10	41.69	42.55	76.19	32.53
A group of staff	35.73	22.47	0.40	57.49	48.51	18.61	16.21
An outside contractor	4.47	3.76	14.23	0.82	5.71	1.58	4.27
None	10.87	4.68	45.27	0.00	3.24	3.61	47.00
n	34	11	18	5	12	7	15

## <LT11> Does your organization have any internal incentive or reward policies for business units or staff responsible for managing energy costs?

Yes	47.10	0.00	0.00	92.01	80.31	0.00	0.00		
No	52.90	100.00	100.00	7.99	19.69	100.00	100.00		
n	34	11	18	5	12	7	15		
<lc7> How do these incentive/reward structures work?</lc7>									
Other	100.00	0.00	0.00	100.00	100.00	0.00	0.00		
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
Don't Know	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
n	2	0	0	2	2	0	0		

	•	•	• 4 1	4	•				
<ca2> In marketing materials or highlight the ways in which your b</ca2>				· · · ·	•	company	y		
Yes	51.41	47.60	50.19	61.13	51.95	48.22	56.84		
No	44.09	46.38	45.43	36.79	43.30	47.13	41.94		
Refused	0.46	0.99	0.25	0.00	0.16	1.47	0.12		
Don't Know	4.05	5.03	4.13	2.07	4.59	3.19	1.10		
n	1022	355	615	52	598	246	178		
<a3a> According to our records, <xx> period is this correct?</xx></a3a>	your org	anization	installed	<xx> m</xx>	any meas	ures thro	ugh		
Yes-quantity correct	98.74	99.43	97.72	99.81	98.94	99.72	93.04		
Yes-Change Quantity	1.26	0.57	2.28	0.19	1.06	0.28	6.96		
n	1021	355	614	52	597	246	178		
<a3a_qty> Approximately how</a3a_qty>	many un	its of this	measure	did you i	nstall?				
Less than 10 units	12.51	5.02	15.68	46.00	1.18	40.17	14.81		
Between 11 and 50 units	15.80	10.38	17.70	54.00	34.26	59.83	10.03		
Between 51 and 100 units	5.67	7.52	4.82	0.00	0.00	0.00	7.27		
Between 101 and 500 units	26.77	27.37	27.21	0.00	63.94	0.00	17.76		
More than 500 units	39.25	49.72	34.60	0.00	0.62	0.00	50.14		
n	137	46	89	2	9	3	125		
<a3a_oth> Would you say that the number of units installed through the program were?</a3a_oth>									
Less than 10 units	6.64	12.00	3.30	0.00	100.00	0.00	5.86		
Less than 10 units Between 11 and 50 units	6.64 44.76	12.00 10.66	3.30 66.02	0.00 0.00	100.00 0.00	0.00 0.00	5.86 45.14		
Between 11 and 50 units	44.76	10.66	66.02	0.00	0.00	0.00	45.14		
Between 11 and 50 units Between 51 and 100 units or	44.76 20.53	10.66 7.44	66.02 28.68	0.00	0.00 0.00	0.00 0.00	45.14 20.70		
Between 11 and 50 units Between 51 and 100 units or Between 101 and 500 units	44.76 20.53 25.66	10.66 7.44 66.82	66.02 28.68 0.00	0.00 0.00 0.00	0.00 0.00 0.00	0.00 0.00 0.00	45.14 20.70 25.87		
Between 11 and 50 units Between 51 and 100 units or Between 101 and 500 units Don't Know	44.76 20.53 25.66 2.42 25	10.66 7.44 66.82 3.08 11	66.02 28.68 0.00 2.00 14	0.00 0.00 0.00 0.00 0	0.00 0.00 0.00 0.00 <i>1</i>	0.00 0.00 0.00 0.00 0	45.14 20.70 25.87 2.44 24		
Between 11 and 50 units Between 51 and 100 units or Between 101 and 500 units Don't Know <i>n</i> <a3b> According to our records,</a3b>	44.76 20.53 25.66 2.42 25	10.66 7.44 66.82 3.08 11	66.02 28.68 0.00 2.00 14	0.00 0.00 0.00 0.00 0	0.00 0.00 0.00 0.00 <i>1</i>	0.00 0.00 0.00 0.00 0	45.14 20.70 25.87 2.44 24		
Between 11 and 50 units         Between 51 and 100 units or         Between 101 and 500 units         Don't Know         n <a3b> According to our records,         <xx> period is this correct?</xx></a3b>	44.76 20.53 25.66 2.42 25 your org	10.66 7.44 66.82 3.08 <i>11</i> anization	66.02 28.68 0.00 2.00 14 installed	0.00 0.00 0.00 0.00 0 <xx> ma</xx>	0.00 0.00 0.00 0.00 <i>1</i> any meas	0.00 0.00 0.00 0.00 0 ures thro	45.14 20.70 25.87 2.44 24 ugh		
Between 11 and 50 units         Between 51 and 100 units or         Between 101 and 500 units         Don't Know         n <a3b> According to our records,         <xx> period is this correct?         Yes-quantity correct</xx></a3b>	44.76 20.53 25.66 2.42 25 <b>your org</b> 91.91	10.66 7.44 66.82 3.08 11 anization 95.49	66.02 28.68 0.00 2.00 14 installed 86.78	0.00 0.00 0.00 0 < <b>XX&gt; ma</b> 99.71	0.00 0.00 0.00 <i>1</i> any meas 91.34	0.00 0.00 0.00 0 ures thro 91.92	45.14 20.70 25.87 2.44 24 <b>ugh</b> 98.96		
Between 11 and 50 units         Between 51 and 100 units or         Between 101 and 500 units         Don't Know         n <a3b> According to our records,         <xx> period is this correct?         Yes-quantity correct         Yes-Change Quantity</xx></a3b>	44.76 20.53 25.66 2.42 25 <b>your org</b> 91.91 2.41	10.66 7.44 66.82 3.08 11 anization 95.49 2.25	66.02 28.68 0.00 2.00 <i>14</i> <b>installed</b> 86.78 3.34	0.00 0.00 0.00 <i>0</i> <b>0</b> <b>3</b> <b>3</b> <b>3</b> <b>3</b> <b>3</b> <b>3</b> <b>3</b> <b>4</b> <b>3</b> <b>5</b> <b>5</b> <b>5</b> <b>5</b> <b>5</b> <b>5</b> <b>5</b> <b>5</b> <b>5</b> <b>5</b>	0.00 0.00 0.00 <i>1</i> any meas 91.34 1.41	0.00 0.00 0.00 0 0 ures thro 91.92 4.98	45.14 20.70 25.87 2.44 24 <b>ugh</b> 98.96 0.28		
Between 11 and 50 units         Between 51 and 100 units or         Between 101 and 500 units         Don't Know         n <a3b> According to our records,         <xx> period is this correct?         Yes-quantity correct         Yes-Change Quantity         Did Not Install</xx></a3b>	44.76 20.53 25.66 2.42 25 <b>your org</b> 91.91 2.41 1.22	10.66 7.44 66.82 3.08 <i>11</i> anization 95.49 2.25 0.11	66.02 28.68 0.00 2.00 <i>14</i> <b>installed</b> 86.78 3.34 2.41	0.00 0.00 0.00 0 <b>0</b> <b>3</b> <b>3</b> <b>3</b> <b>3</b> <b>3</b> <b>3</b> <b>3</b> <b>3</b> <b>3</b> <b>3</b>	0.00 0.00 0.00 <i>I</i> any meas 91.34 1.41 0.91	0.00 0.00 0.00 0 ures thro 91.92 4.98 2.04	45.14 20.70 25.87 2.44 24 <b>ugh</b> 98.96 0.28 0.43		
Between 11 and 50 units         Between 51 and 100 units or         Between 101 and 500 units         Don't Know         n <a3b> According to our records,         <xx> period is this correct?         Yes-quantity correct         Yes-Change Quantity         Did Not Install         Don't Know</xx></a3b>	44.76 20.53 25.66 2.42 25 <b>your org</b> 91.91 2.41 1.22 4.46 721	10.66 7.44 66.82 3.08 <i>11</i> <b>anization</b> 95.49 2.25 0.11 2.15 217	66.02 28.68 0.00 2.00 14 installed 86.78 3.34 2.41 7.48 472	0.00 0.00 0.00 0 <b>0</b> <b>3</b> 2	0.00 0.00 0.00 <i>I</i> any meas 91.34 1.41 0.91 6.34 <i>451</i>	0.00 0.00 0.00 0 ures thro 91.92 4.98 2.04 1.06	45.14 20.70 25.87 2.44 24 <b>ugh</b> 98.96 0.28 0.43 0.33		
Between 11 and 50 units         Between 51 and 100 units or         Between 101 and 500 units         Don't Know         n <a3b> According to our records,         <xx> period is this correct?         Yes-quantity correct         Yes-Change Quantity         Did Not Install         Don't Know</xx></a3b>	44.76 20.53 25.66 2.42 25 <b>your org</b> 91.91 2.41 1.22 4.46 721	10.66 7.44 66.82 3.08 <i>11</i> <b>anization</b> 95.49 2.25 0.11 2.15 217	66.02 28.68 0.00 2.00 14 installed 86.78 3.34 2.41 7.48 472	0.00 0.00 0.00 0 <b>0</b> <b>3</b> 2	0.00 0.00 0.00 <i>I</i> any meas 91.34 1.41 0.91 6.34 <i>451</i>	0.00 0.00 0.00 0 ures thro 91.92 4.98 2.04 1.06	45.14 20.70 25.87 2.44 24 <b>ugh</b> 98.96 0.28 0.43 0.33		
Between 11 and 50 units         Between 51 and 100 units or         Between 101 and 500 units         Don't Know         n <a3b> According to our records,         <xx> period is this correct?         Yes-quantity correct         Yes-Change Quantity         Did Not Install         Don't Know         n         A3B_QTY&gt; Approximately how</xx></a3b>	44.76 20.53 25.66 2.42 25 <b>your org</b> 91.91 2.41 1.22 4.46 721 <b>many un</b>	10.66 7.44 66.82 3.08 11 anization 95.49 2.25 0.11 2.15 217 its of this	66.02 28.68 0.00 2.00 14 installed 86.78 3.34 2.41 7.48 472 measure	0.00 0.00 0.00 0 ( <b>XX&gt; ma</b> ) 99.71 0.00 0.00 0.29 32 <b>did you in</b>	0.00 0.00 0.00 1 any meas 91.34 1.41 0.91 6.34 451 nstall?	0.00 0.00 0.00 0 ures thro 91.92 4.98 2.04 1.06 <i>171</i>	45.14 20.70 25.87 2.44 24 <b>ugh</b> 98.96 0.28 0.43 0.33 99		
Between 11 and 50 units         Between 51 and 100 units or         Between 101 and 500 units         Don't Know         n <a3b> According to our records,         <xx> period is this correct?         Yes-quantity correct         Yes-Change Quantity         Did Not Install         Don't Know         n         <a3b_qty> Approximately how         Less than 10 units</a3b_qty></xx></a3b>	44.76 20.53 25.66 2.42 25 <b>your org</b> 91.91 2.41 1.22 4.46 721 <b>many un</b> 56.02	10.66 7.44 66.82 3.08 11 anization 95.49 2.25 0.11 2.15 217 its of this 60.43	66.02 28.68 0.00 2.00 14 installed 86.78 3.34 2.41 7.48 472 measure 57.11	0.00 0.00 0.00 0 ( <b>XX&gt; m</b> 99.71 0.00 0.00 0.29 32 <b>did you i</b> 0.00	0.00 0.00 0.00 <i>I</i> any meas 91.34 1.41 0.91 6.34 <i>451</i> nstall? 77.11	0.00 0.00 0.00 0 ures thro 91.92 4.98 2.04 1.06 <i>171</i> 36.37	45.14 20.70 25.87 2.44 24 <b>ugh</b> 98.96 0.28 0.43 0.33 999 21.39		
Between 11 and 50 units         Between 51 and 100 units or         Between 101 and 500 units         Don't Know         n <a3b> According to our records,         <xx> period is this correct?         Yes-quantity correct         Yes-Change Quantity         Did Not Install         Don't Know         n         <a3b_qty> Approximately how         Less than 10 units         Between 11 and 50 units</a3b_qty></xx></a3b>	44.76 20.53 25.66 2.42 25 <b>your org</b> 91.91 2.41 1.22 4.46 721 <b>many un</b> 56.02 28.32	10.66 7.44 66.82 3.08 11 anization 95.49 2.25 0.11 2.15 217 its of this 60.43 37.30	66.02 28.68 0.00 2.00 14 installed 86.78 3.34 2.41 7.48 472 measure 57.11 20.54	0.00 0.00 0.00 0 ( <b>XX&gt; ma</b> ) 99.71 0.00 0.29 32 <b>did you i</b> 0.00 100.00	0.00 0.00 0.00 <i>1</i> any meas 91.34 1.41 0.91 6.34 <i>451</i> nstall? 77.11 13.82	0.00 0.00 0.00 0 ures thro 91.92 4.98 2.04 1.06 <i>171</i> 36.37 51.89	45.14 20.70 25.87 2.44 24 <b>ugh</b> 98.96 0.28 0.43 0.33 0.33 99 21.39 0.00		

<a3b_oth> Would you say that</a3b_oth>	the numb	er of unit	s installe	d through	the prog	gram were	e?	
Less than 10 units	18.37	0.00	18.37	0.00	60.20	0.00	0.00	
Between 11 and 50 units	43.58	0.00	43.58	0.00	0.00	98.50	31.50	
Between 101 and 500 units	14.63	0.00	14.63	0.00	0.00	0.00	39.44	
Don't Know	23.41	0.00	23.41	0.00	39.80	1.50	29.06	
n	9	0	9	0	3	2	4	
<a3c> According to our records, <xx> period is this correct?</xx></a3c>	your org	anization	installed	<xx> m</xx>	any meas	ures thro	ugh	
Yes-quantity correct	91.08	95.34	86.04	98.47	88.48	99.14	94.64	
Yes-Change Quantity	4.79	2.84	7.41	0.36	6.16	0.00	4.52	
Did Not Install	1.60	0.22	2.98	0.00	2.13	0.23	0.00	
Don't Know	2.54	1.60	3.57	1.16	3.23	0.64	0.84	
n	421	102	300	19	304	57	60	
<a3c_qty> Approximately how</a3c_qty>	many un	its of this	measure	did you ii	nstall?			
Less than 10 units	84.67	84.84	85.10	0.00	87.55	57.82	42.22	
Between 11 and 50 units	2.48	3.70	2.10	0.00	1.42	0.00	51.36	
Between 51 and 100 units	2.40	0.61	2.99	0.00	2.46	0.00	6.42	
Between 101 and 500 units	0.66	0.97	0.00	100.00	0.47	3.77	0.00	
More than 500 units	9.79	9.87	9.81	0.00	8.09	38.41	0.00	
n	79	13	65	1	69	4	6	
<a3c_oth> Would you say that</a3c_oth>	the numb	er of unit	ts installe	d through	n the prog	gram were	e?	
Less than 10 units	23.85	0.00	31.52	0.00	31.52	0.00	0.00	
Don't Know	76.15	100.00	68.48	0.00	68.48	100.00	0.00	
n	9	1	8	0	8	1	0	
<pre><deem_install_date1_nu> <measure1> on <date1> is this cor</date1></measure1></deem_install_date1_nu></pre>		ords indic	ate that y	our orga	nization s	stalled		
Yes	97.10	98.66	96.99	94.53	96.89	97.44	98.13	
No	1.28	0.10	1.15	3.69	1.68	0.36	0.19	
Don't Know	1.63	1.24	1.86	1.78	1.43	2.20	1.69	
n	1021	355	614	52	597	246	178	
<pre><deem_install_year1> Acc the installation of <measure>?</measure></deem_install_year1></pre>	ording to	our reco	rds, your	organiza	tion recei	ved a reb	ate for	
Yes	22.60	28.87	37.66	2.76	9.29	87.53	19.17	
No	61.82	6.20	52.20	97.24	73.52	12.47	35.75	
Don't Know	15.58	64.93	10.14	0.00	17.20	0.00	45.07	
n	33	7	22	4	20	5	8	
<pre><deem_install_month1> In which Month did you install <measure>. If you Don't Know</measure></deem_install_month1></pre>								
<pre><deem_install_month1> I the month, could you remember th</deem_install_month1></pre>			l you insta	all <meas< td=""><td>ure&gt;. II</td><td>you Don't</td><td>Know</td></meas<>	ure>. II	you Don't	Know	
			l you insta 1.35	all <b><meas< b=""> 0.00</meas<></b>	0.81	0.00	2 <b>Know</b>	

5	0.54	0.00	1.14	0.00	0.00	0.00	18.86		
7	2.49	0.00	5.31	0.00	3.20	0.00	0.00		
8	35.92	15.86	10.78	64.64	44.80	5.79	0.00		
10	1.12	0.00	2.38	0.00	0.00	5.73	0.00		
13	1.30	0.00	2.78	0.00	0.00	6.68	0.00		
14	4.97	0.00	10.59	0.00	6.40	0.00	0.00		
15	16.92	0.00	8.04	28.57	21.78	0.00	0.00		
Don't Know	35.23	84.14	55.72	6.79	21.85	81.81	81.14		
n	24	5	15	4	15	5	4		
<li19a> Were any of the program</li19a>	n provide	d <mea< td=""><td>sure&gt; ins</td><td>stalled at</td><td>another f</td><td>acility? If</td><td>so how</td></mea<>	sure> ins	stalled at	another f	acility? If	so how		
many?									
0	90.26	92.03	90.33	86.92	89.86	92.42	86.90		
1	0.41	0.25	0.71	0.00	0.58	0.00	0.00		
2	0.01	0.00	0.02	0.00	0.00	0.02	0.08		
3	0.04	0.00	0.09	0.00	0.05	0.00	0.00		
4	0.02	0.06	0.00	0.00	0.00	0.09	0.00		
5	0.01	0.00	0.02	0.00	0.00	0.00	0.14		
10	0.01	0.01	0.01	0.00	0.00	0.00	0.06		
15	0.01	0.00	0.02	0.00	0.00	0.00	0.11		
20	0.12	0.18	0.13	0.00	0.00	0.27	0.89		
25	0.22	0.57	0.04	0.00	0.03	0.88	0.00		
	0.13	0.35	0.00	0.00	0.00	0.00	1.94		
33	0.09	0.00	0.21	0.00	0.13	0.00	0.00		
50	0.24	0.00	0.53	0.00	0.01	0.56	1.56		
60	0.00	0.00	0.00	0.00	0.00	0.00	0.01		
75	0.06	0.18	0.00	0.00	0.00	0.27	0.00		
80	0.13	0.00	0.28	0.00	0.18	0.00	0.01		
95	0.00	0.00	0.00	0.00	0.00	0.00	0.03		
100	1.36	3.81	0.03	0.00	1.73	0.55	0.19		
Don't Know	6.89	2.57	7.60	13.08	7.43	4.94	8.10		
<i>n</i>	1021	355	614	52	597	246	178		
<li20a> What type of lighting was removed and replaced when you installed the lighting equipment through the program?</li20a>									
High Performance T8	0.52	0.00	1.15	0.00	0.07	0.00	7.22		
T8 fluorescent fixtures (1in. diameter b	2.56	2.91	2.97	1.00	1.87	3.86	5.39		
T10 fluorescent fixtures	1.74	0.03	2.01	4.21	2.18	0.86	0.16		
T12 fluorescent fixtures	4.76	4.15	5.91	3.21	2.83	8.76	11.41		
Compact HID (High Intensity Discharge) F	12.88	24.64	8.83	0.98	1.74	46.77	12.76		
Screw-in Modular CFLs	11.45	9.57	12.54	12.31	16.26	0.00	0.00		

Incandescent bulbs         26.05         8.38         27.55         54.43         36.23         2.33         0           CFL Exit Signs         1.16         0.00         0.24         5.35         1.65         0.00         0           LED Exit Signs         0.00         0.00         0.00         0.00         0.00         0.00         0.00           Halogen bulbs         15.36         14.69         7.76         33.99         18.55         9.02         3           Reflectors         0.07         0.01         0.15         0.00         0.40         0.00         0           Magnetic Ballast         0.28         0.00         0.63         0.00								
CFL Exit Signs         1.16         0.00         0.24         5.35         1.65         0.00         0           LED Exit Signs         0.00 </td <td>Hardwired CFL Fixtures</td> <td>2.84</td> <td>3.69</td> <td></td> <td>0.00</td> <td>3.90</td> <td>0.42</td> <td>0.00</td>	Hardwired CFL Fixtures	2.84	3.69		0.00	3.90	0.42	0.00
LED Exit Signs         0.00	Incandescent bulbs	26.05	8.38	27.55	54.43	36.23	2.33	0.26
Halogen bubs         15.36         14.69         7.76         33.99         18.55         9.02         3           Reflectors         0.07         0.01         0.15         0.00         0.10         0.00         0           Electronic Ballast         0.28         0.00         0.63         0.00         0.40         0.00         0           Manual Switches         1.87         0.83         2.43         2.48         0.00	CFL Exit Signs	1.16	0.00	0.24	5.35	1.65	0.00	0.00
Reflectors         0.07         0.01         0.15         0.00         0.10         0.00         0           Electronic Ballast         0.28         0.00         0.63         0.00         0.40         0.00         0           Magnetic Ballast         0.00	LED Exit Signs	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Electronic Ballast0.280.000.630.000.400.000Magnetic Ballast0.000.000.000.000.000.000.000Manual Switches1.870.832.432.480.000.000.00Lighting Controls, Time Clock0.000.000.000.000.000.000.00Lighting Controls, Occupancy Sensor0.170.410.050.000.000.000.00Lighting Controls, Physical Synaps/Delay Timers0.010.000.000.000.000.000.00Lighting Controls, Photocell0.000.000.000.000.000.000.000.00Other Fluorescent10.3812.407.2114.0412.765.233Fat/Thick Tubes2.201.813.070.911.475.070Skinny/Thin Tubes0.960.501.750.001.350.050T5 Fixtures (5/8in. diameter)0.410.230.730.000.220.063Did not Remove any additional equipment2.872.793.960.482.321.7212Other6.338.827.090.084.779.4012Screw-in LEDs0.510.010.900.520.720.000Metal Halide84.0796.3766.180.002.389.12100Metal Halide84.0796.37 <td>Halogen bulbs</td> <td>15.36</td> <td>14.69</td> <td>7.76</td> <td>33.99</td> <td>18.55</td> <td>9.02</td> <td>3.41</td>	Halogen bulbs	15.36	14.69	7.76	33.99	18.55	9.02	3.41
Magnetic Ballast0.000.000.000.000.000.000.00Manual Switches1.870.832.432.480.000.0728Lighting Controls, Time Clock0.000.000.000.000.000.000.00Lighting Controls, Occupancy Sensor0.170.410.050.000.000.000Lighting Controls, Bypass/Delay Timers0.010.000.000.000.000.000Lighting Controls, Photocell0.000.000.000.000.000.0000Other Fluorescent10.3812.407.2114.0412.765.233Fat/Thick Tubes2.201.813.070.911.475.070Skinny/Thin Tubes0.960.501.750.001.350.050T5 Fixtures (5/8in. diameter)0.410.230.730.000.220.063Did not Remove any additional equipment2.872.793.960.482.321.7212Other6.338.827.090.084.779.4012Screw-in LEDs0.510.010.900.520.720.000n10203546145259624610 <li21a> Were the HID Lamps you removed High pressure Sodium, Metal Halide, Mercury Vapor or Incandescent?9.960.004.82100.0023.060.880Meta</li21a>	Reflectors	0.07	0.01	0.15	0.00	0.10	0.00	0.00
Manual Switches         1.87         0.83         2.43         2.48         0.00         0.07         28           Lighting Controls, Time Clock         0.00	Electronic Ballast	0.28	0.00	0.63	0.00	0.40	0.00	0.00
Lighting Controls, Time Clock0.000.000.000.000.000.000.000.00Lighting Controls, Occupancy Sensor0.170.410.050.000.000.002Lighting Controls, Bypass/Delay Timers0.010.000.000.000.000.000.000Lighting Controls, Photocell0.000.000.000.000.000.000.0000Other Fluorescent10.3812.407.2114.0412.765.233Fat/Thick Tubes2.201.813.070.911.475.070Skinny/Thin Tubes0.960.501.750.001.350.050T5 Fixtures (5/8in. diameter)0.410.230.730.000.220.063Did not Remove any additional equipment2.872.793.960.482.321.7212Other6.338.827.090.084.779.4012Screw-in LEDs0.510.010.900.520.720.000n10203546145259624610Vapor or Incandescent?9.960.004.82100.0023.060.880Metal Halide84.0796.3766.180.007.490.000Mercury Vapor2.903.630.000.007.490.000Mercury Vapor2.903.630.00 <t< td=""><td>Magnetic Ballast</td><td>0.00</td><td>0.00</td><td>0.00</td><td>0.00</td><td>0.00</td><td>0.00</td><td>0.00</td></t<>	Magnetic Ballast	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Lighting Controls, Occupancy Sensor $0.17$ $0.41$ $0.05$ $0.00$ $0.00$ $2$ Lighting Controls, Bypass/Delay Timers $0.01$ $0.00$ $0.02$ $0.00$ $0.01$ $0.00$ $0.22$ $0.06$ $3$ Did not Remove any additional equipment $2.87$ $2.79$ $3.96$ $0.48$ $2.32$	Manual Switches	1.87	0.83	2.43	2.48	0.00	0.07	28.77
Lighting Controls, Bypass/Delay Timers         0.01         0.00         0.02         0.00         0.01         0.00         0.02           Lighting Controls, Photocell         0.00	Lighting Controls, Time Clock	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Timers0.010.000.020.000.010.000Lighting Controls, Photocell0.000.000.000.000.000.000.00Other Fluorescent10.3812.407.2114.0412.765.233Fat/Thick Tubes2.201.813.070.911.475.070Skinny/Thin Tubes0.960.501.750.001.350.050T5 Fixtures (5/8in. diameter)0.410.230.730.000.220.063Did not Remove any additional equipment2.872.793.960.482.321.7212Other6.338.827.090.084.779.4012Screw-in LEDs0.510.010.900.520.720.000n1020354614525962461Vapor or Incandescent?9.960.004.82100.0023.060.880Metal Halide84.0796.3766.180.0062.3899.12100Mercury Vapor2.903.630.000.007.490.000Oho't Know3.070.0029.000.007.490.000n10631455<	Lighting Controls, Occupancy Sensor	0.17	0.41	0.05	0.00	0.00	0.00	2.59
Other Fluorescent         10.38         12.40         7.21         14.04         12.76         5.23         3           Fat/Thick Tubes         2.20         1.81         3.07         0.91         1.47         5.07         0           Skinny/Thin Tubes         0.96         0.50         1.75         0.00         1.35         0.05         0           T5 Fixtures (5/8in. diameter)         0.41         0.23         0.73         0.00         0.22         0.06         3           Did not Remove any additional equipment         2.87         2.79         3.96         0.48         2.32         1.72         12           Other         6.33         8.82         7.09         0.08         4.77         9.40         12           Screw-in LEDs         0.51         0.01         0.90         0.52         0.72         0.00         0 <i>I</i> 1020         354         614         52         596         246 <i>i</i> Vapor or Incandescent?         Metel Halide         84.07         96.37         66.18         0.00         23.06         0.88         0           Metal Halide         84.07         96.37         66.18         0.00         7.07         0.00 <td></td> <td>0.01</td> <td>0.00</td> <td>0.02</td> <td>0.00</td> <td>0.01</td> <td>0.00</td> <td>0.00</td>		0.01	0.00	0.02	0.00	0.01	0.00	0.00
Fat/Thick Tubes2.201.813.070.911.475.070Skinny/Thin Tubes0.960.501.750.001.350.050T5 Fixtures (5/8in. diameter)0.410.230.730.000.220.063Did not Remove any additional equipment2.872.793.960.482.321.7212Other6.338.827.090.084.779.4012Screw-in LEDs0.510.010.900.520.720.000n10203546145259624616 <li21a> Were the HID Lamps you removed High pressure Sodium, Metal Halide, Mercury Vapor or Incandescent?9.960.004.82100.0023.060.880Metal Halide84.0796.3766.180.0062.3899.12100Metal Halide84.0796.330.007.070.000Don't Know3.070.0029.000.007.490.000n10631455&lt; <a href="https://doi.org/10.1033/114433334">LI22A&gt;</a></li21a>	Lighting Controls, Photocell	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Skinny/Thin Tubes $0.96$ $0.50$ $1.75$ $0.00$ $1.35$ $0.05$ $0$ T5 Fixtures (5/8in. diameter) $0.41$ $0.23$ $0.73$ $0.00$ $0.22$ $0.06$ $3$ Did not Remove any additional equipment $2.87$ $2.79$ $3.96$ $0.48$ $2.32$ $1.72$ $12$ Other $6.33$ $8.82$ $7.09$ $0.08$ $4.77$ $9.40$ $12$ Screw-in LEDs $0.51$ $0.01$ $0.90$ $0.52$ $0.72$ $0.00$ $0$ n $1020$ $354$ $614$ $52$ $596$ $246$ $14$ <li21a> Were the HID Lamps you removed High pressure Sodium, Metal Halide, Mercury Vapor or Incandescent?<math>9.96</math><math>0.00</math><math>4.82</math><math>100.00</math><math>23.06</math><math>0.88</math><math>0</math>Metal Halide<math>84.07</math><math>96.37</math><math>66.18</math><math>0.00</math><math>62.38</math><math>99.12</math><math>100</math>Metcury Vapor<math>2.90</math><math>3.63</math><math>0.00</math><math>0.00</math><math>7.49</math><math>0.00</math><math>0</math>Don't Know<math>3.07</math><math>0.00</math><math>29.00</math><math>0.00</math><math>7.49</math><math>0.00</math><math>0</math>n<math>10</math><math>6</math><math>3</math><math>1</math><math>4</math><math>5</math><math>5</math></li21a>	Other Fluorescent	10.38	12.40	7.21	14.04	12.76	5.23	3.04
T5 Fixtures (5/8in. diameter) $0.41$ $0.23$ $0.73$ $0.00$ $0.22$ $0.06$ $3$ Did not Remove any additional equipment $2.87$ $2.79$ $3.96$ $0.48$ $2.32$ $1.72$ $12$ Other $6.33$ $8.82$ $7.09$ $0.08$ $4.77$ $9.40$ $12$ Screw-in LEDs $0.51$ $0.01$ $0.90$ $0.52$ $0.72$ $0.00$ $0$ $n$ $1020$ $354$ $614$ $52$ $596$ $246$ $n$ </td <td>Fat/Thick Tubes</td> <td>2.20</td> <td>1.81</td> <td>3.07</td> <td>0.91</td> <td>1.47</td> <td>5.07</td> <td>0.00</td>	Fat/Thick Tubes	2.20	1.81	3.07	0.91	1.47	5.07	0.00
Did not Remove any additional equipment         2.87         2.79         3.96         0.48         2.32         1.72         12           Other         6.33         8.82         7.09         0.08         4.77         9.40         12           Screw-in LEDs         0.51         0.01         0.90         0.52         0.72         0.00         0           n         1020         354         614         52         596         246         16            Appor or Incandescent?         Netre the HID Lamps you removed High pressure Sodium, Metal Halide, Mercury         Vapor or Incandescent?         Netal Halide         84.07         96.37         66.18         0.00         62.38         99.12         100           Metal Halide         84.07         96.37         66.18         0.00         7.07         0.00         0           Don't Know         3.07         0.00         29.00         0.00         7.49         0.00         0           n         10         6         3         1         4         5         5            CLI22A> Approximately how old was the equipment that was removed and replaced would you say it was?         10         6         3         1         4         5	Skinny/Thin Tubes	0.96	0.50	1.75	0.00	1.35	0.05	0.00
equipment2.872.793.960.482.321.7212Other6.338.827.090.084.779.4012Screw-in LEDs0.510.010.900.520.720.000n1020354614525962461High Pressure Sodium9.960.004.82100.0023.060.880Metal Halide84.0796.3766.180.0062.3899.12100Mercury Vapor2.903.630.000.007.070.000Don't Know3.070.0029.000.007.490.000n10631455 <li22a> Approximately how old was the equipment that was removed and replaced would you say it was?</li22a>	T5 Fixtures (5/8in. diameter)	0.41	0.23	0.73	0.00	0.22	0.06	3.67
Screw-in LEDs $0.51$ $0.01$ $0.90$ $0.52$ $0.72$ $0.00$ $0$ n $1020$ $354$ $614$ $52$ $596$ $246$ $166$ </td <td>-</td> <td>2.87</td> <td>2.79</td> <td>3.96</td> <td>0.48</td> <td>2.32</td> <td>1.72</td> <td>12.92</td>	-	2.87	2.79	3.96	0.48	2.32	1.72	12.92
n         1020         354         614         52         596         246         10 <li21a> Were the HID Lamps you removed High pressure Sodium, Metal Halide, Mercury Vapor or Incandescent?           High Pressure Sodium         9.96         0.00         4.82         100.00         23.06         0.88         0           Metal Halide         84.07         96.37         66.18         0.00         62.38         99.12         100           Mercury Vapor         2.90         3.63         0.00         0.00         7.07         0.00         0           Don't Know         3.07         0.00         29.00         0.00         7.49         0.00         0           <li22a> Approximately how old was the equipment that was removed and replaced would you say it was?         say it was?         0         0</li22a></li21a>	Other	6.33	8.82	7.09	0.08	4.77	9.40	12.24
<li21a> Were the HID Lamps you removed High pressure Sodium, Metal Halide, Mercury Vapor or Incandescent?         High Pressure Sodium       9.96       0.00       4.82       100.00       23.06       0.88       0         Metal Halide       84.07       96.37       66.18       0.00       62.38       99.12       100         Mercury Vapor       2.90       3.63       0.00       0.00       7.07       0.00       0         Don't Know       3.07       0.00       29.00       0.00       7.49       0.00       0         n       10       6       3       1       4       5       4         <li22a> Approximately how old was the equipment that was removed and replaced would you say it was?       9       9       9       9       9</li22a></li21a>	Screw-in LEDs	0.51	0.01	0.90	0.52	0.72	0.00	0.05
Vapor or Incandescent?           High Pressure Sodium         9.96         0.00         4.82         100.00         23.06         0.88         0           Metal Halide         84.07         96.37         66.18         0.00         62.38         99.12         100           Mercury Vapor         2.90         3.63         0.00         0.00         7.07         0.00         0           Don't Know         3.07         0.00         29.00         0.00         7.49         0.00         0            10         6         3         1         4         5         5             LI22A> Approximately how old was the equipment that was removed and replaced would you say it was?         5	<i>n</i>	1020	354	614	52	596	246	178
Metal Halide         84.07         96.37         66.18         0.00         62.38         99.12         100           Mercury Vapor         2.90         3.63         0.00         0.00         7.07         0.00         0           Don't Know         3.07         0.00         29.00         0.00         7.49         0.00         0           n         10         6         3         1         4         5 <li22a> Approximately how old was the equipment that was removed and replaced would you say it was?         90.00         0         0</li22a>		u remove	ed High p	ressure So	odium, M	etal Halio	de, Mercı	ıry
Mercury Vapor         2.90         3.63         0.00         0.00         7.07         0.00         0           Don't Know         3.07         0.00         29.00         0.00         7.49         0.00         0           n         10         6         3         1         4         5 <li22a> Approximately how old was the equipment that was removed and replaced would you say it was?          </li22a>	High Pressure Sodium	9.96	0.00	4.82	100.00	23.06	0.88	0.00
Don't Know         3.07         0.00         29.00         0.00         7.49         0.00         0           n         10         6         3         1         4         5 <li22a> Approximately how old was the equipment that was removed and replaced would you say it was?        </li22a>	Metal Halide	84.07	96.37	66.18	0.00	62.38	99.12	100.00
n       10       6       3       1       4       5 <li22a> Approximately how old was the equipment that was removed and replaced would you say it was?</li22a>	Mercury Vapor	2.90	3.63	0.00	0.00	7.07	0.00	0.00
<li22a> Approximately how old was the equipment that was removed and replaced would you say it was?</li22a>	Don't Know	3.07	0.00	29.00	0.00	7.49	0.00	0.00
say it was?	n	10	6	3	1	4	5	1
Less then 5 years and 27.99 17.10 47.10 52.52 53.52 3.49 1		was the e	quipment	that was	removed	and repla	aced wou	ld you
Less than 5 years old $57.86$ $17.12$ $47.19$ $53.55$ $52.55$ $2.48$ 1	Less than 5 years old	37.88	17.12	47.19	53.53	52.53	2.48	1.75
Between 5 and 10 years old         23.11         26.81         15.85         32.85         24.91         18.66         18	Between 5 and 10 years old	23.11	26.81	15.85	32.85	24.91	18.66	18.95
Between 10 and 15 years old or 14.35 23.71 11.34 4.66 8.07 31.47 22	Between 10 and 15 years old or	14.35	23.71	11.34	4.66	8.07	31.47	22.06
More than 15 years old         20.80         28.94         19.87         8.55         11.29         41.87         51	More than 15 years old	20.80	28.94	19.87	8.55	11.29	41.87	51.82
Refused         0.00         0.00         0.01         0.00         0.00         0.01         0	Refused	0.00	0.00	0.01	0.00	0.00	0.01	0.00
Don't Know         3.86         3.43         5.75         0.42         3.19         5.51         5	Don't Know	3.86	3.43	5.75	0.42	3.19	5.51	5.42
n 974 336 588 50 580 242 i		974	336	588	50	580	242	152

<li23a> How would you do were in?</li23a>	escribe th	e removed	equipmer	nt's conditio	on? Would	l you say t	hey
Poor condition	7.76	9.13	6.39	8.41	7.02	11.63	1.21
Fair condition	32.30	34.68	36.92	17.76	29.43	35.56	54.12
Good condition	57.19	54.36	53.38	70.72	60.71	50.06	43.02
Don't Know	2.75	1.83	3.31	3.12	2.85	2.75	1.66
n	974	336	588	50	580	242	152
<li24a> Approximately w broken or not working prio</li24a>	-	0	e equipme	ent that was	removed a	and replac	ed was
0 Percent	67.41	63.77	62.40	85.02	72.30	54.49	59.85
Between 0 and 15 Percent	22.35	25.78	25.44	9.40	18.12	33.47	29.06
Between 15 and 30 Percent	4.17	3.87	5.57	1.58	3.93	5.85	0.36
Between 30 and 45 Percent	1.33	2.50	1.00	0.00	1.11	1.55	3.07
Between 45 and 60 Percent	1.03	1.13	0.95	1.00	0.97	0.60	3.46
Between 60 and 80 Percent	0.11	0.24	0.05	0.00	0.13	0.05	0.00
100 Percent	0.62	0.51	0.75	0.52	0.47	1.20	0.01
Don't Know	3.00	2.21	3.84	2.48	2.96	2.80	4.19
n	974	336	588	50	580	242	152
<li18c> Of the CFLs you</li18c>	received t	hrough					
0	65.65	41.06	85.94	100.00	69.39	37.69	58.06
1	1.35	0.00	14.06	0.00	0.00	0.00	28.14
2	26.06	46.56	0.00	0.00	30.61	0.00	0.00
5	6.55	11.70	0.00	0.00	0.00	62.31	5.74
10	0.02	0.03	0.00	0.00	0.00	0.00	0.33
Don't Know	0.37	0.66	0.00	0.00	0.00	0.00	7.72
n	35	24	10	1	14	7	14
<li19c> Were any of the p so, what percentage would y</li19c>	-		easures in	stalled/dela	mped at a	nother fac	ility? If
0	96.87	98.11	95.00	100.00	97.32	99.27	85.00
1	0.00	0.00	0.01	0.00	0.01	0.00	0.00
5	0.35	0.00	0.70	0.00	0.44	0.00	0.44
20	0.20	0.00	0.40	0.00	0.00	0.00	2.82
30	0.37	1.10	0.00	0.00	0.00	0.00	5.31
40	0.92	0.00	1.85	0.00	0.87	0.00	4.26
50	0.16	0.00	0.32	0.00	0.22	0.00	0.00
80	0.44	0.00	0.88	0.00	0.61	0.00	0.00
100	0.15	0.44	0.00	0.00	0.21	0.00	0.00
Don't Know	0.54	0.35	0.85	0.00	0.33	0.73	2.17
n	388	96	274	18	277	54	57

<li20c> What type of lighting was a through the Program?</li20c>	removed	and repl	aced who	en you ins	talled &	LTMEA	S[1-3]		
High Performance T8	0.09	0.21	0.04	0.00	0.12	0.02	0.00		
T8 fluorescent fixtures (1in. diameter b	5.64	3.65	8.62	0.37	6.23	3.20	6.68		
T10 fluorescent fixtures	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
T12 fluorescent fixtures	6.84	1.33	12.46	0.37	5.85	8.72	11.72		
Compact HID (High Intensity Discharge) F	15.01	31.27	3.87	17.49	8.15	43.87	0.81		
Screw-in Modular CFLS	4.86	13.26	1.11	0.00	6.69	0.00	0.00		
Hardwired CFL Fixtures	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
Incandescent bulbs	7.72	5.65	9.58	6.09	7.59	7.10	11.02		
CFL Exit Signs	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
LED Exit Signs	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
Halogen bulbs	11.34	0.05	6.30	48.80	15.60	0.02	0.22		
Reflectors	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
Electronic Ballast	1.08	0.00	1.94	0.57	1.36	0.46	0.00		
Magnetic Ballast	0.34	0.00	0.67	0.00	0.47	0.00	0.00		
Manual Switches	9.13	8.93	10.35	5.77	11.40	4.13	0.00		
Lighting Controls, Time Clock	0.03	0.00	0.05	0.00	0.04	0.00	0.00		
Lighting Controls, Occupancy Sensor	1.71	0.00	3.36	0.00	2.36	0.00	0.00		
Lighting Controls, Bypass/Delay Timers	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
Lighting Controls, Photocell	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
Other Fluorescent	9.78	12.66	9.12	6.20	12.42	2.32	4.22		
Fat/Thick Tubes	5.43	1.67	9.35	0.77	7.17	0.94	0.52		
Skinny/Thin Tubes	1.19	1.19	1.59	0.00	1.62	0.10	0.00		
T5 Fixtures (5/8in. diameter)	1.12	0.00	2.20	0.00	0.00	5.43	0.00		
None	2.06	2.04	2.74	0.00	0.65	7.69	0.00		
Other	3.61	4.51	4.15	0.22	3.11	6.31	0.75		
Refused	0.41	0.00	0.80	0.00	0.56	0.00	0.00		
Don't Know	17.86	14.12	21.58	13.73	14.65	14.46	62.66		
Screw in LEDs	0.12	0.38	0.00	0.00	0.00	0.00	1.80		
n 381 89 274 18 276 50 55									
<li21c> Were the HID lamps you removed High Pressure Sodium, Metal Halide, Mercury Vapor or Incandescent?</li21c>									
High Pressure Sodium	1.13	68.13	0.00	0.00	1.14	0.00	0.00		
Metal Halide	98.87	31.87	0.00	100.00	98.86	0.00	100.00		
n	3	2	0	1	2	0	1		

<li22c> Approximately how old was the equipment that were removed and replaced?</li22c>											
					-	-	2.27				
Less than 5 years old	24.04	14.30	23.86	43.19	30.92	5.36	3.27				
Between 5 and 10 years old	18.28	11.23	22.63	18.77	19.91	15.23	9.51				
Between 10 and 15 years old or	13.45	16.18	13.65	7.67	15.90	2.32	18.69				
More than 15 years old	34.71	44.42	29.94	30.37	21.55	73.26	66.58				
Refused	0.42	0.00	0.82	0.00	0.57	0.00	0.00				
Don't Know	9.11	13.88	9.11	0.00	11.17	3.83	1.95				
n	371	85	268	18	270	46	55				
<li23c> How would you des replaced?</li23c>	cribe the o	condition o	of the ligh	ting equip	ment that	was remo	ved and				
Poor condition	9.79	13.17	10.72	0.57	10.52	8.05	6.87				
Fair condition or	43.33	44.78	43.97	38.69	39.52	61.91	31.79				
Good condition	44.71	41.16	41.59	60.74	47.45	28.75	60.35				
Refused	0.42	0.00	0.82	0.00	0.57	0.00	0.00				
Don't Know	1.75	0.89	2.90	0.00	1.95	1.30	0.99				
n	371	85	268	18	270	46	55				
<li24c> Approximately what percentage of the equipment that was removed and replaced was broken or not working prior to installing?</li24c>											
0 Percent	71.74	61.01	72.12	91.06	80.62	40.45	65.03				
Between 0 and 15 Percent	16.80	26.03	15.19	4.01	9.31	44.63	18.46				
Between 15 and 30 Percent	3.43	2.83	3.32	4.93	1.73	7.01	11.51				
Between 30 and 45 Percent	2.66	3.56	2.98	0.00	2.08	5.43	1.10				
Between 45 and 60 Percent	3.82	5.04	4.32	0.00	5.14	0.00	0.54				
Between 60 and 80 Percent	0.06	0.00	0.11	0.00	0.08	0.00	0.00				
100 Percent	0.43	0.64	0.44	0.00	0.02	2.15	0.00				
Don't Know	1.06	0.89	1.53	0.00	1.04	0.32	3.37				
n	371	85	268	18	270	46	55				
<li30> Considering all of the of the facility's lighting was a</li30>				ussed, app	oroximatel	y what per	rcentage				
0 Percent	0.63	0.86	0.72	0.00	0.86	0.00	0.39				
Between 0 and 15 Percent	5.83	6.97	7.08	0.85	6.22	3.24	10.83				
Between 15 and 30 Percent	8.41	6.22	11.23	5.70	9.28	7.24	2.95				
Between 30 and 45 Percent	5.77	8.28	5.76	1.29	5.70	5.01	9.37				
Between 45 and 60 Percent	6.84	7.31	8.63	1.25	6.38	8.22	6.97				
Between 60 and 80 Percent	17.17	6.91	16.77	36.59	20.68	9.87	4.52				
Between 80 and 100 Percent	28.47	30.36	20.52	43.76	20.08	36.84	37.55				
100 Percent	24.87	31.54	26.15	9.88	24.15	26.92	25.55				
Don't Know	2.01	1.55	3.14	0.17	1.81	2.66	1.88				
n	1022	355	615	52	598	2:00	1.00				
n	1022	555	015	52	570	270	1/0				

<hb1> Thinking about all of the types of linear fluorescent bulbs that were installed through the program, what is the highest height above the area they light? [IN FEET]</hb1>											
0	0.46	0.00	0.68	0.00	0.56	0.00	0.39				
3	0.11	0.00	0.16	0.00	0.12	0.00	0.22				
4	0.04	0.00	0.06	0.00	0.05	0.00	0.00				
6	0.76	1.08	0.78	0.00	0.99	0.00	0.00				
7	1.17	0.46	1.58	0.00	1.36	0.68	0.37				
8	12.12	13.25	11.32	14.78	12.96	0.89	22.25				
9	4.13	0.25	6.03	0.00	4.32	0.00	8.72				
10	17.36	9.30	17.37	32.98	21.99	1.59	4.19				
11	0.74	3.17	0.08	0.00	0.95	0.00	0.16				
12	8.62	12.07	7.25	10.30	10.36	1.97	4.75				
13	0.88	1.20	0.76	1.01	0.64	2.00	1.13				
14	1.86	2.13	2.08	0.00	2.03	0.03	3.22				
15	6.34	2.21	8.69	0.00	7.43	1.53	4.93				
16	1.00	2.33	0.74	0.00	0.69	3.31	0.00				
17	0.49	0.20	0.67	0.00	0.59	0.00	0.45				
18	3.95	1.55	4.99	2.29	3.17	9.08	2.49				
20	14.34	8.34	12.43	37.71	15.18	9.93	14.27				
21	0.83	0.00	1.22	0.00	0.00	5.76	0.00				
22	0.70	0.55	0.86	0.00	0.42	2.23	0.70				
23	2.69	6.53	1.91	0.00	0.08	18.37	0.00				
24	0.12	0.55	0.00	0.00	0.00	0.83	0.00				
25	3.24	7.33	2.47	0.00	1.29	10.81	7.35				
27	0.14	0.67	0.00	0.00	0.00	0.00	1.50				
28	0.26	0.00	0.38	0.00	0.00	0.00	2.68				
30	4.66	10.33	3.53	0.55	0.08	19.44	18.92				
32	0.00	0.00	0.00	0.00	0.00	0.00	0.02				
35	0.07	0.33	0.00	0.00	0.00	0.49	0.00				
40	1.34	5.71	0.17	0.00	0.15	8.54	0.00				
50	0.08	0.00	0.12	0.00	0.10	0.00	0.00				
60	0.21	0.00	0.31	0.00	0.27	0.00	0.00				
66	0.47	0.00	0.69	0.00	0.62	0.00	0.00				
Refused	0.49	0.02	0.72	0.00	0.63	0.04	0.00				
Don't Know	10.37	10.45	11.97	0.39	12.99	2.49	1.29				
n	n 491 100 371 20 348 59 84										
program at a height of 13 or mo HIGH BAY lighting.	<hb2> Just to double check, was any of the linear fluorescent lighting installed through the program at a height of 13 or more feet above the area it is meant to light? This would qualify as HIGH BAY lighting.</hb2>										
Yes	10.16	8.56	7.09	26.94	9.35	40.42	12.98				

No	88.16	91.31	90.59	72.36	89.36	59.58	81.01					
Don't Know	1.68	0.13	2.31	0.69	1.29	0.00	6.02					
<i>n</i>	265	44	212	9	208	8	49					
<hb3> What is the main kind of linear bulbs located at this height?</hb3>												
T8s	34.69	36.17	39.01	11.39	29.50	35.78	56.51					
T5s	15.49	35.72	8.33	12.96	1.64	37.40	31.25					
Other	14.67	7.31	20.55	0.00	23.64	1.97	1.11					
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00					
Don't Know	36.80	25.44	32.96	75.64	45.21	30.66	11.14					
n	188	56	120	12	105	50	33					
<hb1a> Other than linear fluor</hb1a>	escents, i	s any of t	he lightiı	ng installed	l through	the progra	am					
considered to be High Bay? (If n	eeded, lig	ghting hi	gher than	13 ft.)								
Yes	44.07	60.09	40.41	23.83	29.77	85.97	52.34					
No	51.03	37.17	53.79	69.53	64.57	10.49	46.43					
Refused	0.47	0.96	0.29	0.00	0.19	1.47	0.00					
Don't Know	4.43	1.78	5.52	6.65	5.48	2.08	1.23					
n	1022	355	615	52	598	246	178					
<hb2a> What kind of High Bay Lighting is it?</hb2a>												
HID (High-intensity discharge) High Pressure Sodium	10.04	12.05	4.94	21.41	14.07	4.97	14.53					
HID Metal Halide	7.73	9.78	6.69	3.04	5.14	9.06	16.75					
HID Mercury Vapor	0.32	0.03	0.71	0.00	0.62	0.03	0.00					
HID - Don't Know what type	6.98	7.19	5.33	12.56	7.08	5.82	13.42					
CFLs	13.78	20.73	9.33	1.45	16.41	10.67	15.43					
Other	6.88	5.11	1.69	34.75	9.73	4.51	2.49					
Refused	0.00	0.00	0.00	0.00	0.00	0.00	0.00					
Don't Know	30.15	28.50	36.87	10.85	29.94	30.91	26.83					
n	407	200	188	19	156	190	61					
<del1> We also show that you</del1>	delampe	d linear f	luorescer	nt fixtures.	Is this co	orrect?						
Yes	26.59	52.05	0.00	0.00	0.00	100.00	100.00					
No	24.50	47.95	0.00	0.00	33.37	0.00	0.00					
Don't Know	48.91	0.00	0.00	100.00	66.63	0.00	0.00					
$\begin{array}{c ccccccccccccccccccccccccccccccccccc$												
<del1a> As part of the retrofit you had done during your participation in Program did you have any delamping done?</del1a>												
Yes	17.35	40.91	12.37	8.17	16.20	17.62	31.15					
No	68.45	49.23	75.02	57.22	67.78	73.02	66.60					
Refused	0.62	0.03	0.86	0.00	07.78	0.04	0.00					
Don't Know	13.57	9.83	11.74	34.61	15.25	9.31	2.25					
n Don't Know	461	9.83 78	367	16	339	53	69					
n	401	70	507	10	559	55	09					

DEL2> Have you had Removal					cility?					
Yes	25.73	9.06	46.30	4.11	18.70	14.30	48.98			
No	64.16	87.02	43.73	45.00	70.77	84.83	36.04			
Don't Know	10.11	3.91	9.97	50.89	10.53	0.87	14.98			
n	121	49	67	5	65	17	39			
DEL2a> What percent of the o	riginal fiz	xtures wi	thin the <b>1</b>	retrofitted	area wer	e removed:	?			
0 Percent	6.38	0.00	7.75	0.00	13.36	0.00	1.47			
Between 0 and 15 Percent	3.41	18.92	0.33	0.00	8.04	0.00	0.00			
Between 15 and 30 Percent	6.24	0.00	7.58	0.00	14.71	0.00	0.00			
Between 30 and 45 Percent	4.28	0.00	5.20	0.00	0.15	0.00	8.6			
Between 45 and 60 Percent	4.21	25.42	0.00	0.00	0.00	46.96	0.0			
Between 60 and 80 Percent	3.28	0.77	3.83	0.00	4.82	13.80	0.0			
Between 80 and 100 Percent	0.61	3.67	0.00	0.00	0.00	0.00	1.2			
100 Percent	61.29	43.57	65.72	0.00	53.99	25.10	74.3			
Don't Know	10.32	7.65	9.58	100.00	4.94	14.14	14.3			
n	29	8	20	1	16	4				
<del3> Have you had Remove and Replace Delamping done within your facility?</del3>										
Yes	36.16	46.78	24.51	40.82	32.05	83.98	15.4			
No	58.78	52.71	73.08	8.30	66.06	15.14	69.6			
Refused	0.14	0.30	0.00	0.00	0.00	0.87	0.0			
Don't Know	4.92	0.21	2.41	50.89	1.89	0.00	14.9			
n	121	49	67	5	65	17	3			
DEL3a> What type of fixtures	were rem	noved?								
T12 fluorescent fixtures	4.86	6.67	2.61	0.00	1.83	8.00	8.4			
T8 fluorescent fixtures	5.06	2.63	11.17	0.00	6.69	4.27	0.0			
HPS	0.83	1.37	0.00	0.00	0.00	2.22	0.0			
INC	0.89	1.46	0.00	0.00	0.00	2.37	0.0			
Other	66.64	70.66	52.59	89.92	62.48	77.45	49.2			
Don't Know	21.72	17.22	33.63	10.08	28.99	5.69	42.2			
11	38	18	18	2	15	11	1.			
n	<del3b> What type of fixtures were installed?</del3b>									
	were inst	alled?								
	<b>were inst</b> 0.90	t <b>alled?</b> 1.48	0.00	0.00	0.00	2.41	0.0			

39.61

27.30

11

4.59

0.00

49.24

42.28

12

7.71

1.41

30.53

47.35

18

2.83

0.25

62.11

17.42

18

2.71

2.18

89.92

10.08

0.00

0.00

2

48.41

39.06

15

0.00

1.30

Other

п

1

Don't Know

45.21

35.01

38

2.56

0.83

<DEL3c> How many lamps per fixture were present prior to the delamping retrofit?

3	19.79	14.04	12.41	89.92	21.77	20.78	6.97				
4	24.41	29.81	17.62	10.08	7.36	47.32	26.62				
6	3.47	5.71	0.00	0.00	0.96	0.00	27.34				
8	17.09	17.16	21.49	0.00	29.00	5.60	0.00				
Don't Know	31.86	30.20	43.59	0.00	39.60	21.71	29.95				
n	38	18	18	2	15	11	12				
<del3d> How many lamps per</del3d>	fixture a	re presen	nt now, af	fter the del	amping r	etrofit?					
1	1.25	0.67	2.71	0.00	0.00	0.00	11.48				
2	63.45	70.24	40.39	100.00	55.81	86.35	20.96				
3	3.19	1.25	7.85	0.00	4.01	0.00	10.27				
4	8.09	13.30	0.00	0.00	0.96	12.33	27.34				
8	7.15	0.82	21.49	0.00	12.88	1.32	0.00				
Don't Know	16.88	13.72	27.56	0.00	26.34	0.00	29.95				
n	38	18	18	2	15	11	12				
<pre><del3e> Approximately how of</del3e></pre>	ld were t	he fixtur	es that w	ere remov	ed and re	placed as a	a result				
of this Remove and Replace dela	mping?	Would y	ou say								
Less than 5 years old	15.50	13.72	23.12	0.00	28.99	0.00	4.69				
Between 6 and 10 years old	5.18	2.84	11.15	0.00	6.68	4.61	0.00				
Between 10 and 15 years old	25.63	17.65	24.20	89.92	47.95	0.00	7.71				
More than 15 years old	48.94	63.35	31.02	10.08	16.38	91.41	57.65				
Don't Know	4.75	2.45	10.51	0.00	0.00	3.99	29.95				
n	38	18	18	2	15	11	12				
<del3f> How would you describe the condition of the fixtures that were removed and replaced as a result of the Remove and Replace delamping? Would you say they were in</del3f>											
Poor condition	5.28	8.09	1.16	0.00	0.00	12.04	7.08				
Fair condition or	65.30	61.96	65.30	89.92	69.48	68.39	34.82				
Good condition	26.17	29.95	23.02	10.08	30.52	19.57	28.15				
Don't Know	3.26	0.00	10.51	0.00	0.00	0.00	29.95				
n	38	18	18	2	15	11	12				
<del3g> Approximately what</del3g>	percenta	ge of the	fixtures (	that were r	emoved a	and replace	ed were				
broken or not working prior to t	-	0				•					
0 Percent	69.04	77.33	44.54	100.00	56.78	90.33	54.08				
Between 0 and 15 Percent	20.29	18.73	28.74	0.00	33.50	3.28	15.97				
Between 15 and 30 Percent	5.02	0.00	16.21	0.00	9.72	0.00	0.00				
100 Percent	2.39	3.94	0.00	0.00	0.00	6.39	0.00				
Don't Know	3.26	0.00	10.51	0.00	0.00	0.00	29.95				
n	38	18	18	2	15	11	12				
<del4> Have you had a delamp your facility?</del4>	oing retro	ofit to red	luce the r	number of	lamps pe	r fixture w	ithin				
Yes	40.03	36.30	42.41	49.11	22.21	61.65	67.08				
105		20.20		.,,,,,,	1	01.00	0,.00				

48.31	63.49	40.43	0.00	66.67	38.35	12.67				
11.66	0.21	17.16	50.89	11.12	0.00	20.25				
121	49	67	5	65	17	39				
fixture w	vere prese	ent prior	to the dela	mping re	etrofit?					
87.80	85.68	88.83	92.30	88.12	96.72	82.39				
12.20	14.32	11.17	7.70	11.88	3.28	17.61				
46	13	29	4	22	6	18				
fixture a	re presen	nt now, af	ter the del	amping r	etrofit?					
89.58	87.59	90.83	92.30	90.10	100.00	83.15				
10.42	12.41	9.17	7.70	9.90	0.00	16.85				
<del5> Is the amount of lighting better, worse, or the same than before your delamping job?</del5>										
72.98	77.89	73.72	36.70	76.46	97.26	49.73				
6.36	4.67	9.11	0.00	10.17	0.00	1.67				
16.68	16.88	17.16	12.41	13.33	1.87	33.70				
3.98	0.56	0.00	50.89	0.05	0.87	14.90				
121	49	67	5	65	17	39				
<del11> Did you install additional lighting equipment to increase the amount of lighting in the delamped area(s)?</del11>										
1 77	0.00	11.82	0.00	8.26	0.00	0.00				
4.77	0.00									
4.77	89.34	88.18	0.00	91.27	0.00	10.09				
		88.18 0.00	0.00 100.00	91.27 0.47	0.00 100.00	10.09 89.91				
	11.66 121 fixture w 87.80 12.20 46 fixture a 89.58 10.42 ng better, 72.98 6.36 16.68 3.98 121	11.66       0.21         121       49         fixture were present         87.80       85.68         12.20       14.32         46       13         46       13         fixture are present       89.58         89.58       87.59         10.42       12.41         46       12.41         72.98       77.89         6.36       4.67         16.68       16.88         3.98       0.56         121       49	11.66       0.21       17.16         121       49       67         fixture were present prior       87.80       85.68       88.83         12.20       14.32       11.17         46       13       29         fixture are present now, af         89.58       87.59       90.83         10.42       12.41       9.17         ag better, worse, or the same       72.98       77.89         72.98       77.89       73.72         6.36       4.67       9.11         16.68       16.88       17.16         3.98       0.56       0.00         121       49       67	11.66       0.21       17.16       50.89         121       49       67       5         fixture were present prior to the delated as a stress of the delate	11.66       0.21       17.16       50.89       11.12         121       49       67       5       65         fixture were present prior to the delamping regard       87.80       85.68       88.83       92.30       88.12         12.20       14.32       11.17       7.70       11.88         46       13       29       4       22         fixture are present now, after the delamping regard       89.58       87.59       90.83       92.30       90.10         10.42       12.41       9.17       7.70       9.90       90.10         10.42       12.41       9.17       7.70       9.90         72.98       77.89       73.72       36.70       76.46         6.36       4.67       9.11       0.00       10.17         16.68       16.88       17.16       12.41       13.33         3.98       0.56       0.00       50.89       0.05         121       49       67       5       65	11.66       0.21       17.16       50.89       11.12       0.00         121       49       67       5       65       17         fixture were present prior to the delamping retrofit?         87.80       85.68       88.83       92.30       88.12       96.72         12.20       14.32       11.17       7.70       11.88       3.28         46       13       29       4       22       6         fixture are present now, after the delamping retrofit?         89.58       87.59       90.83       92.30       90.10       100.00         10.42       12.41       9.17       7.70       9.90       0.00         10.42       12.41       9.17       7.70       9.90       0.00         10.42       12.41       9.17       7.70       9.90       0.00         10.42       12.41       9.17       7.70       9.90       0.00         10.42       12.41       9.17       7.70       9.90       0.00         10.42       12.41       9.17       7.70       9.90       0.00         10.42       12.41       9.17       7.00       9.0       0.00         10.42				

# Appendix AA

## **Standardized High Level Savings**

The tables in Appendix AA summarizing natural gas savings make use of the unit MTherms -1,000 Therms - rather than MMTherms -1,000,000 Therms - for formatting purposes.

### Gross Lifecycle Savings (MWh)

					% Ex-Ante	
	Standard Report	<b>Ex-Ante</b>	<b>Ex-Post</b>		Gross Pass	Eval
PA	Group	Gross	Gross	GRR	Through	GRR
PGE	CFL	5,959	5,873	0.99	28.0%	0.98
PGE	Delamp	42,266	33,089	0.78	50.2%	0.56
PGE	LED	118,791	208,025	1.75	0.0%	1.75
PGE	Lighting Outdoor	236,193	236,193	1.00	100.0%	
PGE	Occupancy	41,874	29,948	0.72	18.5%	0.65
PGE	Other Lighting Indoor	227,834	227,834	1.00	100.0%	
PGE	T5Linear	175,325	157,214	0.90	2.0%	0.89
PGE	Total	848,242	898,176	1.06	58.7%	1.14
SCE	CFL	1,110	1,373	1.24	0.6%	1.24
SCE	Delamp	0	0			
SCE	LED	337,530	571,689	1.69	0.0%	1.69
SCE	Lighting Outdoor	11,014	11,014	1.00	100.0%	
SCE	Occupancy	42,137	42,460	1.01	3.3%	1.01
SCE	Other Lighting Indoor	598,995	598,995	1.00	100.0%	
SCE	T5Linear	212,414	237,774	1.12	0.1%	1.12
SCE	Total	1,203,199	1,463,305	1.22	50.8%	1.44
SDGE	CFL	7,095	6,661	0.94	62.2%	0.84
SDGE	Delamp	14,928	14,928	1.00	100.0%	
SDGE	LED	140,814	237,216	1.68	0.0%	1.68
SDGE	Lighting Outdoor	36,788	36,788	1.00	100.0%	
SDGE	Occupancy	15,235	6,114	0.40	0.0%	0.40
SDGE	Other Lighting Indoor	270,114	270,114	1.00	100.0%	
SDGE	T5Linear	9,409	8,049	0.86	0.0%	0.86
SDGE	Total	494,383	579,870	1.17	66.0%	1.51
	Statewide	2,545,825	2,941,352	1.16	56.4%	1.36

#### Net Lifecycle Savings (MWh)

					% Ex-Ante			Eval	Eval
	Standard Report	<b>Ex-Ante</b>	<b>Ex-Post</b>		Net Pass	<b>Ex-Ante</b>	<b>Ex-Post</b>	<b>Ex-Ante</b>	<b>Ex-Post</b>
PA	Group	Net	Net	NRR	Through	NTG	NTG	NTG	NTG
PGE	CFL	4,311	3,863	0.90	27.5%	0.72	0.66	0.73	0.63
PGE	Delamp	31,466	24,264	0.77	0.0%	0.74	0.73	0.74	0.73
PGE	LED	88,036	118,108	1.34	0.0%	0.74	0.57	0.74	0.57
PGE	Lighting Outdoor	157,960	157,960	1.00	100.0%	0.67	0.67		
PGE	Occupancy	25,987	18,057	0.69	20.8%	0.62	0.60	0.60	0.57
PGE	Other Lighting Indoor	169,072	169,072	1.00	100.0%	0.74	0.74		
PGE	T5Linear	136,713	94,460	0.69	0.0%	0.78	0.60	0.78	0.60
PGE	Total	613,544	585,784	0.95	54.4%	0.72	0.65	0.75	0.59
SCE	CFL	746	857	1.15	0.6%	0.67	0.62	0.67	0.62
SCE	Delamp	0	0						
SCE	LED	213,593	324,611	1.52	0.0%	0.63	0.57	0.63	0.57
SCE	Lighting Outdoor	6,624	6,624	1.00	100.0%	0.60	0.60		
SCE	Occupancy	27,098	24,524	0.90	3.1%	0.64	0.58	0.64	0.58
SCE	Other Lighting Indoor	493,178	493,178	1.00	100.0%	0.82	0.82		
SCE	T5Linear	144,667	141,896	0.98	0.0%	0.68	0.60	0.68	0.60
SCE	Total	885,906	991,690	1.12	56.5%	0.74	0.68	0.65	0.58
SDGE	CFL	4,251	4,051	0.95	62.3%	0.60	0.61	0.60	0.62
SDGE	Delamp	9,019	9,073	1.01	0.0%	0.60	0.61	0.60	0.61
SDGE	LED	119,193	128,748	1.08	0.0%	0.85	0.54	0.85	0.54
SDGE	Lighting Outdoor	28,760	28,760	1.00	100.0%	0.78	0.78		
SDGE	Occupancy	9,309	3,479	0.37	0.0%	0.61	0.57	0.61	0.57
SDGE	Other Lighting Indoor	188,295	188,295	1.00	100.0%	0.70	0.70		
SDGE	T5Linear	6,587	4,886	0.74	0.0%	0.70	0.61	0.70	0.61
SDGE	Total	365,413	367,292	1.01	60.1%	0.74	0.63	0.80	0.55
	Statewide	1,864,863	1,944,767	1.04	56.5%	0.73	0.66	0.71	0.58

### Gross Lifecycle Savings (MW)

		<b>T AA</b>	<b>F D</b> t		% Ex-Ante	<b>F</b> 1
PA	Standard Report Group	Ex-Ante Gross	Ex-Post Gross	GRR	Gross Pass Through	Eval GRR
	-				-	
PGE	CFL	1.2	1.3	1.11	33.3%	1.16
PGE	Delamp	9.6	8.0	0.83	53.2%	0.64
PGE	LED	23.8	46.3	1.94	0.0%	1.94
PGE	Lighting Outdoor	0.0	0.0			
PGE	Occupancy	7.9	8.4	1.07	27.5%	1.10
PGE	Other Lighting Indoor	47.3	47.3	1.00	100.0%	
PGE	T5Linear	43.0	36.4	0.85	0.0%	0.85
PGE	Total	132.8	147.7	1.11	41.4%	1.19
SCE	CFL	0.2	0.3	1.19	1.0%	1.19
SCE	Delamp	0.0	0.0			
SCE	LED	64.1	114.6	1.79	0.0%	1.79
SCE	Lighting Outdoor	0.0	0.0			
SCE	Occupancy	9.7	10.0	1.03	1.6%	1.03
SCE	Other Lighting Indoor	141.3	141.3	1.00	100.0%	
SCE	T5Linear	55.4	53.7	0.97	0.2%	0.97
SCE	Total	270.7	319.9	1.18	52.3%	1.38
SDGE	CFL	1.4	1.4	0.99	61.7%	0.97
SDGE	Delamp	3.5	3.5	1.00	100.0%	
SDGE	LED	22.5	38.5	1.71	0.0%	1.71
SDGE	Lighting Outdoor	0.0	0.0			
SDGE	Occupancy	3.6	1.5	0.42	0.0%	0.42
SDGE	Other Lighting Indoor	64.4	64.4	1.00	100.0%	
SDGE	T5Linear	2.4	1.9	0.81	0.0%	0.81
SDGE	Total	97.7	111.2	1.14	70.3%	1.46
	Statewide	501.2	578.8	1.15	52.9%	1.33

AA - 4

### Net Lifecycle Savings (MW)

					% Ex-Ante			Eval	Eval
	Standard Report	<b>Ex-Ante</b>	<b>Ex-Post</b>		Net Pass	<b>Ex-Ante</b>	<b>Ex-Post</b>	<b>Ex-Ante</b>	Ex-Post
PA	Group	Net	Net	NRR	Through	NTG	NTG	NTG	NTG
PGE	CFL	0.8	0.8	1.01	32.5%	0.72	0.66	0.72	0.64
PGE	Delamp	7.1	5.9	0.83	0.0%	0.74	0.73	0.74	0.73
PGE	LED	17.6	26.5	1.50	0.0%	0.74	0.57	0.74	0.57
PGE	Lighting Outdoor	0.0	0.0						
PGE	Occupancy	4.9	5.1	1.02	30.7%	0.63	0.60	0.60	0.56
PGE	Other Lighting Indoor	35.3	35.3	1.00	100.0%	0.75	0.75		
PGE	T5Linear	33.3	21.9	0.66	0.0%	0.77	0.60	0.77	0.60
PGE	Total	99.1	95.4	0.96	37.4%	0.75	0.65	0.75	0.60
SCE	CFL	0.2	0.2	1.11	0.9%	0.67	0.62	0.67	0.62
SCE	Delamp	0.0	0.0						
SCE	LED	40.7	65.6	1.61	0.0%	0.64	0.57	0.64	0.57
SCE	Lighting Outdoor	0.0	0.0						
SCE	Occupancy	6.3	5.7	0.92	1.5%	0.65	0.58	0.65	0.58
SCE	Other Lighting Indoor	116.5	116.5	1.00	100.0%	0.82	0.82		
SCE	T5Linear	37.9	32.2	0.85	0.0%	0.68	0.60	0.68	0.60
SCE	Total	201.5	220.3	1.09	57.9%	0.74	0.69	0.66	0.58
SDGE	CFL	0.8	0.8	1.01	61.8%	0.60	0.61	0.60	0.63
SDGE	Delamp	2.1	2.1	0.98	0.0%	0.60	0.59	0.60	0.59
SDGE	LED	19.0	20.9	1.10	0.0%	0.85	0.54	0.85	0.54
SDGE	Lighting Outdoor	0.0	0.0						
SDGE	Occupancy	2.2	0.8	0.39	0.0%	0.61	0.56	0.61	0.56
SDGE	Other Lighting Indoor	44.7	44.7	1.00	100.0%	0.69	0.69		
SDGE	T5Linear	1.7	1.2	0.70	0.0%	0.70	0.61	0.70	0.61
SDGE	Total	70.5	70.5	1.00	64.1%	0.72	0.63	0.78	0.55
	Statewide	371.2	386.2	1.04	53.6%	0.74	0.67	0.70	0.58

#### **Gross Lifecycle Savings (MTherms)**

					% Ex-Ante	
	Standard Report	<b>Ex-Ante</b>	<b>Ex-Post</b>		Gross Pass	Eval
PA	Group	Gross	Gross	GRR	Through	GRR
PGE	CFL	-38	-37	0.97	19.7%	0.96
PGE	Delamp	-297	-224	0.75	45.8%	0.54
PGE	LED	-712	-1,253	1.76	0.0%	1.76
PGE	Lighting Outdoor	0	0			
PGE	Occupancy	-351	-225	0.64	22.2%	0.54
PGE	Other Lighting Indoor	-1,341	-1,341	1.00	100.0%	
PGE	T5Linear	-705	-638	0.91	0.0%	0.91
PGE	Total	-3,442	-3,717	1.08	45.4%	1.15
SCE	CFL	-4	-6	1.32	0.9%	1.32
SCE	Delamp	0	0			
SCE	LED	-1,001	-1,712	1.71	0.0%	1.71
SCE	Lighting Outdoor	0	0			
SCE	Occupancy	-156	-138	0.89	0.0%	0.89
SCE	Other Lighting Indoor	-2,168	-2,168	1.00	100.0%	
SCE	T5Linear	-556	-615	1.11	0.1%	1.11
SCE	Total	-3,885	-4,639	1.19	55.8%	1.44
SDGE	CFL	-21	-20	0.95	70.0%	0.83
SDGE	Delamp	-62	-62	1.00	100.0%	
SDGE	LED	-290	-496	1.71	0.0%	1.71
SDGE	Lighting Outdoor	0	0	1.00	100.0%	
SDGE	Occupancy	-137	-50	0.36	0.0%	0.36
SDGE	Other Lighting Indoor	-693	-693	1.00	100.0%	
SDGE	T5Linear	-21	-17	0.82	0.0%	0.82
SDGE	Total	-1,223	-1,337	1.09	62.9%	1.25
	Statewide	-8,550	-9,693	1.13	52.6%	1.28

#### Net Lifecycle Savings (MTherms)

					% Ex-Ante			Eval	Eval
	Standard Report	<b>Ex-Ante</b>	<b>Ex-Post</b>		Net Pass	<b>Ex-Ante</b>	<b>Ex-Post</b>	<b>Ex-Ante</b>	<b>Ex-Post</b>
PA	Group	Net	Net	NRR	Through	NTG	NTG	NTG	NTG
PGE	CFL	-27	-24	0.87	19.2%	0.72	0.65	0.72	0.63
PGE	Delamp	-225	-164	0.73	0.0%	0.76	0.73	0.76	0.73
PGE	LED	-525	-712	1.36	0.0%	0.74	0.57	0.74	0.57
PGE	Lighting Outdoor	0	0						
PGE	Occupancy	-218	-138	0.63	25.0%	0.62	0.61	0.60	0.57
PGE	Other Lighting Indoor	-985	-985	1.00	100.0%	0.73	0.73		
PGE	T5Linear	-553	-383	0.69	0.0%	0.78	0.60	0.78	0.60
PGE	Total	-2,533	-2,406	0.95	41.3%	0.74	0.65	0.74	0.59
SCE	CFL	-3	-3	1.22	0.8%	0.68	0.63	0.68	0.63
SCE	Delamp	0	0						
SCE	LED	-633	-976	1.54	0.0%	0.63	0.57	0.63	0.57
SCE	Lighting Outdoor	0	0						
SCE	Occupancy	-100	-80	0.80	0.0%	0.64	0.58	0.64	0.58
SCE	Other Lighting Indoor	-1,796	-1,796	1.00	100.0%	0.83	0.83		
SCE	T5Linear	-377	-370	0.98	0.0%	0.68	0.60	0.68	0.60
SCE	Total	-2,909	-3,225	1.11	61.8%	0.75	0.70	0.65	0.58
SDGE	CFL	-12	-12	0.96	70.0%	0.60	0.61	0.60	0.63
SDGE	Delamp	-38	-38	1.01	0.0%	0.60	0.61	0.60	0.61
SDGE	LED	-245	-269	1.10	0.0%	0.85	0.54	0.85	0.54
SDGE	Lighting Outdoor	0	0	1.00	100.0%	0.60	0.60		
SDGE	Occupancy	-82	-28	0.34	0.0%	0.60	0.56	0.60	0.56
SDGE	Other Lighting Indoor	-487	-487	1.00	100.0%	0.70	0.70		
SDGE	T5Linear	-15	-10	0.70	0.0%	0.70	0.60	0.70	0.60
SDGE	Total	-879	-844	0.96	56.4%	0.72	0.63	0.74	0.55
	Statewide	-6,320	-6,475	1.02	52.8%	0.74	0.67	0.70	0.58

#### Gross First Year Savings (MWh)

					% Ex-Ante	
	Standard Report	Ex-Ante	Ex-Post		Gross Pass	Eval
PA	Group	Gross	Gross	GRR	Through	GRR
PGE	CFL	1,957	1,281	0.65	17.3%	0.58
PGE	Delamp	8 <i>,</i> 678	6,449	0.74	49.6%	0.49
PGE	LED	18,933	23,887	1.26	0.0%	1.26
PGE	Lighting Outdoor	19,651	19,651	1.00	100.0%	
PGE	Occupancy	5,234	3,743	0.72	18.5%	0.65
PGE	Other Lighting Indoor	16,145	16,145	1.00	100.0%	
PGE	T5Linear	11,721	12,424	1.06	2.0%	1.06
PGE	Total	82,319	83,581	1.02	50.6%	1.03
SCE	CFL	384	316	0.82	0.4%	0.82
SCE	Delamp	0	0			
SCE	LED	49,252	52,580	1.07	0.0%	1.07
SCE	Lighting Outdoor	780	780	1.00	100.0%	
SCE	Occupancy	5,305	5,329	1.00	3.3%	1.00
SCE	Other Lighting Indoor	57,759	57,759	1.00	100.0%	
SCE	T5Linear	15,237	18,490	1.21	0.1%	1.21
SCE	Total	128,717	135,255	1.05	45.6%	1.09
SDGE	CFL	2,545	2,272	0.89	60.6%	0.73
SDGE	Delamp	1,029	1,029	1.00	100.0%	
SDGE	LED	16,731	20,063	1.20	0.0%	1.20
SDGE	Lighting Outdoor	4,489	4,489	1.00	100.0%	
SDGE	Occupancy	1,950	780	0.40	0.0%	0.40
SDGE	Other Lighting Indoor	19,837	19,837	1.00	100.0%	
SDGE	T5Linear	589	602	1.02	0.0%	1.02
SDGE	Total	47,170	49,072	1.04	57.0%	1.09
	Statewide	258,205	267,907	1.04	49.3%	1.07

### Net First Year Savings (MWh)

					% Ex-Ante			Eval	Eval
	Standard Report	<b>Ex-Ante</b>	<b>Ex-Post</b>		Net Pass	<b>Ex-Ante</b>	Ex-Post	<b>Ex-Ante</b>	Ex-Post
PA	Group	Net	Net	NRR	Through	NTG	NTG	NTG	NTG
PGE	CFL	1,412	851	0.60	17.1%	0.72	0.66	0.72	0.64
PGE	Delamp	6,474	4,730	0.73	0.0%	0.75	0.73	0.75	0.73
PGE	LED	13,880	13,658	0.98	0.0%	0.73	0.57	0.73	0.57
PGE	Lighting Outdoor	13,143	13,143	1.00	100.0%	0.67	0.67		
PGE	Occupancy	3,248	2,257	0.69	20.8%	0.62	0.60	0.60	0.57
PGE	Other Lighting Indoor	11,885	11,885	1.00	100.0%	0.74	0.74		
PGE	T5Linear	9,142	7,466	0.82	0.0%	0.78	0.60	0.78	0.60
PGE	Total	59,185	53,991	0.91	43.8%	0.72	0.65	0.73	0.60
SCE	CFL	257	197	0.77	0.4%	0.67	0.62	0.67	0.62
SCE	Delamp	0	0						
SCE	LED	31,412	29,931	0.95	0.0%	0.64	0.57	0.64	0.57
SCE	Lighting Outdoor	469	469	1.00	100.0%	0.60	0.60		
SCE	Occupancy	3,410	3,078	0.90	3.1%	0.64	0.58	0.64	0.58
SCE	Other Lighting Indoor	47,055	47,055	1.00	100.0%	0.81	0.81		
SCE	T5Linear	10,306	11,032	1.07	0.0%	0.68	0.60	0.68	0.60
SCE	Total	92,909	91,762	0.99	51.3%	0.72	0.68	0.65	0.58
SDGE	CFL	1,525	1,381	0.91	60.7%	0.60	0.61	0.60	0.62
SDGE	Delamp	625	626	1.00	0.0%	0.61	0.61	0.61	0.61
SDGE	LED	14,167	10,889	0.77	0.0%	0.85	0.54	0.85	0.54
SDGE	Lighting Outdoor	3,450	3,450	1.00	100.0%	0.77	0.77		
SDGE	Occupancy	1,191	444	0.37	0.0%	0.61	0.57	0.61	0.57
SDGE	Other Lighting Indoor	13,882	13,882	1.00	100.0%	0.70	0.70		
SDGE	T5Linear	412	364	0.88	0.0%	0.70	0.60	0.70	0.60
SDGE	Total	35,253	31,035	0.88	51.8%	0.75	0.63	0.80	0.55
	Statewide	187,347	176,788	0.94	49.0%	0.73	0.66	0.70	0.58

#### Gross First Year Savings (MW)

	Chan david Daviant	E A	E Do at		% Ex-Ante	Engl
PA	Standard Report Group	Ex-Ante Gross	Ex-Post Gross	GRR	Gross Pass Through	Eval GRR
	-				-	
PGE	CFL	0.4	0.2	0.70	16.1%	0.64
PGE	Delamp	2.0	1.5	0.78	52.8%	0.54
PGE	LED	3.8	5.4	1.44	0.0%	1.44
PGE	Lighting Outdoor	0.0	0.0			
PGE	Occupancy	1.0	1.1	1.07	27.5%	1.10
PGE	Other Lighting Indoor	3.3	3.3	1.00	100.0%	
PGE	T5Linear	2.9	2.9	1.00	0.0%	1.00
PGE	Total	13.2	14.4	1.09	35.0%	1.14
SCE	CFL	0.1	0.1	0.79	0.7%	0.79
SCE	Delamp	0.0	0.0			
SCE	LED	9.8	11.0	1.12	0.0%	1.12
SCE	Lighting Outdoor	0.0	0.0			
SCE	Occupancy	1.2	1.3	1.02	1.6%	1.02
SCE	Other Lighting Indoor	13.5	13.5	1.00	100.0%	
SCE	T5Linear	4.0	4.2	1.06	0.1%	1.06
SCE	Total	28.5	30.0	1.05	47.4%	1.10
SDGE	CFL	0.5	0.5	0.94	60.4%	0.84
SDGE	Delamp	0.2	0.2	1.00	100.0%	
SDGE	LED	2.8	3.5	1.26	0.0%	1.26
SDGE	Lighting Outdoor	0.0	0.0			
SDGE	Occupancy	0.5	0.2	0.42	0.0%	0.42
SDGE	Other Lighting Indoor	4.7	4.7	1.00	100.0%	
SDGE	T5Linear	0.2	0.1	0.96	0.0%	0.96
SDGE	Total	8.9	9.3	1.05	59.3%	1.12
	Statewide	50.7	53.8	1.06	46.2%	1.11

### Net First Year Savings (MW)

					% Ex-Ante			Eval	Eval
	Standard Report	<b>Ex-Ante</b>	<b>Ex-Post</b>		Net Pass	<b>Ex-Ante</b>	<b>Ex-Post</b>	<b>Ex-Ante</b>	<b>Ex-Post</b>
PA	Group	Net	Net	NRR	Through	NTG	NTG	NTG	NTG
PGE	CFL	0.3	0.2	0.64	15.5%	0.72	0.66	0.72	0.64
PGE	Delamp	1.5	1.1	0.78	0.0%	0.74	0.73	0.74	0.73
PGE	LED	2.8	3.1	1.13	0.0%	0.73	0.58	0.73	0.58
PGE	Lighting Outdoor	0.0	0.0						
PGE	Occupancy	0.6	0.6	1.02	30.7%	0.63	0.60	0.60	0.56
PGE	Other Lighting Indoor	2.4	2.4	1.00	100.0%	0.74	0.74		
PGE	T5Linear	2.2	1.7	0.78	0.0%	0.78	0.60	0.78	0.60
PGE	Total	9.8	9.2	0.95	27.3%	0.74	0.64	0.74	0.61
SCE	CFL	0.1	0.0	0.74	0.6%	0.67	0.62	0.67	0.62
SCE	Delamp	0.0	0.0						
SCE	LED	6.3	6.3	1.01	0.0%	0.64	0.57	0.64	0.57
SCE	Lighting Outdoor	0.0	0.0						
SCE	Occupancy	0.8	0.7	0.91	1.5%	0.64	0.58	0.65	0.58
SCE	Other Lighting Indoor	11.0	11.0	1.00	100.0%	0.82	0.82		
SCE	T5Linear	2.7	2.5	0.93	0.0%	0.68	0.60	0.68	0.60
SCE	Total	20.8	20.6	0.99	53.0%	0.73	0.69	0.65	0.58
SDGE	CFL	0.3	0.3	0.95	60.4%	0.60	0.61	0.60	0.63
SDGE	Delamp	0.1	0.1	0.97	0.0%	0.61	0.59	0.61	0.59
SDGE	LED	2.4	1.9	0.81	0.0%	0.85	0.54	0.85	0.54
SDGE	Lighting Outdoor	0.0	0.0						
SDGE	Occupancy	0.3	0.1	0.39	0.0%	0.61	0.56	0.61	0.56
SDGE	Other Lighting Indoor	3.3	3.3	1.00	100.0%	0.70	0.70		
SDGE	T5Linear	0.1	0.1	0.83	0.0%	0.70	0.61	0.70	0.61
SDGE	Total	6.5	5.8	0.90	53.5%	0.73	0.63	0.79	0.55
	Statewide	37.1	35.7	0.96	46.3%	0.73	0.66	0.70	0.58

	Standard Report	Ex-Ante	Ex-Post		% Ex-Ante Gross Pass	Eval
PA	Group	Gross	Gross	GRR	Through	GRR
PGE	CFL	-13	-8	0.63	12.3%	0.57
PGE	Delamp	-61	-44	0.72	45.4%	0.49
PGE	LED	-114	-144	1.27	0.0%	1.27
PGE	Lighting Outdoor	0	0			
PGE	Occupancy	-44	-28	0.64	22.2%	0.54
PGE	Other Lighting Indoor	-96	-96	1.00	100.0%	
PGE	T5Linear	-47	-51	1.07	0.0%	1.07
PGE	Total	-374	-371	0.99	36.1%	0.99
SCE	CFL	-1	-1	0.89	0.6%	0.89
SCE	Delamp	0	0			
SCE	LED	-155	-161	1.04	0.0%	1.04
SCE	Lighting Outdoor	0	0			
SCE	Occupancy	-20	-17	0.88	0.0%	0.88
SCE	Other Lighting Indoor	-212	-212	1.00	100.0%	
SCE	T5Linear	-41	-48	1.17	0.1%	1.17
SCE	Total	-429	-439	1.02	49.5%	1.05
SDGE	CFL	-7	-7	0.92	68.8%	0.75
SDGE	Delamp	-4	-4	1.00	100.0%	
SDGE	LED	-34	-42	1.22	0.0%	1.22
SDGE	Lighting Outdoor	0	0	1.00	100.0%	
SDGE	Occupancy	-17	-6	0.36	0.0%	0.36
SDGE	Other Lighting Indoor	-52	-52	1.00	100.0%	
SDGE	T5Linear	-1	-1	1.00	0.0%	1.00
SDGE	Total	-116	-112	0.97	52.5%	0.93
	Statewide	-920	-922	1.00	44.4%	1.01

#### **Gross First Year Savings (MTherms)**

### Net First Year Savings (MTherms)

					% Ex-Ante			Eval	Eval
	Standard Report	<b>Ex-Ante</b>	<b>Ex-Post</b>		Net Pass	<b>Ex-Ante</b>	<b>Ex-Post</b>	<b>Ex-Ante</b>	<b>Ex-Post</b>
PA	Group	Net	Net	NRR	Through	NTG	NTG	NTG	NTG
PGE	CFL	-9	-5	0.57	12.0%	0.72	0.65	0.72	0.64
PGE	Delamp	-46	-32	0.70	0.0%	0.76	0.73	0.76	0.73
PGE	LED	-83	-82	1.00	0.0%	0.73	0.57	0.73	0.57
PGE	Lighting Outdoor	0	0						
PGE	Occupancy	-27	-17	0.63	25.0%	0.62	0.61	0.60	0.57
PGE	Other Lighting Indoor	-70	-70	1.00	100.0%	0.73	0.73		
PGE	T5Linear	-37	-30	0.82	0.0%	0.78	0.60	0.78	0.60
PGE	Total	-272	-237	0.87	28.5%	0.73	0.64	0.73	0.61
SCE	CFL	-1	-1	0.83	0.5%	0.67	0.63	0.67	0.63
SCE	Delamp	0	0						
SCE	LED	-99	-92	0.93	0.0%	0.64	0.57	0.64	0.57
SCE	Lighting Outdoor	0	0						
SCE	Occupancy	-13	-10	0.80	0.0%	0.64	0.58	0.64	0.58
SCE	Other Lighting Indoor	-174	-174	1.00	100.0%	0.82	0.82		
SCE	T5Linear	-27	-29	1.04	0.0%	0.67	0.60	0.67	0.60
SCE	Total	-313	-305	0.97	55.5%	0.73	0.69	0.64	0.58
SDGE	CFL	-4	-4	0.93	68.8%	0.60	0.61	0.60	0.62
SDGE	Delamp	-3	-3	1.00	0.0%	0.61	0.61	0.61	0.61
SDGE	LED	-29	-23	0.78	0.0%	0.85	0.54	0.85	0.54
SDGE	Lighting Outdoor	0	0	1.00	100.0%	0.60	0.60		
SDGE	Occupancy	-10	-3	0.34	0.0%	0.60	0.56	0.60	0.56
SDGE	Other Lighting Indoor	-36	-36	1.00	100.0%	0.71	0.71		
SDGE	T5Linear	-1	-1	0.85	0.0%	0.70	0.59	0.70	0.59
SDGE	Total	-84	-70	0.84	47.1%	0.72	0.63	0.75	0.55
	Statewide	-669	-613	0.92	43.5%	0.73	0.66	0.70	0.59

# Appendix AB

## **Standardized Per Unit Savings**

Per Unit (Quantity)	<b>Gross Energy Savings</b>	(kWh)
---------------------	-----------------------------	-------

	Standard Report	Pass	% ER	% ER	Average	Ex-Post	Ex-Post	Ex-Post
PA	Group	Through	Ex-Ante	Ex-Post	EUL (yr)	-	First Year	Annualized
PGE	CFL	0	0.0%		6.6	385.7	86.5	86.5
PGE	Delamp	0	0.0%	83.7%	6.8	1,090.4	196.5	175.3
PGE	LED	0	0.0%		10.0	1,081.3	124.2	124.2
PGE	Occupancy	0	0.0%		8.0	861.2	107.7	107.7
PGE	T5Linear	0	0.0%	42.0%	15.0	7,413.9	587.9	494.3
PGE	CFL	1	0.0%		5.7	1,744.2	353.4	353.4
PGE	Delamp	1	100.0%		14.8	2,425.7	492.7	164.2
PGE	LED	1						
PGE	Lighting Outdoor	1	0.0%		12.0	3,196.2	265.9	265.9
PGE	Occupancy	1	0.0%		8.0	1,003.4	125.4	125.4
PGE	Other Lighting Indoor	1	0.0%		14.8	919.2	65.1	65.1
PGE	T5Linear	1	0.0%		15.0	3,776.5	251.8	251.8
SCE	CFL	0	0.0%		5.4	417.0	95.9	95.9
SCE	LED	0	0.0%		12.6	855.9	78.7	78.7
SCE	Occupancy	0	0.0%		7.9	961.9	120.7	120.7
SCE	T5Linear	0	24.8%	43.8%	15.0	8,326.6	647.6	555.1
SCE	CFL	1	0.0%		0.8	155.4	34.5	34.5
SCE	Delamp	1	100.0%		15.0	0.0	0.0	0.0
SCE	LED	1	0.0%		3.8	0.0	0.0	0.0
SCE	Lighting Outdoor	1	0.0%		13.3	6,853.7	485.6	485.6
SCE	Occupancy	1	0.0%		8.0	1,347.5	168.4	168.4
SCE	Other Lighting Indoor	1	33.8%		13.9	913.4	88.1	67.3
SCE	T5Linear	1	0.0%		15.0	3,745.9	249.7	249.7
SDGE	CFL	0	0.0%		3.4	408.0	132.0	132.0
SDGE	LED	0	0.0%		13.2	779.8	66.0	66.0
SDGE	Occupancy	0	0.0%		7.9	476.3	60.8	60.8
SDGE	T5Linear	0	0.0%	42.2%	15.0	7,762.0	580.9	517.5
SDGE	CFL	1	0.0%		3.2	463.6	162.2	162.2
SDGE	Delamp	1	0.0%		14.8	1,425.1	98.3	98.3
SDGE	Lighting Outdoor	1	0.0%		8.5	1,875.1	228.8	228.8

#### Per Unit (Quantity) Gross Energy Savings (kWh)

	Standard Report	Pass	% ER	% ER	Average	<b>Ex-Post</b>	<b>Ex-Post</b>	<b>Ex-Post</b>
PA	Group	Through	<b>Ex-Ante</b>	<b>Ex-Post</b>	EUL (yr)	Lifecycle	First Year	Annualized
SDGE	Other Lighting Indoor	1	12.8%		14.8	693.4	50.9	47.5

#### **Standard Report Ex-Post** Pass % ER % ER Average **Ex-Post Ex-Post** Through Ex-Ante Ex-Post EUL (yr) PA Group Lifecycle First Year Annualized PGE CFL 0 0.0% 6.6 -2.7 -0.6 -0.6 PGE Delamp 0 0.0% 83.7% 6.8 -8.0 -1.5 -1.3 PGE LED -0.7 0 0.0% 10.0 -6.5 -0.7 Occupancy PGE 0 0.0% 8.0 -5.7 -0.7 -0.7 -30.8 0 0.0% -2.4 PGE T5Linear 42.0% 15.0 -2.1 CFL PGE 1 0.0% 5.7 -7.8 -1.7 -1.7 Delamp PGE 1 100.0% 14.8 -15.6 -3.2 -1.1 PGE LED 1 PGE Lighting Outdoor 1 0.0% 12.0 0.0 0.0 0.0 PGE Occupancy 1 0.0% 8.0 -10.1 -1.3 -1.3 PGE Other Lighting Indoor 0.0% 1 14.8 -5.4 -0.4 -0.4 0.0 PGE T5Linear 1 0.0% 15.0 0.0 0.0 0 SCE CFL 0.0% 5.4 -1.7 -0.4 -0.4 SCE LED 0 0.0% 12.6 -2.6 -0.2 -0.2 Occupancy -3.2 SCE 0 0.0% 7.9 -0.4 -0.4 SCE T5Linear 0 24.8% 43.8% 15.0 -21.5 -1.7 -1.4 SCE CFL 1 0.0% 0.8 -0.8 -0.2 -0.2 SCE Delamp 1 100.0% 15.0 0.0 0.0 0.0 3.8 0.0 SCE LED 1 0.0% 0.0 0.0 Lighting Outdoor 0.0% 0.0 0.0 0.0 SCE 1 13.3 0.0% 8.0 0.0 SCE Occupancy 1 0.0 0.0 Other Lighting Indoor 33.8% 13.9 -3.3 -0.3 -0.2 SCE 1 SCE T5Linear 1 0.0% 15.0 -7.9 -0.5 -0.5 SDGE CFL -0.3 0 0.0% 3.4 -0.9 -0.3 SDGE LED 0 0.0% 13.2 -1.6 -0.1 -0.1 7.9 SDGE Occupancy 0 0.0% -3.9 -0.5 -0.5 SDGE T5Linear 0 0.0% 42.2% 15.0 -16.5 -1.3 -1.1 SDGE CFL 0.0% 3.2 -1.5 -0.5 -0.5 1 1 0.0% -6.0 -0.4 SDGE Delamp 14.8 -0.4 SDGE Lighting Outdoor 0.0 0.0% 8.5 0.0 0.0 1

#### Per Unit (Quantity) Gross Energy Savings (Therms)

#### Per Unit (Quantity) Gross Energy Savings (Therms)

	Standard Report	Pass	% ER	% ER	Average	<b>Ex-Post</b>	<b>Ex-Post</b>	<b>Ex-Post</b>
PA	Group	Through	<b>Ex-Ante</b>	<b>Ex-Post</b>	EUL (yr)	Lifecycle	First Year	Annualized
SDGE	Other Lighting Indoor	1	12.8%		14.8	-1.8	-0.1	-0.1

#### Per Unit (Quantity) Net Energy Savings (kWh)

	Standard Report	Pass	% ER	% ER	Average	Ex-Post	Ex-Post	Ex-Post
PA	Group	Through	Ex-Ante	Ex-Post	EUL (yr)	Lifecycle	First Year	Annualized
PGE	CFL	0	0.0%		6.6	245.6	55.8	55.8
PGE	Delamp	0	44.4%	46.5%	10.4	1,237.8	241.3	125.2
PGE	LED	0	0.0%		10.0	613.9	71.0	71.0
PGE	Occupancy	0	0.0%		8.0	490.2	61.3	61.3
PGE	T5Linear	0	0.0%	40.6%	15.0	4,397.2	347.5	293.2
PGE	CFL	1	0.0%		5.7	1,244.6	254.0	254.0
PGE	Delamp	1	100.0%		14.9	0.0	0.0	0.0
PGE	LED	1						
PGE	Lighting Outdoor	1	0.0%		12.0	2,137.5	177.9	177.9
PGE	Occupancy	1	0.0%		8.0	702.4	87.8	87.8
PGE	Other Lighting Indoor	1	0.0%		14.8	682.2	48.0	48.0
PGE	T5Linear	1	0.0%		15.0	0.0	0.0	0.0
SCE	CFL	0	0.0%		5.4	260.3	59.9	59.9
SCE	LED	0	0.0%		12.6	486.0	44.8	44.8
SCE	Occupancy	0	0.0%		7.9	554.8	69.6	69.6
SCE	T5Linear	0	24.8%	43.7%	15.0	4,961.2	385.7	330.8
SCE	CFL	1	0.0%		0.8	93.2	20.7	20.7
SCE	Delamp	1	100.0%		15.0	0.0	0.0	0.0
SCE	LED	1	0.0%		3.8	0.0	0.0	0.0
SCE	Lighting Outdoor	1	0.0%		13.3	4,121.8	292.0	292.0
SCE	Occupancy	1	0.0%		8.0	808.5	101.1	101.1
SCE	Other Lighting Indoor	1	33.8%		13.9	752.0	71.8	54.0
SDGE	CFL	0	0.0%		3.4	254.7	82.4	82.4
SDGE	Delamp	0	0.0%		14.8	866.2	59.7	59.7
SDGE	LED	0	0.0%		13.2	423.3	35.8	35.8
SDGE	Occupancy	0	0.0%		7.9	271.0	34.6	34.6
SDGE	T5Linear	0	0.0%	42.2%	15.0	4,711.3	350.8	314.1
SDGE	CFL	1	0.0%		3.2	278.1	97.3	97.3
SDGE	Lighting Outdoor	1	0.0%		8.5	1,465.9	175.8	175.8
SDGE	Other Lighting Indoor	1	12.8%		14.8	483.4	35.6	33.2

#### Per Unit (Quantity) Net Energy Savings (Therms)

	Standard Report	Pass	% ER	% ER	Average	Ex-Post	<b>Ex-Post</b>	Ex-Post
PA	Group	Through	Ex-Ante	Ex-Post	EUL (yr)	Lifecycle	First Year	Annualized
PGE	CFL	0	0.0%		6.6	-1.7	-0.4	-0.4
PGE	Delamp	0	44.4%	46.5%	10.4	-8.4	-1.7	-0.9
PGE	LED	0	0.0%		10.0	-3.7	-0.4	-0.4
PGE	Occupancy	0	0.0%		8.0	-3.2	-0.4	-0.4
PGE	T5Linear	0	0.0%	40.6%	15.0	-17.9	-1.4	-1.2
PGE	CFL	1	0.0%		5.7	-5.5	-1.2	-1.2
PGE	Delamp	1	100.0%		14.9	0.0	0.0	0.0
PGE	LED	1						
PGE	Lighting Outdoor	1	0.0%		12.0	0.0	0.0	0.0
PGE	Occupancy	1	0.0%		8.0	-7.1	-0.9	-0.9
PGE	Other Lighting Indoor	1	0.0%		14.8	-4.0	-0.3	-0.3
PGE	T5Linear	1	0.0%		15.0	0.0	0.0	0.0
SCE	CFL	0	0.0%		5.4	-1.1	-0.3	-0.3
SCE	LED	0	0.0%		12.6	-1.5	-0.1	-0.1
SCE	Occupancy	0	0.0%		7.9	-1.9	-0.2	-0.2
SCE	T5Linear	0	24.8%	43.7%	15.0	-12.9	-1.0	-0.9
SCE	CFL	1	0.0%		0.8	-0.5	-0.1	-0.1
SCE	Delamp	1	100.0%		15.0	0.0	0.0	0.0
SCE	LED	1	0.0%		3.8	0.0	0.0	0.0
SCE	Lighting Outdoor	1	0.0%		13.3	0.0	0.0	0.0
SCE	Occupancy	1	0.0%		8.0	0.0	0.0	0.0
SCE	Other Lighting Indoor	1	33.8%		13.9	-2.7	-0.3	-0.2
SDGE	CFL	0	0.0%		3.4	-0.6	-0.2	-0.2
SDGE	Delamp	0	0.0%		14.8	-3.6	-0.2	-0.2
SDGE	LED	0	0.0%		13.2	-0.9	-0.1	-0.1
SDGE	Occupancy	0	0.0%		7.9	-2.2	-0.3	-0.3
SDGE	T5Linear	0	0.0%	42.2%	15.0	-9.9	-0.8	-0.7
SDGE	CFL	1	0.0%		3.2	-0.9	-0.3	-0.3
SDGE	Lighting Outdoor	1	0.0%		8.5	0.0	0.0	0.0
SDGE	Other Lighting Indoor	1	12.8%		14.8	-1.2	-0.1	-0.1

# Appendix AC

## **Response to Recommendations**

EM&V Impact Study Recommendations Study Title: 2014 Nonresidential Downstream Deemed ESPI Lighting Impact Evaluation Study Manager: CPUC

ID		Section	Conclusion	Recommendation	Disposition (Accepted, Rejected, or Other)	Disposition Notes (e.g. Description of specific program change or Reason for rejection or Under further review)
1	PG&E, SCE, SDG&E	4.4.4		Programs that are allowed to claim program-induced early retirement for lighting measures should only assume that a portion of the installations are actually early retirement.		
2	PG&E, SCE, SDG&E		The average replaced wattages for screw-in LHD $\Delta$ -lamps have decreased over the	Future evaluations should continue to track the replaced/baseline wattage of LED installations to determine if an increasing percentage of CFLs are being replaced over time.		
3	PG&E, SCE, SDG&E		Inere are measure names for high bay fixtures that do not specify the baseline equipment, and others that combine T5 and T8 fixtures as the installed measure	Measure names for high bay linear fluorescent technologies should specify both the installed equipment (T5 or T8) and the baseline equipment being replaced (metal halide or linear fluorescent).		
4	PG&E, SCE, SDG&E	6	The workpapers for some early replacement linear fluorescent high bay measures were claiming savings for code compliant lighting controls during the BLU period	High Bay Lighting Installations should not be allowed to take credit for a reduction in operating hours due to the installation of code compliant lighting controls, if controls are offered under the IOU portfolio of measures.		
5	PG&E, SCE, SDG&E	4.2	Installation rates were found to be less than 100% for all measures studied.	Apply installation rates to ex ante claims by measure and by gross program group.		